

## Lendore, Estelle

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**From:** Richard Taylor <RJT@gosschalks.co.uk>  
**Sent:** 15 June 2012 10:56  
**To:** Lendore, Estelle  
**Cc:** Chance, Horatio  
**Subject:** RE: William Hill, 141-143 Kilburn High Road [GOSS-IMANAGE.FID2275002]

Dear Estelle

I write further to my emails below. I have now received, from my client, a further application for review submitted on behalf of Gazmend Turjak of G2 Haircutters, Glengall Road, London. This application for review is dated 30th May and gives a last date for objections of 6th July 2012.

I would be grateful if you could confirm the reasons for the submission of this application.

I assume (but would be grateful if you could confirm) that this application has been submitted to address the deficiencies with the earlier application for review.

I look forward to receiving your reply.

In the meantime, I would be grateful if you would accept this email as formal notice that I am acting for William Hill in this second review application, that Philip Kolvin QC will be instructed to represent the company at a hearing and that I would be grateful if you would liaise with me before any hearing is listed as there are a number of professional witnesses that William Hill will wish to call to support their case.

Finally, I look forward to receiving the details of the local people who objected to the original application in order that a residents meeting may be arranged so that in turn William Hill may hear direct the concerns of the local residents and thereafter work with those residents to address their concerns.

Kind regards

Richard

**Richard Taylor | Partner | Licensing**

Gosschalks, Queens Gardens, Kingston Upon Hull, HU1 3DZ

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**From:** Richard Taylor [mailto:RJT@gosschalks.co.uk]  
**Sent:** 23 May 2012 11:23  
**To:** 'estelle.lendore@brent.gov.uk'  
**Cc:** 'horatio.chance@brent.gov.uk'  
**Subject:** FW: William Hill, 141-143 Kilburn High Road [GOSS-IMANAGE.FID2275002]

Dear Estelle

I write further to my email below. In order that William Hill may arrange a meeting with those who have concerns about issues in the area, I need the addresses of those who have lodged representations. The proposal is to arrange a meeting with those who have lodged representations in order that we may discuss matters with the residents and hope that we can play our part in addressing the problems in the area.

I would be grateful if you could send those details as soon as possible in order that I may arrange this meeting.

Finally, once again, I would be grateful if you could liaise with me before a date is fixed for this hearing. As you know, I have instructed Philip Kolvin QC to represent William Hills interests. We also have a number of professional

witnesses whose availability is limited. All of this evidence will be made available to the committee in advance but I am anxious that this application is listed on a date that is convenient to all parties.

As ever, I thank you for all of your help and assistance and look forward to hearing from you.

Kind regards

Richard

**Richard Taylor | Partner | Licensing**

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**From:** Richard Taylor [mailto:RJT@gosschalks.co.uk]  
**Sent:** 10 May 2012 11:54  
**To:** 'estelle.lendore@brent.gov.uk'  
**Subject:** William Hill, 141-143 Kilburn High Road [GOSS-IMANAGE.FID2275002]

Dear Estelle

I have recently had the benefit of a conference with Philip Kolvin QC who will represent the company when this matter comes before the committee. We plan to call a number of witnesses. In the circumstances, I would be grateful if you could liaise with me before a date is fixed for the hearing in order that I may ensure that all witnesses that William Hill wishes to call are available. These include professional witnesses and I am sure that you will appreciate that their availability is limited.

William Hill wishes to work with the community to play its part in addressing issues in the area. To that end, it proposes to arrange a meeting with those who have lodged representations in order that it can hear, first hand, about the problems in the area. To this end, I would be grateful if you could forward to me further copies of the representations without the address details removed. Once we have those details then we will be in a position to contact the residents, arrange a meeting and determine whether a mutually acceptable position can be reached with this case.

If you have any problems or queries then please do not hesitate to contact me.

I look forward to hearing from you.

Kind regards

Richard

**Richard Taylor | Partner | Licensing**

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**GOSSCHALKS**  
SOLICITORS

Dear Sir/Madam

3<sup>rd</sup> September 2012

**re: William Hill, 141-143 Kilburn High Road**

We act for William Hill Organization Limited. We understand from the Licensing Department at the London Borough of Brent that you have supported an application for review of our client's premises licence at the above address.

William Hill Organization Limited is always anxious to work with the communities within which it operates and in order that it may understand your concerns about this, it has arranged an open meeting for all those who wish to participate in these review proceedings.

This letter is an invitation to that meeting.

The meeting will be held at:

Crown Moran Hotel, 142-152 Cricklewood Broadway, Cricklewood, London, NW2 3ED.

The meeting will start at 7pm and senior representatives from William Hill Organization Limited will be present in order that they understand any concerns you may have.

If you wish to attend then the senior representatives from William Hill Organization Limited will be delighted to meet with you.

Yours faithfully

GOSSCHALKS

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**Written on behalf of Best Residents Association. 18<sup>th</sup> September 2012**

To whom it may concern.

**Managing Community Risk. William Hill Ltd & Glengall Rd**

Doc ID: BEST/2012/09/MCR\_WilliamHillLtd

Dear Goschalks

Many thanks for your letter written on behalf of William Hill Ltd dated the 3<sup>rd</sup> of September 2012. For an organisation that purports to be "always anxious to work with communities" the on going trouble we have had from William Hills business on our patch remains a deep concern. We note William Hill Ltds failure to address the issues that have been raised and have only demonstrated an interest in having a conversation with us following our supporting the application for review of the licence for the premise.

Might we humbly request that the word anxious may not be the best word to ascribe to your client to use given the social problems associated with the betting and the on going trouble we have had with William Hill Ltd on our patch.

In our opinion, a balance needs to be made between the needs of the community and the needs of legitimate businesses. Despite the words you are using, it's not yet clear to us that you have demonstrated this balance with the integrity and honesty with which we would hope.

We welcome the opportunity to meet, although it is horribly short notice to mobilise people to attend. You are inviting people to explain yet again the problems we have faced as a consequence of your business activities in our midst. We note your failure to respond either directly or through your solicitors to the concerns we have raised.

Given your anxiety to work with our community, when faced with similar circumstances in other communities, we would be very pleased to hear how you have successfully engaged with them. We trust you will have plenty of exemplars to demonstrate your commitment and integrity in how you undertake your business dealings in communities such as ours.

We note there is a high concentration of betting activity in our area and there are many vulnerable people in this community. This I am sure you be aware of. We would be pleased to hear your position on what is an appropriate concentration of betting shops in any community. and how you feel about this situation in the area in which you live. In our opinion there are too many betting shops in our vicinity.

Might we kindly suggest that the senior representatives in William Hill evidence they are taking a personal interest in engaging with the community rather than just through solicitors? That way the words you are writing on their behalf might ring a little more true. By way of feedback to you a letter signed by a person rather than simply on behalf of Goschalks would also be appreciated.

We will endeavour to have people attend the meeting on the 19<sup>th</sup>.

Kind Regards

Gazmend Turjak

CC members of Best

[Cllr.benjamin.ogonro@brent.gov.uk](mailto:Cllr.benjamin.ogonro@brent.gov.uk)

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