



**Health Partnerships Overview and  
Scrutiny Committee  
8<sup>th</sup> October 2013**

**Report from  
Assistant Chief Executive**

For Action

Wards Affected:  
ALL

**GP and Primary Care Access and Service Provision**

**1.0 Summary**

1.1 The Health Partnerships Overview and Scrutiny Committee will be aware that access to GPs remains an issue for many residents in Brent. Following the publication of the 2012/13 GP Patient Survey in June, NHS England and Brent CCG have been asked to report on these results and the wider issue of GP access and service provision in Brent.

1.2 The NHS England report outlines the general services provided by GPs under different contract types and summarises the contractual arrangements with GPs in Brent and the differing levels of access available at different practices across Brent. The report outlines the options and powers available to NHS England to deal with practices where there are concerns (not just with access) and gives NHS England's immediate plans for identifying and addressing practices where improvement may be needed.

1.3 The second report outlines the aims of the former ACE programme undertaken in 2010/11, by the PCT, designed to improve GP access. It gives a brief analysis of the trends over time on three key indicators from the patient satisfaction survey. It outlines the steps the CCG' have taken to improve GP access since being in shadow form in 2012, including Practice Improvement Plans, Peer Reviews and financial incentives. The report explains some of the barriers faced in meeting demand as well as the CCG's plans to increase overall capacity by commissioning additional evening and weekend appointments at five locality centres. Also outlined are the CCG's plans for developing Out of Hospital service including;

- development of integrated care networks based around GPs;
- commissioning of Out of Hospital services from GPs;
- workforce development;
- investment/development of primary care hubs;
- development of Out of Hospital Standards.

**2.0 Recommendations**

- 2.1 The Health Partnerships Overview and Scrutiny Committee is recommended to question officers from NHS England and Brent CCG on the content of the reports and the GP access survey, including how their plans for dealing with poorly performing GP practices their strategic plans for improving/increasing GP access and service provision.

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