

**From:** Olatunji, Temitayo  
**Sent:** 04 July 2019 16:55  
**To:** dayaaldeem  
**Cc:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** RE: CONSULT: Review - Heather Park Hotel, Heather Park Drive, HA0 1SN - 16520

Dear Sir/Madam,

**Re: CONSULT: Review - Heather Park Hotel, Heather Park Drive, HA0 1SN – Nuisance Control Team Observations.**

An application has been made for a Licence review against the above ownership of the above business premises following breaches against the Licensing Act, 2003 that covers the various operational activities involved with commercial premises.

Background/Locational setting.

The plan (included with the application) shows the Dining Area (2 separate areas), an office and storage room. From the plan, the dining area is designed to seat visitors at once. The plan highlights what seem to be entrance and exit (access and egress) points with doors (for enclosure) shown.

This premises is within a significant residential area. The nearest residential building is 29m from the licensed premises.

Event Details/Use of Premises.

The premises is proposed to have a Restaurant with the service of alcohol, no regulated entertainment with all activities running between 06.30 am and 11 pm. The majority of activity will involve sale of food, alcohol and beverages to the public. The layout of the premises allows the use of regulated entertainment, restaurant and the use for boarding for visiting guests.

NCT aspects for consideration under Review/Grounds for representation.

There have been a number of complaints in the last few years from residents living in the residential area near the above Licensed Premises. These complaints have stemmed from the deployed by the bar from the use of Loud Amplifiers in playing music from the premises.

Representation.

- (a) Against the hours of operation of loud amplified music on premises as this has been affecting the residents within the locality.
- (b) Against Crowd dispersal issues from the site with negative noise impacts affecting neighbours within the vicinity.

Recommendations/Conditions.

I recommend the following conditions are put forward towards the review of the above licence.

- (a) Restrict the hours of operation of loud amplified music on premises to strictly remain as 11pm.
- (b) Ensure that the doors for access or re-access into the premises is strictly made for 11pm.
- (c) No loud amplified music to be played outside the premises.
- (d) The premises management shall ensure that no operations involving the playing of loud amplified music are carried out until a comprehensive noise assessment has been carried out on the premises. A report on this is expected to be submitted for review.
- (e) An organised strategy for exiting the building is made for punters in order to reduce negative effects from heavy crowd dispersal from premises.

Please notify me by reply email if you agree or disagree with the conditions above on your application.

Regards,

Temitayo Olatunji  
Nuisance Control Officer.  
Regeneration and Environment Services  
Brent Council