Brent	Community and Wellbeing Scrutiny Committee 05 February 2025
	Report from the Corporate Director of Community Health and Wellbeing
	Cabinet Member for Adult Social Care, Public Health and Leisure (Councillor Neil Nerva)

# **Adult Social Care Transformation Programme**

Wards Affected:	All
Key or Non-Key Decision:	N/A
Open or Part/Fully Exempt: (If exempt, please highlight relevant paragraph of Part 1, Schedule 12A of 1972 Local Government Act)	Open
List of Appendices:	Appendix A – Adult Social Care Transformation Programme
Background Papers:	N/A
Contact Officer(s): (Name, Title, Contact Details)	Harry Peacock Head of Performance, Change and Assurance: harry.peacock@bent.gov.uk

# 1.0 Executive Summary

- 1.1. The Adult Social Care (ASC) change programme 'Working with you to live your best life' bring together the main change activity currently within ASC. Change in adult social care is managed through transformation programmes, projects and service development and improvement activity:
  - Transformation large scale complex change often involving partners, may be multiple phases of work over several years e.g. implementing a new prevention offer
  - Projects defined change to achieve a specific aim or outcome such as service change or delivery of savings, typically over a 6-to-12-month period e.g. double handed to single handed care project
  - Service development incremental change to develop and improve practice and performance managed within operational areas/functions e.g. quality assurance audits or training and development to improve practice.

1.2 Previously, there were multiple programmes, projects and service improvement activity running separately. We have rescoped these to bring them into one overall transformation that includes programmes and projects in logical groups to ensure we can deliver both our ASC vision and target operating model (Appendix A).

## 2.0 Recommendation(s)

2.1 That the committee note the ASC transformation programme and advise accordingly.

# 3.0 Detail

## 3.1 Contribution to Borough Plan Priorities & Strategic Context

- 3.1.1 Our transformation work, delivery of the Adults Social Care Service Plan 2024/25 and CQC Improvement Plan contribute to:
  - Thriving Communities support for Brent Carers, Coproduction and Community Partnerships and Safeguarding Adults
  - A Healthier Brent supporting people to live healthier lives, equity in experience and outcomes, information, advice and signposting to support independent living and prevention to prevent, reduce and delay needs.

## 3.2 Background

- 3.2.1 To implement ASC vision, target operating model and drive change in adult social care to better meet customer and carers needs and outcomes and improve service delivery and performance we have rescoped the ASC transformation activity.
- 3.2.2 The rescoped programme has four main frontline programmes to ensure we are:
  - Maximising Independence
  - Provide Early Help and Intervention
  - Deliver Strength-Based Practice
  - Enable Digital and Assistive Technology enabled care
- 3.2.3 To support change in frontline delivery and practice we have four enabling programmes of work:
  - Coproduction and Community Partnerships
  - Commissioning and Capacity Building
  - Performance and Assurance
  - Finance

#### 4.0 Stakeholder and ward member consultation and engagement

4.1 We have actively engaged with stakeholders such as:

- Community Wellbeing and Independence Board
- ASC Departmental Management Team
- Staff
- Partners such as the Integrated Care Partnership

## 5.0 Financial Considerations

5.1 No immediate financial or budgetary implication identified.

## 6.0 Legal Considerations

6.1 No immediate legal implications identified.

# 7.0 Equity, Diversity & Inclusion (EDI) Considerations

7.1 Transformation will support equity in outcomes and seek to reduce health inequalities

## 8.0 Climate Change and Environmental Considerations

8.1 No climate change or environmental considerations identified.

# 9.0 Human Resources/Property Considerations (if appropriate)

9.1 No HR or property consideration identified.

#### **10.0** Communication Considerations

10.1 Engagement around the transformation programme continues to take place and we will constantly review our engagement and communication approach throughout the delivery of the programme

#### Report sign off:

**Rachel Crossley** Corporate Director of Community Health and Wellbeing