

One Council Overview and Scrutiny Committee - Suggestions for work programme

This list includes regular items included in the committee's terms of reference, suggestions made by members at the Overview & Scrutiny Committee on 28th July 2010 and issues raised by participants in the One Community Many Voices Overview & Scrutiny launch and consultation event.

Proposed Item	Issue for One Council Overview and Scrutiny Committee to consider	Suggested Committee Date
Leader's Question Time	The Leader of the Council will be invited to the committee to answer questions on the administration's priorities. This will happen twice in 2010/11.	July 2010 and January 2011.
Quarterly Performance Reports	To monitor the council's performance against targets	Quarterly
Adult Social Care Transformation Projects	Direct Service Transformation Customer Journey Project	October 2010
Corporate Strategy	To discuss the corporate strategy prior to it going to Full Council	October 2010
Car repair and spray painting garages	Motion referred to Overview & Scrutiny	October 2010
Equality & Diversity	To review the practical actions and dialog taking place to implement the Equalities Act 2010	December 2010

Complaints Annual Report	This report provides members with the opportunity to review progress on dealing with complaints to the council	December 2010
Climate change	To review the One Council programme and to follow up on task group recommendations and review how effective the council is at identifying carbon offset / carbon savings	December 2010
Review of Customer Contact	To review the One Council project. Issues raised that the one community event include: <ul style="list-style-type: none"> • Proposed model • Consistent customer service standards for all face to face provision in the borough • Get it right first time • Harlesden library customer service operating model • Signposting 	February 2011
Staff Survey	To receive the results of the annual staff survey and associated action plan.	February 2011
Asset Management Annual Report	This report provides members with an overview of asset management in Brent during the last year	
Communications Strategy	To scrutinise how spending cuts are communicated to local residents To look at how decisions made by elected politicians are communicated	