

Complaints Received in 2025

	Date received	Complainant (s)	Outline of Complaint	Outcome	Review Requested	Review Outcome
1.	10.01.25	Member of the public	Allegations of rude, threatening and abusive behaviour	Insufficient evidence as to the conversation complained to substantiate the allegations. No breach of the code.	Yes	Decision upheld
2.	12.01.25	Officer	Alleged that the cllr "defamed" their character and "victimised them based on race, faith and suppression of free speech" following a council event.	Insufficient evidence to substantiate the allegation. No breach of the code.	No	

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3.	15.01.25	Member of the public	Alleged that Cllr, with another person, visited two properties and intimidated tenants residing there. Further, that the Cllr was aware of the false claims made by the person they accompanied and did not challenge them.	There was merit in the assertions that the Councillor should have made sure misleading statement(s) was corrected before the tenant acted upon it. This amounted to a breach in respect of the paragraph 6 (respect) of the Code. On balance, the other provisions of the Code were not breached. Cllr advised to apologise for the misleading statement made by the person they accompanied.	No	
4.	28.02.25	Member of the public	Alleged that the Cllr harassed, bullied, victimised and threatened the complainant via messages and emails; and failed to follow the correct processes and constitutional steps required for the organisation's constitution and Charity Commission requirements.	Documents disclosed to support allegations did not disclose a breach of the Code, or "sufficiently serious potential breaches of the Code to merit further consideration." No breach of the code.	No	

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5.	28.04.25	Member of the public	Alleged that the Cllr breached confidentiality by disclosing exempt/confidential information in a public meeting.	Did not disclose a breach of the Code, or "sufficiently serious potential breaches of the Code to merit further consideration."	No	
6.	05.05.25	Member of the public	Alleged that the Cllr failed to respond to communications inviting them to meetings	Did not disclose a breach of the Code, or "sufficiently serious potential breaches of the Code to merit further consideration.	No	

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7.	17.06.25	Member of the public	Alleged threatening and bullying behaviour in respect of a parking dispute between neighbours, and then attended outside the property and re-painted the yellow line in front of the original line.	Breach of the Code, namely para 6 – you must treat others with respect and para 4 –you must maintain a high standard of conduct. Sanction: Member required to apologise to the Complainant.		
8.	17.12.25	Member of the public	Alleged failure to register interests and a conflict of interest.	Complaint withdrawn when a request for confidentiality refused. In any event, complaint assessed as having met a number of initial assessment criteria and not meriting further consideration. Namely, delay, not disclosing a sufficiently serious potential breach of the Code and appearing to be politically motivated or otherwise submitted with an improper motive.	N/A	

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9.	13.10.25	Member of the public	Various complaints about ward councillor conduct ranging from allegedly lodging a complaint about the complainant to a political party and not responding to enquiries about it to allegations of discrimination and disrespectful conduct.	As for the main complaint, no evidence to indicate that the councillors were undertaking council business or otherwise acting in their official capacity as councillors. In any event, dissatisfaction with the outcome of enquiries to councillors also outside the scope of the Code. Performance issues, as opposed to conduct issues, are not Code matters. Further, none of the councillors' responses disclosed even a potential breach of the Code. Complaint dismissed as outside the Council's jurisdiction. As for the historical complaints, it would be inequitable, unreasonable or otherwise not in the public interest to allow the complainant to pursue complaints dating back three and four years.	N/A	
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10.	05.12.25	Member of the public	This complaint was supplementary to the complaint set out at 9. above alleging a pattern of disrespectful, intimidatory and dismissive behaviour at a residents' association meeting and in subsequent correspondence.	Complaint appeared to be a continuation of complainant's political disagreements with the councillors concerned and not a permissible or appropriate use of the Members' Code of Conduct Complaints Procedure. No further action merited.	N/A	
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