

Direct Payment Service Support Contract

Department

Adults Social Care

Person Responsible

Jasmina Gomes

Created

27th August, 2015

Last Review

27th August, 2015

Status

Complete

Next Review

27th August, 2016

Screening Data

1. What are the objectives and expected outcomes of your proposal? Why is it needed? Make sure you highlight any proposed changes.

The contract is for the provision of advice, support, managed account and personal assistant (PA) service to service users in receipt of direct payments (DP) and/or personal health budgets (referred to as personal budgets)

The objective is to provide time limited support so that service users are then eventually able to manage their personal budgets independently and/or for the provider to manage the direct payments for those service users who are unable to do so for reasons such as lack of capacity.

Outcomes: People in receipt of the service are better informed and able to manage their care and support through the allocation of personal budgets and provision of this advice and support. The service will also increase the PA market so that service users have a wider choice of PAs to provide their care and support.

Reason why the service is needed:

Direct payments remain the preferred mechanism for delivering personalisation in Brent and nationally. Direct Payments provide independence, choice and control to enable people to purchase their own care and support to meet their eligible needs. The legislative context is set out in the Care Act 2014, Mental Health Act 1983 and the Care Support (Direct Payments) Regulations 2014. The Care Act requires the local authority to be satisfied that the person is able to manage the DPs themselves, or with help or support will be able to manage their DP. Therefore, Adult Social Care has made DPs as the default delivery method of payment. To support the roll out, take up and management of DPs, the Council is seeking to ensure, via a 3rd party, that service users have access to good quality advice and support to build their confidence to manage their DP.

2. Who is affected by the proposal? Consider residents, staff and external stakeholders.

Service Users who are in receipt of personal budgets as they will have access to a PA services where they have a wide choice of PAs to recruit from to provide their care and support needs.

The existing provider is affected as the tender is open for other providers to bid for.

3.1 Could the proposal impact on people in different ways because of their equality characteristics?

- Yes

If you answered 'Yes' please indicate which equality characteristic(s) are impacted

- Age
- Disability

The Service will have a positive impact on age as, currently, there are:

- 1600 adult social care users aged 18 to 64 years of which 700 people are in receipt of direct payments
- 3600 adult social care users aged 65 and over of which 1700 are in receipt of direct payments.

The service will also have a positive impact on disability, as currently there are:

- 48% of 665 adult social care users with a physical disability in receipt of DPs
- 8% of 249 adult social care users with mental health are in receipt of DPs
- 58% of 675 adult social care users with a learning disability are in receipt of DPs
- 21% of 14 adult social care users with substance misuse and other issues are in receipt of DPs.

As stated above in response to question 1, with DPs becoming the default delivery payment method, it is expected that the number of people in receipt of direct payments will increase over the coming years and access to this service will support service users to manage their direct payments.

3.2 Could the proposal have a disproportionate impact on some equality groups?

- No

If you answered 'Yes', please indicate which equality characteristic(s) are disproportionately impacted

3.3 Would the proposal change or remove services used by vulnerable groups of people?

- No

The new element of the PA service is a positive addition that will enable vulnerable groups of people to have a wider choice of PAs to recruit from than there is currently available.

3.4 Does the proposal relate to an area with known inequalities?

- No

The Services is available to all vulnerable client groups who are assessed as needing care and support.

3.5 Is the proposal likely to be sensitive or important for some people because of their equality characteristics?

- Yes

If you answered 'Yes', please indicate which equality characteristic(s) are impacted

- Age
- Disability

As stated above in response to question 3.1, the service is important for people who wish to buy their own assessed care and support through direct payments and require advice and support to manage their DP, to recruit a carer through a care agency, to recruit a PA and to fulfill their responsibilities as an employer (eg. how to complete HMRC forms, how to supervise PAs, how to access training for their PA, information about pensions and auto enrolment).

The managed account service will enable those service users who are unable or do not wish to manage their DPs, thereby relieving them of their legal responsibilities of providing evidence of how their DP is used, legal responsibilities as an employer, etc.

3.6 Does the proposal relate to one of Brent's equality objectives?

- Yes

The proposal relates to two of the Council's objectives:

Objective 4 - Responsive Services - to ensure that local public services are responsive to different needs and treat users with dignity and respect

Objective 5 - Workforce - to develop and sustain a skilled and committed workforce able to meet the needs of all local people.

The service will continue to be responsive to people's needs and treat people equally and with respect ensuring their expected outcomes are met.

Recommend this EA for Full Analysis?

No

Rate this EA

N/A

Organisation Sign-off Data

11. What did this equality analysis conclude?

- The proposal was accepted without changes

12. Please write a brief summary of your equality analysis which should be included in the 'diversity implications' section of any reports.

The service to be commissioned is to support the most vulnerable people to more choice and control over their decisions regarding their care and support

13. I confirm that this equality analysis represents a fair and reasonable view of the implications of this proposal on equality and that appropriate actions have been identified to address the findings.

Enter your name

AMY JONES

Enter your designation

HOS

Enter your department

ASC

Enter today's date

02-09-2015

Next Review Date

2016-08-27

Outstanding Actions

No outstanding actions