

**RE: ONE STOP CARIBBEAN – 17 – 19 HIGH STREET HARLESDEN NW10 4NE**

**RESPONSE TO ON LINE REPRESENTATIONS**

We have been advised by Gillian Murray at Brent Council that there have been four on line representations lodged objecting to the grant of a premises licence and three letters of support.

We would like to point out that this is not a new premises, One Stop Caribbean has been successfully trading in the High Street for many years (corner of Tavistock Road shop) and more recently extended the business into the adjoining premises, with the blessing of Brent Council Planning Department.

The nature of the business is that of a Restaurant with take away facilities, including home deliveries.

We would like to further emphasise that the application does not provide for regulated entertainment, simply the provision of alcohol ancillary to table meals and take away meals (including home deliveries) plus late night refreshment between 23.00 hours and midnight. The premises **is not** a public house, bar or night club.

Those making representations against the grant of this licence may be interested to see the conditions which have been agreed with the licensing authority, these are as follows:

1. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council. This must comply with the Data Protection Act including signage.
2. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulder image of every person entering or leaving the premises.
3. A CCTV camera shall be installed to cover the entrance of the premises.
4. A 'Challenge 25' policy shall be adopted and adhered to all times.
5. Any staff directly involved in selling alcohol for retail to consumers, staff who provide training and all managers will undergo regular training of Licensing Act 2003 legislation. This will be documented and signed for by the DPS and the member of staff receiving the training. This training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.
6. Customers shall not be permitted to take open drink containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.
7. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following

(2)

- (a) all crimes reported to the venue
- (b) any complaints received
- (c) any incidents of disorder
- (d) all seizures of drugs or offensive weapons
- (e) any faults in the CCTV system or searching equipment or scanning equipment
- (f) any refusal of the sale of alcohol
- (g) any visit by a relevant authority or emergency service.

8. A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

9. Notices asking customers to leave quietly shall be conspicuously displayed at all exits.

10. The designated smoking area (DSA) shall be located at the front of the premises facing High Street.

11. When the premises licence is in operation the DSA shall be limited to no more than 5 people at any one time.

12. A suitable intruder alarm complete with panic button shall be fitted and maintained.

13. The supply of alcohol at the premises shall only be to a person seated taking a table meal there and for the consumption by such a person as ancillary to their meal.

14. Challenge 25 in relation to off sales – if the driver considers the recipient of alcohol appears under 25, recognised photographic identification to be requested before any alcohol is given to the recipient.

15. At the time the order is placed a declaration will be required from the person placing the order that the person is over 18 years of age.

16. Acceptable proof of age shall include identification bearing the customer's photograph, date of birth and integral holographic mark or security measure. Suitable means of identification would include photo-card driving licence and passport. No ID no delivery.

17. Delivery shall be refused if the driver believes the alcohol is being purchased on behalf of another person aged under 18 years.

18. Minimum age of 18 for delivery drivers.

### **Reduction of Permitted Hours**

To allow 30 minutes of drinking time, The Licensing Authority propose the reduction of the following hours for the supply of alcohol.

Supply of Alcohol

Monday to Sunday – 10:00hrs to 23:30hrs

All of the above conditions have been agreed with the licensing Authority and will form part of the Premises Licence.

(3)

The representations received have mentioned existing problems in the area with regard to anti social behaviour, street drinkers and alcohol related crime. Furthermore allegations have been made that restaurant staff have been smoking drugs directly outside the premises.

We would like to make it perfectly clear that the operators of this business will not tolerate members of their staff using such substances whilst on duty and the thought of a motorcycle delivery rider using drugs whilst on duty is simply not true.

With regard to the motorcycles, we are advised that there have been problems with riders servicing the nearby KFC outlet which are served by Just Eat or similar online operators.

As a result of this, a new policy will be put in place that the riders working for One Stop will be instructed to park on Tavistock Road or in the rear yard to the premises in order that there is no conflict in this regard.

To summarise, the application for the provision of alcohol ancillary to meals is to enhance the dining experience at the premises and not to encourage more people to frequent the premises just to obtain alcohol products.

This is a long established successful business, which is endorsed by the extension into the neighbouring premises and is well respected by the community. The operators take extreme pride in this business and are well versed in their responsibilities and it follows that they do not wish to bring further problems to the vicinity, simply further promote the business.

We hope that this communication explains the applicants position and that those making representations may reconsider.

Paul Twyman

PDS LICENSING

Authorised Agent for the applicant