

## Follow Up Reviews

Audit Title	Management Actions				Assurance Rating		Audit Closed or Re-Follow Up Due
	Implemented	Partly Implemented	Not implemented	No Longer relevant	Original	Revised	
Homelessness	4	2 (1)*	0	1	Limited	Reasonable	1/10/2018
Public Health - Service User Development	6	0	0	1	Reasonable	Reasonable	Audit Closed
Gas Servicing	2	1 (1)	2	0	Reasonable	Reasonable	30/11/2018
NRPF	4	0	0	0	Reasonable	Substantial	Audit Closed
Public Health - Payments to GPs	5	0	0	1	Reasonable	Reasonable	Audit Closed
Schools Expansion Programme	6	10 (1)	0	0	Limited	Limited	31/12/2018
Income Generation	3	0	0	13	Reasonable	Reasonable	Audit Closed
S106/Community Infrastructure Levy	7	0	0	0	Reasonable	Substantial	Audit Closed
Grants to Voluntary Organisations	4	0	0	0	Reasonable	Reasonable	Audit Closed
Performance Management	2	3	0	0	Reasonable	Reasonable	31/12/2018
Rent Arrears Management	15	0	0	0	Reasonable	Substantial	Audit Closed
S117 Mental Health Act	22	0	0	0	Reasonable	Reasonable	Audit Closed
Leasehold Management and Service charge	3	0	0	0	Reasonable	Reasonable	Audit Closed
IT Governance and Third Party Mgt.	2	1	2	0	Reasonable	Reasonable	31/12/2018
Appointeeship/Deputyship	15	0	0	0	n/a	n/a	Audit Closed
Temporary Accommodation	4	1	0	0	Reasonable	Reasonable	10/10/2018
PCI DSS	3	1	0	0	Reasonable	Reasonable	31/10/2018
HR - Contract Administration	2	1	0	0	Limited	Reasonable	Audit Closed
Transport Shared Services	6	0	0	0	Limited	Reasonable	Audit Closed

**\*Numbers in brackets show where 'high' risk actions have not yet been fully implemented. Details of the partially implemented high priority recommendations are listed overleaf.**

## **Homelessness**

The high priority finding related to evidence of approval on homelessness cases. The follow-up review identified that while the majority of the agreed action had been implemented, there was scope to improve evidence of management checking in the new CRM system

## **Gas Servicing**

The high priority finding related to sample checking of remedial works by the in-house gas inspector.

While checks are now carried out on high risk remedial actions, the new CRM system will allow the service to maintain records of all checks performed on remedial actions.

## **Schools Expansion Programme**

The high priority findings related to the benefits realisation element of the programme. Three of six elements of this recommendation had been implemented. The remaining three were in progress and relate to: benefits profiles for all live projects; a benefits realisation plan, and roles and responsibilities.