

**From:**

**Sent:** 23 June 2019 11:33

**To:** Business Licence <business.licence@brent.gov.uk>; Chan, Esther <Esther.Chan@brent.gov.uk>

**Subject:** Heather Park Pub

I was given your address by Esther Chan with whom I have been communicating over the past few weeks about continuing problems with the pub.

Last evening about 11pm there were 2/3 cars in the pub's car park. This morning (Sunday) at about 1.45am I was woken up by men shouting at each other in a very loud manner with very foul language. The car park and surrounding streets were packed with vehicles. The usual traffic noises continued for an hour or two as they left the area.

Ms Chan has spoken to the licensee but this problem continues. I know there is review pending and this incident needs to be added for consideration.

Regards.

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**From:**

**Sent:** 24 June 2019 08:33

**To:** Business Licence <business.licence@brent.gov.uk>

**Subject:** Heather Park Pub

Further to my email yesterday, there were further problems today in the early hours. At about 3am I was woken up by women talking very loudly. The pub car park which had been almost empty at 11pm was completely full with parking on the street as well. This means that most of the people in the pub had arrived after the permitted hours. At about 3.35am there was a further disturbance with cars double and triple parked on the street and people running around. The cars eventually left at speed with three driving the wrong way around the roundabout. There was nearly a head on collision. Later more cars departed at speed some very noisily. I would be very grateful if this matter, which has continued for some time, could be resolved.

Thank you for your help.

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**From:**

**Sent:** 29 June 2019 10:06

**To:** Business Licence <business.licence@brent.gov.uk>

**Subject:** Re: Heather Park Pub

Dear Vanesha,

This morning (Saturday) at 3.35am I was woken by shouting outside the pub. The car park was full after there only being four/five cars at 11pm. The noise continued for about forty minutes with two cars sounding their horns. Again complete disregard of the licensing regulations.

Kind regards.

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**From:**

**Sent:** 30 June 2019 08:02

**To:** Business Licence <business.licence@brent.gov.uk>

**Subject:** Heather Park pub

Dear Vanesha,

Further to my email of yesterday the same problems this morning (Sunday). At 1.45am I was woken by noise outside the pub. Later at 4.15am the same problem which continued for an hour.

Thank you for your help.

Kind regards.

**From:**  
**Sent:** 06 July 2019 10:17  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Heather Park Pub

Dear Vanesha,  
I sent an email earlier but I am not sure it got through. There were noise problems again this morning at 01.35 with shouting and at 3.10am with shouting and car doors slamming. The carpark was almost empty at 11.15 last night but full at the hours specified this morning.  
Best regard.

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**From:**  
**Sent:** 07 July 2019 09:40  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Heather Park Pub

Dear Vanesha,  
This morning there were problems at 03.10am and 05.15am.  
The first was shouting and a very loud car engine revving up. The second was worse with much more shouting and at least six cars sounding their horns. There were more cars in the area than ever before and problem continued until about 05.45am.  
Is there a telephone number I can use to report these anti-social behaviours so that council officers can attend to see for themselves what is happening?  
Best Regards.

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**From:**  
**Sent:** 08 July 2019 09:31  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Heather Park Pub

Dear Vanesha,  
For the third night in a row I was woken at around 04am this morning by the noise of vehicles leaving the pub. For a change there was little shouting compared to the previous two nights when it was very loud.  
Kind regards.

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**From:**  
**Sent:** 13 July 2019 09:29  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Re: Heather Park Pub

Dear Vanesha,  
This morning at around 02.30am I was woken up by activities outside the pub. At midnight there was only one car outside the pub at 02.30 the carpark was full with vehicles also parked on the street. This issue was raised at our SNT meeting last Wednesday and I was told to ring 101 which I did. I am not sure if the police attended as promised. The noise continued until after 04.30am. I could see people arriving and entering the pub after 03.00am.  
I hope this matter can be resolved soon  
Kind regards.

**From:**  
**Sent:** 14 July 2019 13:28  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Heather Park Pub

Dear Vanesha,  
Just before 01am this morning I was woken by shouting further down the street by a number of young men. I am not sure it was related to the pub as the car park was almost empty. Later at 04am I was woken by a very noisy motorbike riding past. On looking out the window the pub's car park was full with vehicles parked outside as well. This again is a breach of its licensing hours. Fortunately I was not woken again by noise. I will continue to keep you informed.  
Best regards.

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**From:**  
**Sent:** 15 July 2019 08:41  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Heather Park Pub

Dear Vanesha,  
Update on last night.  
11.15 pm car park empty  
02.00am car park full  
05.15 to 05.35am noise from people leaving the pub.  
Best wishes.

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**From:**  
**Sent:** 17 July 2019 08:36  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Re: Heather Park Pub

Dear Vanesha,  
Thank you for the update. This morning at 01.45am the pub was still open. I was woken by a car door slamming.  
Best Regards.

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**From:**  
**Sent:** 21 July 2019 08:45  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Heather Park Pub

Dear Vanesha,  
This morning (Sunday) was one of the worst so far. At 12.15am there was only one car in the pub's carpark. At 03.15am I was woken up by a very noisy motorcycle passing by. The pub carpark was completely full with other vehicles parked on the street. At 04.55am the departure noise started and continued on and off until after 06.30am.  
The licensee seems to completely disregard the licensing rules.  
Kind regards.

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**From:**  
**Sent:** 26 July 2019 09:42  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Heather Park Pub

Dear Vanesha,  
Just to keep you updated, the pub was open in the early hours of Wednesday, Thursday and this morning well after its licensed hours.  
When will the review of its license hearing take place?  
Kind regards.

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**From:**  
**Sent:** 27 July 2019 09:31  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Re: Heather Park Pub

Dear Vanesha,  
Thank you for your reply. This morning (Saturday) the usual problems from 02.30am to after 05.30am with shouting, car noises and use of a whistle. I will continue to keep you informed so that the hearing will have a good idea of the continuing problem.  
Kind regards.

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**From:**  
**Sent:** 28 July 2019 09:31  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Heather Park Pub

Dear Vanesha,  
Just to update you again, this morning ( Sunday) at 03.00am I was woken up by three cars noisily driving away from the pub. A few minutes later four cars arrived at the pub and each contained people who went into the pub more than three hours after it is supposed to be closed. At 04.30am there was a lot of shouting, whistling and long blast from a car horn. This noise continued for an hour.  
Kind regards.

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**From:**  
**Sent:** 12 August 2019 09:52  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Heather Park Pub

Dear Vanesha,  
Last week things were quieter than usual but yesterday (Sunday) morning I was woken by noise at 03.00am. The pub's car park which had only 2/3 cars at midnight, was completely full with cars on the streets. The interference with my sleep continued intermittently until after 05.00am.  
I hope the hearing on 4th September can sort this problem out.

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**From:**  
**Sent:** 13 August 2019 13:49  
**To:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** Heather Park Pub

Dear Vanesha,

Sorry to keep bothering you with this problem but I feel you need to be updated on this continuing matter. This morning I was woken up by shouting outside the pub at 01.45am and 05.30am

Thanks for your help.

Kind regards