

From: Sophia

Sent: 21 July 2025 10:29

To: Phil.S.Graves

Cc: Business Licence <business.licence@brent.gov.uk>; Brendon

Subject: Re: One Stop Caribbean - 17-19 High Street Harlesden NW10 4NE - TEN's 35538 & 35539

Dear PC Graves,

Thank you for your correspondence dated 19th July 2025 regarding the opposition to our submitted Temporary Event Notices (TENs) for the August Bank Holiday weekend.

We would like to acknowledge the seriousness of the concerns raised and respectfully provide the following clarifications and assurances.

Context of August 2024 Incident

On Monday 26th August 2024, One Stop Caribbean Restaurant (OSR) operated under a valid TEN with the required security provision in place. Unfortunately, an unrelated public order incident on the High Road led to the police closing the surrounding area, which was not communicated to our venue in advance.

This sudden closure led to a large and unmanageable influx of people seeking refuge or access, which overwhelmed both the venue and its external security provider.

We acknowledge that the actions of the employed security firm did not meet the standards we expect or communicated. As a result:

- We have formally ended our relationship with that provider.
- Future TENs will be supported by a fully vetted security team who understand and will strictly comply with police guidance and licensing conditions.

Positive Steps Since August 2024

- A follow-up meeting with the police on 3rd September 2024 was constructive. PC Brendon Mcinnes (PC 1187NW) acknowledged communication challenges on the day and we welcomed the opportunity to clarify our position and commitment to cooperation.
- A subsequent TEN was granted and held on Friday 13th December 2024, which occurred without any incident or police intervention.
- Since then, OSR has worked cooperatively with both the Police and Brent Council, and we are committed to continuing that relationship on a professional and transparent basis.

Request for Reconsideration

We understand that public safety and the licensing objectives must be protected. However, we respectfully request that this current decision be reconsidered on the basis that:

- OSR did not initiate or control the public disorder referenced
- Appropriate steps have since been taken to rectify management and security shortfalls
- A recent event has been successfully hosted under police-approved TEN
- OSR remains committed to a collaborative approach with enforcement partners

We are happy to meet with the Licensing Team again prior to the proposed event date to discuss an event management plan and any conditions you may wish to impose that ensure safety and compliance.

Thank you for your consideration.