

I4B PERFORMANCE DASHBOARD			April	May	June	July	August	September	October	Target 2024 - 2025
New acquisition count	Monthly	Count	4	6	1	3		14	2	25
	YTD	Count	4	10	11	14		28	30	
New Acquisition Major void turnaround (days)	Monthly	Numerator		98	302	158		265		35 days
		Denominator		1	2	1		3		
		Performance		98	151	158		88		
	YTD	Numerator		98	400	558		823		
		Denominator		1	3	4		7		
Performance		98	133	140		118				
New Acquisition Minor void turnaround (days)	Monthly	Numerator			229	147				72 days
		Denominator			2	2				
		Performance			115	74				
	YTD	Numerator			229	376				
		Denominator			2	4				
Performance			115	94						
Re-let Minor void turnaround (days)	Monthly	Numerator	121	78		51	283	549	211	35 days
		Denominator	2	1		2	3	3	3	
		Performance	61	78		26	94	183	70	
	YTD	Numerator	121	199	199	250	533	1082	1293	
		Denominator	2	3	3	5	8	11	14	
Performance	61	66	66	50	67	98	92			
Re-let Major void turnaround (days)	Monthly	Numerator	217			246			261	72 days
		Denominator	2			1			2	
		Performance	109			246			131	
	YTD	Numerator	217	217	217	463	463	463	724	
		Denominator	2	2	2	3	3	3	5	
Performance	109	109	109	154	154	154	145			
Properties with a valid gas safety certificate (%)	Monthly	Numerator	310	313	316	327	332	335	339	100%
		Denominator	310	313	316	328	335	347	344	
		Performance	100%	100%	100%	99.7%	99.1%	96.5%	98.5%	
Percentage of non-domestic assets covered by a valid FRA (Fire Risk Assessment)	Monthly	Numerator	2	2	2	2	2	2	2	100%
		Denominator	2	2	2	2	2	2	2	
		Performance	100%	100%	100%	100%	100%	100%	100%	
Fire Risk Assessment Recommendations (%)	Monthly	Numerator	43	44	44	44	44	44	44	100%
		Denominator	44	44	44	44	44	44	44	
		Performance	98%	100%	100%	100%	100%	100%	100%	
Water Risk Assessment Recommendations (%)	Monthly	Numerator				86	86	88	68	100%
		Denominator				86	86	89	68	
		Performance				100%	100%	99%	100%	
Electrical Risk Assessment Recommendations (%)	Monthly	Numerator				457	463	481	495	100%
		Denominator				568	570	571	584	
		Performance				80.46%	81.23%	84.24%	84.76%	
Emergency repairs completed within 24 hours (%)	Monthly	Numerator	37	33	27	19	10	31	14	100%
		Denominator	37	33	27	19	10	31	14	
		Performance	100%	100%	100%	100%	100%	100%	100%	
	Numerator	37	70	97	116	126	157	171		

I4B PERFORMANCE DASHBOARD			April	May	June	July	August	September	October	Target 2024 - 2025
	YTD	Denominator	37	70	97	116	126	157	171	
		Performance	100%	100%	100%	100%	100%	100%	100%	
Urgent repairs completed within 7 days (%)	Monthly	Numerator	15	8	7	22	16	27	19	95%
		Denominator	15	10	12	22	16	27	19	
		Performance	100%	80%	58%	100%	100%	100%	100%	
	YTD	Numerator	15	23	30	52	68	95	114	
		Denominator	15	25	37	59	75	102	121	
		Performance	100%	92%	81%	88%	91%	93%	94%	
Routine repairs completed within 28 days (%)	Monthly	Numerator	28	27	18	28	58	90	96	95%
		Denominator	39	37	25	28	69	98	107	
		Performance	72%	73%	72%	100%	84%	92%	90%	
	YTD	Numerator	28	55	73	101	159	249	345	
		Denominator	39	76	101	129	198	296	403	
		Performance	72%	72%	72%	78%	80%	84%	86%	
Rent collected (% of rent due) NB: based on a 4 weekly cycle	Monthly	Numerator	£ 776,574.77	£ 661,678.63	£ 659,928.03	£ 790,207.39	£ 643,330.38	£ 829,078.11	£ 655,487.72	98.50%
		Denominator	£ 887,549.24	£ 709,006.52	£ 710,949.36	£ 892,856.15	£ 716,572.91	£ 903,637.92	£ 731,842.72	
		Performance	87.5%	93.3%	92.8%	88.5%	89.8%	91.7%	89.6%	
	YTD	Numerator	£ 776,574.77	£ 1,438,253.40	£ 2,098,181.43	£ 2,888,388.82	£ 3,531,719.20	£ 4,360,797.31	£ 5,016,285.03	
		Denominator	£ 887,549.24	£ 1,596,555.76	£ 2,307,505.12	£ 3,200,361.27	£ 3,916,934.18	£ 4,820,572.10	£ 5,552,414.82	
		Performance	87.5%	90.1%	90.9%	90.3%	90.2%	90.5%	90.3%	