

From: Lewis, Diane
Sent: Friday, January 10, 2025 3:41 PM
To: Vic
Cc: Martin, Wood ; ENS Noise Team; Business Licence
Subject: RE: New Premises - Northwick Park, The Fairway, HA0 3TQ - 33756

Good afternoon Vic,

I hope you are well.

Thank you for your correspondence to date and your attendance at the BSAG meeting on Thursday. Sorry I had to leave early but your presentation was very useful. We will continue to work with you and we are thus far assured that the proposals are well-aimed at insuring public nuisances will be prevented.

In line with our procedures, I wish to make representation that the likely effect of the approval of the premises licence is detrimental to the Licensing Objectives with regards to the prevention of public nuisance. The Nuisance Control Team would therefore recommend the following conditions:

1. The premises licence holder shall employ a suitably qualified noise consultant to devise a Noise Management Plan (NMP) that is line with The Noise Council Code of Practice on Environmental Noise control at Concerts.
2. The NMP for each specific event shall be made available to Brent Council's Nuisance Control Team at least 3 weeks prior to any event.
3. The NMP shall include:
 - a. Location of noise sensitive premises (NSP).
 - b. Annotated site map including direction of speakers.
 - c. Regular subjective checks 1m from the façade of any NSP.
4. The premises licence holder shall provide prior notification of the event to local residents including details of the event timings. The distribution for the notification letter shall be agreed with the Brent Council's Nuisance Control Team. A noise "hot line" number shall also be included to allow residents to contact an event representative should they need to make a complaint during the event.
5. All amplified music (including live music) shall be permitted between the hours of 11:00 to 22:30 on Friday, Saturday and Sunday of any event but can only be programmed until 22:00.
6. A contact telephone number shall be made available to manage complaints in the event of any noise disturbance. If a complaint is received the appointed noise monitor shall visit the location of the complaint, check noise levels and confirm the dB level at that location. In the instances where the sound levels are excessive or exceed the permitted limits agreed by Brent Council, immediate contact shall be made with the onsite sound engineer and action will be taken to reduce levels to an acceptable level.
7. If any noise complaints are received, the appointed noise monitor shall record the details of the complaint including the location, the time, the person making a complaint, the dB levels recorded at the location and the time of any action taken thereafter. A copy of this recorded will be made available upon request by authorised officers from Brent Council.

8. Clear legible notices are to be displayed at all exits from the premises requesting patrons to respect the needs of local residents and to leave the premises and area quietly.

If you are willing to accept the conditions outlined above, the Nuisance Control Team will be in a position to withdraw the representation.

I will be on leave from today until Thursday 16th but would be happy to catch up with you on my return. I have also copied in my manager Martin Wood in case you wish to discuss the case in my absence.

Kind regards,

Diane Lewis
Nuisance Control Officer
Community Safety and Prevention