

Heather Park Hotel, Heather Park Drive, HA0 1SN

Public Safety Comments

I visited on the 4th June at 10:00. I found builders working on the right hand side of the site. I asked if the manager was available and was told the manager would be there soon. I knocked on the door at approximately 10:30 and found the door unlocked. I entered the premises to find one person sleeping on the sofa in the main bar area and a sofa bed made up on the opposite side (see photos Czp1&2). This man claimed to be a friend of the owner.

I was told that the manager was onsite and the gentleman called him and said he is just coming down. We walked downstairs and I found the rear exit door to be locked with a bolt. This is a customer exit door and is contrary to the following condition - *The locks and flush latches on the exit doors and gates shall be unlocked and kept free from fastenings other than push bars or pads whilst the public are on the premises.* (see photo CZP 3&4)

I then walked over to a closed door, knocked on it and opened it to find a gentleman asleep in a bed. I did not take a photo of this gentleman. I walked to a kitchen and found plates of snack food and alcohol. (see photos CZP 5, 6 & 7)

I found a small storage room that contained a number of shisha pipes (see photos CZP 8 & 9)

I walked out of the door that had bolts on to the rear of the property and found a kitchen door that I could not open from the outside that contained Shisha pipes (see photo CZP 10)

I walked around the rear of the premises and there was a large amount of refuse that in my opinion posed a serious fire risk. This mountain of refuse could also offer harbourage for vermin and would be an eyesore for local residents at best. (see CZP 10 – 15)

I returned to the door but I had been locked out of the premises and the front door had been closed. Despite knocking no-one else answered the door and the manager did not arrive. I left at approximately 11:15.

I have looked through the Fire Risk Assessments provided and it is clear that the remedial/recommended work required by this has not been completed, e.g. the downstairs fire exit door must open with the exit flow. No fire exit signage was in place.

For the above reasons, I fully support the review of the premises licence submitted by the Licensing Authority as it is clear the licensing objectives are being undermined.