

5 April 2012

To patients registered at Kenton Medical Centre

Dear Sir/Madam

I am writing to inform you that your family doctors, Dr PK Das and Dr B Das, are retiring on 30th June 2012. Dr PK Das and Dr B Das hold a contract with NHS Brent to provide GP services and are the owners of the premises where their practice is based. The doctors have told us that their premises will not be available for use as a GP practice after 30th June 2012. Therefore when the contract ends on the 30th June the practice will close.

I enclose a message from the doctors to all patients registered at the practice.

NHS Brent, together with NHS North West London, the organisation responsible for managing GP contracts, have to decide how patients who are currently registered at the practice can continue to access GP services in their local area. We need to decide whether it is necessary to procure a new practice or whether existing practices in the area can take on the patients from Kenton Medical Centre.

We are proposing that patients are asked, and supported where needed, to register with an alternative practice in the local area. The reasons for this are as follows:

- Existing GP practices in the surrounding area have capacity to register additional patients
- Due to the small size of the patient list, it may be difficult to find a suitable new provider or ensure long term financial sustainability of the new practice.
- It presents more individual choice for patients when choosing where they would like to be registered in future.
- As the practice premises will no longer be available for use, the availability and affordability of suitable new premises in the local area may be challenging for new providers.
- The length of time to procure a new practice and premises would be between 9 – 12 months.

Patients can register with a GP from an existing list of established practices in the area. A list of the practices nearest to Kenton Medical Centre is enclosed. All of these practices have confirmed they are taking new patients and many have said they will put in extra resources to take more patients.

Further information about these practices, like opening hours or satisfaction survey results, can be found at www.nhs.uk or www.myhealth.london.nhs.uk. If you experience difficulties finding a new practice you can call our Patient Advice and Liaison Service (PALS) on 020 8795 6754.

We want to hear your views on this proposal. **Please send your comments to us, or any questions you may have about this letter, by 2 May 2012, to the contact details given below.**

By email: Please send your comments to engagement@nw.london.nhs.uk

By post: Please write to Primary Care Engagement, 9th Floor, Southside, 105 Victoria Street, London SW1E 6QT

We would also like your feedback on what additional information about the other nearby GP practices you would find useful in helping you choose a GP practice to register with.

I look forward to receiving your comments and feedback.

Yours sincerely

A handwritten signature in dark ink, appearing to read 'Julie Sands', with a stylized flourish at the end.

Julie Sands
Assistant Director of Primary Care
NHS North West London
(on behalf of NHS Brent)