

Sent: 28 May 2025 22:41

To: Business Licence <business.licence@brent.gov.uk>

Subject: Carlton Lounge/Tiger Bay

Dear Brent Council,

I hope this finds you well,

I am a local resident of Brent and given the recent news regarding the unfortunate incident occurring in the last few weeks and questions regarding the safety of establishment, I wanted to reach out and inform you as a guest who has been coming to Carlton Lounge for over 10 years. It's a place that plays a big role in the local community where I've hosted family get-togethers in their banqueting hall, hosted birthday parties in the garden area and every time it's been a smooth, respectful experience with great hospitality.

In the evenings, I often visit Tigerbay for dinner and shisha with friends and family from the local and surrounding areas of London. From my perspective over the last 10 years visiting, I can confirm it's been nothing but a safe, relaxed place to congregate and have a good time. I have made many other friends and expanding my network within the local community by visiting Tiger Bay/Carlton Lounge given it fosters a multicultural, welcoming, and respectful environment for me to unwind and relax. I've never seen any trouble during my time visiting over the last 10 years.

The venue has always run with care and responsibility during my time visiting, with staff members and security at the premises, emphasising the importance of safety and wellbeing by management. I have always felt safe at the venue, and the surrounding area, keeping calm under pressure during busy periods and ensuring safety as a paramount. I have noticed the checking of ID from all guests to ensure they are aware of who enters the premises as well as body and bag searches.

Tigerbay takes all the necessary precautions to be fully compliant in how it operates and runs a tight ship with clear signs regarding the rules of the establishment as well as reminding members to respect the venue and its residential neighbours.

I know there's been talk about a recent stabbing in the area. I want to be clear that's not a reflection of Tigerbay at all. As someone who's been going there for over 10 years, I can say with confidence that they've never been a source of problems. They've always operated with care and professionalism within the community.

Places like Carlton Lounge and Tigerbay bring people together. They give us somewhere to go that's safe and welcoming. I really hope the council continues to support them as they're part of the heart of our neighbourhood.

Kind regards,

A Amin - Meadow way, Wembley HA97LH