

Sent: 28 May 2025 21:11

To: Business Licence <business.licence@brent.gov.uk>

Subject: Business Review - Tigerbay

Dear Brent Council,

I am writing in relation to Tigerbay Lounge in Kingsbury.

I work as Head of Talent Operations and HR within a global manufacturing organisation, and I often come to the premises to host client meetings and complete any work on my laptop as I find this a welcoming and safe environment. It's one of the few places I visit regularly for this purpose, and I have been a customer for at least 10 years.

The staff are always attentive, respectful, whilst keeping the space clean and well-managed. From my observations, even whilst staying till late evening, they are strict with compliance adherence, ensuring health and wellbeing are priority. I've not once felt safe or uncomfortable during my visit.

I have also held family functions in the banqueting hall, where security were attentive. They also support charity events and have supported customers in driving this at their venue. This kind of consistency speaks volumes about how seriously the venue takes its role in the community.

I am happy to discuss anything further if needs be.

Kind Regards

S. Khan - Princes Avenue, Watford, Wd187RR