

Sent: 29 May 2025 17:12

To: Business Licence <business.licence@brent.gov.uk>

Subject: TIGER BAY KINGSBURY

To Whom It May Concern,

I work as a broker. I'm writing to express my full support for Tigerbay (Carlton Lounge) in Kingsbury.

As someone who spends a lot of time at Tigerbay, especially over the weekends and even weekdays after work, I can confidently say this is one of the best-run establishments in London. The atmosphere is always positive, respectful and welcoming. that's a reflection of the management and the values they uphold.

Whether you're a first-time visitor or a regular, the staff treat everyone with the same level of respect and professionalism, regardless of background or status. That kind of inclusive environment is rare especially in London these days and it's a big part of what keeps people coming back you very often see the same faces in there and I have never experienced and hostility.

The venue is clearly focused on safety and community. Security checks are carried out properly, and the staff are always on top of things as simple as when a glass is dropped and breaks or a piece of coal dropping from the shisha they are very quick to respond and ensure no one is harmed. I've never seen issues left unmanaged. They do everything by the book, while still making you feel comfortable and relaxed.

Tigerbay is a great example of how a venue can bring people together safely and positively. I fully support their continued operation and commend the team for running such a high-quality establishment.

Sincerely,

Tan - Sundon Road, LU5 6LW