

**From:** Joshi, Ketan  
**Sent:** 15 January 2019 13:14  
**To:** 'dayaa Dayaaldeen'  
**Cc:** Business Licence <business.licence@brent.gov.uk>  
**Subject:** RE: Heather Park Hotel HAO 1SL

Dear Yusif Aljarrah

Thank you for your response. I confirm that I am now withdrawing my representation.

Regards

Ketan Joshi  
Environmental Health Officer

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**From:** dayaa Dayaaldeen  
**Sent:** 15 January 2019 13:09  
**To:** Joshi, Ketan  
**Subject:** Re: Heather Park Hotel HAO 1SL

Dear Ketan,

I agree with the above.

Many Thanks

Best regards,  
Yusif Aljarrah

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On Tue, 15 Jan 2019, 12:49 Joshi, Ketan <[Ketan.Joshi@brent.gov.uk](mailto:Ketan.Joshi@brent.gov.uk)> wrote:

Dear Yusif Aljarrah

Thank you for your response. Your comments are noted.

With regards to your comments about the terminal hour:

***“Regarding the point of closing time.***

***Regulated entertainment shall cease at 23:00hrs and patrons shall be dispersed by***

***00:00hrs”***

***“We depute and disagree with the closing time on Fridays and Saturdays only as its really not fare to close at 12 on weekend. We will do everything possible from valet parking to increasing the security guards and play the music in the middle of the premises where the sound wont reach anyone who is outside the pub. we care about the neighbors and we didn't open yet because we want everything to be legal not like the previous tenant.”***

I have considered your comments and propose granting the following extension for Fridays and Saturdays only:

**Condition 2 (revised):**

Sunday-Thursday: regulated entertainment shall cease at 23:00hrs and patrons shall be dispersed by 00:00hrs.

Fridays and Saturdays, regulated entertainment shall cease at 01:00hrs and patrons shall be dispersed by 02:00hrs.

appreciate that you have outlined measures to control the music within the premises, however there is still concern about noise from crowd dispersal at a noise sensitive time in a largely residential area and hence I maintain the minor reduction of hours on Fridays and Saturdays. Please advise if you are in agreement with the above and reply to this email as soon as possible with your response. If you are in agreement with the above, I will be in a position to withdraw my representation.

Regards

Ketan Joshi  
Environmental Health Officer

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**From:** dayaa Dayaaldeen  
**Date:** 11 January 2019 at 21:23:50 GMT  
**To:** [ens.noiseteam@brent.gov.uk](mailto:ens.noiseteam@brent.gov.uk)  
**Cc:** Business Licence <[business.licence@brent.gov.uk](mailto:business.licence@brent.gov.uk)>  
**Subject:** Heather Park Hotel HA0 1SL

Dear Ketan Joshi,

I am sorry for delay responding to your letter dated on 14/12/18 regarding the noise complaint and your represent against our Alcohol and Live music License.

Respond to your letter :

1- Khalifa Louge (sic) has been playing music since July 18 - on Friday, Saturday and Sunday

but also sometimes on weekdays. Music is being played at the backyard of their premise

which is an open space, not covered with walls. Music is being played from 9pm - till at least 11.30pm, some-days it is being played until 1am. Music is loud to disturb neighbours and we are not able to sleep at night till music is stopped."

Our respond:

1- We are taking the place from the Landlords and we are not Khalifa Lounge as they moved out.

2- We haven't run any business yet at the premises as we are waiting for the license.

3- After your letter we did many plans and assessment to prevent any noise affecting the neighborhood and we accept below points:-

1-We not going to have any live music outdoors or close to any neighbors barrier.

2-. All doors and windows shall remain closed during the licensed activities.

3- Details of the scheme of sound insulation at the premises shall be submitted to the Council for inspection and approval by the Nuisance Control Team prior to commencement of regulated entertainment.

4- Music played at the premises shall not be audible at or within the site boundary of any residential property. Designated site personnel shall monitor the boundary of the premises for any excessive sound breakout and take immediate action to remedy the

situation.

5- Prolonged congregations outside the premises shall be discouraged. Once patrons have finished smoking, they shall be asked to either return inside the premises or vacate the immediate area outside of the premises.

6- Signs shall be displayed in prominent areas informing guests of the residential nature of the area and to conduct their behaviour accordingly.

7- When the premises turn out, a staggered dispersal strategy shall be employed to ensure minimal noise disturbance to local residents.( We will do Valet Parking to prevent any noise and we hire at least 2 security guards to be outside controlling any problem could happen.

8- When the premises turn out, a door supervisor shall supervise guests and ensure they leave in a prompt and courteous manner, respecting the neighbours. ( We will do Valet Parking to prevent any noise and we hired at least 2 security guards to be outside controlling any problem could happen.

Regarding the point of closing time.

Regulated entertainment shall cease at 23:00hrs and patrons shall be dispersed by

00:00hrs

We depute and disagree with the closing time on Fridays and Saturdays only as its really not fare to close at 12 on weekend. We will do everything possible from valet parking to increasing the security guards and play the music in the middle of the premises where the sound wont reach anyone who is outside the pub. we care about the neighbors and we didn't open yet because we want everything to be legal not like the previous tenant.

Kind regards,

Yusif Aljarrah