

Sent: 29 May 2025 16:54

To: Business Licence <business.licence@brent.gov.uk>

Subject: Supporting Tigerbay and Carlton Lounge

To Whom It May Concern,

I am writing in support of Tigerbay (Carlton Lounge) located on Kingsbury Road.

I have been a loyal customer of Tigerbay for over 10 years, regularly visiting both on my own and with my family. Over the years, I've seen how this venue has consistently provided a safe, well-managed, and welcoming environment for its customers.

Tigerbay takes customer safety seriously. Every visit includes security checks at the door, and I often notice how friendly and professional the staff are when dealing with guests. I've seen the staff de-escalate situations calmly, enforce the rules clearly, and handle customer interactions with great care. The zero-tolerance policy on drugs and disorderly conduct is evident and well enforced.

In addition to maintaining internal safety, Tigerbay goes out of its way to be respectful of the surrounding community. When the night ends, they encourage customers to leave quietly and orderly, which I appreciate as a resident of the area.

As someone who has experienced this venue across many years and different occasions, I can confidently say they operate in accordance with all licensing objectives: preventing crime, ensuring public safety, minimizing nuisance, and protecting young people.

I hope the council will recognise the positive role this venue plays and allow it to continue serving our community in a responsible and professional manner.

Sincerely,

B Attaie - Artisan Place, HA1 5DS