Digital Programme Governance

Brent 2020 Board

Corporate Landlord
- monitoring £5.6m spend

Digital Board

- Peter Gadsdon (Chair)
- Althea Loderick
- Margaret Read
- Hakeem Osinaike
- Brian Grady
- Prod Sarigianis
- Mathew Dibben

Housing Operations Transformation Board

Technology Projects

- CRM (Housing phase 1)
- Extension of channel shift / Extension of MyAccount
- Redesign of Customer Services
- Smart City pilot
- In-Phase replacement
- Machine Learning Pilot
- Oracle Business Support
- Digital Canopy
- Application rationalisation

Enablement Projects

- Digital offer to Businesses
- Disabled Related Adaptions
- Telecare & Telehealth
- Homelessness Reduction
- School Admission Parent Journey
- CYP Early Help redesign
- Digital Offer to Foster Carers
- Planning Service Redesign
- Borough Wide Digital Skills
- Building Control Digitisation

BRENT 2020