

Sent: 29 May 2025 08:18

To: Business Licence <business.licence@brent.gov.uk>

Subject: Representation in Support of Tiger Bay and Carlton Lounge — From a Local Healthcare Professional

Dear Licensing Team,

I am a Physician Associate who lives locally to Carlton Lounge. I am writing to offer my support for both Tiger Bay and Carlton Lounge, venues I know well and trust deeply, not just as a customer, but as a woman and healthcare professional in the local community.

I've dined at Carlton Lounge countless times, often with family. It's a familiar, safe place for me so much so that I chose to host a function there for my graduation in their banqueting hall, which was handled with care and professionalism.

However, what truly compelled me to write this letter is a personal incident that I've never forgotten. One evening, I was walking home from the bus stop when I noticed a man had followed me off the bus and was trailing me. I was scared and unsure of what to do. I happened to be near Carlton Lounge at the time, and when I stepped in and explained the situation, the staff were immediate and firm in their response. They approached the man, told him that police would be called if he didn't leave, and made sure I got home safely. They didn't have to do that, but they did. I'll always be grateful.

That incident alone shows the kind of people running this venue. They take public safety seriously not just within their premises, but in the surrounding area too.

Regarding recent events, I was deeply saddened to hear about the tragic incident involving a fatality. But I want to be clear I do not believe that this reflects the standard, the culture, or the daily operations of Tiger Bay. I've carefully reviewed the licensing objectives set out by Brent Council, and from what I've experienced personally over many years, Tiger Bay adheres to them fully:

I've always seen a consistent security presence, professional in both appearance and behaviour. There is no tolerance for disorderly conduct.

The venue is clean, well-managed, and maintained in a way that makes guests — especially women — feel safe.

Sound levels are controlled, the space is never chaotic, and guests are respectful. There's a calmness about the way the premises are managed, even when busy.

They always check my ID and I have seen staff turn away anyone who couldn't meet entry requirements.

Tiger Bay and Carlton Lounge have been part of the local area for a long time. They're run by people who care — about their business, about the community, and about doing things the right way.

I respectfully ask that you consider voices like mine when reviewing this licence — voices of those who know the venue not through headlines, but through real experience.

Sincerely,

R Alam - Stewart close NW98AJ