

## APPENDIX 1

### ACCOMMODATION BASED SUPPORT SERVICE FOR ADULTS WITH PHYSICAL DISABILITIES AT PEEL ROAD CONTRACT

#### BID EVALUATION GRID

Westminster Homecare Ltd				
No.	Question	Criteria Weighting	Moderated Score	Scored Weighting
1	Method Statement 1	20.00%	2	10.00%
2	Method Statement 2	10.00%	2	5.00%
3	Method Statement 3	10.00%	1	2.50%
4	Method Statement 4	15.00%	2	7.50%
5	Method Statement 5	10.00%	1	2.50%
6	Method Statement 6	10.00%	2	5.00%
7	Method Statement 7	15.00%	2	7.50%
8	Method Statement 8	10.00%	2	5.00%
Total		100.00%		45.00%
<b>Quality Weighting</b>		<b>45.00%</b>		<b>20.25%</b>
8	Method Statement 8 (Social Value)	100.00%	2	50.00%
<b>Social Value Weighting</b>		<b>10.00%</b>		<b>5.00%</b>
<b>Price</b>		<b>45.00%</b>		<b>45.00%</b>
Total Score				70.25%

No.	Quality Questions	Weighting
1	Although the Service is intended for those who have a primary diagnosis of a Physical Disability, consideration is given to those who may have another diagnosis such as mental health, learning disability, sensory impairment, or other health related issues. What experience does your organisation have of delivering support to a diverse range of care and support needs?	20.00%
2	What are your organisations policy and procedures surrounding fire protocols in supported living services and how do you see this being implemented at Peel Road with a group of tenants that have high support needs especially around mobility?	10.00%
3	A number of tenants at Peel Road are likely to have mobility issues and will therefore need support with their day to day tasks such as personal care and cooking. How will your workforce ensure that tenants will have their needs met as and when required?	10.00%
4	A safeguarding alert is raised by a family member of a resident who notices that the tenant in question has extensive bruising on their arms and back and seems to be more withdrawn than usual. Can you please describe the full process you would follow in this instance?	15.00%

5	Please outline how your organisation promotes choice and control for vulnerable people and how will you involve service users, family and other professionals in the process of planning activities and support plans.	10.00%
6	Peel Road is a new service which will bring together a diverse group of tenants. In this respect how would you adapt the environment to promote domestic, family and personal relationships for each tenant?	10.00%
7	A client moves into Peel Road from a residential care setting. The previous placement managed their finances and paid their contribution to care. However, the situation now is that the client is managing their own finances for the first time. How would you promote economic wellbeing for this client, whilst ensuring they are not financially exploited?	15.00%
8	Please describe your organisations policy and procedure on the recruitment and retention of staff. Please explain your process for staff supervision and appraisals. How does this link to the support provided to tenants?	10.00%