

From: Philip.Bristow@met.police.uk
Sent: Wednesday, June 26, 2024 4:16 PM
To: Business Licence ; info@theaura.co.uk
Cc: Legister, Linda
Subject: RE: Licence Consultee Email. Licence Application Number: 32126

Good afternoon Brent,

Brent Licensing (police) were made aware of a visit made to the Aura (763 - 765 Harrow Road, Wembley, Brent, HA0 2LW) on Friday 14th June 2024 at 23:55 hours. This visit was made by the local authority and the local police team. On this visit it transpired that the following conditions on their premises license were not been adhered to.

1. Door supervisors shall wear clothing that can be clearly and easily identified on CCTV.
2. A register/log containing the names, badge number, dates & times of duty of security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority.
4. A "Challenge 21" policy shall be adopted and adhered to at all times.
7. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received
 - (d) any faults in the CCTV system or searching equipment or scanning equipment
 - (e) any refusal of the sale of alcohol
 - (f) any visit by a relevant authority or emergency service.
14. Notices asking customers to leave quietly shall be conspicuously displayed at all exits.
15. A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
17. Facilities within the premises shall be made available for customers to await taxis.

Conditions Attached by committee – 18 October 2022:

24. Regulated entertainment in the form of live or recorded music shall not be permitted within the partially enclosed Garden Area or other external area".
25. SIA door staff shall supervise the partially enclosed garden area at all times it is being used by customers after 7pm.
27. A noise limiter shall be installed and set at a level agreed with the Council's environmental health team.

28. The use of the enclosed garden area or other external area to cease after 23.30pm.

Conditions Attached by committee – 14 December 2022:

44. All SIA staff wear such clothing as to make themselves immediately identifiable as such, whether by way of high visibility apparel or in some other fashion.
45. There must be 3 SIA staff on duty Sunday to Thursday between 9pm and closing, and 5 SIA staff on Fridays and Saturdays of whom at least 2 must be women.

As you can see there is a long list of licensing breaches for a venue that has already had its license reviewed twice in the last couple of years. The listed breaches effect the security (SIA) and noise nuisance. Allowing this TEN to go ahead would undermine the licensing objectives namely the prevention of crime and disorder, public nuisance and public safety. Therefore police oppose this TEN in full.

Kind regards
PC BRISTOW