

From: ENS Public Safety

Sent: 24 January 2025 12:37

To: Victoria Hazell; Business Licence; ENS Public Safety; Neville, Dean; Maldoom, Edwin

Cc: Martin Jackson; Jack Mitchell

Subject: RE: CONSULT: New Premises - Northwick Park, The Fairway, HA0 3TQ - 33756

Hi Victoria,

Thank you for your email and for the phone call, I am happy with your amendments to the conditions.

I will pick up all relevant documentation through the BSAG procedure as discussed.

I am not free on the 29th for the station meeting but if you would pass on any relevant information it would be appreciated.

Business licence can you please remove my comments for the as I have agreed the above with Victoria.

Kind regards,

Dean Neville

Public Safety Officer

Regulatory Services

Brent Council

www.brent.gov.uk

From: Victoria Hazell

Sent: 22 January 2025 14:50

To: Business Licence; ENS Public Safety; Neville, Dean; Maldoom, Edwin

Cc: Martin Jackson; Jack Mitchell

Subject: Re: CONSULT: New Premises - Northwick Park, The Fairway, HA0 3TQ - 33756

Hi Dean,

Thank you for speaking with me earlier. Please see attached proposed additions to the premises licence conditions - highlighted in red.

If you are satisfied that these cover your concerns and that we can work through them via the BSAG process, then I would be most grateful if the representation could be withdrawn.

Apologies if the wording isn't up to scratch - please do let me know if there is an improvement to be made.

Kind regards,

Vic

Victoria Hazell | Head of Live Services | The Event Umbrella | Whitstable

From: Victoria Hazell

Sent: 21 January 2025 15:49

To: Business Licence ; ens.publicsafety@brent.gov.uk ; Neville, Dean ; Maldoom, Edwin

Cc: Martin Jackson ; Jack Mitchell

Subject: Re: CONSULT: New Premises - Northwick Park, The Fairway, HA0 3TQ - 33756

Hi Dean,

We are working on amended documents following on from your comments for the next BSAG on the 6 Feb - so are looking to submit on the 29 January. Potentially not all points will be addressed by that time as we are waiting on clarifications from other parties, but we are very aware that they will need to be covered off in detail in the coming weeks and months. The conditions we have included in the licence application are very clear that the event still needs approval from all members of the BSAG before the premises licence (if granted) can be utilised and that our plans need to reflect all advice and requests from the BSAG members. I have attached the conditions as they are currently following discussions with licencing, noise and MPS.

- The emergency evacuation I raised my concerns regarding the evacuation towards red gate (Northwick park station) in the BSAG and how you can have 4 exits (50% of the exits) directing approximately half the capacity in this direction, the walk way to the station is very narrow and would cause a bottleneck for the large amount of people attempting to enter in this direction and potentially dangerous situation. It was discussed about using another station and not Northwick park station but I have not seen any amended documentation to support this.
 - We are meeting with TfL to discuss the stations and the best routes - based on both rolling stock and platform capacity. As discussed in the BSAG, Harrow on the Hill is a possible alternative hub but we have not submitted revised plans yet and any plans we do submit before the next BSAG are subject to change and review over the coming weeks following the Feb BSAG. From discussions with TfL it is likely that HOTH will be the core transport hub.

- A dispersal plan will be included as part of our emergency planning.
 - Any evacuation will also trigger the ingress and egress plans, including contingencies based on location of incident, activities at Wembley and other zone ex factors.
 - In the event of an evacuation people will be directed to the safest place for them to go, which of course is determined by the nature and location of the source of the need to evacuate.
 - We have identified AP points in the plan but full dispersal is the ultimate goal for any evacuation. Each AP will have dispersal routes identified, the flow rates through those routes and ultimate destination (such as transport hub). Given that these AP locations are in open park area, we can manage the flow and have space to keep people safe as we move them away from the event site.
 - For the north end of the site the dispersal route will likely be via the university to HOTH as opposed to pulsing people through Northwick Park station. We will of course avoid the hospital as a route as this could impact on wider services.
 - We will update our evacuation maps for the next SAG pending further input from the members as the planning continues.
- The PUDO site location I also raised the comment that this could also be an issue in the event of an emergency evacuation this would have vehicles waiting to collect people and would block and or restrict blue light services from gaining access to the event.
 - We are moving this from the car park to an alternative location within the park, off the central route. This will allow for plenty of room if there are a number of vehicles coming in and out and we will have TM staff there managing movement so that there is no risk to emergency vehicles, and we are away from residential areas. It was also mentioned in the BSAG that we would look into geo fencing to restrict where Ubers and similar can PUDO. This will all be included the transport and ingress / egress plans for the event although potentially not by the Feb submission deadline. The location of the PUDO will be moved by then though. It goes without saying that clear and prescriptive information as to PUDO will be on the event website with all other transport information.
- On the 7th June Wembley stadium have a major event, this may impact on your event (Ingress/egress) what are your plan of actions for this.

- I am aware that the rugby has been confirmed. Chris Whyte has indicated that he will initiate contact with Wembley for us so we can work directly with them and the transport providers to develop the final plan and what actions we need to take e.g. amendments to closing times. When we met at BSAG earlier this month nothing was showing on their calendar, but we were always aware that this could change.
- Initial discussions with TfL, based on the publicised timings, are positive.
- Have you consulted with the proposed stations about use of their station and the platform capacity? And how many persons will potentially use this as the preferred transport method?
 - we have spoken with TfL and have contacted BTP. We are meeting TfL on the 29 Jan at the stations to discuss with the managers. **would you like to join the meeting?**
 - Our calculations will be based on the majority of people using these stations but these calculations will be updated as ticket sales and postcode data allow us to offer a more precise model. These won't be in the next submission as the deadline for paperwork is the same day as the TfL meeting. We will present findings verbally at the SAG.
- In the scenario that your customers arrive the night before you open to camp, how will you manage them and provide welfare?
 - As discussed in the BSAG, once the line up is confirmed we will be carrying out risk assessments on each artist. Accompanying this will be a welfare plan for this scenario which will include a risk rating for how likely it is to happen. The welfare plan will include the need for medical, security, toilets, water and other provisions to keep anyone who does arrive early, safe and away from residents. Ultimately it looks like a level of cover may be required *in case* of early arrivals, and increasing based on the likelihood of this happening in direct reference to the artists.

I hope this assists. All of your questions above and from our meeting with you and MPS and at the SAG are understood and I know require answers. What I would like to achieve is that you are comfortable that the conditions attached to the premises licence for the park, give you enough scope and control over the management of any event within the park that the licence utilises. The specifics to any event that takes place are part of the BSAG approval whilst the premises licence should ensure that BSAG approval is clear. Are we able to review the conditions to a point that you are satisfied that your

representation can be withdrawn based on your further input to any event through the BSAG process?

Kind regards,

Vic

Victoria Hazell | Head of Live Services | The Event Umbrella | Whitstable