



**METROPOLITAN
POLICE**

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TERRITORIAL POLICING

The Aura
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Our ref: **Police Warning Letter**

Date: Wednesday 11th of September 2024

Dear Justyna,

Can I remind you of the following two conditions on your premises license:-

34. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

45. There must be 3 SIA staff on duty Sunday to Thursday between 9pm and closing, and 5 SIA staff on Fridays and Saturdays of whom at least 2 must be women.

As you are aware myself and two of my colleagues attend the Aura on Friday the 06/09/2024 at 22.16 hours. There we spoke to yourself and Mr Simon Rad about an assault that occurred on Saturday 24th of August at approx 02.00 hours. When officers attended they asked you for a copy of the CCTV which your staff were unable to provide. You stated that the CCTV room was locked at this time, which is not an acceptable explanation.

Condition 34 of your license, as you very well know, states that there should be a staff member present who can access and download the CCTV with the absolute minimum of delay.

I had concerns over the number of SIA that you were employing so I asked for your SIA log, which you provided. Condition 45 of your license, again as you know details the numbers of SIA you should have on duty. Three (3) Sunday to Thursday and five (5) on Friday and Saturdays. Below is a list of the SIA you had on for dates in July and August

<u>Day</u>	<u>Date</u>	<u>Numbers on duty</u>
Sunday	21/07	2
Monday	22/07	1
Tuesday	23/07	2
Thursday	25/07	2
Friday	26/07	3
Saturday	27/07	4
Sunday	28/07	1
Monday	29/07	1

Tuesday	30/07	1
Wednesday	31/07	1
Thursday	01/08	1
Friday	02/08	4
Sunday	04/08	2
Monday	05/08	1
Tuesday	06/08	2
Wednesday	07/08	2
Saturday	10/08	4
Sunday	11/08	2
Monday	12/08	2
Tuesday	13/08	2

The list above shows a total of twenty (20) days when you have breached your premises license by not having the correct amount of SIA on duty. When I spoke to you at 22.24 hours you said that you were 'having problems with your security company'. Simon stated that you 'couldn't afford it' and he was talking to Brent Council about it. I will take this opportunity to remind you that this conversation was recorded.

As you know you only received your last warning letter on 26/07/2024. I will take the opportunity to explain to you again that we take all the breaches listed above and all your previous breaches and warning letters very seriously. I have explained numerous times the importance of adhering to the conditions on your license which you and your team seem unable to fulfil.

We are at the stage now where your venue has had two reviews since October 2022. Additional training has been provided to your staff by an independent company regarding crime and disorder and the licensing objectives and still you are having licensing breaches almost on a daily basis. I am unsure what other steps can be taken to make sure that you adhere to the conditions on your premises license and uphold the licensing objectives?

Yours Sincerely,

Phil

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