

Accident & Emergency Department Waiting Times at North West London Hospital Sites

Introduction

This paper has been produced in response to a request from the Brent Health Select Committee for a report that sets out A&E waiting times going back over the last 6 months.

Background

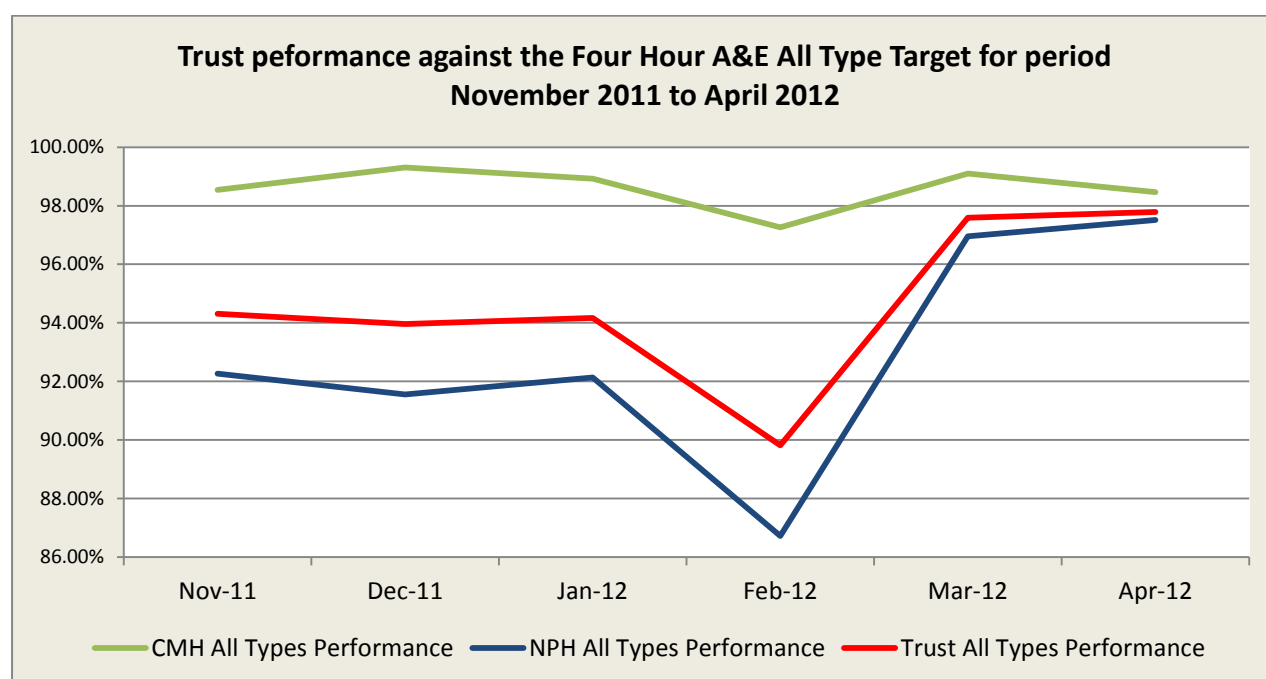
The Department of Health “NHS Performance Management Framework” sets a performance indicator for A&E that is “total time in A&E with 95% of patients being seen within four hours”. This target is for “patients attending all types of departments”. (See table at the end of this report for definitions of “department types”). For North West London Hospitals the definition requires that the target apply to activity across both Central Middlesex and Northwick Park Hospitals and include the Urgent Care Centres as well as the main A&E Departments.

Performance

A trajectory was agreed in February with NHS North West London for the Trust to achieve a target of 95.66% for the year as a whole. This was achieved.

Monthly Data

The performance at a site level and for the Trust as a whole for the last six months is shown below.



The data for this table is on the next page.

DATE	CMH All Types Performance	NPH All Types Performance	Trust All Types Performance
Nov-11	98.54%	92.27%	94.31%
Dec-11	99.31%	91.55%	93.96%
Jan-12	98.92%	92.13%	94.17%
Feb-12	97.26%	86.72%	89.81%
Mar-12	99.10%	96.96%	97.59%
Apr-12	98.47%	97.51%	97.79%

Types of A&E Departments

National Codes:

- 01 Emergency departments are a [CONSULTANT](#) led 24 hour service with full resuscitation facilities and designated accommodation for the reception of accident and emergency [PATIENTS](#)
- 02 Consultant led mono specialty accident and emergency service (e.g. ophthalmology, dental) with designated accommodation for the reception of [PATIENTS](#)
- 03 Other type of A&E/minor injury [ACTIVITY](#) with designated accommodation for the reception of accident and emergency [PATIENTS](#). The department may be doctor led or [NURSE](#) led and treats at least minor injuries and illnesses and can be routinely accessed without [APPOINTMENT](#). A [SERVICE](#) mainly or entirely [APPOINTMENT](#) based (for example a [GP Practice](#) or [Out-Patient Clinic](#)) is excluded even though it may treat a number of [PATIENTS](#) with minor illness or injury. Excludes NHS walk-in centres
- 04 NHS walk in centres

Source: NHS Data Dictionary

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