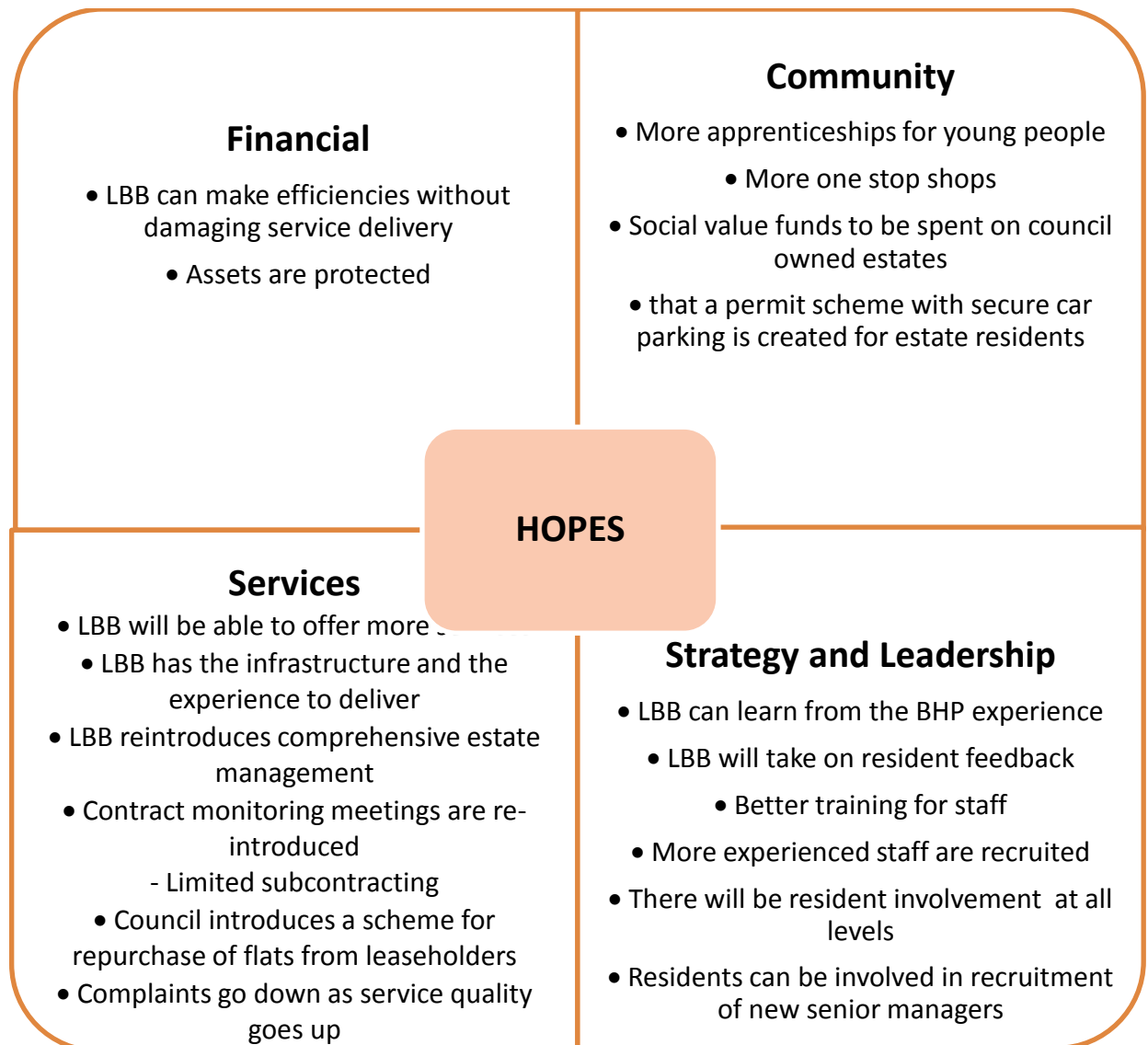


Network of Resident Associations Workshop discussion

7th September 2016 (revised 11th March 2017)

Option 2: LBB brings Housing Management In-House



Financial

- Privatisation of social housing
- social housing funds are used for other council projects
 - there will be insufficient funds to complete the major works programme
 - that cost comes first over quality
- that there will be excessive central costs that are not VFM

Community

- Residents Associations loose influence
- LLB fails to communicate or interact with residents (past experiences)
 - Residents become just a LBB statistic
- Non-progression : inability to learn from the past

FEARS

Services

- No improvement in services
- Centralisations of services so becomes remote to the service and residents' needs
 - Inaccessible services caused by digitisation
- The out-of-hours service ceases
 - The good contractors are lost
- Street properties are forgotten

LLBrent

- LBB will not take on resident feedback
- LBB will not prioritise social housing as attention is given to other issues
- LBB has inability to understand resident's views and needs
 - poor delivery of services and poor communications