

Mr Manuel Rocha  
Unit 35 Battersea Business Center  
99-109 Lavender Hill  
London  
SW11 5QL

24 July 2025

Reference: 35401

Dear Mr Rocha,

**Licensing Representation to the Variation Application for the Premises Licence at Recanto Kings, Unit 25 Sapcote Trading Centre, 374 High Road, NW10 2DH**

I certify that I have considered the application shown above and I wish to make a representation that the likely effect of the grant of the application is detrimental to the Licensing Objectives for the reasons indicated below.

An officer of the Licensing Authority, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made to vary the premises licence under section 34 of the Act.

The Licensing Authority representations are primarily concerned with the four licensing objectives;

- the prevention of crime and disorder;
- public safety;
- the prevention of public nuisance; and
- the protection of children from harm.

**Background**

The initial premises was granted in June 2024 for the supply of alcohol from 10:00hrs to 23:00hrs.

In October 2024, the licence holder applied for a variation of the premises licence. The application sought to extend the licensable area of the business to include the seating outside. To extend or add the following:

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- Sale of Alcohol hours Sunday to Thursday from 10:00 Am Until 00:00, on Fridays and Saturdays from 10:00 Am Until 01:30 Am
- To add Late Night Refreshment Sundays to Thursday from 23:00 until 00:00
- To Regulated Entertainment Sunday to Thursday from 23:00 Until 00:00 and Friday and Saturday from 23:00hrs until 01:30hrs.

The variation application was granted in November 2024 with added conditions.

Current Full Variation Application submitted on 4 July 2025 seeks to extend:

- the Sale of Alcohol hours Sunday to Thursday from 10:00 Am Until 01:30 Am , on Fridays, Saturdays and Sundays from 10:00 Am Until 02:30 Am;
- To add Late Night Refreshment Sundays to Thursday from 23:00 Until 01:30 and on Friday, Saturday and Sundays from 10:00 Am Until 02:30 Am
- Add Regulated Entertainment Sunday to Thursday from 23:00 Until 01:30 and on Friday, Saturday and Sunday from 23:00 Until 02:30 Am

## **History of Complainants and Non Compliances**

### **Complaint 1**

9 July 2024 - Complaint made reference to overcrowding, staff selling alcohol to intoxicated patrons, disorderly conduct taking place without any mitigation by staff, patrons taking glass drinking vessels outside to the front area and patrons using their vehicles antisocially upon ingress/egress to the premises. In addition, it also referred to someone being run over.

17 July 2024 - An inspection carried out at the premises. Issues mentioned within the complaint were raised. The employee, [REDACTED], confirmed that it was a singer from his premises who was injured. They stated that the speeding cars are not his patrons, and that they are a local issue. He clarified that his premises provided CCTV to the police. [REDACTED] also confirmed that the premises only provides alcohol in addition to a seated table meal. During the inspection, it was noted that the premises were making use of the front external area however this was not on the premises plan. Further to this, certain conditions within annex two were not being complied with.

23 July 2024 - Warning letter issued. [Appendix EC/01](#)

### **Complaint 2**

2 September 2024 - Complaint made to Council stipulating in reference to the premises that "Loud music every night and general antisocial behaviour.", "a place that has live music every night till about 12-1 am every night", & "Shouting and screaming people."

5 September 2024 - Inspection carried out at the premises to follow up on previous visit and make the premises licence holder aware of the complaint that pertains to noise issues. As per previous warning letter, the premises licence holder had taken steps to comply with the conditions 6, 7, 8,

10, 15 & 21. The non-compliant matters were that his CCTV only went as far back as 7 days and that he was unable to produce an incident log. From the CCTV that he could provide, there was no evidence that licensable activities were being undertaken beyond the hours permitted of his premises licence.

### **Complaint 3**

5 September 2024 – Nuisance Control Team informed the Licensing Authority an additional noise complaint relating to Recanto Kings.

16 September 2024 - Advisory letter issued to the premises licence holder (PLH) stating that the Licensing Authority were made aware of two noise complaints and that he should be mindful about taking steps to reduce any possible noise breakout. Further request that the PLH also rectifies his CCTV so the data is retained for 31 days and purchases an incident log. A copy of the letter also sent to the Met Police and Nuisance Control Team ([Appendix EC/02](#)).

23 September 2024 - Confirmation that the PLH has purchased a logbook and included the previous two licensing visits. thereby adhering to the relevant condition.

26 September 2024 - Stills from CCTV provided that shows that the footage has been increased (12 days from the submission of the photo and the date stipulated on the stills) - therefore indicating that the retention storage has been updated. Additional advice provided to ensure remind the PLH to be mindful of any live music undertaken and to put in measures to reduce any possible noise breakout.

### **Complaint 4**

17 January 2025 – Nuisance Control Team contacted the Licensing Authority to make us aware of a complaint that the department had received via the NoiseApp on 8 January 2024. Nuisance Control Officer confirmed that they would follow it up from a Nuisance Control Team position, however, Nuisance requested that the Licensing Authority also follow this up from a LA2003 position.

21 January 2025 - A visit to the premises was conducted and Licensing Officer informed Mr [REDACTED] that a noise complaint about his premises was received. Verbal advise given that he might wish to be mindful of the volume of noise pertaining to any live/recorded music. Mr [REDACTED] agreed to provide any CCTV once specific dates that relate to the complaint were provided.

28 January 2025 - Confirmation from the Nuisance Control Team stating that the complainant is unable to use Noise App, therefore no dates can be ascertained. Furthermore, Nuisance Control Team also confirmed that they did a visit on Saturday 25 January 2025 at 23:15, however did not detect excessive noise from the premises.

24 February 2025 - Response from complainant confirming address as close to the premises and a list of dates with respective descriptions relating to the allegation of noise. Response provided to the complainant advising her to provide Brent Nuisance Control Team with the respective log sheets, so that they can investigate further and that the Licensing Authority will review the CCTV in due course - however the point was made that if the CCTV did not align, then it could be from a different premises.

25 February 2025 - Diary sheets provided to Brent from complainant via email. Brent Nuisance Control Team respond with out of hours contact number so that they can carry out a noise assessment in person.

### **Closure Notice – Section 19 Criminal Justice and Police Act 2001**

11 July 2025 - Licensing Police issued a Closure Notice at 21:32hrs after discovering a number of breaches, namely:

*Condition 14 - Alcohol shall only be provided as an accompaniment to a main meal in the restaurant area as defined on the plans submitted to the licensing authority.*

*Condition 15 - Customers shall not be permitted to take any open drink containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.*

*Condition 21 - Staff training must be documented and based on legislation and operating procedures. All training shall be signed and dated and a copy of such records will be available for inspection by Police and local authority enforcement officers.*

*Condition 24 - An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:*

- (a) all crimes reported to the venue*
- (b) all ejections of patrons*
- (c) any complaints received*
- (d) any incidents of disorder*
- (e) all seizures of drugs or offensive weapons*
- (f) any faults in the CCTV system*
- (g) any refusal of the sale of alcohol*
- (h) any visit by a relevant authority or emergency service.*

The Licensing Authority received a copy Closure Notice Section 19 (Appendix EC/03) and Notification of alleged offences under the Licensing Act 2003 (Appendix EC/04) on 15 July 2025.

### **Consultation Visit**

On Tuesday 22 July 2025, I visited the premises and spoke with the Events Manager, Ms [REDACTED] in respect of the current variation to extend the hours of licensable activities.

Ms [REDACTED] was aware of the recent Closure Notice Section 19 issued by the Police and familiar with the breaches identified at the time of their visit.

She advised me that live singing and karaoke are provided on Thursdays to Sundays between 21:00hrs to 23:00hrs.

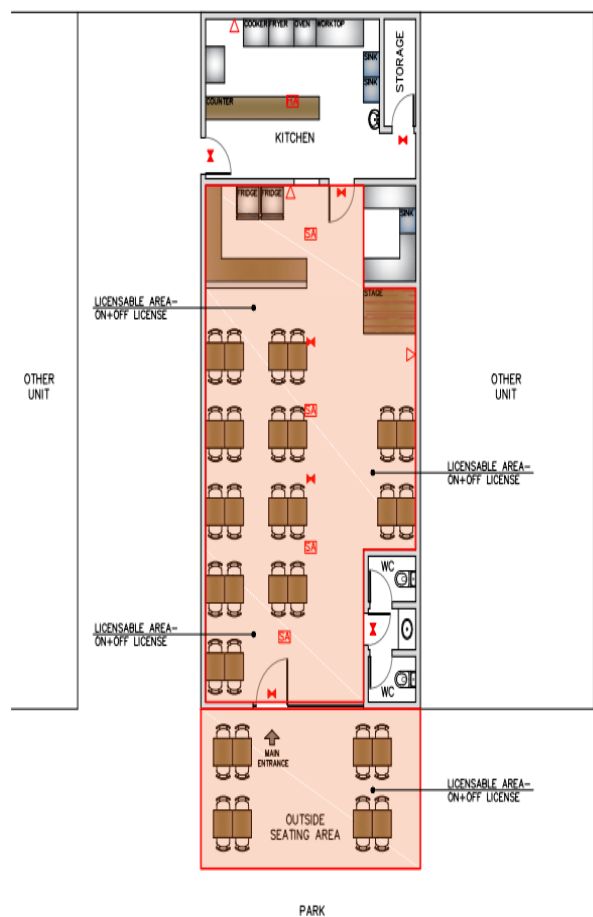
Ms [REDACTED] was asked how she would mitigate noise emanating from the premises, she stated that a noise limiter has been installed, although the levels have not been set to a standard agreed by the Council. Alogside, the noise limiter, staff undertake regular external checks to assess noise levels.

Ms [REDACTED] is not aware of any complaints and as far as she is aware, there are no residential dwellings in the vicinity.

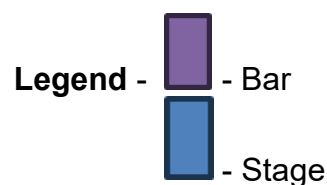
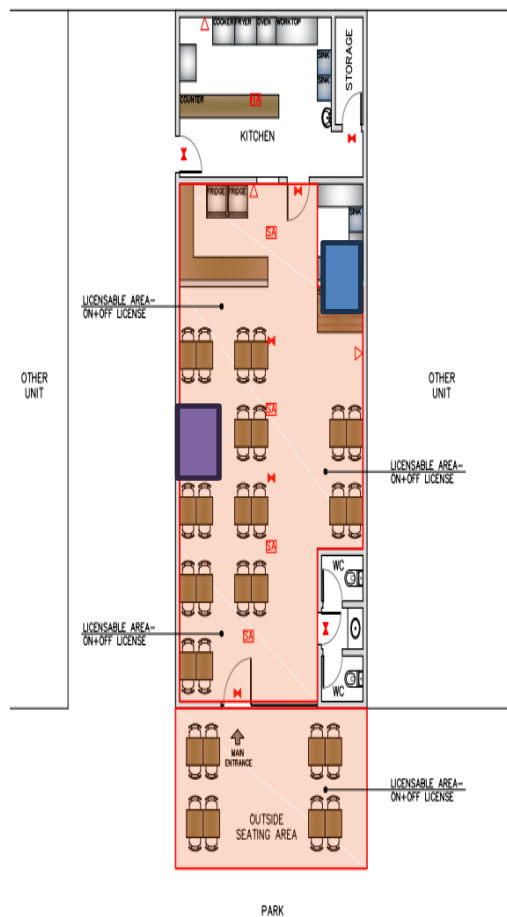
## Plan

During my visit, it has been noted that layout of the premises does not coincide with the plan attached to the premises licence. The stage has been relocated and there is a small bar by the front entrance.

Current Plan



Actual Layout







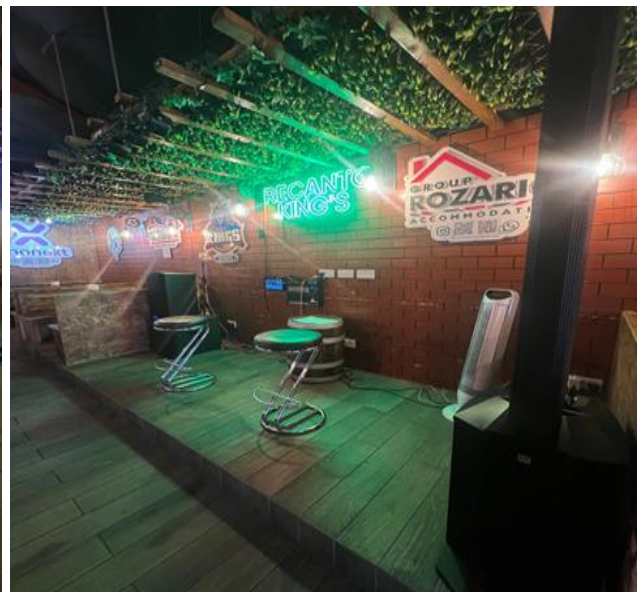
Front External Seating



New Bar by Entrance

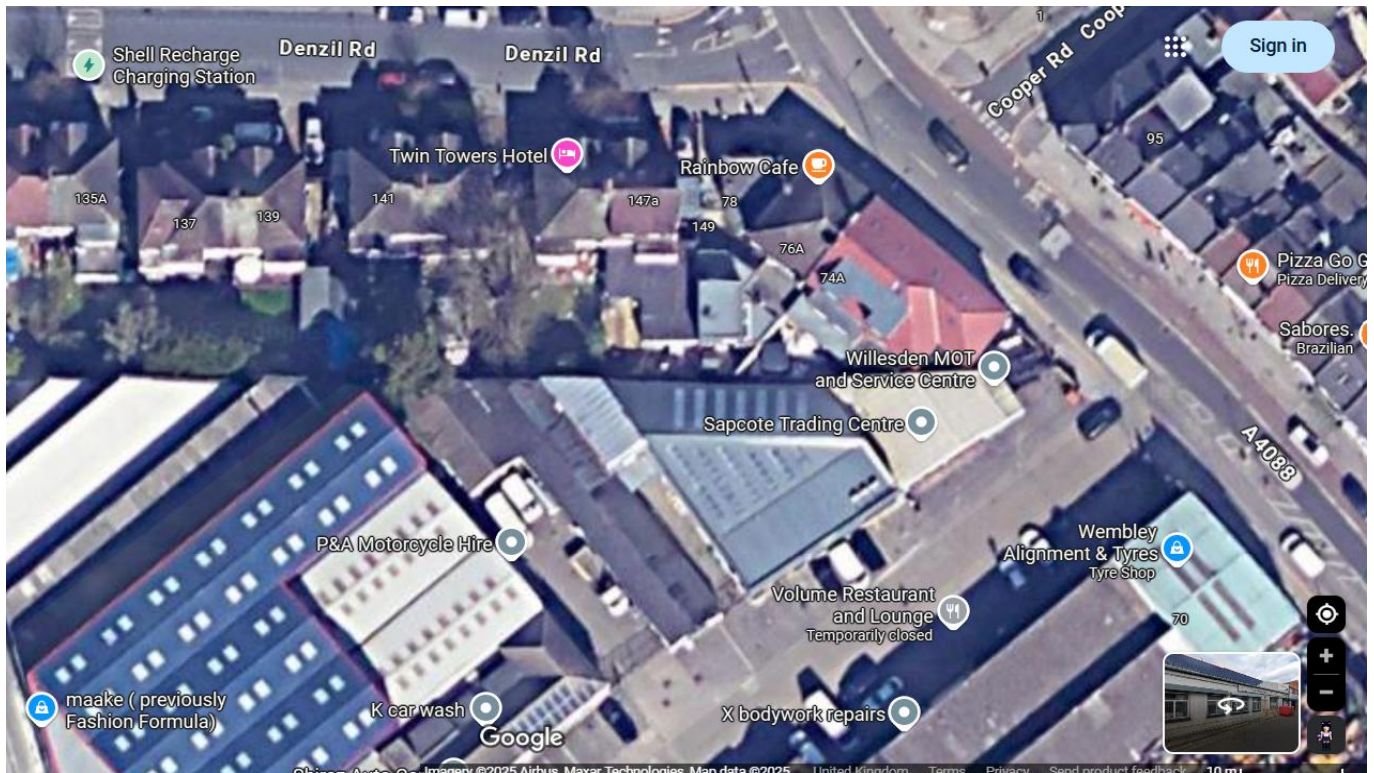


Internal Seating Area



Relocation of Stage

## Satelite Map



The Licensing Authority has considered the variation application in light of ongoing concerns and representations made by responsible authorities.

It is noted that the premises has been subject to a number of complaints and identified breaches, as evidenced by both the Police and the Licensing Officer. These concerns raise questions regarding the current management and operational standards of the venue.

Of particular concern is the recent introduction of a new bar area within the premises. Police observations from 11 July 2025 suggest this facilitates vertical drinking, which is considered to increase the potential for disorder and noise, particularly in late evening hours.

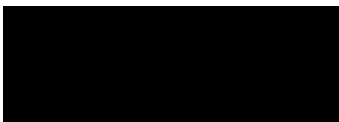
Furthermore, the premises is located in close proximity to residential dwellings. The Licensing Authority has received allegations of noise nuisance, and it appears the premises does not operate under an effective Noise Management Plan to mitigate impact on nearby residents.

In light of the above, the Licensing Authority is not satisfied that the promotion of the licensing objectives, particularly the prevention of public nuisance and the prevention of crime and disorder, will be upheld by granting this variation.

### Recommendation

The Licensing Authority recommends **refusal** of the variation application to extend licensable activities.

Yours sincerely,



Esther Chan  
Licensing Inspector  
Regulatory Services