

**Rudman, Grace**

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**Subject:** FW: 758 Harrow Road, London, NW10 5LE

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**From:** Doohan, Stephen  
**Sent:** 21 August 2013 13:24  
**To:** ENS Licensing and Monitoring  
**Cc:** Rudman, Grace  
**Subject:** 758 Harrow Road, London, NW10 5LE

ENVIRONMENTAL HEALTH  
**MEMORANDUM**

**LICENSING CONSULTATION -INTERNAL MEMO**

**To:** Licensing  
**From:** Stephen Doohan  
**Cc:**  
**Date:** 21/08/2013  
**Premises:** 758 Harrow Road, London, NW10 5LE  
**Type of Application:** New (Initial)

I would like to confirm that I have considered the above proposal with regard to the prevention of public nuisance. On behalf of the Environmental Health I would like to:

Make representations to the Application

On the following grounds :

The operating schedule does not address the prevention of public nuisance from:

**Prevention of nuisance from noise/vibration**  
***Airborne***

All doors and windows will remain closed during the licensed activities. Where a door is used for patrons to enter or leave the premises the door will be fitted with a self-closing device and staff told to ensure that it is not propped open. If necessary a member of staff shall be positioned at the door to ensure it is opened for as brief a period as possible.

Entry to the premises will be restricted to a particular entrance(s) whilst the premises is being used of the licensed activity.

The licensable activity shall conclude 30 minutes before the premises is due to close to prevent excessive noise breakout as the premises empties.

***Structure borne***

All speakers are mounted on anti-vibration mountings to prevent vibration transmission of sound energy to adjoining properties.

### ***Sound limits***

The licensee shall ensure that no music played in the licensed premises is audible at or within the site boundary of any residential property.

All entertainments will utilise the in-house amplification system, the maximum output of which is controlled by the duty manager

### ***Deliveries and collections.***

Deliveries and collections associated with the premises will be arranged between the hours 08.00 hours & 18.00 hours to minimise the disturbance caused to the neighbours.

Empty bottles and non-degradable refuse will remain in the premises at the end of trading hours and taken out to the refuse point at the start of the working day rather than at the end of trading when neighbours might be unduly disturbed.

### ***Plant and machinery***

All plant and machinery is correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from noise.

### ***Dealing with complaints***

A complaints book will be held on the premises to record details of any complaints received from neighbours. The information is to include where disclosed, the complainants name, location, date time and subsequent remedial action undertaken. This record must be made available at all times for inspection by council officers.

### ***Patrons entering/exiting premises.***

Where people queue to enter the premises a licensed door supervisor or member of staff shall supervise and ensure the potential patrons behave in an acceptable manner.

When the premises turn out a member of staff shall supervise patrons and ensure the leave in a prompt and courteous manor, respecting the neighbours.

Signs should be displayed instructing patrons to respect the neighbours and behave in a courteous manner.

### ***Prevention of Nuisance from Odour***

All ventilation and extraction systems shall be correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from odour.

### ***Prevention of nuisance from light***

Any Security lights will be positioned to minimise light intrusion to nearby residential premises.