

Sent: 28 May 2025 23:58

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay Shisha Lounge

Dear Brent Council,

I live in Colindale. I came here from Norway with my sister, and since moving to London, Tigerbay has become one of the few places that really feels like home.

Me and my sister go there together often, especially in the evenings, and we've always felt so safe and welcomed. It's one of the first places in London that didn't feel strange or uncomfortable to be in. The staff are always polite, respectful and really warm. They treat us like we're part of the family.

We know the management as well — Uzi and Prash — they're so kind and always check in with people. They've even given my sister their number in case we ever feel unsafe or need anything, which just shows how much they actually care about the people that come there. But to be honest, I've never felt uncomfortable even once. It's always peaceful.

The security is always around, they don't make it feel intense or scary but you do feel protected. It's clear they follow all the rules and want to keep the place clean, respectful and calm for everyone.

I also heard about the stabbing recently, and I just want to say that doesn't represent Tigerbay at all. I've been there many times and it's always peaceful. That incident doesn't change how the venue is run or the kind of people that go there.

Tigerbay gave me and my sister a space to relax and feel safe in a new country. That means a lot when you're far from home. I really hope you let it stay open because it's a part of our routine now and honestly a part of our life here.

Kind regards,

L Abid - Fairbank House, Beaufort Square, NW9 4FH