

Sent: 23 August 2018 13:08

To: Business Licence

Subject: Objection to Lezziz Charcoal Grill application for a licence for extending hours and serving alcohol

Sent: 21 August 2018 20:05

Subject: Lezziz Charcoal Grill



Charcoal Grill's use of the alleyway during their refurbishment.

Photo 24.07.18



Overflowing bins 19.08.18, since opening after their refurbishment



Rubbish not taken to the front for collection with the rest of the bins, 20.08.18, left with flies swarming

To Whom It May Concern

We write to you with our objections to the proposed extended licence for Lezziz Charcoal Grill, along with the reasons for our concerns.

1. **Application for licence change to extend their opening hours** to 11am to 5am Friday and Saturday, and 11am to 4am Sunday to Thursday. We object to this as we are concerned that these long opening hours will negatively affect residents in the area through increased traffic and noise and potential anti-social behaviour, especially in the early hours, as well as increased rubbish. What provisions have been made for Lezziz to contain their rubbish within their property? (See two photos above since their re-opening after the refurbishment: overflowing uncontained rubbish, and rubbish not taken to the front for collection). Over the past 6 years they have created a visible disamenity with the amount of uncontained rubbish they have flytipped onto privately owned land. What provisions are being made to keep the noise level down? What arrangements are being made to reduce the current problem of anti-social behaviour in the alley? What arrangements are being made to stop the existing problem of delivery vans blocking the alley way, and to keep these deliveries to day time hours so that they do not disturb residents at night? Working professional people are living in this area, and it is inappropriate to be allowing such long licencing hours.
2. **Neon sign.** Lezziz has put up a new sign which now lights the area around it with pink neon light, reflecting off buildings across the road. This must be classed as light pollution surely? Why has it been allowed?
3. **Lezziz have built an extension without obtaining planning permission.** I understand that Lezziz are appealing against an enforcement notice to demolish the extra floor. I believe they also put in a basement 4 or 5 years ago, again without planning permission.
4. **Refurbishment rubbish dumped.** During their current refurbishment, straight after Veolia had undertaken a major clean up of the alley, Charcoal Grill dumped all their refurbishment rubbish direct onto the alley, negating all the good work Veolia had done, blocking the alley for vehicles and therefore for emergency vehicles, and made it resemble a building site, grinding bricks on it with accompanying dust, siting a portable toilet in the alley. See photo above
5. **Licence regulations.** Lezziz has flouted licence regulations, putting in seating for 40 people when their licence only allowed seating for up to 10 while waiting for a take away. We put in a request for a licence review only to find that Brent Council then allowed them to increase their seating. This was despite ongoing complaints against Lezziz with regard to problems with late night noise, with escalating amounts of uncontained and uncollected rubbish, with vermin infestation, with vans blocking the access road, big puddles of rancid waste, hot coals dumped by the wooden fence, and so on.
6. **Waste water.** Lezziz Burger are currently chucking out waste water direct onto the alley. Before refurbishing work started, Lezziz Charcoal Grill were chucking out their waste water direct onto the alley. Residents have to walk through this to access their homes. The water also runs off the building direct onto the alley. Both this and the waste water sits in puddles and becomes rancid.

Continuously Lezziz has shown complete disregard and disrespect towards the community.

We moved to Walm Lane in August 2012. Charcoal Grill have put out their uncontained rubbish onto land that does not belong to them. They have created a serious vermin problem that the Council has had to treat, and residents have had to pay for. They have created serious environmental hazards through their rubbish (vermin infestation), hot coals left by the wooden fence (fire hazard), raw meat left out by the bins, rancid waste fluids chucked onto the alley.

They have extended their premises apparently without formal licence change. Brent Council has ended up having to clean up after them.

And yet they continue to expand, regardless of the distress they are causing residents. I know of two couples, all four working professionals, who have recently moved out of homes in Walm Lane because of the continuing state of the alleyway.

We don't understand how Lezziz Charcoal Grill can flout planning regulations and law by building an unauthorised second floor, and by constructing a frontage that requires planning permission, and bathing the whole area in pink neon light, and not be penalised in any way for doing so. I understand from Mr Wood in planning that enforcements can be appealed against and that this process takes from 3 to 12 months. So in the meantime, residents in the community have to put up with this unlawful behaviour. We trust that Brent Council will not grant this extended licence to a business that behaves in such a way.

We strongly object to the proposal for a licence for extended opening hours and the serving of alcohol, for the reasons outlined above.

Yours sincerely