
The Torch
1-5 Bridge Road
Wembley
HA9 9AB

8 April 2019

Licensing Representation to the variation of a Premises Licence for The Torch, 1-5 Bridge Road, Wembley, HA9 9AB

I certify that I have considered the application shown above and I wish to make representations that the likely effect of the grant of the application is detrimental to the Licensing Objectives for the reasons indicated below.

Officer: Susana Figueiredo – Licensing Inspector

An officer of the Licensing Authority, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made for a variation to the premises licence under section 34 of the Act.

The Licensing Authority may make representations concerning any of the four licensing objectives below;

- the prevention of crime and disorder;
- public safety;
- the prevention of public nuisance; and
- the protection of children from harm.

The Licensing Authority require the following points to be included in the operating schedule and added as conditions on the premises licence. It is proposed that the existing conditions are applied to the entire variation application.

Further Clarification Required

- 1) There are a number of proposed conditions related to 'large football event days'. In order to consider these conditions, a definition of what a 'large' football event day consists of. What does the applicant consider to be a 'large' number of attendees at Wembley Stadium? This definition can then be added to the conditions once agreed.

- 2) Please also clarify whether your client is happy to have the existing agreed conditions applied to the variation.
- 3) Finally, please look at the proposal below and list:-
 - a. Which conditions your client is in agreement with
 - b. Which conditions your client requires further clarification on

Conditions to be removed from the premises licence and agreed by the Licensing Authority

- The total number of people permitted on the premises including staff and performers shall not exceed 588.
- Free drinking water shall be available at all times
- An external bar servery be permitted at the location as amended in the amended plans circulated at the committee hearing on 8th June 2011.
- The sale of alcohol be permitted at the external bar servery subject to the following conditions:
- Outside drinks shed to be moved to the side of the premises as shown cross hatched in black on the attached plan circulated at the hearing on 8th June 2011, identifying where the structure will be located
- Entry on match days is only permitted with a valid ticket for the relevant team- so that no opposing supporters can gain entry.
- The entrance to the car park shall be narrowed to a width to be agreed subject to seeking advice from the Council's public safety officer in order to control access to the car park.
- No drinks shall be served other than in plastic glasses.

New conditions proposed by Licensing Authority

- A CCTV camera shall be installed to cover all entrances to the premises and any servery counter/bar and till.
- The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulder image of every person entering or leaving the premises.
- All doors and windows shall remain closed during any licensable activity related to music.
- Any locks or flush latches on the exit doors shall be unlocked and kept free from fastenings other than push bars whilst the public are on the premises.
- Any socket outlets (or other power supplies used for DJ equipment, band equipment and other portable equipment) that are accessible to performers, staff or the public shall be suitably protected by a residual current device (RCD having a rated residual operating current not exceeding 30 milliamps).
- Any staff directly involved in selling alcohol for retail to consumers, staff who provide training and all managers will undergo regular training of Licensing Act 2003 legislation. This will be documented and signed for by the DPS and the member of staff receiving the training. This

training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.

- A sign stating “No proof of age – No sale” shall be displayed at the point of sale.
- The licensee shall ensure customers leave the premises in a quiet and orderly manner
- The premises shall ensure that a system is put in place in order to ensure that the internal and external risk based capacities are managed and not exceeded during Wembley event days. This shall be documented and made available for inspection by police and relevant authorities upon request.
- There shall be no regulated entertainment permitted in the external area of the premises.

Proposed modified conditions supplied by applicant and Licensing Authority

CCTV shall be installed and maintained in a working condition.

And

All CCTV recordings shall be kept for 31 days and shall be made available to police and licensing officers if requested

To be modified to:-

- A comprehensive CCTV system shall be installed at the premises to the Home Office Guidance Standards (or equivalent) and maintained in good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised officers on request.

On event days at Wembley Stadium all alcohol and soft drinks shall be served in plastic or toughened glasses.

To be modified to:-

- On large football event days at Wembley Stadium all alcohol and soft drinks shall be served in plastic or toughened glasses.

On major event days at Wembley Stadium customers shall not be allowed to congregate outside the front of the premises

To be modified to:-

- On large football event days at Wembley Stadium customers shall not be allowed to congregate outside the front of the premises

Door supervisors of a sufficient number and gender mix, shall be employed on days when there is a major event at Wembley Stadium.

To be modified to:-

- On large football event days, door supervisors of a sufficient number and gender mix, shall be employed.



The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority.

To be modified to:

- An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system or searching equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.

Regular patrols shall take place to limit noise pollution when entertainments are being offered within the premises.

To be modified to:

- Regular patrols shall take place to limit noise pollution when entertainments are being offered within the premises/on large football event days.

The Portman Group proof of age scheme or similar such scheme shall be adopted.

To be modified to:

- A 'Challenge 25' policy shall be adopted and adhered to

There shall be a minimum of eight Security Industry Approved door supervisors on large event days to control entrance to the premises and to control order within the premises.

To be modified to:

- On large football event days, there shall be a minimum of eight SIA door supervisors/staff to control the premises and to control order within the premises.

Door supervisors shall wear clothing that can be clearly and easily identified on CCTV.

To be modified to:

- On large football event days, door supervisors/staff shall wear clothing that can be clearly identified on CCTV

All customers shall be checked for drugs and weapons on entry to the premises.

To be modified to:

- On large football event days, all customers shall be checked for drugs and weapons on entry to the premises.

All entrances are to be radio controlled.

To be modified to:

- On large football event days, all entrances are to be radio controlled.

Steel fencing (approximately 10 feet tall) shall be erected around the complete front of the premises. The fencing shall block the view onto passers-by (and in turn people looking in).

To be modified to:

- On large football event days, steel fencing (approximately 10 feet tall) shall be erected around the complete front of the premises.

The Premises shall cease all licensable activities and be cleared of all customers one hour prior to the start of the event. The Premises will be permitted to resume licensable activities no later than one hour after full time or earlier with agreement of the police.

To be modified to:

- On large football event days, the Premises shall cease all licensable activities and be cleared of all customers one hour prior to the start of the event. The Premises will be permitted to resume licensable activities no later than one hour after full time or earlier with agreement of the police

Conditions that applicant has requested be removed from premises licence but not agreed by Licensing Authority

- A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
- Customers shall not be permitted to take open drink containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.
- On major event days at Wembley Stadium customers shall not be allowed to congregate outside the front of the premises (see modification – can be removed if modification is agreed).
- Customers carrying open or sealed bottles or glasses shall not be admitted to the premises.
- A zero tolerance drugs policy shall be introduced and enforced.

Existing conditions that will remain as per the existing Premises licence and applied to the variation

- Notices requesting customers to leave quietly shall be displayed at each exit.
- No children shall be admitted unless accompanied by a responsible adult.

Proposed conditions by applicant, not agreed by the Licensing Authority

On large football event days, customers carrying open or sealed bottles or glasses shall not be admitted to the premises

Informative

The following two conditions have been suggested as the maximum number of persons that can be inside and outside the premises. I am unable to comment on the maximum number of customers that should be permitted in the premises. However it is advised that you carry out a capacity specific risk assessment in order to make a decision on the number of customers you will permit in the premises.

- The total number of people permitted internally on the premises including staff and performers shall not exceed 600.
- The total number of people permitted externally on the premises including staff and performers shall not exceed 1600.

I look forward to hearing from you soon.

Yours sincerely



Susana Figueiredo
Licensing Inspector
Regulatory Services