

Appendix 2a

Reference	Saving category	Brent Lead	Service Areas Impacted	Proposal name	Brief description	2026/27
CC01 26-27	Commissioning & procurement	Rhodri Rowlands	All	Holistic grant management	Ensure a consistent charging methodology & community investment.	£0.5
				Tail spend rationalisation	Reduce administration burden through consolidation of low value purchases with a target of 10% reduction in spend.	£0.6
				Review procurement and third party spend	A reduction in third-party spend is proposed through targeted contract reviews, improved supplier engagement, and strategic procurement planning.	£1.6
				Oxygen finance early payment	Faster payment of supplier invoices to generate pre-agreed rebate fee.	£0.3
CC02 26-27	Digital programme	Amit Shanker	All	Optimising Oracle	Ongoing Oracle optimisation through assessing Oracle's current deployment and aligning to improvement opportunities.	£0.3
				Use of technology and AI	Digital transformation focused on unlocking productivity and building a more agile organisation based on successes of co-pilot and existing AI deployment roll out across Council.	£0.5
				Robotic Process Automation	Expanding Brent's RPA programme by delivering 25 new automations focused on high-volume, rules-based tasks to improve efficiency where traditional system integration is not feasible.	£0.7
CC03 26-27	Efficiency	Darren Armstrong	All	Council wide efficiency target model	A standardised 1% efficiency target across the Council's controllable budget, equating to approximately	£3.1

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					£60k per Head of Service. It is designed to support consistent financial management, with an emphasis on local accountability and value-based practices.	
CC04 26-27	Workforce	Musrat Zaman	All	Agency control	Strengthening internal recruitment and retention, supported by tighter controls on agency use and off-contract bookings.	£0.4
CC05 26-27	Income Maximisation	Rav Jassar	All	Strategic Review of fees and charges	This proposal sets out a focused programme to increase and safeguard income through targeted updates to fees and charges, stronger recovery processes, improved payment oversight, and higher collection performance.	£0.5
CC06 26-27	Resident Experience Channel Shift	Kirsteen Roe	All	Resident experience channel shift	Channel Shift customers from face-to-face and phone to digital self-service channels to streamlining communication channels and enhancing use of existing tools like CRM and telephony systems.	£0.7
NR01 26-27	Service Specific	Chris Whyte	N&R	Lane Rental Scheme	Adopting a Lane Rental scheme to reduce disruption and improve coordination for works on high-traffic routes.	£0.4
NR02 26-27		Tanveer Ghani	N&R	Asset utilisation	Optimising the use of physical assets to support the generation of recurring income and explore financially sustainable opportunities that enhance community access, activity and wellbeing.	£0.2

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PHRS01 26-27		Laurence Coaker	R&HS	Reduce subsidy loss	Reduction in supported exempt accommodation subsidy loss through utilising the Registered Provider First Wave Housing.	£0.1
PHRS02 26-27		Laurence Coaker	R&HS	Homelessness prevention	Reduce homelessness using data- driven indicators to identify households under stress and intervening early with tailored support.	£0.2
PHRS03 26-27		Kirsteen Roe	R&HS	Housing Benefits claim reduction	Streamlining Housing Benefit and Council Tax Support services through automation and workforce optimisation, in line with expected caseload reductions as residents are moved to Universal Credit	£0.3
Total						£10.4