Appendix B

From: Pearce, Chris

Sent: 10 September 2019 15:19

To: Patel, Yogini < Yogini.Patel@brent.gov.uk> **Subject:** RE: sellers on Olympic way this weekend

Please find photos and statement attached

Kind regards

Mr Chris Pearce Public Safety Officer Regeneration & Environmental Services Brent Council 020 8937 1031

www.brent.gov.uk @Brent_Council



CJ Act 1967, s9;

MC Act 1980, ss5A(a) and 5B;

MC Rules 1981, r70;

JPRN:				
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Statement of:
Age of if under 18: (if over 18 insert 'over 18') Over 18
Occupation: Public Safety Officer
This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything which I know to be false or do not believe to be true. Dated the: 10 th September 2019 Signature:

My name is and I have been employed by Brent Council since 2/12/2016 as a Public Safety Officer. On the 30th June 2019 I was working for the Public Safety Team for Brent Council, part of my duties involve checking the crowd behaviour and flow from the local stations to Wembley Stadium. As I walked down Olympic Way I noticed quite a strong chemical glue smell and on further investigation noticed glitter face-paint sellers along Olympic Way. I was unable to ascertain if the glue being used was Skin-Safe adhesive. There were a number of sellers offering glitter body painting for as little as 2 people for £5. This seemed to be organised as I heard one seller stating that he was told to stay in this "patch" to sell. I also noted sellers of flags and feather boas'. I took photos on the day and exhibit these as Pink 1-16.

On Saturday the 7th September 2019 I was working in and around the Wembley park footprint as part of my duties. As I walked along Olympic Way and up to Wembley Park Tube station I noticed a number of unlicensed scarf and flag seller. The sellers at the station steps were openly saying £10 a flag (theirs) or £20 once inside the stadium (official merchandise). I witnessed a number of members of the public purchasing either flags or scarves from the unlicensed vendors. I took the following photos of scarf and flag sellers along Wembley way and on the front steps of Wembley Park Station. These photos were taken at approximately 13:40 – 14:00 and I exhibit them as CZP 1-12. As can be seen from the photos taken from the top of the stairs spectators are surrounded by sellers at the top and bottom of the station steps. This has an impact on the free flow of people movement as it is being restricted by the sellers. This could have public safety implications particularly during a busy walk-up to an event. on a number of occasions, I saw vendors being restocked by gentleman with large checker "laundry style" plastic bags.

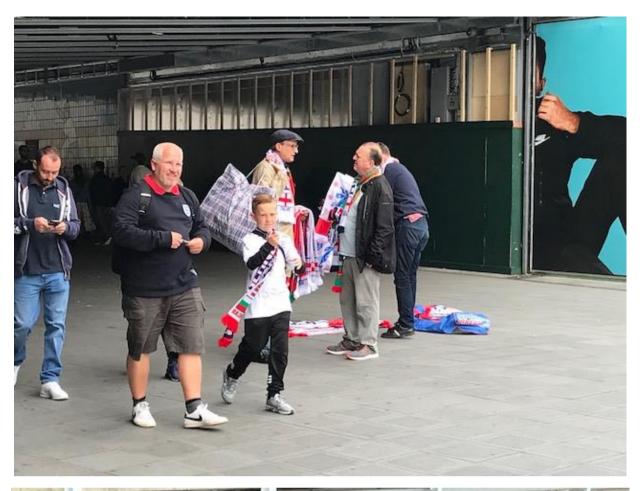
Dated the: 10th September 2019 Signature:



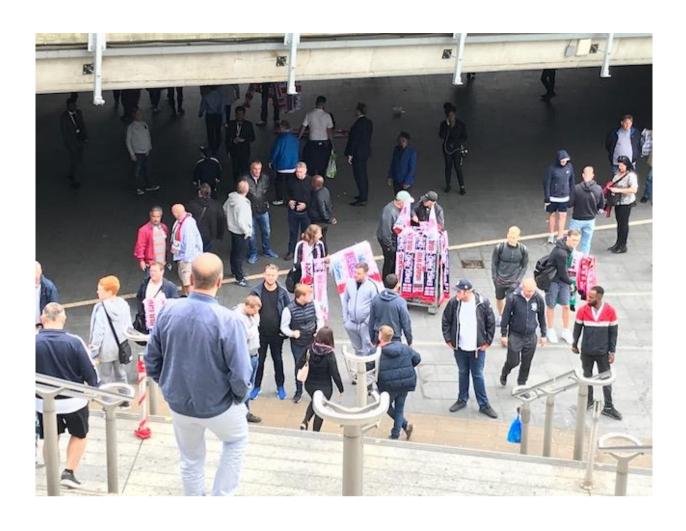
CJ Act 1967, s9;

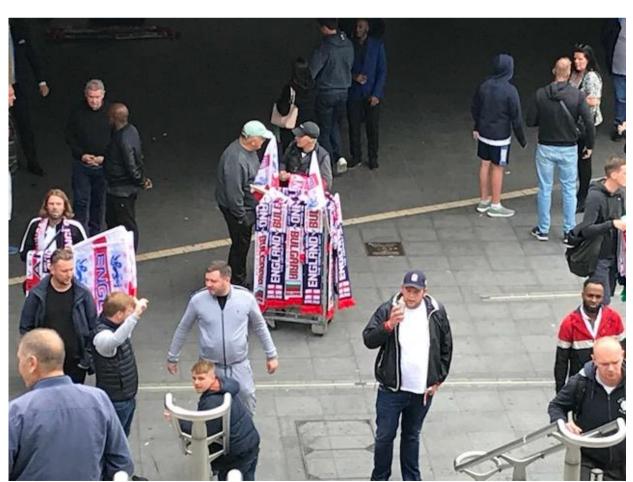
MC Act 1980, ss5A(a) and 5B; MC Rules 1981, r70;

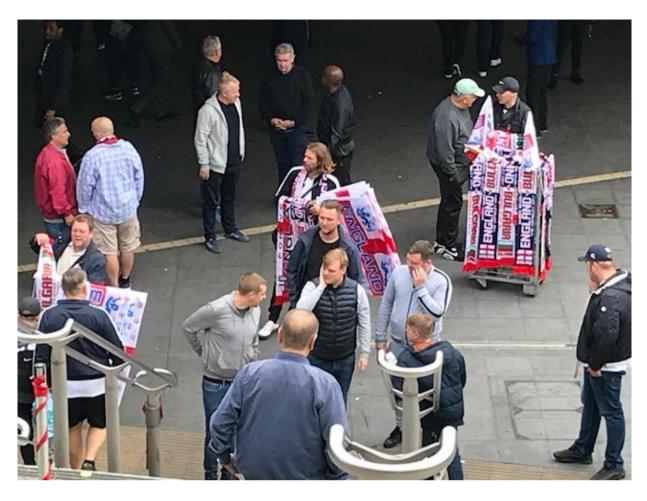
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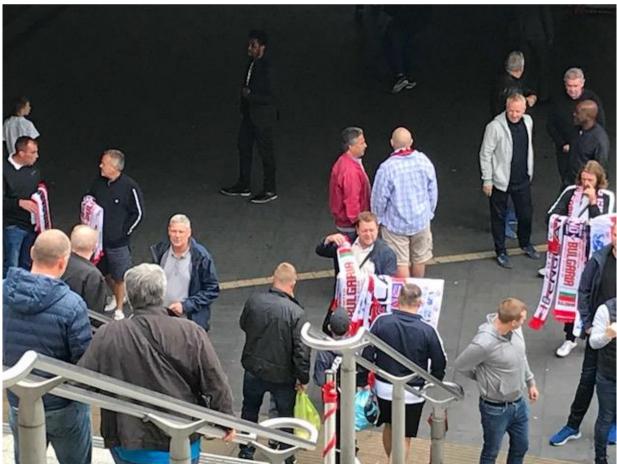


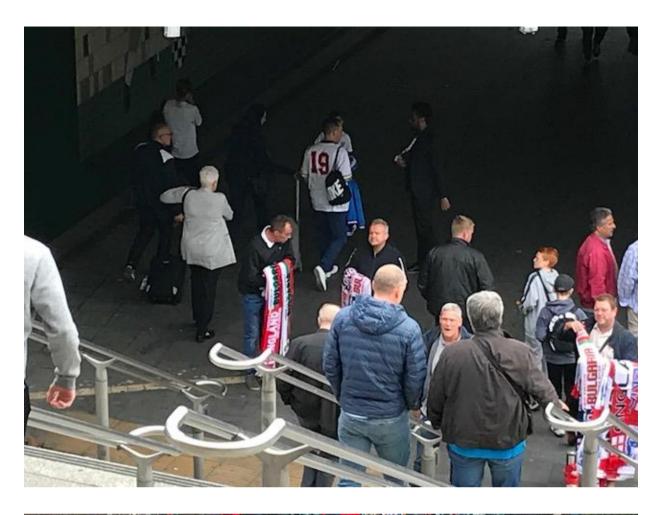








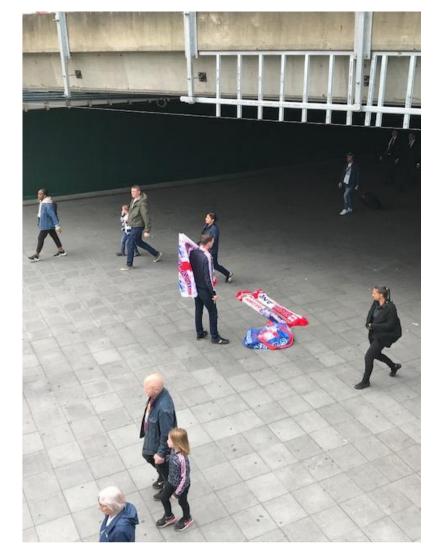












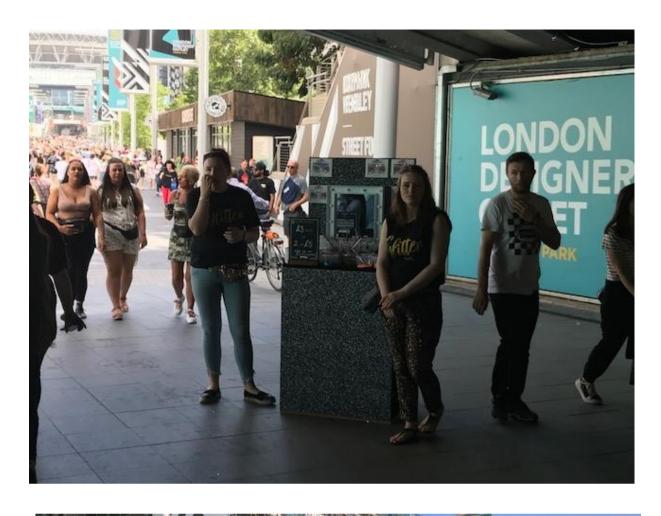




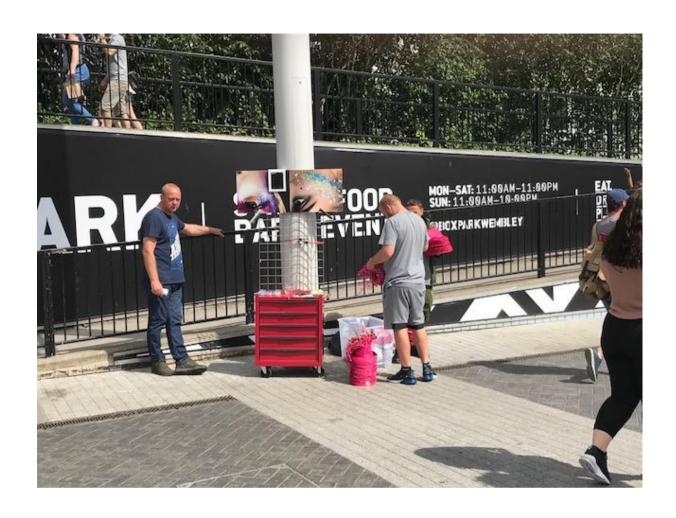




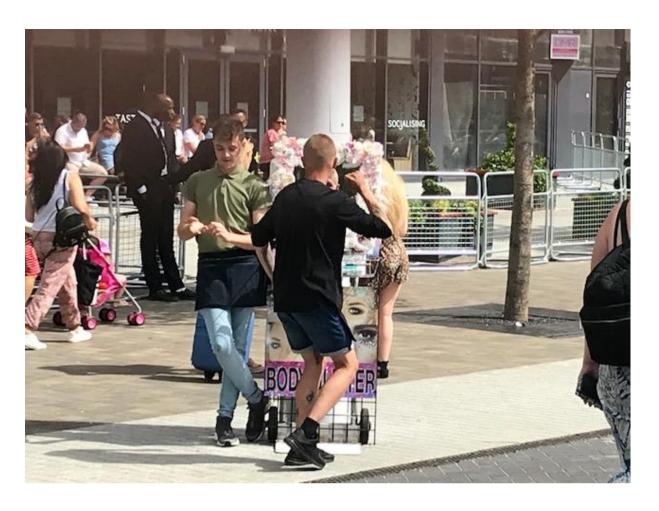


























ASB Street Drining Complaint Data 2019

London Borough of Brent

Anti Social Behaviour System

Total No of Incidents by TYPE - BASBT/001

A1R V8.6.x.0 REPORT PREPARED ON 19/ 9/19 AT 11:29

Date Received: from 1/4/2017 to 18/9/2019
Unit: 001 - Brent ASB Team
Complaint Category: JB1 - Street drinking

Sorted by complaint category, secondary sort by complaint category

Report format BK - 01

Sorted: 18/ 9/19 Printed: 19/ 9/19

COMPLAINT CATEGORY CODE	WARD	CODE	DATE RECEIVED
Street drinking	KI	Kilburn	06/04/2017
Street drinking	A11	Northwick Park	10/04/2017
Street drinking	A11	Northwick Park	20/04/2017
Street drinking	A11	Northwick Park	12/05/2017
Street drinking	A06	Harlesden	16/05/2017
Street drinking	A19	Wembley Central	02/06/2017
Street drinking	A19	Wembley Central	02/06/2017
Street drinking	A19	Wembley Central	06/06/2017
Street drinking	A00	Alperton	22/06/2017
Street drinking	A16	Sudbury	26/06/2017
Street drinking	A14	Queensbury	05/07/2017
Street drinking	A00	Alperton	08/07/2017
Street drinking	A07	Kensal Green	12/07/2017
Street drinking	A09	Kilburn	26/07/2017
Street drinking	A17	Tokyngton	04/08/2017
Street drinking	QU	Queensbury	08/08/2017
Street drinking	WC	Wembley Central	10/08/2017
Street drinking	A17	Tokyngton	18/08/2017
Street drinking	WI	Invalid code	06/09/2017
Street drinking	A09	Kilburn	07/09/2017
Street drinking	A00	Alperton	15/09/2017
Street drinking	A14	Queensbury	23/10/2017
Street drinking	A01	Barnhill	20/11/2017
Street drinking	KI	Kilburn	28/11/2017
Street drinking	QU	Invalid code	10/04/2018
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Street drinking	A17	Tokyngton	16/05/2018
Street drinking	A07	Kensal Green	21/05/2018
Street drinking	A19	Wembley Central	01/06/2018
Street drinking	A12	Preston	11/06/2018

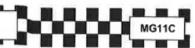
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⁸⁹ RECORDS PRINTED

RESTRICTED (when complete)



WITNESS STATEMENT	Т
Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Ma	agistrates' Courts Act 1980, s.5B
URN	
Statement of:	
Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Poli	ice Officer
This statement (consisting of 3 page(s) each signed by me) is true to the bill make it knowing that, if it is tendered in evidence, I shall be liable to prose anything which I know to be false, or do not believe to be true.	pest of my knowledge and belief and ecution if I have wilfully stated in it
Witness Signature	Date: 5/7/19

This statement refers to street drinking and the impact on the surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the area as observed and reported to the Police. I am surrounding community and visitors to the surrounding community and visit

When I came to work on Brent Borough there was a borough wide controlled drinking zone (CDZ) in place. In 2017, A Public Space Protection Order (PSPO) replaced the CDZ, which covered the vast majority of the borough but to date does not cover the whole Borough. Around the footprint of the National stadium at Wembley and the SSE Wembley Arena, there are highways not subject to the order. One such location is Olympic Way and this leads from Wembley Park Tube station up to the National stadium. The aim of a PSPO is to reduce anti-social behaviour in areas identified as problematic, assist individuals identified as vulnerable, individuals that are repeat offenders and the order is enforceable for those who choose to not comply. I have found the PSPO effective in maintaining a degree of control over persistent offenders across the locations covered by the PSPO on the borough. The PSPO unlike the CDZ covers alcohol misuse, drug misuse and factors in any negative behaviours that cause ASB. The PSPO affords the MPS and the Local authority an opportunity to identify any 'hot spots' and they can be referred to a Borough Joint Action Group to ensure the MPS and partners tackle the identified issues.

Due to an increase in visitors to the Stadium and SSE Arena the amount of recorded drink related incidents have increased ranging from issues with premises to drunken individuals behaviour. This creates 'hot spots' and although now identified, they're subsequently considered an isolated matter because of the event. The residents and local community are often left with disruption, litter, urine in the street and are exposed to the behaviours of drunkenness and substance misuse. The approach routes to the Stadium and arena accommodate thousands of visitors. The amount of event days used to be minimal in the 365-day calendar but over the last 24 months, the use of the National stadium and amount of new licensed premises in the area has increased significantly. Consequently, the area becomes a 'hot spot' regularly.

This is due to the consumption of alcohol, incidents linked to alcohol use and varying levels of anti-social behaviour. I am a level 2 Public Order trained officer and am often deployed to Police the football matches held at the stadium. At capacity the stadium attracts up to Ninety thousand fans. The kick off for each match varies and the attending fans not only come from all over the UK but World Wide. The grounds around the stadium have seen a huge amount of new residential and commercial properties including university campuses and newly created walk ways built throughout the estate.

With the introduction of these new properties the area has experienced a new wealth and that has brought its share of unwanted additions by way of robberies, opportunist thieves and street drinkers intent on going around the area scooping up the open containers of alcohol disposed of or left lying around by fans or concert attendees. Because Olympic Way is not covered by the PSPO, the MPS and local authority enforcement teams have to rely on other legislation to tackle alcohol related matters. This is not only frustrating but has resulted in the offenders 'wising up' to the fact they can step onto this private land and drink/consume the alcohol without being dealt with by way of a warning for first offence or by a penalty notice. In extreme circumstances, the offender can be arrested should any public order offence be committed or if drunk in a public place but this is Witness Signature:

Signature Witnessed by Signature:

Page 1 of 3





Continuation of Statement of:

based on the MPS response, which must satisfy a model known as PLAN – Proportionality, Legality, accountability and Necessity. An extension of the PSPO to cover the streets such as Olympic Way, Humphrey Repton Lane and Weaver Walk would make it easier for officers deployed on aid to the borough and avoid any confusion to their use of powers to enforce the PSPO. Currently officers are briefed about where they can apply the PSPO and maps have to be produced depicting where the PSPO is not in place.

The PSPO is not only applicable to event days, Wembley Park is home to the London Designer Outlet (LDO) there are several restaurants and bars that attract customers seeking an enjoyable day out. Several of the new buildings offer students a hall of residence for the university and not forgetting the residents who have purchased their own homes. With all the investment in the area, employment has seen an increase and the amount of working professionals has grown. This area houses the Local authority Civic centre. It is vital that the community is offered the protection afforded to the rest of the borough with the use of a PSPO. I have checked the MPS Call Handling System which records how many calls are made to a specific location and in turn allocates a unique CHS or CAD reference number. Some of these calls are resolved by the telephone call but most require a Police attendance. I have searched using Olympic Way only and not any surrounding roads. I can confirm that the period of 1st June 2018 through until the 31st May 2019 Olympic way was the provided location via 101 and 999 to 250 separate reported incidents. 83 of these calls resulted in recognised recordable crimes under the home office counting rules (HOCR).

More specific a breakdown, Burglary x 5, Drug offences x 6, Assault x 17, Theft including shop lifting x 16, Public order offences x 5, Robbery x 7, Criminal damage x 4 with the remainder as Miscellaneous crime types x 23. These calls have required Police intervention and attendance. With each of these crimes there is a victim or vulnerability associated/identified.

In the football season of 2017 – 2018 Wembley stadium hosted Tottenham Hotspurs as a Premier team's home venue. This saw an increase of Policing and Local authority resourcing and a huge amount of disruption to local residents. These matches were played in addition to the International games and Cup games. Olympic Way has seen several transformations in the last couple of years and several new licensed venues have opened, expanding opportunity to sell alcohol to fans. Each of the premises have match and event day conditions embedded in their License but this doesn't cover consumption once a customer leaves the premises. At several points new street furniture has been erected and provided which affords every opportunity for fans to gather and drink while meeting other fans and this results in chanting, and general Anti-social behaviour. This will also provide every opportunity for rival sets of fans to clash along the route to the match. At the end of the 2018 season Spurs extended their use of the National stadium as their own ground was not ready to be used. During the Spurs games away fans were restricted in number to assist in managing the access and egress. The cup games provided a 50/50 split for home and away fans. Olympic Way and the new roads off it are rapidly developing into residential areas overseeing the main route and will in time further offer various ways to access the stadium and its surroundings. A Borough wide PSPO would provide clarity and efficiency regarding taking action against street drinking.

Due to the numbers attending the football matches the area becomes the 'hotspot' as described above and triggers an increase in reported crime. Alcohol is a contributing factor to some of the offences and some of the reported thefts have been shoplifting where alcohol was stolen. As a consequence of alcohol violence has played its part. Some sets of fans clash and this can quickly escalate. Examples of this being; April 2017 Arsenal FC and Manchester City Fans clashed outside and inside the National stadium. On November 7th 2017 Spurs fans and Crystal Palace fans clashed resulting in violent disorder and multiple arrests. In October 2017 West Ham fans, while being segregated from spurs fans assaulted police officers. The FA Cup final in 2017 resulted in Arsenal FC Fans fighting with Chelsea fans along Olympic Way and then continued onto the platforms at Wembley Park Tube Station. In April 2019 Wolves played Watford and several videos of assaults featured on social media before the game. In May 2019 Aston Villa played Derby. Reports of disorder between rival fans circulated from a service station off the M1 Motorway. Both sets of fans caused issues pre and then post-match. One residential property experienced fans kicking open the front door looking for rival fans and disturbed an innocent family in their own home. This matter has impacted on the residents significantly. Aston Villa fans have featured heavily on social media and been observed throwing glasses and bottles (Missiles) at a coach conveying Derby fans to the game. I have seen some of the footage and alarmed by how many young children are exposed to such behaviour. On the same weekend Tranmere played Newport and a mass brawl escalated between fans by Engineers Way off Olympic Way. This resulted in media headlines referring to the shame of the return of England's Football Violence.

Witness Signature		*********	***************************************
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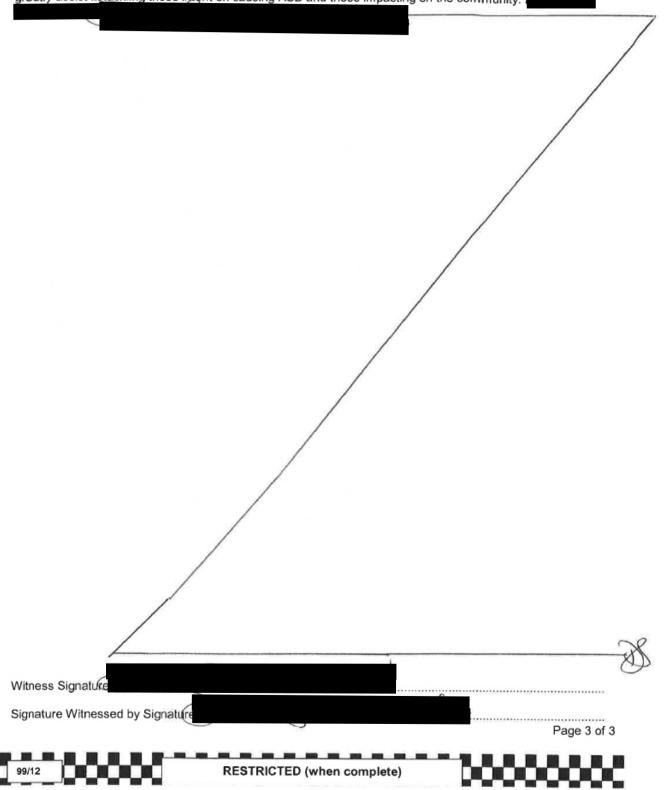
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Continuation of Statement of:

There are further examples to which demonstrate violent clashes. Brent Borough have seen an increase in recorded crimes that are associated with Domestic Violence. The concerts and events other than football at the SSE Arena and National Stadium have attracted some fans that have consumed alcohol or drugs and attributed to recorded crime types.

I understand that Brent Council are in the process of expanding the Public space Protection Order to cover the whole of the borough. I welcome this extension. It will afford more efficiency and effectiveness. In the knowledge of the Borough as a whole being covered, it will provide everyone with clarity and no margin for misinterpretation regarding the order and where it is in place. It will enable enforcement of the PSPO and greatly assist in tackling those intent on causing ASB and those impacting on the community.





CJ Act 1967, s9; MC Act 1980, ss5A(a) and 5B; MC Rules 1981, r70;

Statement of

I'm employed by the London Borough of Brent since 2003 and my current post is Environmental Enforcement Manager.

The team I manage is responsible for tackling a wider range of environmental issues which includes waste, highways and general nuisance offences.

The Wembley Park footprint has over 1 million visitors a year, who come to experience the big sporting events at Wembley stadium, musicals and shows at The Arena or to visit the London Designer Outlet for shopping.

Litter & waste

Brent Council and Wembley Park spend hundreds of thousands of pounds a year keeping the area clean and tidy. Even with the large number of litter bins installed within the footprint, it is estimated over 10 tons of litter is dropped every year.

I walk the Wembley footprint every day making my way into work and I see the left overs of what people litter including cigarette butts which are stuck in-between the paving stones which are difficult to remove.

The environmental impact of dumping waste is well documented, with plastic ending up in the fresh water course and cigarette stubs being harmful to marine life.

Urination

With an increase in events year on year, I have come across increasingly number of doorways and corners smelling of urine and even after cleaning, it leaves a stain and a lingering odour which has a health and environmental impact both in spreading bacteria and negativity affecting the local amenities.

A police officer can tackle such incidents if witnessed as a public order offence, but this is regarded as a low level offence and is not a priority, while business owners and residents alike find this behaviour particularly anti-social.

Last year Brent Council spent over £60k on toilets but with the notable increase in public urination it is believed the above amount will increase significantly, which in turn will put pressure on the public purse.

The information provided within this statement is true to best of my knowledge.



From: Finney, Simon Sent: 29 August 2019 12:01

To: Patel, Yogini <Yogini.Patel@brent.gov.uk> **Cc:** Lewis, Dennis <Dennis.Lewis@brent.gov.uk>

Subject: FW: iCasework PSPO

Hi Yogini,

Please see below some of the more recent issues raised on iCasework relating to the stadium vicinity. Could probably find more if we do a deep dive into emails across all teams but time was limited.

Attached also is my statement.

Dennis has said he will try to do one for you as well today – latest tomorrow.

Regards

Simon Finney
Head Of Neighbourhood Management
Brent Council

020 8937 5072

www.brent.gov.uk

12929628 06/06/2019 urinating, alcohol, lack of crowd control. Wembley Hill road

Our office is located near the stadium, which is Portland House, 69-71 Wembley Hill Road. During the event day, there were hundreds of football fans using the side of our building and our car park as a toilet. Also they all gathered outside our building blocking the roads, littering everywhere and causing damage to undergoing road works.

action taken – response not sent, but case closed as 'answered', so presumably they were called.

<u>11098029</u> 09/11/2018 Event day litter – Vivien Avenue

Litter outside my house has been a concern for me since about March this year. I have written to you regarding this matter but it still seems to be a problem. I was told that the matter would be dealt with and that stricter motoring would be done, especially on event days.

Action taken – referred to Veolia. Supervisor inspections to take place

10971833 22/10/2018 Vivien Ave/St Michaels Ave junction litter event day

If you zoom into the picture below, you will note the event day litter from yesterday - beer can and fast food wrappers etc. Can these please be removed.

Action taken - referred to Veolia

13250928 04/07/2019 event day street vendors

Please see attached email from Roger Wade (a director at Boxpark) concerning illegal street vendors on Olympic Way during Wembley Stadium Event days.

Action taken - discussion of planned PSPO to address the issue

12485428 19/04/2019 SSE arena event – noise complaint

A resident of the new developments at Wembley Park and have lived here only a few months and is appalled at the level of noise pollution from last night's event at the SSE arena.

Action taken - resident phoned and emailed, but not attached to the case.

10871728 03/10/2018 ASB related to Wembley event day

Myself, Neighbours and Residents experienced a very disruptive night from visitors to the Boxing at Wembley Stadium well into the early hours of the morning (1.30 am).

Vehicles blocking the street, reversing up the street, numerous vehicles exiting via No Entry Sign

towards Wembley High Road.

Action taken – resident pointed towards residents' liaison forum.



CJ Act 1967, s9; MC Act 1980, ss5A(a) and 5B; MC Rules 1981, r70;

Statement of

I have been employed by the London Borough of Brent since 2003 and my current post is that of Head of Neighbourhood Management. The service area I manage is responsible for tackling a wider range of environmental issues behavioural issues which affect the Brent area. These include waste, littering, highways, parking, nuisance and general street scene issues.

An aspect of my role also involves working at or providing services for events in my council officer capacity at Wembley National Stadium since the site re-opened in 2007.

During my time working for Brent I have worked at or provided resources for approximately 200 or more events held at or in the vicinity of the stadium. These events include sporting events such as football, American Football (NFL) and rugby. Events I have also worked include concerts.

While working these events – either as transport controller working alongside the police, stadium and transport officials in the joint control room inside Wembley Stadium or as a transport officer outside on the street managing traffic and pedestrian flow I often observe a wide range of activities or behaviour which are either harmful to or otherwise negatively affect the quality of life to residents to or visitors to Brent.

I am also aware of and have contributed input to the proposal to introduce a Public Space Protection Order (PSPO) in the area surrounding the stadium with my view in my professional capacity being that such an order will not only provide officers of Brent Council with additional or improved powers to tackle current issues but will also enable officers to better prevent, deter or enforce against emerging issued such the flying of drones or new nuisance behaviour likely to develop in some of the new open spaces being developed adjacent to the stadium

The following are of relevance in terms of existing or emerging concerns I have personally witnessed or have concerns over:

Illegal Street Trading / Free Giveaways:

Sale or offer of sale of unauthorised merchandise or tickets (including offer to purchase tickets) is an activity I have observed on many events. Often vendors are aggressive, purposefully cause obstruction and / or have no respect for officers when asked to move. This together with activities involving the offer of free or promotional services or giveaways such as face painting, hair braiding or distribution of samples causes disruption to the flow of pedestrians, conflict through aggressive selling and, where products are involved – risk to health and safety given the origin or safety of the products cannot always be assured.

Flyposting / Leaflet Distribution:

Prior to and during events it is often a regular occurrence to discover street furniture's, posts, lamp columns, railings and flank walls or fences adorned with posters, banners or stickers. This behaviour also extends to vehicles with leaflets or cards under windscreen wipers or general litter from handouts which have been discarded. While existing legislation is available to tackle these issues on the public highway, there are limits to using such legislation on much of the private land used for parking, drop offs or recreation around the stadium. The stadium is a world class iconic venue with the immediate environment around the venue being developed to reflect this. Much of this space offers housing for Brent residents and their quality of life is and will be more and more affected by such behaviour.

Often posters are mounted using strong adhesives and thus are difficult to remove – leaving residues or resulting in damage to surfaces. Cable tie fittings are rarely removed even if the poster or banner does get removed and many posters are far larger than legally permissible if they were approved thus causing damaging wind strain on lamp columns.

In many cases linked events or activities are heavily advertised on event days which themselves appear to be sub-standard when compared to world class events held at that stadium or a nuisance in themselves (parties or raves) and the look and feel area suffers as a result of this blight.

Drones / Model Aircraft:

The flying of drones or model aircraft is an emerging concern in Brent – particularly in local parks. Much of the concern relates to invasions of privacy although there have been concerns over safety as well as noise nuisance. Many of the more recent concerns have been raised by residents living adjacent to parks with issues being raised by councillors and MP Barry Gardiner as well.

Current drone legislation does not yet empower local authority officers to tackle nuisance from drones and in response to this Brent is seeking a separate PSPO to limit drone flying in local parks to authorised users in designated areas thereby enabling officers to control drone related nuisance.

The stadium itself as well as the surrounding area is of likely interest to drone enthusiasts given the activities held at the venue and the fact that it is open to the air. To this extent the FA have recently contacted Brent Council to request permission to install posters banning drones in nearby parks over security concerns regarding the venue.

While currently not a significant nuisance issue, the drone industry is rapidly developing and becoming ever more popular. Steps to enable officers to tackle the nuisance element of drone flying locally - particularly in the area around the stadium are therefore considered to be a desirable option to a) prevent nuisance and b) enable a quick local response.

Games / Competitions:

While working events I have observed numerous impromptu kick-abouts and throw-abouts of balls involving large groups – often under the influence of alcohol. This is more noticeable at football or NFL events and often this behaviour takes place on main public concourses outside the venue and on closed off streets or recreational areas.

While good natured fun which involves sporting activity should be encouraged often participants run headlong into pedestrians or balls are kicked or thrown high into the air with no regard to where they might land occasionally hitting pedestrians or windows of adjacent buildings.

Particular hotspot areas for this sort of activity include Engineers Way in front the of Brent Civic Centre which is a popular stretch for throwing NFL balls back and forth or Olympic Way at the foot of the pedway where large groups often gather for sometimes a 50 or 60 strong kick-about.

Currently, officers do not have any authority to address the nuisance element of these activities when it begins to impact on the comfort and safety of others both on council land or private property. With more and more recreational space being developed around the stadium, these levels of activity are likely to increase and some degree of control is therefore needed to be able to challenge participants when their activities start to impact on others.

Fireworks:

A regular feature associated with football events at Wembley Stadium is the emerging use of fireworks – mainly smoke canisters as fans make their way to the stadium or relax nearby. Occasionally fireworks will, also be set off including crackers or bangers.

Fireworks and the effect they produce including smoke, flames and noise have been an enjoyable part of society for years and general enjoyed by most however it remains that these devices rely on fire and explosives to operate – often releasing toxic fumes or smoke.

While fireworks are regulated, powers are currently limited to the police and local authority officers are limited in terms of being able to tackle fireworks related nuisance such as fireworks being set off or launched into crowds. I have on many occasions observed smoke canisters of industrial grades being released on Olympic Way, at pubs such as the Torch and the Green Man and on High Road Wembley. At such times visibility is often severely impaired for pedestrians and motorists and the risk of serious injury is high – aside from the inherent health concerns related to smoke inhalation.

As these products become more readily available via internet purchases this behaviour – which in my view already creates problems is likely to increase if not checked. Where small crackers, sparklers, or light fireworks are used in a controlled manner I would suggest this is not an activity that needs to be banned however, when larger items are used in amongst large crowds or traffic causing severe nuisance or risk, a PSPO is an essential control measure required to enable local officers to take immediate action.

Emissions:

Traffic coming into the stadium area does not always park up and then switch of. Many vehicles are parked up but then engines are left running to power heaters or air conditioning while drivers wait for passengers. While this behaviour can be tackled on the public highway often these vehicles will park on forecourts, driveways or designated waiting areas.

Having worked on the street on events I have observed many of drivers sitting in their vehicles with the engine running. Given the level national and international concern over gas and particle emissions as well as the mayor's air quality strategy and Brent's recent declaration to

announce a climate emergency, firm action is needed to ensure emissions are kept to a minimum.

Around 2000-3000 vehicles on average come into Brent per event (of which there are around 37 per year) specifically for the event – many of them HGV's or coaches. Of these, possibly ¼ to a 1/3 do not park - many of which will leave engines running while stopped on private land. To demonstrate a serious commitment to tackling the shortfall in powers use of the PSPO to enforce this harmful activity on open land used by stadium visitors is considered a key requirement.

Performances:

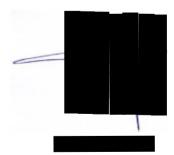
The space around the stadium is an attractive area for pop up performances or activities. While working events I have on many occasions observed unauthorised performances, acts or playing of amplified music in the Wembley area. While in many cases this activity is harmless and often adds to the ambience of the occasion I have observed persons with megaphones shouting out messages, speaker systems broadcasting exceptionally loud and / or distorted music or acts setting up in the path of pedestrians causing obstruction. On occasions such activities purposefully focus on targeting spectators to deliver religious, political or otherwise unsolicited viewpoints made by the person/s in question.

While respect should always be given for the right to free speech, often the delivery method can be invasive, offensive, loud or individuals position themselves in obstructive positions thereby causing nuisance and on occasion risk of safety. PSPO measures for the Wembley area enabling officers on the ground to consider the level of nuisance associated with any such unauthorised activities and to then take action if nuisance triggers are met would be a vital tool in ensuring such activities remain moderate if not controllable by other legislation.

The above information has been compiled by me as a result of my observations while working in Brent at Wembley on event days in my capacity as a senior council manager.

I also make this statement in the knowledge and belief that the facts and information provided are to the best of my belief true.

Signed:



Dated 28th August 2019

----Original Message-----From: Egbor, Simon

Sent: 26 September 2019 14:37

To: Patel, Yogini <Yogini.Patel@brent.gov.uk>
Cc: Finney, Simon <Simon.Finney@brent.gov.uk>
Subject: FW: Wembley Park proposed PSPO

Hi Yogini,

Please see below from Gordon. Happy to discuss also.

Simon Egbor
ASB Nuisance and Crime Manager
Community Protection
Regeneration and Environmental Services Brent Council
020 8937 5853

----Original Message-----From: Rice, Gordon

Sent: 24 September 2019 14:08

To: Egbor, Simon < Simon.Egbor@brent.gov.uk > Subject: RE: Wembley Park proposed PSPO

Hi Simon

Hope this makes sense.

Since April 2017, the PTT record their activity on a spreadsheet which includes the headings 'Activity Type' and 'Outcome'.

Across Brent as a whole, 467 'Activity Types' are recorded as PSPO (6.2% of the total). For Wembley and Tokyngton, 31 are recorded as PSPO (3.8%).

In Brent as a whole, 'Outcomes', there are 428 outcomes related to PSPO (PSPO Breach - 82, PSPO Warning - 344) - 5.7% of outcomes are related to PSPO. For Wembley and Tokyngton, 35 outcomes are recorded as 'PSPO - Warning' - 4.2% of outcomes.

Gordon

----Original Message-----From: Egbor, Simon

Sent: 23 September 2019 15:03

To: Rice, Gordon < Gordon.Rice@brent.gov.uk > Subject: Re: Wembley Park proposed PSPO

Hi Gordon,

Just a reminder regarding the below. Thanks.

Sent from my iPhone

> On 19 Sep 2019, at 09:53, Egbor, Simon < <u>Simon.Egbor@brent.gov.uk</u>> wrote: > Morning Gordon,

_

- > We been asked to assist with supporting data for a proposed PSPO around Wembley Park. I will discuss with you the prohibitions when in the office.
- > I have extracted the ASB data but will need the PTT spreadsheet analysed for just Wembley and the Tokyngton Ward.

> Regards

>

> Simon Egbor

>

- > ASB Nuisance and Crime Manager
- > Ext 5853

From: John Drury [mailto:john.drury@ssearena.co.uk]

Sent: 11 September 2019 16:34

To: Patel, Yogini <Yogini.Patel@brent.gov.uk> **Cc:** Sharon Smith <sharon.smith@ssearena.co.uk>

Subject: PSPO feedback

Hi Yogini

I'm writing to confirm that I would fully support your wish to have a PSPO in place around Wembley Park. There are certain shows and events which might attract a number of street traders and ticket touts, and having a PSPO in place would really help our visitors, clients and staff, and would of course help the growing number of local residents, LDO customers, as well as other key local stakeholders.

There are two particular areas of concern. Bootleg merchandise and street food traders.

Bootleg merchandise – this happens on a variety of shows, and the people carrying it out are anything from a general annoyance all the way through to threatening and aggressive. However they present themselves isn't good for the area. We make sure that our security teams keep them away from Arena Square and the area immediately bordering the arena, which we are responsible for as part of the management agreement we have with Quintain.

Inevitably, as we keep the immediate area clear, the bootleggers move on to areas outside of our usual control, such as the footpath on Engineers Way, Market Square, the Boulevard and Olympic Way. They'll often lay their t-shirts and posters on the floor, sometimes blocking walkways and making things generally difficult for our customers and often unpleasant for other pedestrians. The merchandise they sell is generally of inferior quality to the official merchandise on sale at the arena, and of course the act never earns any money from it, and so the more they see operating at Wembley the less attractive the venue might be to them.

Street food traders – on some shows, chicken sellers will turn up just before the concert ends, cooking chicken on barbecues set up on half oil drums. These are usually set up on the pavement on Engineers Way, by Market Square. Clearly our concerns here are that there must be a risk of injury to pedestrians from the cooking equipment and a risk of illness from what they are selling. Our assumption would also be that they probably don't have the necessary licences to cook and sell food in this way.

I hope that helps – please advise if you need any more. We don't have any complaints from these areas – I guess since it all happens outside our customers tend to assume it's out of our control.

Regards

John

John Drury

VP & General Manager, The SSE Arena, Wembley



The SSE Arena, Wembley

Arena Square, Engineers Way, Wembley HA9 0AA
Direct Line: +44 20 8782 5620 Mobile: +44 7799 034299

Find out more at www.ssearena.co.uk.

Follow us on facebook.com/ssearena, twitter.com/ssearena or instagram.com/ssearena

From: Marvin Farrell [mailto:Marvin.Farrell@thefa.com]

Sent: 30 September 2019 16:23

To: Patel, Yogini < Yogini.Patel@brent.gov.uk>

Cc: Legg, Simon <Simon.Legg@brent.gov.uk>; Tom Legg <Tom.Legg@thefa.com>; Andy Carter

<a href="mailto: Andy.Carter@thefa.com; Sophie.Hosking@thefa.com

Subject: PSPO - Evidence

Hi Yogini

As discussed last time we met, here is some initial evidence from the Stadium for Brent's PSPO application. In the meeting tomorrow, we can discuss whether this is along the lines of what you have requested or if there is anything further we can provide.

1. Statement from Wembley Stadium Safety Officer:

In my role as Stadium Safety Officer I would welcome the introduction of an order aimed at preventing illegal ticket touting and the sale of unofficial merchandise in areas near to the stadium. The stadium has strict polices that apply to the segregation of supporters at football matches, aimed at preventing harm and injury to both staff and spectators. These can be easily be undermined if supporters buy tickets from touts and occupy seats in the wrong areas of the stadium. We have additional issues with the sale of merchandise outside the stadium. Firstly, some of the items, such as horns and vuvuzelas, are prohibited inside the stadium. People buying these items are often upset and disgruntled when, having paid for these on route to the stadium and believing them to be approved by us, they are then prevented from bringing them in and have to discard them shortly after purchase. Children can be particularly upset by this process. Secondly, the access routes to and from the stadium require careful planning and constant management in order to ensure the large crowds flow safely. The presence of unofficial t-shirt and other merchandise sellers on Olympic Way and adjacent streets can quickly lead to crowds being obstructed along those safe routes. Efforts by staff to encourage sellers to move away from such crowded places are often ignored or on occasions can lead conflict.

2. Statement from Wembley Stadium Security Manager:

The ability to obtain tickets through unauthorised sources poses a clear and obvious risk to the security of the event, touts and other unauthorised outlets provide those who seek to cause issues the opportunity to infiltrate areas that otherwise they would not be permitted to access making preventative security harder to deliver and increasing the pressure on responding to incidents, which is inherently more dangerous for the staff involved. The absence of a clear purchase audit trail makes identifying who is in a particular seat very difficult and limits the possibility of post event action being taken and helps fuel a cycle of poor behaviour without consequence.

3. Statement from Wembley Stadium's steward providers:

We are regularly moving them from our ticket office and stadium property where we find them harassing customers. Touts get very abusive and threatening towards staff. This diverts our teams from carrying out their crowd safety duties. On occasion we had customers complaining of being sold fake tickets or tickets did not work in turnstiles. We have had refused or who have been ejected from the stadium, purchasing tickets from Touts and attempting to re-enter. Merchandise issues are mainly at Egress where they cause an obstruction to the flow of egress to the station and trip hazards as they lay out their goods.

4. Photos of Unauthorised Merchandise Sales:

Please see attached email. Many thanks



Marvin Farrell

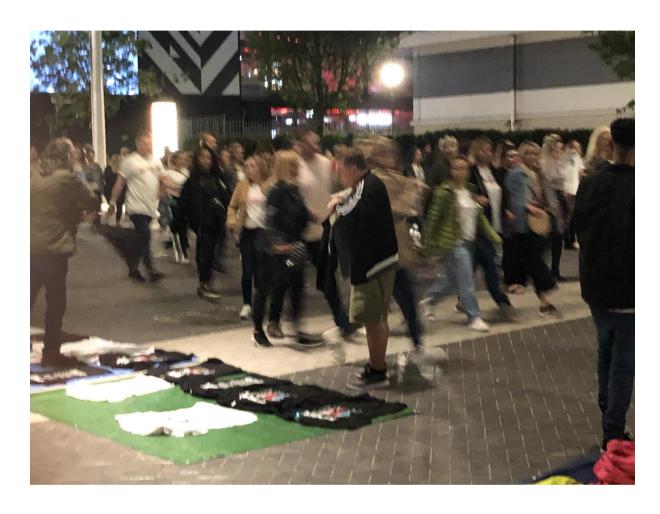
Senior Legal Lead - Major Projects

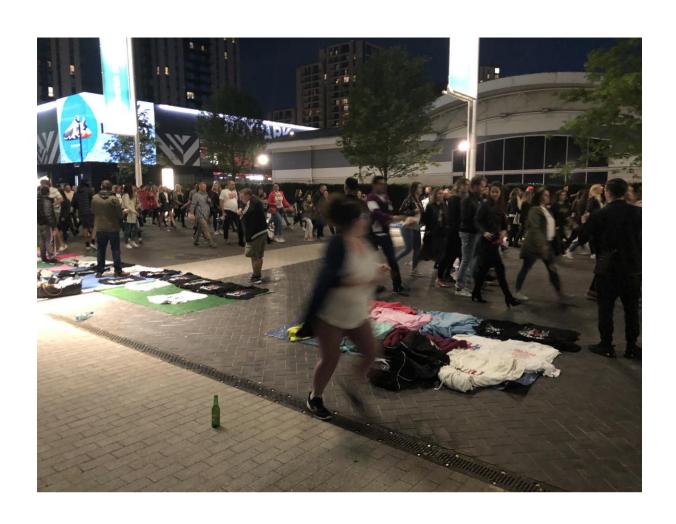
The FA Group

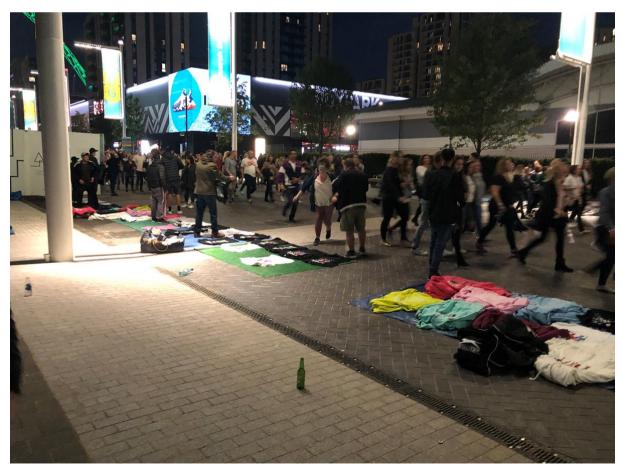
Address: Wembley Stadium, PO Box 1966, London, SW1P 9EQ

Phone: +44 (0) 800 169 1863, Ext. 6276 Email: <u>Marvin.Farrell@TheFA.com</u>

Website: www.TheFA.com







I have been employed by Quintain Estates Limited as the Head of Estate Security for the last three years and prior to this as the Estate Parking Manager for seven years. In addition to my normal duties, as an Estate Duty Manager I ensure, as far as reasonably practicable, Wembley Park Estate complies with relevant legislation, via the efforts of our in-house team and various outsourced contractors.

During my 10 years at Wembley Park Estate I have been involved with the day to day running of the Estate including an event based role.

In this time I have seen numerous recurring issues on the Estate and in the wider Wembley area including:

- Unauthorised trading, such as:
 - The resale of event day tickets on all events but most notably on football and music events
 - Face painting
 - Leaflet distribution
 - Street sales of unofficial event merchandise
 - Street Charity collections by unauthorised collectors
 - Street Drinking

Where seen, the Estate team actively approach individuals undertaking these activities and request they cease the activity immediately and leave the Estate. Where possible, such instances are also reported to the police for further action or assistance in removing individuals from the Estate.

I believe the following to be true of the issues detailed above:

Unauthorised trading:

The resale of event day tickets or "ticket touting" is being undertaken in the areas surrounding Wembley National Stadium by up to 50 ticket touts at all Wembley National Stadium events. Having spoken to guests who have purchased tickets from touts I can confirm some have not been successful in gaining entry to the event for which the ticket was purchased due to the ticket being counterfeit. With guests traveling sometimes great distances to attend an event hoping to purchase a ticket close to the venue on the day at often vastly inflated prices, the disappointment to then be refused entry can lead to an aggressive response, not directed towards touts but rather at other guests or those attempting to assist.

The practice of reselling tickets for football matches via non authorised avenues is illegal. As such Wembley Park Estate has erected notices informing all guests the practice of reselling tickets for any event be that sporting, music or any other event on the Wembley Park Estate is prohibited. These signs are displayed at all pedestrian entry points to the Estate and also at regular intervals across the Estate in general.

There are also some incidences of ticket touting at Wembley Arena events.

Face painting / Leaflet distribution / Street sales of event merchandise / Street Charity collections by unauthorised collectors

Similarly to ticket touting, sales of unauthorised merchandise and other activities is also undertaken across the Wembley area close to Wembley National Stadium. Wembley Park Estate works closely with Wembley National Stadium and the local authority, only permitting organisations or individuals who have attained the relevant street trading license from the local authority to operate on Wembley Park Estate. Not all requests to operate on Wembley Park Estate are granted as, due the volume of event guests and other Estate visitors or residents, Wembley Park Estate recognises the need for Wembley National Stadium to be able to operate and maintain good crowd management for both ingress and egress for its guests.

There are in addition some incidences of the above activities on Wembley Arena events.

Street Drinking

It is my understanding areas of Brent including that surrounding Wembley National Stadium are "controlled drinking zones." Wembley Park Estate ensures all premises selling alcohol or undertaking any licensable activity on the Estate do so with the relevant license obtained from the local authority, with outdoor drinking only permitted in pre-agreed licensed "fanzones" managed by Wembley Park Estate and Wembley National Stadium Limited.

On Wembley National Stadium event days, street drinking has become an issue with guests arriving with or obtaining large quantities of alcohol from local shops which is consumed outside of the Stadium in the surrounding streets and public spaces. This uncontrolled drinking often leads to ASB and in some cases is the catalyst for violence

AntI Social Behaviour

In addition to the above there are many incidences of urination in public places in around Wembley National Stadium on event days. This is very distressing for residents and could cause a public health issue.

CCTV coverage on the Wembley Park Estate

As part of our baseline security measures, Wembley Park Estate has CCTV coverage across wide areas of the estate. As part of our event day monitoring regime we have gathered both CCTV and still images of the above issues and retained these as evidence should they be required in the future. In line with the Data Protection Act and recent updates with GDPR guidelines, Wembley Park Estate would only release these images on request by an authority as part of an investigation into criminal activity or investigation.

SUMMARY

With considerable investment in regeneration, the Wembley Park Estate is a pleasant, welcoming environment, however the above activities make the area surrounding Wembley National Stadium an unpleasant experience for visitors, staff and residents alike on event days.

The number of all of the above activities has noticeably increased in the last 5 years, at the same time our resident population has grown significantly, meaning more people are directly impacted by these incidences. With this in mind, it is time to introduce a new legal framework to ensure these activities can be prevented and actively enforced against.

From: Mark OBrien

Sent: 07 October 2019 11:34

To: Patel, Yogini < Yogini.Patel@brent.gov.uk>

Subject: PSPO supporting data

Hi Yogini,

This is the information compiled from enforcement; Neighbourhood Managers; and Parks.

I understand that Simon Egbor has forwarded ASB information separately.

Reference	Date	Location	Issue	Detail	Outcome
	09/09/2019	GEC Park – off Preston Road.	Urination, alcohol, damage, ASB.	We seem to have an increase of anti- social activity at the GEC site. The bank holiday weekend saw a lot of park furniture damaged – bins broken, wooden table and chair slats ripped off & a bin set alight. We have now experienced damage to the pipework and vents on the pavilion there. I have had no reports or descriptions but can tell from the repairs we are having to do that it is all deliberate. Is there anything that could be done?	Referred to ASB team and SNT Police. Neighbourhood Management tasked Veolia to clean area in relation to urination.
	06/09/2019	Mount Pleasant Open Space	Noise, ASB, litter.	There are groups of people that gather after dark and remain until all hours of the morning drinking and becoming rowdy. As they are literally on the other side of our garden, the noise and disturbance is considerable. We often hear glass being broken and as this area is used by children and dogs, causes a danger of injury too.	Referred to ASB team and SNT police. Litter passed to Neighbourhood Management.
	22/08/2019	Chalkhill Park/Dugolly Avenue	Litter, drug dealing	This also spills onto the street and corner at the opposite side of our houses. They also park anywhere and eventually litter the place with their take away boxes, tissue and drinks. The path and the end of our street is a popular location to smoke weed openly.	Parking passed to Parking enforcement; litter passed to Neighbourhood Management; drug dealing passed to Police Safer Neighbourhood Team.
13250928	04/07/2019	Olympic Way	Event day street vendors	Please see attached email from Roger Wade (a director at Boxpark) concerning illegal street vendors on Olympic Way during Wembley Stadium Event days.	Details of planned PSPO to address the issue shared with complainant.
	27/05/2019	Empire Way	Noise, litter, urination, ASB	Championship Play off Final - Aston Villa fans caused chaos in the green opposite York House	Area fenced off on next large football match, at significant cost, to reduce disorder.
12485428	19/04/2019	SSE Arena, Olympic Way	Noise	A resident of the new developments at Wembley Park and have lived here only a few months and is appalled at the level of noise pollution from last night's event at the SSE arena.	Resident contacted

	04/04/2019	One Tree Hill Park	Noise, urination.	The boys continue to play everyday blocking the footpath, shouting, urinating, using the exercise equipment just to sit on, so others are not able to use it.	Police visits. Details of planned PSPO to address the issue shared with complainant Neighbourhood Management passed urination to Veolia.
11098029	09/11/2018	Vivien Avenue	Event day litter	Litter outside my house has been a concern for me since about March this year. I have written to you regarding this matter but it still seems to be a problem. I was told that the matter would be dealt with and that stricter motoring would be done, especially on event days.	Referred to Veolia. Supervisor inspections to take place.
10971833	22/10/2018	Vivien Ave j/w St Michaels Ave	Event day litter	If you zoom into the picture below, you will note the event day litter from yesterday - beer can and fast food wrappers etc. Can these please be removed.	Referred to Veolia
				•	
	21/10/2018	Drive	– taxis, uber cars, blocking driveways, causing congestion, and cars idling. Littering/urination.	and asking about our challenges in residence parking. You asked us to email when we experience issues one by one so here is an issue I am experiencing right now!	Council Butt, Council Leader responded, and extra enforcement put in place. Oakington Manor Drive was closed with emergency traffic management orders costing 10K per time. Extra focus on cleansing here to deal with increased litter and urination due to Wembley Events.
10871728	03/10/2018	Wembley Stadium	ASB, Vehicle Movements	Myself, Neighbours and Residents experienced a very disruptive night from visitors to the Boxing at Wembley Stadium well into the early hours of the morning (1.30 am). Vehicles blocking the street, reversing up the street, numerous vehicles exiting via No Entry Sign towards Wembley High Road.	Resident pointed towards liaison forums





CJ Act 1967, s9;

MC Act 1980, ss5A(a) and 5B;

MC Rules 1981, r70;

Statement of:
Age of if under 18 (if over 18 insert 'over 18')Over 18
Occupation:Licensing Inspector
This statement (consisting of3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything which I know to be false or do not believe to be true.
Dated: 21st August 2019
Signature:
I am employed by the London Borough of Brent as a Licensing Inspector. My duties include enforcing the Licensing Act 2003, London Local Authorities Acts 1990 & Clean Neighbourhoods and Environment Act 2005.
Street Trading In my eleven years at Brent Council working as as a Licensing Inspector, I have encountered numerous illegal street traders selling goods and services within the vicinity of Wembley Stadium.
In conjunction with illegal street trading offences, they may also supply counterfeit goods. Many of these traders are prolific traders who have been prosecuted many times under the London Local Authorities Act 1990.
In 2017, the licensing team prosecuted thirty five traders for selling football merchandise, three traders for ticket touting and one trader for supplying alcohol.
In 2018, the licensing team prosecuted twenty seven traders for selling football merchandise, five traders for ticket touting and three perfume sellers.
In 2019, the licensing team prosecuted three traders selling football merchandise and fourteen perfume sellers to date.
Signature: Signature Witnessed by::

UPRN:



Continuation of Statement of
In the last few years, Brent Council have welcomed new residents with many new flats and student accomadation built near the Stadium to regenerate the area. Illegal street traders damages the reputation of the area and cause financial loss to brands who have invested a considerable sum of money and resource into developing theit intellectual property rights. Those who live, work and visit the area encounter a barrage of ticket touts and illegal street traders.
The Council have received numerous complaints from approved licensed traders due to the level of unfair competition created by illegitimate traders. As their livelihoods are affected, approved licensed traders are willing to pay for enforcement.
The goods that are sold are often made up of low quality and breach the intellectual property rights of the event owner. Customers who believe they are purchasing authentic goods are subsequently unable to to return the goods supplied by the illegal street traders. Certain items that are sold are not permitted in the Stadium. This leaves the consumer disappointed and presents a negative image of Wembley.
The illegal street traders generally locate in the main footprint of Wembley Stadium and cause obstruction. This creates considerable health and safety risk to visitors and can be detrimental to the reputation of Borough of Brent and Wembley Stadium.
Whilst the Licensing Team have successfully prosecuted a number of illegal street traders, they do not appear to be affected by the court convictions and fines. They continue to trade illegally or find tactics to prevent Council Officers obtaining information to conduct enforcement duties. This may include giving false details of their identity or stating they have no fixed abode. This presents a difficult challenge for Council Officers, which result in more time spent in ascertaining details of the trader through various methods.
We have obtained five Criminal Behaviour Orders (CBO), however the CBO's expire. Moreover, it has been found that some of the traders are still linked to illegal street trading as they facilitate their associates by being spotters or aiding new members to sell goods to the public.
Charity Collector Several types of charity fraud are currently known to be in operation. Some scammers claim to be fundraising on behalf of legitimate charities, while others set-up fabricated charities and allege to fundraise for emotive issues such as vulnerable people with terminal illness. The areas surrounding Wembley Stadium and the SSE arena is a central hub for charity collectors due to the heavy footfall of visitors. On some occasions, we encounter several different charity collectors often without proof they are permitted to collect on the day. They cause obstruction on the public highway and present harassing behaviours. Due to limited resources, enforcement cannot be fully undertaken. People donate to charity in good faith. Non boni-fide charity collectors can mislead people's confidence and trust in charitable giving.
Signature Signature Witnessed by:



Continuation of Statement of	Page No:	3 of 3
Face Painting Face painting ties in with street trading and is currently very popular especially with your The face painters generally come to the area in a group and scatter themselves in the friendly to the public and appear legitimate. The face painters have poor hygiene cor equipment and the ingredients they use on customers may contain toxic substances as products are cheap and may cause potential harm to members of the public. If customers face painting and glitter products, they have no way to trace the face painter as they have	e vicinity. They co ntrols as they not nd metals. The qua have allergic react	me acros: clean thei ality of the
Leaflet Distribution Many business and event establishments are utilising the area to conduct their marketing literature to members of the public. Distributers cause obstruction and littering on trinstances, we have come across females dressed inappropriately giving out leaflets adduring family events, which is unacceptable.	he public highway	. In some
Street Drinking Antisocial behaviour associated with street drinking has been recognised as a concern include; litter, noise, urination and intimidation all of which have a detrimental impact to to During event days, people stand and sit along the public highway to consume alcohol events at the Stadium, the fans enjoy gathering in groups and consume alcohol in public and intimidating. They leave their empty vessels are left in public open spaces which I unwelcoming odour.	he quality of life for ol. Moreoften durin spaces. They beco	residents og sporting ome rowd
I believe that Public Spaces Protection Orders (PSPO) will deal with the nuisance mention will have a detrimental effect on the quality of life for those in the local community.	oned above in Wen	nbley. Thi
I believe that the facts stated in this witnress statement are true.		
Signature Signature Witnessed by:		



Witness Name: Home Address: BRENT CIVIC CENTRE, ENGINEERS WAY, WEMBLEY, MIDDLESEX, HA9 0FJ					
Telephone No: Home	9 :	Business:	0208 937 5303		
Mobile:		E-mail:			
Female (delete as applica	able)	Date of Birth			
Dates to be avoided. Delete dates of non-availability of witness to attend court.					
January 1 2 3 4 5 6 7 8 9 10 11 12 13 4 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	February 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29	March 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	April 1 2 3 4 5 6 7 8 9 10 11 12 13		
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STATEMENT TAKEN BY (Print name)					
Job Title:		LICENSING INSPECTO	R		
Date/Time Statement taken21st August 2019 @ 10:30hrs					
Place statement taken:	BR	ENT CIVIC CENTRE			





CJ Act 1967, s9;

MC Act 1980, ss5A(a) and 5B;

MC Rules 1981, r70;

Statement of:			
Age of if under 18 (if over 18 insert 'over 18')Over 18			
Occupation:Licensing Inspector			
This statement (consisting of2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything which I know to be false or do not believe to be true.			
Dated: 31st May 2019			
Signature:			
I am employed by the London Borough of Brent as a Licensing Inspector. My duties include enforcing the London Local Authorities Acts. Under the London Local Authorities Act 1990, I am responsible for enforcing illegal street traders who are displaying, offering or selling goods on the public highway without a valid Street Trading Licence.			
In my eleven years at Brent Council working as as a Licensing Inspector, I have encountered numerous illegal street traders selling goods and services within the vicinity of Wembley Stadium.			
In conjunction with illegal street trading offences, they may also supply counterfeit goods. Many of these traders are prolific traders who have been prosecuted many times under the London Local Authorities Act 1990.			
In 2017, the licensing team prosecuted thirty five traders for selling football merchandise and three traders for ticket touting.			
In 2018, the licensing team prosecuted twenty seven traders for selling football merchandise and five traders for ticket touting.			
In 2019, the licensing team prosecuted three traders selling football merchandise.			
There have been occasions when some illegal street traders are uncooperative, obstructive and aggressive. I have also experience groups of traders approaching and trying to intimidate Council Officers by using insulting language and threatening body language. Therefore, Police officers are required to provide assistance to Council Officers to make seizures from difficult traders and verify details of traders.			
Signature: Signature Witnessed by::			



CJ Act 1967, s9; MC Act 1980, ss5A(a) and 5B; MC Rules 1981, r70;

Continuation of Statement of	Page No:	2 of 2
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I believe that the facts stated in this witnress statement are true.		

Signature Witnessed by:.....



Witness Name:						
Home Address:						
BRENT CIVIC CENTRE	E, ENGINEERS WAY	/, WEMBLEY, MIDD	LESEX, HA9 0FJ			
Telephone No: Home:		Business:	0208 937 5303			
Mobile:		E-mail:				
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Dates to be avoided. D	Dates to be avoided. Delete dates of non-availability of witness to attend court.					
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STATEMENT TAKEN BY (Print name)						
Job Title:		LICENSING INSPECTO	OR			
Date/Time Statement taken31st May 2019 @ 15:30hrs						
Place statement taken:	ace statement taken:BRENT CIVIC CENTRE					



CJ Act 1967, s9;

MC Act 1980, ss5A(a) and 5B;

MC Rules 1981, r70;

UPRN:



CJ Act 1967, s9; MC Act 1980, ss5A(a) and 5B; MC Rules 1981, r70;

Continuation of Statement of
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The Council have received numerous complaints from approved licensed traders due to the level of unfair competition created by illegitimate traders. As their livelihoods are affected, approved licensed traders are willing to pay for enforcement.
The goods that are sold are often made up of low quality and breach the intellectual property rights of the event owner Customers who believe they are purchasing authentic goods are subsequently unable to to return the goods supplied by the illegal street traders. Certain items that are sold are not permitted in the Stadium. This leaves the consume disappointed and presents a negative image of Wembley.
The illegal street traders generally locate in the main footprint of Wembley Stadium and cause obstruction. This creates considerable health and safety risk to visitors and can be detrimental to the reputation of Borough of Brent and Wembley Stadium.
Whilst the Licensing Team have successfully prosecuted a number of illegal street traders, they do not appear to be affected by the court convictions and fines. They continue to trade illegally or find tactics to prevent Council Officers obtaining information to conduct enforcement duties. This may include giving false details of their identity or stating they have no fixed abode. This presents a difficult challenge for Council Officers, which result in more time spent in ascertaining details of the trader through various methods.
We have obtained five Criminal Behaviour Orders (CBO), however the CBO's expire. Moreover, it has been found that some of the traders are still linked to illegal street trading as they facilitate their associates by being spotters or aiding new members to sell goods to the public.
Charity Collector Several types of charity fraud are currently known to be in operation. Some scammers claim to be fundraising on behal of legitimate charities, while others set-up fabricated charities and allege to fundraise for emotive issues such as vulnerable people with terminal illness. The areas surrounding Wembley Stadium and the SSE arena is a central hulfor charity collectors due to the heavy footfall of visitors. On some occasions, we encounter several different charity collectors often without proof they are permitted to collect on the day. They cause obstruction on the public highway and present harassing behaviours. Due to limited resources, enforcement cannot be fully undertaken. People donate to charity in good faith. Non boni-fide charity collectors can mislead people's confidence and trust in charitable giving.

...... Signature Witnessed by:.....



	Continuation of Statement of	Page No:	3 of 3
	Face Painting Face painting ties in with street trading and is currently very popular especially with young chi The face painters generally come to the area in a group and scatter themselves in the vici friendly to the public and appear legitimate. The face painters have poor hygiene controls equipment and the ingredients they use on customers may contain toxic substances and me products are cheap and may cause potential harm to members of the public. If customers have face painting and glitter products, they have no way to trace the face painter as they have no fix	nity. They co as they not etals. The qu allergic reac	ome across clean their rality of the
	Leaflet Distribution Many business and event establishments are utilising the area to conduct their marketing in th literature to members of the public. Distributers cause obstruction and littering on the public instances, we have come across females dressed inappropriately giving out leaflets advertis during family events, which is unacceptable.	ıblic highway	y. In some
	Street Drinking Antisocial behaviour associated with street drinking has been recognised as a concern in Br include; litter, noise, urination and intimidation all of which have a detrimental impact to the qu During event days, people stand and sit along the public highway to consume alcohol. Mo events at the Stadium, the fans enjoy gathering in groups and consume alcohol in public space and intimidating. They leave their empty vessels are left in public open spaces which looks unwelcoming odour.	ality of life fo preoften durii es. They bec	r residents. ng sporting come rowdy
1	I believe that Public Spaces Protection Orders (PSPO) will deal with the nuisance mentioned will have a detrimental effect on the quality of life for those in the local community.	above in Wer	mbley. This
	I believe that the facts stated in this witnress statement are true.		
J	Signature Witnessed by:		



Witness Name:			
Home Address:			
BRENT CIVIC CENTRE	E, ENGINEERS WA	Y, WEMBLEY, MIDD	LESEX, HA9 0FJ
Telephone No: Home	e :	Business:	0208 937 5303
Mobil	le:	E-mail:	
Female (delete as applica	able)	Date of Birth	
Dates to be avoided. Delete dates of non-availability of witness to attend court.			
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STATEMENT TAKEN BY (Print name)			
Job Title:LICENSING INSPECTOR			
Date/Time Statement taken31st May 2019 @ 15:30hrs			
Place statement taken:BRENT CIVIC CENTREBRENT CIVIC CENTRE			



CJ Act 1967, s9;

MC Act 1980, ss5A(a) and 5B;

MC Rules 1981, r70;

OF NA.
Statement of:
Age of if under 18 (if over 18 insert 'over 18') Over 18.
Occupation: Licensing Inspector
This statement (consisting of2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything which I know to be false or do not believe to be true.

LIDDN:

Dated the: 3rd June 2019



Signature:

I am employed by the London Borough of Brent as a Licensing Inspector. My duties include enforcing the, Licensing Act 2003, London Local Authorities Acts 1990 and The Clean Neighbourhoods And Environment Act 2005. I am responsible for enforcing illegal street traders who are displaying, offering or selling goods on the public highway without a valid Street Trading Licence and illegal leaflet distributors.

Street Trading

On event days, we experience numerous illegal street traders and ticket touts located in the main foot print of Wembley Stadium. It is believed that the traders form part of an organised group and many have criminal convictions. They present an unsightly appearance and approach members of the public in a forceful and intimidating manner.

Generally most of the traders are known to the Council. However, it has been found that the underage traders and unknown traders are employed to distract Council Officer's attention.

The goods that are sold to members of the public are often of a dubious quality, which may also breach intellectual property rights of the event owner. Consumers who purchase counterfeit goods and tickets from illegal street traders are put in a position where they cannot return the goods as the traders do not have a fixed location. This provides a poor experience for visitors and creates unfair competition.

Moreover, the vicinity around Wembley Stadium attracts vast amounts of new residents, workers and visitors. The effects of illegal street traders not only cause a nuisance due to their poor behaviour and unwelcoming presence, they also cause obstruction on the public highway.

I have personally encountered aggressive illegal traders who have verbally and physically threatened me. On one occasion I was thrown on the floor, which I found upsetting and distressing. To prevent such events occuring, police assistance is required to prevent a breach of peace and verify details of traders. It has come to light that certain traders are known to give false details and provide no fixed abode to challenge Council Officers.

Signature:	Signature Witnessed by::
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CJ Act 1967, s9;

MC Act 1980, ss5A(a) and 5B;

MC Rules 1981, r70;

Page No: 2 of 2

Continuation of Statement of

We have received complaints from licensed street traders claiming that their livelihood is affected by illegal street trading. The impact is so great, they are willing to pay for enforcement.

Although, we obtained five Criminal Behaviour Orders, this has not threatened them as they have found ways to conduct other illegal activities by becoming spotters or assisting other or new members in their gang.

The cost of staffing the events, securing evidence, prosecuting individuals, preparing reports, attending court and disposing of forfeited items have all increased tremendously. The illegal street traders do not appear to be affected by the court convictions and fines as they continue to attend events and sell merchandise regardless. Resources are very limited, therefore the Council can not always be present to enforce every event.

Street Drinking

During Wembley Stadium Event days, street drinking is prevalent and causes a number of issues in terms of anti-social behaviour. Quite often the large numbers of persons that consume alcohol on the public highway choose to urinate in the street and the vessels from which they consume are strewn on the floor causing an unsightly and unhygienic environment. Large groups of persons drinking for those residents that live in the area can feel intimidating particularly when the persons are obstructing the free flow of those residents. The area which holds the National Wembley Stadium is already a highly densely packed residential population, as well as a major thorough fare for traffic and transport, not to mention the large number of existing establishments and those that are opening including restaurants and off licences. This has created a very high pressured environment in a relatively small space.

Leaflet Distribution

Distributing printed matter, is licensable but there are those establishments and businesses that have no regard for this and distribute it regardless. There is no regard for the vast amount of waste that this creates as it is left to Council services to collect. This adding more pressure to a service that is already so stretched.

Charity Collectors

The legitimacy of charity collectors is of principal concern here. The area surrounding Wembley National Stadium is a prime target for charity collectors as they are able to take advantage of the large footfall that presents itself on stadium event days. As Wembley also houses the SSE Arena, this also makes for the Wembley area being an increased target for charity collectors. Although council enforcement officers do patrol the area on some event days, there are no resources to make immediate checks on whether the charity collector has indeed applied to be present in the area.

With such a high footfall, the charity collectors who are sometimes in multiple numbers also cause an obstruction on the public highway preventing a free flow of pedestrians to and from venues.

Face Painting

Although face painting is typically covered by street trading in the form of providing a service, it is imperative that this is mentioned separately as a result of the high risk to consumers. The face painters do not often use clean utensils and the potential adverse reaction to the face paint on consumer's skin could be dangerous. This is particularly so as most of the target market for face painting is children. When customers see face painting available on the street, they quite often believe that they have permission to trade and have been checked by relevant parties. When the face painters leave the area, there is then no opportunity for disgruntled customers who may be adversely affected by the face painting in the same way they would be able to complain if there was a fixed address for the business. The waste left behind by face painters, it to mention discolouration of the public highway from the paint creates an unsightly environment. Face painters cause an obstruction as they often place themselves in the middle of the public highway to attract the highest number of customers.

I believe that by making the PSPO will deter the issues above.

Signature.	Signature Witnessed by:	



Witness Name:				
Home Address:				
BRENT CIVIC C	ENTRE	E, ENGINEERS WAY	Y, WEMBLEY, MIDD	LESEX HA9 0FJ
Telephone No:	Home	·:	Business:	
	Mobil	e:	E-mail:	
Female		Date of Birth		
Dates to be avoided. Delete dates of non-availability of witness to attend court.				
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STATEMENT TAKEN BY (Print name)				
Job Title:Licensing Inspector				
Date/Time Statement taken:03.06.2019 at 15:00hrs				
Place statement taken:BRENT CIVIC CENTREBRENT CIVIC CENTRE				

From: Islam, Shamsul

Sent: 22 October 2019 16:24

To: Patel, Yogini < Yogini.Patel@brent.gov.uk> **Cc:** Egbor, Simon < Simon.Egbor@brent.gov.uk>

Subject: RE: PSPO for Wembley

Dear Yogini

Public Space Protection Order (PSPO)

I welcome this proposal to introduce a Public Space Protection Order (PSPO) for area surrounding Wembley Stadium for the following reasons:

Events at the Stadium and SSE Arena attract a lot of visitors, however they also attract a number of other unscrupulous people who present a number of difficult issues which the Council find hard to tackle.

During the last football season and the recent concert season the Public Safety Team witnessed on numerous occasions – ticket touts harassing visitors to events, street drinkers (drinking openly all around the Stadium and Arena footprint incl. Wembley Park and Council land), littering (drinks cans, sandwich/sweet wrappers etc.), illegal traders (face painting, selling scarfs, t-shirts and other merchandise), leaflet distributers and furthermore drunken and disorderly behaviour such as letting off flares and smoke bombs in public areas in the middle of large crowds of people as well as urinating in public and private areas.

The sale of these illegal merchandise and anti-social behaviour puts the public at risk including young children. There is a clear health and safety risk associated with these unchecked merchandise being sold by these illegal street traders. They also impact on public safety during ingress and egress to events as they affect crowd movement and crowd flow and can potentially delay the time it takes for visitors to get to stations to catch their train.

As mentioned above, this type of anti-social behaviour is witnessed regularly along Olympic Way and the surrounding streets, Wembley Triangle and routes to and from the stations to the Stadium.

Stewards from the Stadium and the Arena, Wembley Park Patrol Officers and Officers from Brent Council together with the Police have tried to tackle these issues with very little if any impact. This was clearly evident at the last Sunderland vs Portsmouth game, Aston Villa vs Derby game, BTS concert, Spice Girls, Pink concert to mention a few.

Introduction of the PSPO would equip officers with additional tools to tackle these issues surrounding the Stadium and Arena footprint and I welcome this move.

Kind regards

Shamsul Islam Regulatory Service Manager

Regeneration and Environment Brent Council

020 8937 5259 www.brent.gov.uk @Brent_Council

Statement of Witness

(Criminal Justice Act 1967, s.9; Magistrates' Court Act 1980, ss5A (3) (a) and 5(B); Magistrates' Court Rules 1981, r.70)

Statement of:

Age of witness: Over 18 (If over 18, enter "over 18")

Occupation of witness: Regulatory Service Manager

Address: London Borough of Brent, Environmental Health, Brent House, 349-357 High Road, Wembley, Middlesex, HA9 6BZ.

This statement consisting of **2 pages** each signed by me, is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated the 6th June 2019.

Signed:

- 1. I Regulatory Service Manager, am employed and authorised by the London Borough of Brent under the Health and Safety at Work etc. Act 1974, Safety of Sports Grounds Act 1975, the Health Act 2006 and the Food Safety and Hygiene (England) Regulations 2013, to carry out inspections/visits of commercial premises within the Borough's area and events held on Council property/land, to ensure businesses comply with health & safety, public safety and food safety.
- 2. I am a qualified Chartered Environmental Health Officer with over 20 years' experience in health & safety and food safety enforcement and have been in employment for Brent for the last 12 years. I hold an MSc Environmental Health qualification and am a member of the Chartered Institute of Environmental Health (CIEH). I also hold a Postgraduate Diploma in Occupational Health, Safety and the Environment.
- 3. During a number of events over the recent months I can confirm that I have observed large numbers of people gathering together in crowds drinking alcohol

out of beer cans and drinking wine out of wine bottles. I have even collected and put in the bins 1litre empty Smirnoff spirit bottles.

Signed:	Signature witnessed by:

Statement of Witness

(Criminal Justice Act 1967, S.9; Magistrates' Court Act 1980, S102; Magistrates' Court Rules 1981, r.70)

Statement of: Continuation sheet no.:

- 4. Dozens and dozens of people have been observed on a number of occasions to be standing around and drinking alcohol in Olympic Way, Wembley Splay, Wembley Park Boulevard next to Arena Square and around the LDO, Empire Way, Wembley Hill Road and Wembley Green.
- 5. The drinking of alcohol in open public areas and the antisocial behaviour has been particularly bad during certain events Sun 31 March 2019 Checkatrade Trophy Final (Sunderland vs Portsmouth); Sun 07 April 2019 The Emirates FA Cup Semi Final 2 (Watford vs Wolverhampton Wanderers) and recently Mon 27 May 2019Championship Play-Off Final (Aston Villa v Derby County).
- 6. In addition to the drinking of alcohol and antisocial behaviour visiting fans leave the area littered with beer cans, bottles and other general litter/waste. I have received a number of complaints from local residents too regarding the issues mentioned above.
- 7. Furthermore, the areas mentioned above also attract ticket touts and illegal street traders selling all sorts of artefacts adding to the antisocial behaviour and nuisance experienced by local residents/businesses. These operators are also unapproachable without the support of the Police they are intimidating/argumentative.
- 8. The goods sold are often of low quality/standard and some of these items are not allowed in the Stadium such as inflatables and vuvuzela plastic horns leaving the consumer disappointed/angry.
- 9. These large groups of drinkers together with the traders operating in the main Wembley stadium footprint cause obstruction and create health & safety and public safety risk to other visitors.
- 10. All this creates a negative image of Wembley which can be detrimental to the reputation of the Borough, Wembley Stadium and the Arena.
- 11. In my view a Public Spaces Protection Orders (PSPO) could be used as an option to tackle some of these matters.

Signed:	Signature witnessed by:

From: Pearce, Chris

Sent: 09 October 2019 12:04

To: Patel, Yogini < Yogini.Patel@brent.gov.uk>

Subject: smokes

Flares/smoke bombs and the Wembley footprint.

In general terms the issue of smoke/flares being activated within Wembley stadium has been minimal over the past 3 years given the amount of events WNSL have staged. This is in part due to adequate levels of security, pyro dogs and searched being carried out on WNSLs footprint and the fact it's against the law to enter a football ground carrying fireworks, flares, or any sort of pyrotechnics, and anyone doing so faces up to three months in jail.

This in turn has led to an increase in pyros being either discarded or activated within the wider footprint. With some of the more challenging supporters this can involve smoke devices being activated in public houses.

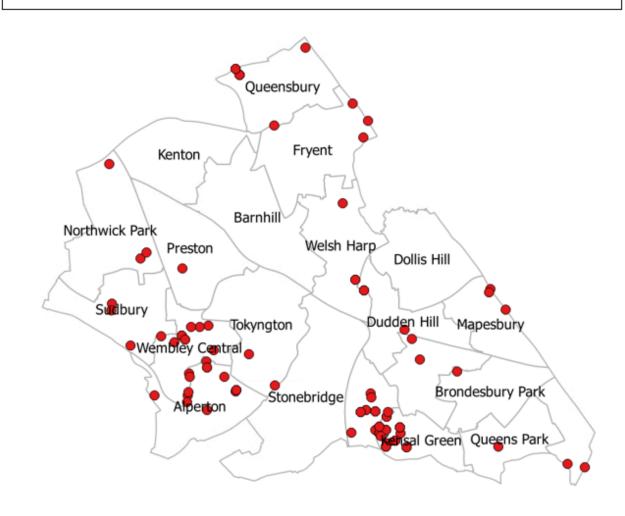
This had been further compounded by smaller devices being made available for sale that are easier to conceal on the person. It must be noted that this remains a minor problem within the Wembley footprint compared to other forms of ASB.

Kind regards

Mr Chris Pearce Public Safety Officer Regeneration & Environmental Services Brent Council 020 8937 1031

www.brent.gov.uk @Brent_Council

Street Drinking in Brent – April 2018 to March 2019



Street Drinking in Brent by Ward- April 2018 to March 2019

Ward	Street Drinking Reports
Alperton	14
Barnhill	0
Brondesbury Park	1
Dollis Hill	0
Dudden Hill	4
Ervent	2
Harlesden	32
Kensal Green	32
Kenton	0
Kilburn	2
Mapesbury	2

Ward	Street Drinking Reports
Northwick Park	3
Preston	1
Queensbury	11
Queen's Park	1
Stonebridge	0
Sudbury	3
Jokyngton	2
Welsh Harp	3
Wembley Central	14
Willesden Green	2

LONDON BOROUGHS OF BRENT AND HARROW

TRADING STANDARDS SERVICE

Witness Statement

(C.J.Act 1967 - S.9, M.C. Act 1980 – ss5A(3)(a) and 5B, M.C. Rules 1981 r.70)

Statement of:	
Age if under 18:	Over 18
Occupation:	Regulatory Team Leader
belief and I make it know	ng of 3 page(s) signed by me) is true to the best of my knowledge and owing that, if it is tendered in evidence, I shall be liable to prosecution if I anything which I know to be false or do not believe to be true.
Dated	11 September 2019

I am employed by the London Boroughs of Brent and Harrow Trading Standards Service as a Regulatory Team Leader. I am authorised to enforce various statues including the Consumer Protection Act 1987, Trade Marks Act 1994 and the Consumer Protection from Unfair Trading Regulations 2008.

Signature

Part of my role with Trading Standards is to work at Wembley events alongside colleagues from Brent Licensing team and the Metropolitan Police. Trading Standards duties includes preventing breaches of the intellectual property rights such as the the Copyright, Designs and Patents Act 1988 and Trade Marks Act 1994 with regards to the copyrights and/or trademarks of the event owner and or the teams playing at the stadium. The Licensing Inspector's duties are to prevent breaches of Part III of the London Local Authorities Act 1990 as amended, ensuring that traders were not selling or offering for sale articles without the appropriate street trading licence. The presence of the Police is always required to ensure the safety of the officers working, to verify the details of any illegal street traders

Signature		-0000A	
		E31	Sept 2003

-1-

stopped and engaged with and to prevent breach of the peace. This is due to the fact that on some occasions the illegal traders stopped will provide false names and addresses and at times officers are being verbally abused by them and/or other street traders or ticket touts and occasionally this maybe accompanied with threatening gestures of physical violence.

Over the years I have encountered several itinerant traders who do not possess a licence to sell goods such as scarves, t-shirts, hats and other promotional merchandise, therefore are trading illegally. Each trader stopped and engaged with had their goods seized either for illegally street trading without a license by a Licensing inspector or seized by a Trading Standards Enforcement Officer for trademarks offences.

As a Regulatory Team Leader within Trading Standards, I have access to Trading Standards Infringement Report database. I have reviewed the records recorded since March 2014 to date and there has been a total of 65 seizures by Trading Standards in relation to breaches under the Trade Marks Act 1994, 17 of these have resulted in 67prosecutions, 37 have been issued with a letter of warning, 2 have received a Simple Caution and 9 have resulted in No Further Action by Trading Standards, however, on some the No Further Action cases, records shows that these had been prosecuted by the Licensing Team already for the same seizure. Furthermore, from the records it is evident that a number of these individual traders are prolofic and despite being prosecuted by the Council for breaches enforced by the Trading Standards or Licensing teams they keep coming back and re-offending. It is clear from this Service's dealing with the illegal street traders they are not attempting to uphold the law and the licensing objective of prevention of crime and disorder. The council has received several complaints from businesses that are legitimately trading and paying their licences with regards to loss of revenue due to the actions of the illegal street traders who



illegally is of grave concern as there is no traceability here.

Aside from the illegal street traders selling scarves, t-shirts, hats and other non-official merchandise, the presence of those reselling tickets illegally has grown considerably to the point this is now being carried out blatantly in front of officers' despite being warned or on some occasions by Licensing Inspectors have seized the tickets and subsequently prosecuted the individuals caught selling the tickets.

Whilst working on events with the Licensing Inspectors, we have also had to engage and speak to unlicensed face painters, charity collectors, leaflet distributors who all require permission or license from the Licensing team.

Signature	E31 Sept 2003
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