



Brent

APPLICATION FOR A REVIEW OF A PREMISES LICENCE OR CLUB PREMISES CERTIFICATE

Application for the review of a premises licence or club premises certificate
under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.

If you are completing this form by hand please write legibly in **block capitals**. In all cases ensure that your answers are inside the boxes and written in **black ink**. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I.....Licensing Team.....

..... *[insert name of applicant]* **apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable).**

Part 1 – Premises or club premises details

Name and postal address of premises or, if none, ordnance survey map reference or description

Jackman's, 279 Neasden Lane

Post Town London

Post Code (if known) NW10 1QJ

Name of premises licence holder or club holding club premises certificate (if known)

Makeswaran Uthayashnkar

Number of premises licence or club premises certificate (if known)

754001

Part 2 - Applicant details

I am

Please tick ✓ Yes

- 1) An individual, body or business which is not a responsible authority
(Please read guidance note 1 and complete (A) or (B) below) ☐
- 2) a responsible authority (please complete (C) below) x
- 3) a member of the club to which this application relates (please complete (A) below) ☐

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr ☐

Mrs ☐

Miss ☐

Ms ☐

Other title ☐
(for example, Rev)

Surname

First names

Please tick ✓ Yes

I am 18 years old or over

☐

Current postal
address
if different from
premises address

Post Town

Postcode

Daytime contact telephone number

E-mail address (optional)

(B) DETAILS OF OTHER APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Licensing Team – Premises Licences Brent Civic Centre Engineers Way HA9 0FJ
Telephone number (if any)
E-mail address (optional) business.licence@brent.gov.uk

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- | | |
|---|---|
| 1) the prevention of crime and disorder | X |
| 2) public safety | X |
| 3) the prevention of public nuisance | X |
| 4) the protection of children from harm | X |

Please state the ground(s) for review (please read guidance note 2)

Neasden Shopping Parade is located in Neasden Lane. At one end of the street is a dead end where the A406 runs across. Vehicles may exit the A406 at this junction but there is no entry back onto the A406. At the other end of the street is Neasden roundabout which leads to Willesden, Harlesden and Blackbird Hill.

The small section of road in question has SEVEN off licences. These all vary in timings and conditions that are attached to the licences. Over the last few years the increase in street drinking and drug dealing has become rife. Anyone that stands in Neasden Lane for longer than ten minutes will likely be witness to how problematic it has become. The difficulty of obtaining evidence stems mainly from those individuals who purchase alcohol that are not of the traditional street drinking appearance or drinking high strength beers and ciders. The premises in question is different in that, despite being warned, they have knowingly continued to serve street drinkers and during the process of investigation by the Licensing Team, appear to have deleted CCTV footage in order to avoid demonstrating any infringements. Despite the loss of CCTV footage, the Licensing Team have witnessed sufficient contraventions which should suffice in having the Premises Licence **REVOKED**.

The Licensing objectives which are being fully undermined are as follows: -

- Prevention of crime and disorder
- Prevention of public nuisance
- Public Safety
- Protection of children from harm

The street drinkers, once intoxicated can become very aggressive and cause a nuisance. They urinate, leave waste in the street, shout at passers-by, have fights amongst themselves and are located on the street where there are children walking up and down. They are a risk to members of the public who feel intimidated by their behaviour.

Despite the number of years' experience I have undertaken as an enforcement officer and having been conditioned to the job in hand, in my experience of Neasden Lane to date, I am unable to inspect any premises unless I am accompanied by another officer, as I feel unsafe. In more recent times, I have mostly been accompanied by a police officer. I have also felt intimidated and threatened by the street drinkers in Neasden Lane.

Jackman's premises licence provides the following licensable activities (sf001): -

Supply of Alcohol

Monday-Sunday 07.00-23.00

Opening Hours

Monday-Sunday 07.00-23.00

The conditions embedded on the licence read as follows: -

1 CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and licensing officers if requested.

2 A CCTV camera shall be installed to cover the entrance of the premises.

3 A sign stating 'No proof of age - No sale' shall be displayed at the point of sale.

4 A 'Challenge 21' policy shall be adopted and adhered to.

5 A refusal book shall be kept and maintained.

6 No high strength beers, lagers, and ciders above 5.5% ABV shall be stocked with the exception of premium beers.

7 The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority.

8 A clear and unobstructed view into the premises shall be maintained at all times by keeping 60% of the frontage clear.

9 A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

10 A suitable intruder alarm complete with panic button shall be fitted and maintained.

11 A personal licence holder fluent in English shall be present on the premises and supervise the sale of alcohol throughout the permitted hours for the sale of alcohol except that the personal licence holder may have to do banking or attend cash & carry etc.

Please provide as much information as possible to support the application (please read guidance note 3)

30th May 2019

On 30th May 2019 I received a complaint from a resident in relation to ASB in Neasden Lane (sf002). The complaint related to groups of men drinking, shouting, fighting and screaming on Birse Crescent (a side road off Neasden Lane) on the night of 25th May 2019.

25th June 2019

On 25th June 2019, I visited a number of premises for the purposes of general inspection with my colleagues Sgt Damien Smith and PC Darren Cowley, one of which was Jackman's, 279 Neasden Lane. I introduced myself to a [REDACTED] who was present with his brother [REDACTED], both of whom are personal licence holders. I asked for the licence holder and [REDACTED] responded as if it was him. I went through each of the conditions of the premises licence and found the following to be breached: -

1 CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and licensing officers if requested.

The timing on the CCTV was wrong by one hour and therefore not meeting the requirements of the above condition of the licence.

5 A refusal book shall be kept and maintained.

There were only two pages of refusals, the last entry being March 2019 and the one previous to that December 2018. With the street drinking problems in Neasden, it is difficult to believe there aren't many more missing entries. (sf003)

7 The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority.

The incident book showed three incidents, one in 2015 and two in September 2018. There have been no further entries (sf004). A licensing officer also attended the premises in July 2018 and the last entry seen was July 2017. A letter was sent to the licence holder and DPS in July 2018 which explained that the following should be recorded in the incident book (sf0006 & sf007): -

- (a) all crimes reported to the venue**
- (b) all ejections of customers**
- (c) any complaints received**
- (d) any incidents of disorder**
- (e) all seizures of drugs or offensive weapons**
- (f) any faults in the CCTV system or searching equipment or scanning equipment**
- (g) any refusal of the sale of alcohol**
- (h) any visit by a relevant authority or emergency service.**

When in attendance on 25th June 2019, the visit from the licensing inspector from July 2018 was not recorded in the incident book, neither were any visits from the police (sf005).

8 A clear and unobstructed view into the premises shall be maintained at all times by keeping 60% of the frontage clear.

The front of the premises is at least 80% and should only be 40% covered. A licensing inspector visited the premises in July 2018 in relation to the same street drinking issues and [REDACTED] was told that the frontage did not meet the required condition and would require modification. A letter was also sent to the licence holder and Designated Premises Supervisor (DPS) from the licensing inspector in July 2018 requiring the same (sf006 & sf007). The photograph taken of the breach in 2018, together with the photograph taken on the 25th June 2019 show that the condition is still not being met (sf008).

Whilst in the premises, I asked [REDACTED] if he could show me his CCTV footage. I

asked him if he knew that he had sold to a number of street drinkers that were positioned outside the premises drinking on the street. [REDACTED] responded by saying he doesn't sell to street drinkers.

Sgt Damien Smith then went on to ask [REDACTED] if he recognised me (the licensing inspector). [REDACTED] responded by saying he had never seen me before. I had been in earlier that morning to purchase a soft drink, but [REDACTED] was so busy serving customers, he barely looked up when I was making my purchase.

We looked through the CCTV footage and found the following (sf009): -

- **Male A enters twice within an hour to purchase alcohol**
- **Male B enters twice within 1.5 hours to purchase alcohol**
- **Male E enters twice within 3 minutes to purchase alcohol**
- **Eight males that appeared to be street drinkers purchased alcohol within two hours.**

This breakdown only includes the purchases from 09.00hrs until 11.00hrs, it is unsure what was sold before we arrived.

[REDACTED] was instructed to carry out the following: -

- Ensure the shop window was unobstructed
- Ensure the refusal and incident books were updated and maintained
- Change the timing on the CCTV to ensure it is correct

He was then given advice and told that it was not compulsory for the following to be carried out: -

- Consider adding an additional camera so that he can see the outside of the shop
- Consider adding an additional camera covering the side view of the alcohol
- Advised to have two staff working in the premises at busy times so that he could see who he was serving

He was also asked to provide CCTV footage from 09.00-11.00hrs of 25th June 2019. [REDACTED] was given a very stern warning. He was told that if he continued to serve street drinkers, the premises licence would be revoked immediately.

26th June 2019

On 26th June 2019, upon further email exchange with the complainant, it came to light that along with other premises, Jackman's was also a target for street drinkers (sf009a).

27th June 2019

On 27th June 2019, I contacted the CCTV control room to see whether they could monitor the area outside of the premises in order to gain a general idea of the street drinking that takes place. The CCTV control room then sent me two photographs of a known street drinker (sf009b). One photograph had been taken on 19th June 2019 and the other on 27th June 2019 of the same person. For data protection reasons, these photographs are not provided as part of the review application but will be available to view at the hearing.

On 27th June 2019, I sent a letter to the premises. During my visit on 25th June 2019, [REDACTED] had led me to believe he was the premises licence holder, however on closer inspection of the licence, it showed that one of the names were different. The letter requested clarification on this (sf010). A letter was also sent requesting the CCTV footage of the 25th June 2019 (sf011).

1st July 2019

On Monday 1st July 2019, [REDACTED] attended Brent Council offices to bring the requested CCTV footage of 25th June 2019. He also confirmed that he was not in fact the premises licence holder.

6th July 2019

On 6th July 2019, I was sent a statement from Sgt Tim Vollrath (sf012), the Sergeant for the Police Tasking team in Brent. The statement explained that a male had been seen on the street drinking beer on 5th Jul 2019. He described the male as his **'eyes being glazed and red, his speech was slurred and he smelt of intoxicating liquor. He was drunk'**. When the male was asked where he had purchased the beer, he initially pointed down Neasden Lane and then upwards towards Jackman's. Sgt Vollrath poured the beer away and then attended Jackman's. Sgt Vollrath entered into Jackman's and on looking at the CCTV footage in the premises, Sgt Vollrath noticed that the timing on the CCTV had the incorrect time despite the fact that I had told [REDACTED] that he needed to change this during my visit on Tuesday 25th June, two days prior. Sgt Vollrath managed to work out when the street drinker may have recently come into the premises as the beer he had poured out was still cold. On the CCTV camera at 18.45hrs (which should have read 17.45hrs), the street drinker is seen entering the premises and purchasing one can of Warka (beer) from [REDACTED]. As the beer is purchased, the street drinker **'could be seen swaying and being unsteady on his feet'**. This was approximately 20 minutes prior to Sgt Vollrath stopping the street drinker on the street. Whilst in the premises, the same street drinker entered and when questioned by Sgt Vollrath why he had come into the premises, he stated it was to buy another beer. Sgt Vollrath asked [REDACTED] if he was going to serve the street drinker, to which [REDACTED] replied no and when asked why he would not serve him, he replied because he was clearly drunk. When asked why they had served the street drinker if he was clearly drunk, neither [REDACTED] or [REDACTED] could give any reason.

8th July 2019

On 8th July 2019 whilst looking at the footage of 27th June 2019 provided by the CCTV control room, the following was noted (sf013) :-

- ***Male A enters and leaves the premises 4 times within a time frame of 2.5hrs between 07.19hrs and 09.47hrs. Male A has been recognised as a regular street drinker by Sgt Tim Vollrath***
- ***Male B enters and leaves the premises three times within a time frame of 1hr and 15 minutes between 07.46hrs and 08.58hrs. He is stood outside the premises speaking to Male A from approximately 07.19hrs. Male B has been recognised as a regular street drinker by the CCTV control room.***
- ***In total, 19 persons, 18 male and 1 female were counted stood outside the premises anytime between 07.19hrs and 10.13hrs. Of the 19 persons, 16 of them entered Jackman's within the same period. Of the 19, 10 of them could be seen clearly on the CCTV footage. Of those 10, 6 have been recognised as regular street drinkers. All 19 persons were linked in some way.***

The CCTV footage for 27th June 2019 is not included in the review pack for data protection reasons but can be viewed in the Brent Civic Centre offices by way of appointment by contacting business.licence@brent.gov.uk

9th July 2019

On 9th July 2019, a letter was sent to the premises asking for the CCTV footage for the inside of the premises of 27th June 2019 between 06.45am and 10.20hrs. The letter also mentioned that the footage provided from 25th July 2019 appeared inaccessible. A request was also made for the CCTV footage Sgt Vollrath had encountered when the street drinker was served on 5th July 2019. The hours of 17.30hrs to 18.45hrs were requested (sf014).

11th July 2019

On 11th July 2019, I attended the premises with Sgt Vollrath and a licensing inspector to collect the CCTV. [REDACTED] handed me a USB stick and stated he had received my letter and had written instructions on how to play the footage for the 25th June 2019. When I asked if the footage of the 27th June 2019 and 5th July 2019 had been placed on the USB, [REDACTED] replied yes.

[REDACTED] then stated that he had added the two cameras I'd requested, to which I clarified once again that I did not request that he add additional cameras but merely gave him advice on

what could be best practice in combatting the issues of street drinking.

Whilst in the premises, I checked the CCTV camera monitor to find that the timing on the system had still not been changed to the correct time. It showed as being approximately an hour out. I asked [REDACTED] why he had not changed the timing, to which he replied he would change it in the moment. [REDACTED] could not give any valid reason as to why he had not changed it until now. [REDACTED] changed the time on the CCTV system to the correct timing.

13th July 2019

On 13th July 2019, Sgt Vollrath attended the premises to remind [REDACTED] of the footage he was due to give me as it was not in fact on the USB stick. [REDACTED] stated that they had changed the CCTV system when they added the two cameras but that the drive was still available and therefore the CCTV footage could still be obtained.

15th July 2019

On 15th July 2019, I called [REDACTED] to let him know I was on my way to the premises to collect the footage, to which he replied that he no longer had the drive, it had been taken away when the drive was changed. I explained that he had a duty to keep the last 31 days of footage as per the conditions of his premises licence. I also told him that he had explained to Sgt Vollrath that the drive was still available, to which [REDACTED] denied ever saying that.

On 15th July 2019 I attended the premises with another licensing inspector and Sgt Vollrath. I explained to [REDACTED] that he needed to supply me with the footage for the 27th June 2019 and 5th July 2019 to which he replied that he no longer had the drive. Sgt Vollrath then said to [REDACTED], that he had said the drive was available to view when he had visited on the Saturday.

I asked [REDACTED] to show me the CCTV system in play back mode. He stated they had changed the drive on 9th July 2019 but looking at the system, it only showed the system as recording from 11th June 2019. Sgt Vollrath told [REDACTED] that he should not have been displaying or selling alcohol if the CCTV system was not working as it did not comply with the conditions of his licence between 9th July and 11th July 2019, neither did he have the 31 required days to play back.

I asked [REDACTED] to call the premises licence holder Makeswaran Uthayashnkar so that I could speak to him. I asked him for the CCTV footage of 27th July 2019 and 5th July 2019 but he replied by stating he no longer had it. I asked how often he came into the premises to which he replied when stock was needed and the shopping was required. When I asked how many hours the DPS did per week in the premises, [REDACTED] stated that he did 40 hours. When I asked how he could do 40 hours per week in a premises where he is never seen, he replied by stating that he did that over two premises. I explained that my question referred to the premises in question, to which he replied that the DPS worked less than 20 hours per week.

I asked [REDACTED] why he had not attempted to get in contact with me knowing the issues that were ongoing in the premises to which he replied, that if I wished to see him, I should request a meeting and that he would attend. He said he knew about all of the problems and non-compliances, but that I should contact him if I needed to.

When I got off the phone, I asked [REDACTED] to show me the DPS on the footage when he was last in the premises. As the first recording was of the 11th July 2019, he was unable to show me this, but stated the DPS had last been in the premises on Monday 8th July 2019, over 8 days prior.

Summary

The licence holder has shown no regard for the four licensing objectives, despite there being serious street drinking issues in Neasden Lane. The manager [REDACTED] has consistently shown that he is not fit to be working in an off licence selling alcohol, despite my attempts to show him the seriousness of the problems the area is facing.

I did not see any urgency in their commitment to addressing the issues and furthermore their non-compliance has encouraged the continuation of street drinking.

On 5th July 2019 [REDACTED] served a street drinker that was blatantly drunk and he and [REDACTED] had no reason as to why they let this happen.

Having threatened [REDACTED] with a review of the premises licence should he be found to be serving to street drinkers again, it is believed the CCTV footage was deleted intentionally, in order to avoid any infringements from being apparent. However, the footage from the outside of the premises from the 27th June 2019, clearly shows a number of street drinkers going into the premises, purchasing alcohol and then standing on the street and drinking it. They again, did not question the same people entering and buying alcohol over and over again. So far out of ten of the street drinkers identified as going into the premises on 27th June 2019, six have been identified as being regular street drinkers.

Neither the police or council officers have ever had sight of the DPS, but understand that he is definitely not present enough to be running an off licence.

The Licensing Team feel very strongly about the review of the premises licence and have been left with no other option other than to request this be in the form of **REVOCATION**. There is no regard for any of the licensing objectives and particularly the exploitation of vulnerable persons who are addicted to alcohol. There are no further steps that can be taken for the premises to rectify this situation because not only are they not complying with some of the small number of conditions they currently have, as soon as there is no one monitoring the area, it is clear they will go back to serving street drinkers.

The Licensing Team reserve the right to submit additional evidence in relation to the premises, up until the Licensing committee hearing.

Please tick ✓ Yes

Have you made an application for review relating to this premises before?

☐

If yes, please state the date of that application

Day

Month

Year

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If you have made representations relating to this premises before, please state what they were and when you made them

Checklist

Please tick ✓ Yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate x
- I understand that if I do not comply with the above requirements my application will be rejected x

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 5). If signing on behalf of the applicant please state in what capacity.

SignatureLicensing Team.....

Date16/07/2019.....

CapacityEnforcement Officer.....

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)	
Post town	Post code
Telephone number	
If you would prefer us to correspond with you by e-mail your e-mail address (optional)	

Data Protection: The London Borough of Brent will use this information for the purposes of The Licensing Act 2003 and related purposes. Any member of the public may examine the application form on request. Further information can be found at www.brent.gov.uk/privacy

You are providing your information to Brent Council, contact details business.licence@brent.gov.uk. The Council's Data Protection Officer can be contacted via dpo@brent.gov.uk, or 020 8937 1402.

Your information is collected for the purpose of processing your licence application as required to fulfil the council's duties under the following legislation, statutory or contractual requirement or obligation.

Legislation
Licensing Act 2003

Context
For the processing of licensing applications and the prevention of fraud

The information may be shared with the Metropolitan Police, London Fire Brigade and teams within Brent Council, as statutory consultees, the Home Office to ascertain the right to work and HM Revenue and Customs, at their request, to identify potential fraud. The information shall be retained until the licence is surrendered and shall be processed in adherence to your legal rights, including but not limited to the right to withdraw consent, right to

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

Please return the completed form and any accompanying documents to the following address with a copy to the premises licence holder / Club that the application relates to:-

Licensing Department
Brent Council
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

☎ 020 8937 5359

Email: business.licence@brent.gov.uk

Cheques should be crossed and made payable to London Borough of Brent.

Please follow the instructions in the checklist to submit the relevant copies to the responsible authorities. Contact details shown below:

Chief Officer of Police
Brent Licensing Department
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8733 3206

North West Area 1
London Fire Brigade
169 Union Street
London
SE1 0LL

Tel: 020 8555 1200 x38778

Trading Standards
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5555

Environmental Health
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5252

Children's Services
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Licensing Authority
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ
Tel: 020 8937 5359

Area Planning Service
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5210

Public Safety Team
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5359

DAAT
Public Health Directorate
Wembley Centre for Health and Care
116 Chaplin Road
Wembley
HA0 4UZ

Home Office Immigration Enforcement
Alcohol Licensing Team
Lunar House
40 Wellesley Road
Croydon
CR9 2BY



Planning, Transportation & Licensing
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

TEL: 020 8937 5359
EMAIL: business.licence@brent.gov.uk
WEB: www.brent.gov.uk

London Borough of Brent

Premises Licence

Part A

This Premises Licence was granted by Brent Council, Licensing Authority for the area of the Borough of Brent under the Licensing Act 2003

Original grant date: 20 May 2011
Current issue date: 05 May 2018

.....
Authorised signatory

Premises licence number: 754001

Part 1 – premises details

Postal address of premises, or if none, ordinance survey map reference or description

Jackmans
279 Neasden Lane, London, Brent, NW10 1QJ

Where the licence is time limited the dates

Licensable activities authorised by the licence

Section J: Sale or Supply of Alcohol:(Off the premises)

The times the licence authorises the carrying out of licensable activities

Section J: Sale or Supply of Alcohol:(For consumption off the premises)

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	07:00	23:00
Tuesday	07:00	23:00
Wednesday	07:00	23:00
Thursday	07:00	23:00
Friday	07:00	23:00
Saturday	07:00	23:00
Sunday	07:00	23:00

The opening hours of the premises

<u>Day</u>	<u>Start Time</u>	<u>End Time</u>
Monday	07:00	23:00
Tuesday	07:00	23:00
Wednesday	07:00	23:00
Thursday	07:00	23:00
Friday	07:00	23:00
Saturday	07:00	23:00
Sunday	07:00	23:00

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

For consumption off the premises

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of the premises licence

Makeswaran Uthayashnkar

Registered number of holder, for example company number, charity number
(where applicable)

Name, address and telephone number of designated premises supervisor where
the premises licence authorises the supply of alcohol

Rajeevathanan Lakshmanan

Personal licence number and issuing authority of personal licence held by
designated premises supervisor where the premises licence authorises the
supply of alcohol

Licence Number: 17LIC6510/PERS
Issuing authority: London Borough of Ealing

Annex 1 – Mandatory conditions

Age Verification Policy

- (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.

Minimum Price of Alcohol

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1—

(a)—duty¹ is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b)—permitted price² is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c)—relevant person³ means, in relation to premises in respect of which there is in force a premises licence—

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) —relevant person⁴ means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e)—value added tax⁵ means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4.(1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (—the first day⁶) would be different from the permitted price on the next day (—the second day⁷) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Requirement for a DPS

(1) No supply of alcohol may be made under the premises licence-

(a) at a time when there is no designated premises supervisor in respect of the premises licence, or

(b) at a time when the designated premises supervisor does not hold a personal licence or their personal licence is suspended.

(2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Door Supervisors and Security Staff to be Licensed by the SIA (Only if required)

Where the licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, each individual must be licensed by the Security Industry Authority, with the following exceptions:

a) premises where the premises licence authorises plays or films

b) any occasion mentioned in paragraph 8(3)(b) or (c) of Schedule 2 to the Private Security Industry Act 2001 (premises being used exclusively by a club with a club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence), or

c) any occasion within paragraph 8(3)(d) of Schedule 2 to the Private Security Industry Act 2001

Annex 2 – Conditions consistent with the operating schedule

1 CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and licensing officers if requested.

2 A CCTV camera shall be installed to cover the entrance of the premises.

3 A sign stating "No proof of age - No sale" shall be displayed at the point of sale.

4 A "Challenge 21" policy shall be adopted and adhered to.

5 A refusal book shall be kept and maintained.

6 No high strength beers, lagers, and ciders above 5.5% ABV shall be stocked with the exception of premium beers.

7 The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority.

8 A clear and unobstructed view into the premises shall be maintained at all times by keeping 60% of the frontage clear.

9 A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

10 A suitable intruder alarm complete with panic button shall be fitted and maintained.

11 A personal licence holder fluent in English shall be present on the premises and supervise the sale of alcohol throughout the permitted hours for the sale of alcohol except that the personal licence holder may have to do banking or attend cash & carry etc.

Annex 3 – Conditions attached after a hearing by the licensing authority

Annex 4 – Plans

See attached

From: COMPLAINANT
Date: Sun, 26 May 2019, 15:05
Subject: Re: Street drinking in Neasden Lane
To: RESIDENT
Cc: Community Safety <community.safety@brent.gov.uk>, RESIDENT, <DuddenHill.snt@met.police.uk>, Hirani, Councillor Krupesh <Cllr.Krupesh.Hirani@brent.gov.uk>, RESIDENT; Miller, Councillor Tom <Cllr.Tom.Miller@brent.gov.uk>, <Anthony.Gassett@met.police.uk>, <Carl.M.Sampson@met.police.uk>, <Tim.Vollrath@met.police.uk>, Egbor, Simon <Simon.Egbor@brent.gov.uk>

Hi,

Once again we were kept awake all night last night by groups of men drinking, shouting, fighting and screaming on Birse Crescent. I called the police at 4am and 6am, both times they said that someone would come within 60 minutes but no one did. This has now occurred a number of times-we are told by police operators that they will respond, but they don't. We were also told that they would check CCTV footage and that someone would speak to Way to Save--has anything been done? Attached are pictures & videos of the fights and people drinking and what looks like smoking something illegal between 4 and 6am today.

This is having a seriously detrimental impact on our lives and it is just not acceptable to allow this situation to continue. It is impacting on our performance at work as we just cannot sleep. The police said that it is up to the council to enforce the PSPO so what is being done about this? The police and the council need to take steps to resolve this. A start would be to have officers patrol Birse Crescent, particularly on weekend evenings and Monday evenings which are also a problem, and actually take action on street drinkers instead of allowing them to keep on doing it. Also, the all-night alcohol licensing at Way to Save is clearly a big part of the problem and a draw for ASB in this area, along with the all night gambling arcade. I have seen Way to Save sell alcohol to drunk people late at night before. There is no reason for them to sell alcohol beyond 11pm and this needs to be stopped. Their licence needs to be changed and then this needs to actually be enforced. The all-night alcohol sales are a significant part of the problem and needs to be stopped. Just talking to the Way to Save is not going to be enough.

Can you please take this seriously and stop expecting residents to put up with sleep deprivation and screaming people all night, it is just not acceptable for this situation to be allowed to continue.

COMPLAINANT

Challenge 25 - Record of refusals

Date challenge	Refused	Person refused	Refused for ID		Challenge	Refused by
			Yes	No		
10/10/11	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Refused to provide signature Refused to provide fingerprints Refused to provide height and weight	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>		Refused by Name: <u>Mr. Khan</u> Signature: <u>[Signature]</u>
10/10/11	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Refused to provide signature Refused to provide fingerprints Refused to provide height and weight	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>		Refused by Name: <u>Mr. Khan</u> Signature: <u>[Signature]</u>
10/10/11	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Refused to provide signature Refused to provide fingerprints Refused to provide height and weight	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>		Refused by Name: <u>Mr. Khan</u> Signature: <u>[Signature]</u>
10/10/11	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Refused to provide signature Refused to provide fingerprints Refused to provide height and weight	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>		Refused by Name: <u>Mr. Khan</u> Signature: <u>[Signature]</u>

Challenge 25 - Record of refusals

25

Date and time	Product	Person refused	Asked for ID	Refused by
02/07/2015	Alcohol Tobacco Liquor Other	Male/Female Description DOB Age Height Weight	Yes No	Refused by Signature Name
02/07/2015	Alcohol Tobacco Liquor Other	Male/Female Description DOB Age Height Weight	Yes No	Refused by Signature Name
02/07/2015	Alcohol Tobacco Liquor Other	Male/Female Description DOB Age Height Weight	Yes No	Refused by Signature Name
02/07/2015	Alcohol Tobacco Liquor Other	Male/Female Description DOB Age Height Weight	Yes No	Refused by Signature Name
02/07/2015	Alcohol Tobacco Liquor Other	Male/Female Description DOB Age Height Weight	Yes No	Refused by Signature Name

S'F004

[illegible]

SF004

Incident Report / Statement		226252
Date: 09-09-18	Time & Location: 12:30 PM	
Name of Reporting Officer: [Blank]		
Report / Statement: Police officers should all		
Action taken as a result of incident: /		
Result of action taken: [Blank]		
Contact person informed at: [Blank]	Name of Duty Officer informed: [Blank]	
Police informed at: [Blank]	Personal No. of Police Attending: [Blank]	
Executive Officer informed at: [Blank]	Name of Executive Officer: [Blank]	
Contact person informed: [Blank]	Name of person informed: [Blank]	
Reporting Officer's Signature: [Blank]	Date & Time: 09-09-18 12:30	

SF004

Incident Report / Statement		726251
Officer	On Duty	
Officer	On Duty	
Name of Reporting Officer		
Report / Statement		
Licence and car and Carden and licence		
Area where the incident occurred		
Time of incident		
County where incident occurred	Name of Police Officer	
Police Officer	Personal No. of Police Officer	
County where incident occurred	Name of County Clerk	
Other Name	Name of person involved	
Security Officer Signature		
Date & Time 11:30 — 24/08/15		

All information reported must be clear and legible as it could be required for use in evidence at a later date.

Stool

Date	Time	Staff Signature	Attempted Purchase. Which Goods did customer attempt to purchase	Description Of Customer	Reasons for refusal/ Comments I.E. NO I.D. Drunk Street Drinker etc.	Signature DPS (Sign Daily or each day in premises)
01.1.18	17:21	S. HANKE			DRUNK	S. HANKE
02.3.18	11:36	K. ROTH			DRUNK	K. ROTH
04.12.17	10:30	R. H. J. A.			POLICE COME	R. H. J. A.



Brent Civic Centre
Engineers Way
Wembley
Middlesex HA9 0FJ

TEL 020 8937 5303

EMAIL esther.chan@brent.gov.uk

WEB www.brent.gov.uk

Makeswaran Uthayashnkar
Home Address

30th July 2018

Our Ref: 754001

Dear Mr Uthayashnkar,

Licensing Act 2003 – Premises Licence

Re: Jackmans, 279 Neasden Lane, London, Brent, NW10 1QJ

I am writing in connection with my inspection to the above premises on Thursday 26th July 2018 at 9:15hrs in the presence of Mr Jeyakanthan Mageswaran. During my inspection it became apparent that the following conditions attached to the current premises licence were not being complied with:

Conditions 1 on your Premise Licence:

CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and licensing officers if requested.

Action for Conditions 1:

During my visit, Mr Mageswaran stated that the CCTV system had recently been upgraded but he was unable to operate the system as he claims he did not have the password. As a result, I am unable to verify whether this condition has been fully met.

Condition 4 on your Premise Licence:

A 'Challenge 21' policy shall be adopted and adhered to.

Action for Condition 4:

It has been noted that both 'Challenge 21' and 'Challenge 25' posters were displayed behind the counter. You must either adopt 'Challenge 21' or 'Challenge 25' as you are advertising inconsistent information to members of the public.

Training records were not available for me to inspect to verify whether your staff members have been competently trained. You are required to ensure that training is provided to all staff that are authorised to supply alcohol. Please take this opportunity to remind your staff regarding the Licensing Act 2003 and in particular the sale of alcohol to underage persons, proxy purchases and selling to street drinkers or intoxicated persons. You must ensure all staff training documents are kept and maintained.

Condition 5 on your Premise Licence:

A refusal book shall be kept and maintained.

Action for Condition 5:

Mr Mageswaran was able to show me the refusal book upon request. However, it would appear the last refusal took place in March 2018. Please ensure the refusal book is kept and maintained at all times, which must be made available upon request to the Police and Licensing Authority.

You should monitor the refusals book to:

- Ensure that all staff are using it
- See if there are any patterns

The following information should be captured in your refusal book.

Date and time	Product	Person refused	Asked for ID?	Comments	Refused by
___/___/___ @ ___:___am/pm	<input type="checkbox"/> Alcohol <input type="checkbox"/> Tobacco <input type="checkbox"/> Other	<input type="checkbox"/> Male <input type="checkbox"/> Female Desc. _____ Approx. Age _____ Height _____ Build _____	<input type="checkbox"/> Yes <input type="checkbox"/> No		

Condition 7 on the Premise Licence:

The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority.

Action for Condition 7:

It was noted that the incident log was not made available for inspection on request. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of customers
- (c) any complaints received
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system or searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.

Condition 8 on the Premise Licence:

A clear and unobstructed view into the premises shall be maintained at all times by keeping 60% of the frontage clear.

Action for Condition 8:

At present, the view into the the premises does not satisfy the above condition. You must ensure a clear and unobstructed view into the premises shall be maintained at all times by keeping 60% of the frontage clear.

Condition 9 on the Premise Licence:

A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

Action for Condition 9:

It has been noted that the summary of the premise licence (Part B) was not displayed satisfactorily in accordance to the above condition. Secondly, Part A of the premise licence was not available for me to see upon request.

If you have lost a copy of the premise licence, you must submit an application for copy of Premises Licence or Summary with the enclosed fee of £10.50.

Other Matters

Street Drinkers

Please be advised that the Council have been informed that your premises is supplying alcohol to street drinkers and intoxicated people that causing anti social behaviour in the area. A visit was previously undertaken on Wednesday 20th June 2018 in presence of Mr Jeyaseelam Maheswaran to advise your staff of the matter and to ensure that all the conditions attached to the premise licence is complied with.

Please note under section 141 of the Licensing Act 2003, it is an offence to sell or attempt to sell alcohol to a person who is drunk, or to allow alcohol to be sold to such a person on relevant premises.

Subsection 2 applies to:

- any person who works at the premises in a capacity, whether paid or unpaid, which gives him the authority to sell the alcohol concerned;
- the holder of a premises licence in respect of the premises;
- the designated premises supervisor (if any) under such a licence;
- any member or officer of the club which holds a certificate who at the time the sale (or attempted sale) takes place is present on the premises in a capacity which enables him to prevent it; and
- the premises user in relation to the temporary event notice in question.

A person guilty of an offence under this section is liable on summary conviction to a fine not exceeding level 3 (up to £1000) on the standard scale.

Failure to comply with the above conditions may result in the review of your premise licence.

Please do not hesitate to contact me quoting the above reference should you require any further advice or information.

Yours faithfully,



Esther Chan
Licensing Inspector
Planning, Transportation & Licensing



Brent

Brent Civic Centre
Engineers Way
Wembley
Middlesex HA9 0FJ

TEL 020 8937 5303

EMAIL esther.chan@brent.gov.uk

WEB www.brent.gov.uk

Rajeevathanan Lakshmanan
Home Address

30th July 2018

Our Ref: 754001

Dear Mr Lakshmanan,

Licensing Act 2003 – Premises Licence

Re: Jackmans, 279 Neasden Lane, London, Brent, NW10 1QJ

I am writing in connection with my inspection to the above premises on Thursday 26th July 2018 at 9:15hrs in the presence of Mr Jeyakanthan Mageswaran. During my inspection it became apparent that the following conditions attached to the current premises licence were not being complied with:

Conditions 1 on your Premise Licence:

CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and licensing officers if requested.

Action for Conditions 1:

During my visit, Mr Mageswaran stated that the CCTV system had recently been upgraded but he was unable to operate the system as he claims he did not have the password. As a result, I am unable to verify whether this condition has been fully met.

Condition 4 on your Premise Licence:

A 'Challenge 21' policy shall be adopted and adhered to.

Action for Condition 4:

It has been noted that both 'Challenge 21' and 'Challenge 25' posters were displayed behind the counter. You must either adopt 'Challenge 21' or 'Challenge 25' as you are advertising inconsistent information to members of the public.

Training records were not available for me to inspect to verify whether your staff members have been competently trained. You are required to ensure that training is provided to all staff that are authorised to supply alcohol. Please take this opportunity to remind your staff regarding the Licensing Act 2003 and in particular the sale of alcohol to underage persons, proxy purchases and selling to street drinkers or intoxicated persons. You must ensure all staff training documents are kept and maintained.

Condition 5 on your Premise Licence:

A refusal book shall be kept and maintained.

Action for Condition 5:

Mr Mageswaran was able to show me the refusal book upon request. However, it would appear the last refusal took place in March 2018. Please ensure the refusal book is kept and maintained at all times, which must be made available upon request to the Police and Licensing Authority.

You should monitor the refusals book to:

- Ensure that all staff are using it
- See if there are any patterns

The following information should be captured in your refusal book.

Date and time	Product	Person refused	Asked for ID?	Comments	Refused by
__/__/__	<input type="checkbox"/> Alcohol	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes		
@	<input type="checkbox"/> Tobacco	Desc. _____	<input type="checkbox"/> No		
	<input type="checkbox"/> Other	Approx. Age _____			
		Height _____			
__ : __ am/pm		Build _____			

Condition 7 on the Premise Licence:

The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority.

Action for Condition 7:

It was noted that the incident log was not made available for inspection on request. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of customers
- (c) any complaints received
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system or searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.

Condition 8 on the Premise Licence:

A clear and unobstructed view into the premises shall be maintained at all times by keeping 60% of the frontage clear.

Action for Condition 8:

At present, the view into the the premises does not satisfy the above condition. You must ensure a clear and unobstructed view into the premises shall be maintained at all times by keeping 60% of the frontage clear.

Condition 9 on the Premise Licence:

A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

Action for Condition 9:

It has been noted that the summary of the premise licence (Part B) was not displayed satisfactorily in accordance to the above condition. Secondly, Part A of the premise licence was not available for me to see upon request.

If you have lost a copy of the premise licence, you must submit an application for copy of Premises Licence or Summary with the enclosed fee of £10.50.

Other Matters

Street Drinkers

Please be advised that the Council have been informed that your premises is supplying alcohol to street drinkers and intoxicated people that causing anti social behaviour in the area. A visit was previously undertaken on Wednesday 20th June 2018 in presence of Mr Jeyaseelam Maheswaran to advise your staff of the matter and to ensure that all the conditions attached to the premise licence is complied with.

Please note under section 141 of the Licensing Act 2003, it is an offence to sell or attempt to sell alcohol to a person who is drunk, or to allow alcohol to be sold to such a person on relevant premises.

Subsection 2 applies to:

- any person who works at the premises in a capacity, whether paid or unpaid, which gives him the authority to sell the alcohol concerned;
- the holder of a premises licence in respect of the premises;
- the designated premises supervisor (if any) under such a licence;
- any member or officer of the club which holds a certificate who at the time the sale (or attempted sale) takes place is present on the premises in a capacity which enables him to prevent it; and
- the premises user in relation to the temporary event notice in question.

A person guilty of an offence under this section is liable on summary conviction to a fine not exceeding level 3 (up to £1000) on the standard scale.

Failure to comply with the above conditions may result in the review of your premise licence.

Please do not hesitate to contact me quoting the above reference should you require any further advice or information.

Yours faithfully,

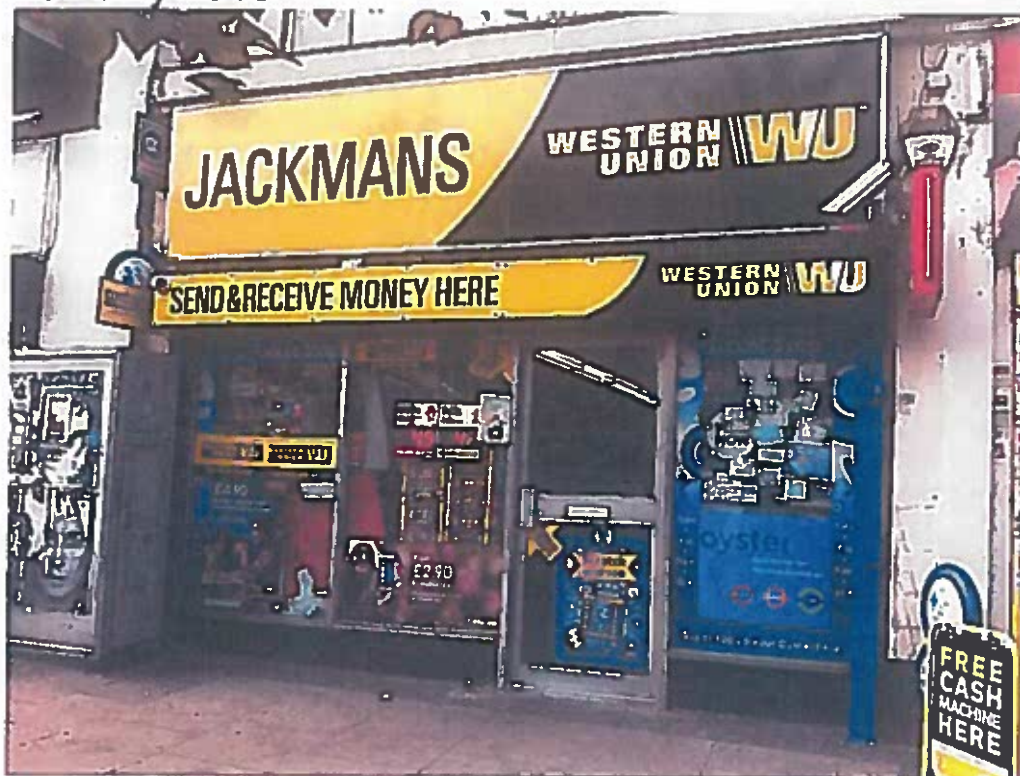


Esther Chan
Licensing Inspector
Planning, Transportation & Licensing

SF008

Frontage of premises obscured a year apart during inspections

26th July 2018



25th June 2019



SF009.

Jackman's, 279 Neasden Lane, NW10 - Tuesday 25th June 2019			
CCTV footage provided by Jackman's			
Time	Person	Details	Notes
9.00.10	Male A	Purchases 1 x Warka and 1 x Budweiser and places beer inside jacket	
09.12.29	Male B	Appears to be holding his hand upright on the inside of his jacket. Purchases 1 x can of Warka and lottery	
09.23	Male C	Enters and purchases 1 x Warka	
09.34.08	Male D	Enters and purchases 1 x Warka	
09.50.54	Male E	Enters and purchases 1 x Warka	
09.53.07	Male E	Enters and purchases 1 x bottle of beer	
10.06.00	Male E	Appears to be requesting to change coins into notes. Mr Jayakanthan Mageswaran refuses	
10.15.00	Male A	Enters and purchases 2 x Budweiser	
10.18.16	Male F	Enters the premises and staggers. Purchases a 200ml bottle of what appears to be vodka and places it on the inside of his right pocket	
10.44.40	Male B	The male has his hand inside the right side of his jacket and purchases two beers	
10.47.20	Male G	Enters and purchases 2 x Warka. Does not pay for beers	
10.54	Licensing & Police Officers	Enter premises	

10.58.30	Male H	Enters to purchase 1 x warka. Places money on the counter in between other customers. Mr Jayakanthan Mageswaran refuses the sale. H takes his money back and leaves. There was a very strong smell to Male H and it was clear he should not be drinking	As Mr Jayakanthan Mageswaran refused the sale, he looked up at myself, Sgt Damien Smith and PC Darren Cowley and said the customer owed him money as if this was the reason for the refusal. When Sgt Smith asked Mr Jayakanthan Mageswaran why he didn't keep the money the customer had offered for the beer, if he owed him money. Mr Jayakanthan Mageswaran mumbled but could not give a straight answer.
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S'Fo09A

From: COMPLAINANT
Sent: 26 June 2019 23:22
To: Figueiredo, Susana <Susana.Figueiredo@brent.gov.uk>
Cc: RESIDENT; RESIDENT; Hirani, Councillor Krupesh <Cllr.Krupesh.Hirani@brent.gov.uk>; Choudhury, Muhammed <Muhammed.Choudhury@brent.gov.uk>; Patel, Yogini <Yogini.Patel@brent.gov.uk>
Subject: Re: Neasden Lane - Street Drinking Complaint

Hi, yes that's the one, thanks.

Best wishes,

COMPLAINANT

On Mon, 24 Jun 2019, 12:23 Figueiredo, Susana, <Susana.Figueiredo@brent.gov.uk> wrote:

Dear COMPLAINANT,

Please can you confirm whether you meant Jackman's in your earlier email?

Thank you

Susana Figueiredo

Licensing Enforcement Officer

Planning, Transportation & Licensing

Brent Council

www.brent.gov.uk

From: Figueiredo, Susana
Sent: 24 June 2019 07:11
To: COMPLAINANT
Cc: RESIDENT; RESIDENT; Hirani, Councillor Krupesh <Cllr.Krupesh.Hirani@brent.gov.uk>; Choudhury, Muhammed <Muhammed.Choudhury@brent.gov.uk>; Patel, Yogini <Yogini.Patel@brent.gov.uk>
Subject: RE: Neasden Lane - Street Drinking Complaint

Dear COMPLAINANT,

No, what it means is it is harder for me to gather evidence if there is no requirement for them to have CCTV. I would not be permitted to ask to see any footage.

They should not be serving alcohol to street drinkers under any circumstances.

Kind regards

Susana Figueiredo

Licensing Enforcement Officer

Planning, Transportation & Licensing

Brent Council

www.brent.gov.uk

From: COMPLAINANT

Sent: 20 June 2019 20:54

To: Figueiredo, Susana <Susana.Figueiredo@brent.gov.uk>

Cc: RESIDENT; RESIDENT; Hirani, Councillor Krupesh
<Cllr.Krupesh.Hirani@brent.gov.uk>; Choudhury, Muhammed
<Muhammed.Choudhury@brent.gov.uk>; Patel, Yogini
<Yogini.Patel@brent.gov.uk>

Subject: Re: Neasden Lane - Street Drinking Complaint

Hello,

Does that mean they are permitted to sell alcohol to drunk people and shouting street drinkers, despite the PSPO? That seems to defeat the point of the PSPO a bit?

Thanks very much,

COMPLAINANT

On Wed, 19 Jun 2019, 06:22 Figueiredo, Susana, <Susana.Figueiredo@brent.gov.uk> wrote:

Dear COMPLAINANT,

You are very welcome, I can only imagine how difficult it is to live with this on your door step.

Did you mean Jackman's off licence?

Over the coming two to three months, I plan to visit all of the off licences to ensure they are compliant. However, some off licences do not unfortunately have any conditions on them as they are a conversion licence from the old legislation when it changed in 2005, which means for example, I would not be able to request CCTV footage from them and therefore rely on the input from residents.

I look forward to hearing from you soon.

Kind regards

Susana Figueiredo

Licensing Enforcement Officer

Planning, Transportation & Licensing

Brent Council

www.brent.gov.uk

From: COMPLAINANT

Sent: 19 June 2019 00:14

To: Figueiredo, Susana <Susana.Figueiredo@brent.gov.uk>

Cc: RESIDENT; RESIDENT; Hirani, Councillor Krupesh <Cllr.Krupesh.Hirani@brent.gov.uk>; Choudhury, Muhammed <Muhammed.Choudhury@brent.gov.uk>; Patel, Yogini <Yogini.Patel@brent.gov.uk>

Subject: Re: Neasden Lane - Street Drinking Complaint

Dear Susana,

Many thanks for this update and your work on this. We will continue to notify you and where possible obtain footage of street drinking and anti-social behaviour.

I wondered if you might also be able to speak to the newsagent across the road from Tesco on Neasden Lane, please? They are also a target for street drinkers.

Best wishes,

COMPLAINANT

SF009.B.

From: Dinham, Nathan
Sent: 27 June 2019 09:01
To: Figueiredo, Susana <Susana.Figueiredo@brent.gov.uk>; Hewitt, Andrew <Andrew.Hewitt@brent.gov.uk>
Cc: Edwards, David <David.Edwards@brent.gov.uk>; Wakeman, Alvin <Alvin.Wakeman@brent.gov.uk>
Subject: RE: Street dinking image

Dear Susana,

In relation to your request this morning, regarding street drinkers going in to Jackmans on Neasden Lane. A suspect Andrew had found was at this location street drinking this morning with a group of males. As requested CCTV will monitor this for a few hours and save what we have monitored. An updated email of the reference number it's been saved as will be sent later today.

I have attached the image of the suspect Andrew found street drinking and the image of the male today.

Hope this helps

Kind regards
Nathan Dinham
Control Room Officer
Community Protection and Regeneration
Brent Council

Tel: 020 8937 5781 / 5758 (CCTV)
Fax: 020 8937 5780
www.brent.gov.uk

From: Dinham, Nathan
Sent: 19 June 2019 16:19
To: Hewitt, Andrew <Andrew.Hewitt@brent.gov.uk>
Subject: Street dinking image

Dear Andrew,

Neasden Lane street drinking suspect image.

Have a good day

Nathan Dinham
Control Room Officer
Community Protection and Regeneration
Brent Council

Tel: 020 8937 5781 / 5758 (CCTV)
Fax: 020 8937 5780
www.brent.gov.uk

SFOLO



Brent Civic Centre
Engineers Way
Wembley
Middlesex HA9 0FJ

EMAIL Susana.figueiredo@brent.gov.uk

WEB www.brent.gov.uk

Makeswaran Uthayashnkar/
Jeyakanthan Makeswaran
Jackman's
279 Neasden Lane
London
NW10 1QJ

27 June 2019

Dear Makeswaran Uthayashnkar/Jeyakanthan Makeswaran,

I visited your premises on Tuesday 25th June 2019 at approximately 10.50hrs and met with **Jeyakanthan Makeswaran** who stated he was the licence holder. On checking the premises licence, the name on the licence is actually **Makeswaran Uthayashnkar**. I will need clarification on whether these two names are in fact related to the same person as it does not appear to be the case.

Please call me on TELEPHONE NUMBER as soon as you receive this letter in order to discuss this further as I have tried to call the mobile number provided but the call is not connecting.

Kind Regards

Susana Figueiredo
Licensing Inspector
Planning, Transportation & Licensing

SFO11



Brent

Brent Civic Centre
Engineers Way
Wembley
Middlesex HA9 0FJ

EMAIL Susana.figueiredo@brent.gov.uk

WEB www.brent.gov.uk

Makeswaran Uthayashnkar/
Jeyakanthan Makeswaran
Jackman's
279 Neasden Lane
London
NW10 1QJ

27 June 2019

Dear Makeswaran Uthayashnkar,

As you are aware, you have been asked to provide CCTV footage of your premises from **Tuesday 25th June 2019** between **09.00hrs and 11.00hrs**.

You will need to ensure you select the correct timings as your CCTV system was showing the incorrect time.

Please attend the above office on **Monday 1st July 2019** anytime between **9am and 12pm** to drop off the CCTV footage. On arrival, call TELEPHONE NUMBER so that I may collect the footage from you at reception.

Please note that should you fail to provide CCTV, your premises licence will be **renewed immediately**.

Kind Regards

Susana Figueiredo
Licensing Inspector
Planning, Transportation & Licensing

RESTRICTED (when complete)

MG11C

WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

Statement of: Tim Vollrath

Age if under 18: Over 18

(if over 18 insert 'over 18')

Occupation: Police Sergeant

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Witness Signature:  Date: 06/07/2019

On Friday 5th July 2019 at around 1807 hours I was on duty in full uniform in a marked police vehicle conducting routine patrols in and around the Neasden Lane shopping area. Whilst patrolling Birse Crescent I saw two males sitting on a set of steps commonly used by street drinkers. This causes anti-social behaviour and distress to the local residents.

I saw an open can of 'Warka' beer on the floor by the feet of a male I now believe to be NAME, DOB, ADDRESS. I spoke with NAME who admitted that this beer was for him and that he had been drinking it. I disposed of this beer as to drink alcohol in this location is a breach of a Public Spaces Protection Order. NAME was issued a Public Space Protection Order warning notice regarding alcohol consumption in public in the Borough of Brent. Whilst speaking with NAME I noticed his eyes were glazed and red, his speech was slurred and he smelt strongly of intoxicating liquor. He was drunk. NAME did advise that he had bought his beer from the shop nearby and indicated towards 'Jackmans'.

With ongoing issues with street drinking in this location I was concerned that if Jackmans was serving drunk street drinkers that they were contributing to the anti-social behaviour in this area. I made my way to Jackmans and noted that they sold 'Warka' beer and that the display had an empty space which suggested a can had recently been taken from this shelf. I viewed their CCTV and despite the camera clock being set to the wrong time I was able to rewind from my attendance and at 1845 hours on their clock I saw NAME enter the shop wearing the same grey hooded jumper and blue T-shirt that I had seen him wearing. On the camera footage I saw NAME purchase the can of Warka beer and engage in conversation with the sales assistant before leaving the shop. On the footage NAME could be seen swaying and being unsteady on his feet.

At this moment NAME entered Jackmans. I challenged him for his reason for attendance. NAME stated he had come to buy another beer. I turned to the staff at the counter and asked if they would serve NAME. A sales assistant who I now believe to be Jeyakan MAGESWRAN DOB 02/02/1978 advised that they would not serve NAME. I asked for the reason why not and he advised it was because NAME was clearly drunk. NAME then left the shop. I spoke with the shop assistants and showed them the CCTV of a second shop assistant who I now believe to be Panchalingam KANAPATHIPILLAI DOB 13/07/1969 serving NAME a beer only minutes before whilst he appeared to be drunk. Neither assistant could give any reason as to why they had served NAME in his drunk state. I advised them of the ongoing issues of street drinking in this area and reminded them of their responsibilities. I advised I would be advising the licensing team of this matter. I then left the shop. I used body worn video during my initial interaction with NAME which I exhibit as TPV/1.

Witness Signature: 

Signature Witnessed by Signature:

Sf013.

Jackman's, 279 Neasden Lane, NW10 - Thursday 27th June 2019

Description of Persons	
Male A	Stocky male, dark clothing, hoody, small white writing on left side of chest
Male B	Dark hair, stubble, dark clothes
Male C	Paint all over clothes, grey hood, moustache
Male D	Army trousers, black jacket
Male E	Dark cap, black jacket, light blue jeans
Male F	Black jacket, black rick sack, black cap
Male G	Black and red top, dark jeans, light ruck sack
Male H	Grey/Green jacket, stocky build, dark trousers
Male J	Dark clothes, black cap, white writing on back?
Male K	Blue puffer with small white writing back right shouder, black tracksuit bottoms, white stripes down sides
Male L	All dark clothing, hoody which has a flat hood, white top, pattern on the front
Male M	Bowl cut hair style, low shaved sides, white top, grey top, trousers with paint on, enters premises.
Male N	Cream hooded jacket, black cap, yellow t-shirt, blue jeans, white/black trainers
Male O	Black jacket, blue jeans, red top

Female P	Black cap, dark clothing, black trailers, hooded jumper, white stripe on arms
Male Q	Black Male, cream jacket, white t-shirt with pattern, blue jeans, black trainers w/ white soles and white tick
Male R	Hoody, army type coat, army shorts, tattoo at back of leg, white socks, black trainers with white soles
Male S	Light grey tracksuit, white t-shirt
Male T	Brown jacket, blue jumper, dark jeans, white footwear, grey hair

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Jackman's, 279 Neasden Lane, NW10 - Thursday 27th June 2019

Camera
401

Time	Person	Details	Enters Premises	Leaves Premises
7.19	Male A	Seen standing outside premises to right hand side with B		
7.19	Male B	Seen standing outside premises to right hand side with A		
7.27	Male C	Walks up from the bottom of Neasden Lane and stands with A & B. Enters the premises at 07.29.04	Yes	
07.29.04	Male C	Leaves the premises		Yes
07.30.42	Male D	Arrives with E from upper Neasden Lane		
07.30.42	Male E	Arrives with D from upper Neasden Lane		
07.30.43	Male F	Arrives with G from upper Neasden Lane and enter premises	Yes	
07.30.43	Male G	Arrives with F from upper Neasden Lane and enter premises	Yes	
07.31.30	Male E	Enters premises	Yes	
07.31.54	Male E	Leaves the premises		Yes
07.31.54	Male F	Leaves the premises		Yes
07.31.54	Male G	Leaves the premises and stands by the bin		Yes
07.32.02	Male D	Walks out of view of CCTV with E		
07.32.02	Male E	Walks out of view of CCTV with D. Appears to have a can in his hand		
07.32.02	Male F	Stands at junction box to right hand side of premises with G. F appears to take a can from the side of his own bag, opens it and drinks it.		
07.32.02	Male G	Stands at junction box to right hand side of premises with F.		
07.32.02	Male F	Walks across the road. Appears to have a can in his hand		
07.32.02	Male G	Walks across the road. Appears to have a can in his hand		
07.34.45	Male H	Comes from across the road and joins A, B & C		
07.37.50	Male H	Enters premises	Yes	
07.38.45	Male H	Leaves premises. Speak to A or B and walks up Neasden Lane. Turns back and goes back to A & B		Yes
07.42.31	Male H	Walks up Neasden Lane across the road		
07.42.11	Male J	Walks up Neasden Lane from the bottom of the road towards Jackman's. Appears to have a can in his hand and is swaying. Stops outside Jackman's, swigging can. Stands alone near junction box outside premises.		
07.44.20	Male A	Enters premises	Yes	
07.45.45	Male A	Leaves premises with black plastic bag		Yes
07.46.25	Male B	Enters premises	Yes	
07.46.40	Male A	Walks down Neasden Lane. Appears to turn down Birse Crescent		
07.47.25	Male B	Leaves premises. Crosses road and walks down Neasden Lane		Yes
07.48.19	Male J	Walks up Neasden Lane out of sight.		
07.50.25	Male B	Re enters premises with J	Yes	

07.50.25	Male J	Enters premises with B	Yes	
07.53.12	Male A	Enters premises	Yes	
07.54.24	Male A	Leaves premises with black bag		Yes
07.54.24	Male R	Waiting outside the premises		
07.58.11	Unknown male	Enters premises	Yes	
07.59.50	Unknown male	Leaves premises		Yes
08.01.50	Male B	Leaves premises with large green bottle in hand		yes
08.02.00	Male B	Seen opening small bottle outside premises		
08.11.55	Male A	Enters premises	Yes	
08.13.05	Male A	Leaves premises with blue carrier bag		Yes
08.58.25	Male B	Enters premises	Yes	
08.59.35	Male B	Leaves premises		Yes
9.15	Male R	Stood by dustbin		
9.15	Male T	Stood by dustbin		
9.15	Male S	Stood by dustbin		
9.15	Unknown male	Stood by dustbin		
9.21	Male A	And another male seen walking up Neasden Lane. Male A returns		
09.46.40	Male A	Leaves group of 4 and enters premises	Yes	
09.47.30	Male A	Leaves premises with large blue plastic bag. He walks towards group of males and signal to them to go with him.		Yes
09.47.45	Male A	Walks down Neasden Lane with Male T		
09.47.45	Male T	Walks down Neasden Lane with Male A		
10.02.30	Male S	Leaves group of 4 and enters premises	Yes	
10.03.10	Male S	Leaves premises with small black bag and joins male R and unknown male. They signal up and down the street and appear to decide to walk up Neasden Lane		Yes
10.03.50	Male N	Walks from the top end of Neasden Lane and crosses over the street and enters premises with O & P	Yes	
10.03.50	Male O	Walks from the top end of Neasden Lane and crosses over the street and enters premises with N & P	Yes	
10.03.50	Male P	Walks from the top end of Neasden Lane and crosses over the street and enters premises with N & O	Yes	
10.06.00	Male N	Leaves premises with Male O and Female P, crosses road and walks up Neasden Lane		Yes
10.06.00	Male O	Leaves premises with Male N and Female P, crosses road and walks up Neasden Lane whilst opening a can		Yes

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10.06.00	Male P	Leaves premises with Male N and Male O, crosses road and walks up Neasden Lane		Yes
10.13.35	Male Q	Walks from the top end of Neasden Lane and crosses over the street and appears to be counting change outside the premises		
10.13.55	Male Q	Enters premises	Yes	
10.14.20	Male Q	Leaves premises and crosses over to walk back up Neasden Lane		Yes

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Jackman's, 279 Neasden Lane, NW10 - Thursday 27th June 2019

Camera 402

Time	Person	Details	Enters Premises	Leaves Premises
07.22hrs	Male A	Seen outside premises		
	Male B	Seen outside swinging large light green bottle		
07.29hrs	Male C	Seen entering premises	Yes	
07.29.53hrs	Male C	Leaves the premises to stand outside with Male A & B		Yes
7.31hrs	Male D	Stands with A, B & C	No	
07.30.50	Male F	Enters premises	Yes	
07.30.50	Male G	Enters premises	Yes	
07.31.45	Male G	Leaves premises		Yes
07.31.45	Male F	Leaves premises and stand by bin		Yes
07.34.45	Male H	Joins males A, B & C outside premises		
07.35.15	Male E	Seen entering premises	Yes	
07.35.45	Male E	Leaves the premises with a can in hand		Yes
07.37.50	Male H	Enters premises with something in hand	Yes	
07.38.30	Male A	who is standing outside premises puts black carrier bag into bin		
07.38.40	Male H	Leaves the premises empty handed. Speaks to A or B and then walks out of camera view		Yes
07.39.05	Male H	Walks back in view of camera		
07.41.45	Male H	Walks out of view of camera		
07.43.50	Male J	Appears outside premise with unidentified can in hand (not seen as purchased in Jackmans)		
07.44.15	Male A	Enters premises	Yes	
07.45.45	Male A	Leaves premises with black carrier bag in hand. Stands outside premises.		Yes
07.46.25	Male B	Enters premises with large light green bottle in hand	Yes	
07.46.25	Male A	Walks away from premises down Neasden Lane		
07.46.25	Male B	Leaves premises with the same bottle in hand but nothing additional. Goes out of sight of camera		Yes
07.50.25	Male B	Re enters premises with Male J	Yes	
07.50.25	Male J	Enters premises	Yes	Not seen leaving due to CCTV
07.58.10	Male A	Re enters premises with hoody on	Yes	
07.59.50	Male A	Leaves premises with black carrier bag in hand		Yes
08.01.50	Male B	Leaves premises with same green bottle in hand		Yes

08.02.02	Male B	Seen drinking from small bottle directly outside premises		
08.02.15	Male B	Goes out of view of CCTV		
08.11.50	Male A	Enters premises	Yes	
08.13.10	Male A	Leaves premises with blue carrier bag		Yes
08.58.25	Male B	Enters premises	Yes	
08.59.35	Male B	Leaves premises and goes out of view of CCTV		Yes
9.13	Male B	Stood outside premises with Male K, walk past premises out of sight of CCTV		
9.13	Male K	Stood outside premises with Male B, both walk past premises out of sight of CCTV		
09.15.45	Male L	Exits vehicle (small van) from passenger side. Enters shop	Yes	
09.15.45	Male M	Exits vehicle (small van) from passenger side. Enters shop	Yes	
09.16.45	Male M	Leaves premises with can in hand.		Yes
09.20.05	Male L	Leaves premises with paper in hand.		Yes
09.46.40	Male A	Enters premises	Yes	
09.47.30	Male A	Leaves premises with big blue pastic bag. Turns right and walks up Neasden Lane and then turns back and walks down Neasden Lane out of sight.		Yes
10.03.50	Male N	Enters premises	Yes	
10.03.50	Male O	Enters premises	Yes	
10.03.50	Female P	Enters premises	Yes	
10.06.00	Male N	Leaves premises with Male O and Female P, crosses road and walks up Neasden Lane		Yes
10.06.00	Male O	Leaves premises with Male N and Female P, crosses road and walks up Neasden Lane		Yes
10.06.00	Female P	Leaves premises with Male N and Male O, crosses road and walks up Neasden Lane		Yes
10.13.55	Male Q	Enters premises	Yes	
10.14.20	Male Q	Leaves premises		Yes

SF014



Brent Civic Centre
Engineers Way
Wembley
Middlesex HA9 0FJ

EMAIL Susana.figueiredo@brent.gov.uk
WEB www.brent.gov.uk

Makeswaran Uthayashnkar/
Jeyakanthan Makeswaran
Jackman's
279 Neasden Lane
London
NW10 1QJ

9 July 2019

Dear Makeswaran Uthayashnkar,

A request was made for CCTV footage of your premises. The video footage has been checked and is not working. I also require further footage.

The dates and times should include the following: -

- Thursday 27th June 2019 between 06.45hrs and 10.20hrs
- Friday 5th July 2019 between 17.30hrs and 18.45hrs

It should cover the till area the drinks area and the entrance/exit of the premises.

You will need to ensure you **select the correct timings** as your CCTV system was showing the incorrect time.

I will collect the footage on **Thursday 12th July 2019** anytime between **9am and 11am** from your premises.

Kind Regards

Susana Figueiredo
Licensing Inspector
Planning, Transportation & Licensing

