

Dollis Hill Variation

Resident Rep 1

This restaurant already has incredibly loud music and customers, often loitering outside and around Dollis Hill station at all times. Many of the customers are intoxicated, and allowing the extended sale of alcohol will amplify the already anti-social behaviour from this restaurant.

Resident Rep 2

The premises is in the centre of a quiet residential area which has already experienced a substantial negative impact when entertainment and alcohol sales extend late into the evenings. This application would exacerbate a seasonal problem - during the summer months each year there is already significant noise and disturbance to local residents. Adding permission to sell alcohol for consumption off the premises would also encourage street drinking - this is something which is already a serious problem around Dollis Hill station, where there are already several outlets selling alcohol for such purposes. Granting this license would have a substantial negative effect on the character of the local area, and make growing problems with drinking and antisocial behaviour around the station much worse. This would likely lead to an increase in crime and disorder.

Resident Rep 3

The venue is situated in a mostly residential area and extending late night drinking licence and partying is disruptive to the local residents. Additionally an off licence exists on the opposite corner so there is no need for another in the area.

Resident Rep 4

I strongly object to the extension of this licence. This is (or was) a quiet residential area. The existing license terms are already frequently breached - large standing groups drinking and making a noise outside. Any extension will make the situation worse. The frequent rowdiness from large parties in the open terrace often includes sexually explicit remarks made to women quietly walking past from the tube to their nearby homes. The current licensees have made no visible attempt to limit this by excluding rowdy or aggressive guests.

Resident Rep 5

I object on the basis that the extended alcohol license will aggravate the noise and safety nuisance in what is essentially a residential area. As a woman I feel unsafe to walk past from the tube. Also no request for live music whereas there is always live music playing at this venue, extremely loud to add insult to injury. I feel the owner does not care about his environment, proven by the eyesore terrace encampment and the chairs stacked on the roof. Objection

Resident Rep 6

The venue is already loud and has drunk people outside singing loudly and being a public nuisance, shouting and acting in a very drunk and disorderly manner. It is not good for the local community and is intimidating for local residents. Should the sale of alcohol be allowed later, then this will go on longer on the weekend and the residents will suffer more. I am therefore objecting on the grounds of the prevention of public nuisance and the prevention of crime and disorder.

Resident Rep 7

I wish to object to the Dollis Grill's renewed application (submitted and withdrawn last summer) to extend its alcohol licensing hours on Fridays and Saturdays to 11pm with a corresponding extension of premises closing half an hour later; and application for off sales

during opening hours all week, on the grounds of infringement of all the licensing objectives: Prevention of Crime & Disorder; Prevention of Public Nuisance; Public Safety; Prevention of Children from Harm. My reasons are set out below. The immediate catchment area of the Dollis Grill is an ethnically diverse residential neighbourhood with a large proportion of family homes. The Edwardian and inter-war houses towards Gladstone Park increasingly attract young professionals looking for affordable family homes. The properties on Burnley Road have a large proportion of private renters, typically low-paid key worker immigrant families with young children and HMOs. The area is well served for transport (Dollis Hill station, 226 bus service, buses on Dudden Hill). It is also well served with consumer outlets - a grocery shop, greengrocer, off licence, chemist, take away and a car mechanics workshop. These traders maintain a good relationship with the local community they serve. A local restaurant in formerly closed premises initially started as a welcome additional amenity serving the local community as somewhere you can take family or meet friends socially. Unfortunately, the business changed, starting at the tail end of the summer season in 2022 with the addition of music and dance licences and installing bifold doors to open the front of the premises onto the street-side decking. Loud music affected homes and gardens in neighbouring streets during licensing hours into the night and well past closing time. This resumed in the early summer of 2023, continuing throughout the warm months, coupled with a change of business model, with a seriously negative impact on what is a residential family area. The Dollis Grill, which is licensed to only supply alcohol to persons taking a seated meal with a total capacity of 50 customers and all staff, was packed at weekends and some weekday evenings with standing customers crowding onto the decking area and onto the pavement with drinks. Very loud live music, open mic and private parties disturbed local residents trying to enjoy both their gardens and inside their homes, not only well into the night but also on weekend afternoons. After closing time, customers have continued rowdy alcohol-fuelled antisocial behaviour in the street outside homes. The Dollis Grill manager has been unresponsive to complaints from residents and made only minor changes such as installing a bouncer on the door. This will all be familiar to the council's teams for licensing and noise nuisance, also to the SNT and the Met Police. By way of evidence, in addition to calls, images and video clips of incidents, a number of Noise App reports were submitted. The in-premises recordings and the CCTV camera at the roundabout on Burnley Road would also have provided evidence of ASBs and crucially, that the licence condition for alcohol to be consumed only with a sit down meal systematically ignored and the premises used as a crowded party venue / nightclub / bar. Subjects of complaints and calls to the police about the behaviour of Dollis Grill customers have included:

- Customers (men and women) and moped drivers fighting in the street, with mopeds being knocked over and they and fighters falling onto parked vehicles and into residents' front gardens
- drink driving with incidents of vehicle collision and damage
- drinking in the street both drinks bought for consumption on the premises and take away bottles of spirits and beer, including well after closing time
- empty glass bottles left on pavements or broken in the curbs posing an additional danger to drivers and pedestrians
- instances of men and women urinating on the pavement outside residents' homes
- well after closing time, the associated noise of continued high spirits, socialising, music played in the vehicles in extended departures outside residents' homes followed by slamming car doors and noise of vehicles manoeuvring out of parking spaces
- mopeds coming and going on errands throughout evenings and into the night, revving noisily
- cars with modified backfiring engines driving down neighbourhood roads.

The Dollis Grill manager cannot control the behaviour of his customers when they leave the premises, but within his control is consideration for neighbours when playing ambient music. Significantly, he also has control under his licence condition over how alcohol is sold and to whom. These antisocial problems would be eliminated if the premises were operated within the terms of its licence. The application for off-sales contributes to the impression that increased alcohol

sales is the main profit driver for the business – with corresponding resulting detrimental impact on this residential family neighbourhood. Residents living nearby were already dreading the start of the warm weather when we found out about the renewed attempt to apply for extended licencing and its terms. There is no justification for permitting an off sales licence – we already have an off-licence which serves the area and closes at a reasonable 10pm. It would also exacerbate and prolong anti-social and law breaking behaviour in the wider area including the park. An additional and important new concern is that with the recent closure orders of Brazilian cafes / bars in Harlesden following much the same complaints about law breaking and anti-social behaviour and a finding that one was selling Class A drugs, supply and demand for this type of establishment will be shifted to the Dollis Grill. If this is realised, it will be even more difficult for the manager to deal with. Not only will the scale of the problems increase substantially. A permitted licence extension will prolong the problems even later into the night. The addition of off-sales would also exacerbate and prolong anti-social and law breaking behaviour. The consultation process is not inclusive and raises concerns about stifled democracy. Consultations for previous licence applications were not made public locally so residents were unaware that they could make representations. Due to demographics, many residents living on Burnley Road might be particularly disenfranchised by lack of knowledge of licensing, consultations and reluctance to make representations. Many who endured the disturbances last summer were reluctant and fearful (and continue to be) of complaining about a neighbouring business which attracts a large influx of noisy and at times belligerent and drunken customers not local to the area. Nor have residents been keen to use the Noise App which has its own limitations. Residents (adults and children) have had to suffer disturbed sleep, exacerbated in the hot weather when bedroom windows are open. Some struggle to work from home. Children witness undesirable behaviours. Concern about damage to residents' cars contributes to the associated stress. For the council and the police, these behaviours result in a drain in scarce resources (and thus of tax payers' money). Introduction of preventative measures, such as 7/24 resident only parking restrictions, would disproportionately disadvantage local residents and businesses. Making this a Public Spaces Protection Order area, would be a further such drain on council and police resources.

Resident Rep 8

I wish to register my strong objection to this variation application on the grounds that it will further aggravate the Public Nuisance already experienced by customers attending and dispersing from the trading premises. Even without this extension to licensing we are regularly disturbed by customers often in high spirits with loud behaviour, apparently unaware of the residential setting. Previous disturbances have included shouting and arguing, smashing of bottles, fighting and even urinating on the street. Police have been called to the area on numerous occasions. I fear this is provoked by the consumption of alcohol over long periods, the disturbance from which is elevated further with noise levels outside the property during the warmer months and longer evenings. Extending licensing hours on Fridays and Saturdays and adding off licence sales on all days will only make a bad situation worse. In the interests of balance I am very supportive of local business ventures and if Dollis Grill were to operate as a cafe/restaurant where customers can enjoy a quiet meal reflective of the quiet residential setting in which it is situated I would be more supportive. It's when the venue operates more as a late bar with live entertainment (particularly when this is set up in an outdoor setting) my support is challenged. Thank you for your consideration.

Resident Rep 9

Under the prevention of public nuisance objectives, I would like to object. During the Spring of 2023 all the way through to the colder winter months of 2023, our community experienced very noisy events every weekend and at times during the week. Singing, loud shouting and loud music meant I could not relax in my own home. These noisy events were accompanied by noisy and rowdy patrons of the Dollis Grill who would regularly discard of bottles on the side road, scream, shout and argue as they left the premises further disturbing the community. The Grill always appeared to have standing drinkers and on the rare occasion where there was a lull in the music, you would hear the loud exchanges between the high number of people in the place. Nuisance of noise, public mess and discarded bottles and food and just the number of loud arguments that would disturb what little peace we would have left after a extended weekend of loud music and open are singing.

Resident 10

Please take this email as my official written objection to the current licence alteration application for the Dollis Grill venue at 1A Hamilton Road. Application number 30901.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]. Before Dollis Grill changed owners two years ago, this location has always been very residential with local businesses that we have wholeheartedly integrated with the businesses being responsible and respectful in return.

Dollis Grill in my experience are completely inconsiderate to the local community's need for local safety and our right to a peaceful non non-impacted way of living from such businesses.

This business in my experience currently does not meet its Licence conditions, the current conditions require a substantial meal to be consumed whilst consuming alcohol. The business makes the majority of its revenue by using the space for large events and parties where alcohol and not food would be the main source of revenue. I have evidence of the venue being advertised as a live music venue and not a restaurant where food is required if alcohol is to be served.

My family life and mental well being has been severely impacted by the Anti anti-social behaviour at this venue over the last 24 months. To this point [REDACTED] will no longer visit [REDACTED] at weekends due to the noise this venue produces late into the evening, and also by feeling unsafe with such a large number of inebriated people at and leaving this venue and then getting in or on their vehicles to leave. Often arguing and sometimes fighting outside of my property.

[REDACTED] I now also feel unsafe and intimidated by the clientele and business owners from this venue.

Noise objection - the issues highlighted below will only get worse with people drinking alcohol longer and being louder when more alcohol is consumed over a longer period. I have previously made well over 10 noise complaints to Brent council

via the noise app, all of these were prior to any applications for amended licence conditions at this venue. These noise complaints, were confirmed by Martin Wood and a Noise abatement warning letter had to be issued.

1- This venue is currently impacting my local life due to its noise from external amplified music. The live performers are internal but the Bi-fold doors at the front of the venue are always wide open, they have also installed amplified speakers in the front garden. I believe this is currently in breach of their current music licence. I have also evidence of wireless microphones being used in the front garden area.

2- Patrons whilst at the venue. Whilst at the venue clientele are very noisy with screaming, shouting and general high levels of noise, the noise levels are compounded by the external part of the venue and front bi fold doors fully open.

3- Patrons whilst leaving the venue, whilst leaving the venue it is not uncommon to hear drunken arguments, people shouting and screaming whilst congregating at their vehicles prior to leaving and general disregard for the local residents. This can go on until 11-30pm to midnight, this will get louder and later with an approved extension.

Safety objection -

I also object to the application on grounds of public safety.

1- Drunk venue patrons standing outside the venue smoking and drinking whilst blocking the public high way. I have had local residents that are too scared to complain message me and ask me to highlight their safety concerns for them, I have this evidence. These resident feel intimidated whilst walking locally.

2- Drink Driving - I have personally seen what I view as inebriated patrons from this venue, stagger across the road from the venue hop onto a moped finish two beers whilst sitting on his moped and then drive off, I have evidence of this as per the ICloud link below. I would be happy to give evidence in person on this matter. I was with a local councillor when this took place, we tried to talk to the patron but we were ignored, we called 999 and we have a crime number that we can also provide. I have witnessed several drunk people get into cars on Hamilton Road after leaving this venue. I have evidence of this drink driving.

3 - Venue capacity

I note that this venue currently has a capacity of 50 people including staff in total, I have often seen many more than 50 people at this venue at a weekend. I would ask that the internal CCTV is used to verify this.

4- serving alcohol only to those who are seated and having a meal.

I have consistently noted many people standing and drinking and obviously not having a meal. I believe this is a breach of existing licence conditions and is a safety risk due to people being more inebriated than those who are responsibly drinking whilst having a meal. All evidence provided as per the ICloud links below. Sorry these were too large to attach via email.

Again I'm happy to present all evidence in person if required.

In summary this venue, it is my view and experience that this venue is currently not adhering to its current licensing conditions therefore should not be considered for any variations to this.

My belief is that this venue does not give any benefit for local residents, there are no community functions at this venue nor are locals able to book a meal there at weekend evenings in Spring or summer due to this venue essentially turning into an outdoor music venue. This venue is advertised as such and this is not in keeping with its current licensing expectations on alcohol being served whilst eating and seated only.

There is also large sign in the front door, letting locals know that they cannot use the bathroom facilities at this venue.

All evidence of this venue not adhering to current licence conditions and also being a noise and safety issue as per the links below.





Resident Rep 11

The Dollis Grill is already operated like a open-air night club and karaoke club and is a public nuisance. Living anywhere near it has dramatically reduced my quality of life in the summer months since it started acting so anti-socially post Covid. Its's totally out of place in a residential setting, as it is. It's louder than living opposite an actual nightclub, which I have done. How can this be allowed on a residential street!?. To extend the hours to serve later means that the loud, drunk patrons who mingle on the street will be around longer which will impact our sleep, on every night, all summer, as well as the party every Friday, Saturday and Sunday night going on later and being a nuisance to residents. The venue has a history of crime. Police have regularly attended the scene last summer, and they already break the law by flouting their existing licence regarding only serving alcohol to seated patrons with a meal. As I say, it operates as a open-air bar. People don't go there for a meal with some entertainment and go home, they are there for 7 hours getting drunk, whooping and jeering and exhibiting antisocial behaviour. They have been threatening and intimidating to local residents when approached about disruption. I regularly smell cannabis from their patrons. Their refusal to keep the noise confined to the venue attracts others to hang around in the public space outside it, the street corners, where they do drugs and listen to the blaring

music - it attracts a small delinquent crowd. This adds to the intimidation of walking on my own road. Their public nuisance is also not safe for children who live in very close proximity, who, not only will be subject to witnessing their nuisance and other behaviour specified, but also will have damaged sleep due to the extended hours of what is already a totally out of control venue that already flouts the rules they have. There's a school 100m down the road for god sake. There's obviously loads of kids that live here. I have anxiety about the first time I hear that party getting started, as it's a omen that for the whole spring, summer and autumn, I won't be able to enjoy my own property. I cant sit in the garden after a day of work. I cant have a window open to let in the cool summer evening air I can't have a peaceful Sunday night before the week of work. Because of them. Their loud music, inconsiderate behaviour, the public nuisance they cause late into almost half of every single night.

Resident Rep 12

I am lodging a formal objection to the proposed extension of alcohol selling hours at Dollis Grill on the grounds that it directly contradicts several of the key licensing objectives, specifically the prevention of public nuisance and public safety. The current operation of Dollis Grill already poses a significant public nuisance to residents in the vicinity. The establishment has transformed into a disruptive hotspot, resembling more of an open-air nightclub than a restaurant. The excessive noise levels, rowdy behavior, and frequent disturbances have created an environment that is detrimental to the well-being and peace of mind of local residents. Extending the alcohol selling hours will only exacerbate these issues, prolonging the disturbance late into the night and further disrupting the tranquility of our neighborhood. This poses a clear risk to public safety, as the increased presence of intoxicated individuals outside the premises could lead to confrontations, accidents, and other incidents. Furthermore, the proposed extension of alcohol hours directly contradicts the objective of preventing children from harm. Dollis Grill is located in close proximity to a school, and the presence of drunk and disorderly patrons late into the night poses a significant risk to the safety and well-being of children in the area. In light of these concerns, I urge the licensing authority to reject the application for extended alcohol hours at Dollis Grill in order to uphold the licensing objectives and protect the safety and quality of life of residents in the community

Resident Rep 13

I am registering my objection to the proposal for extending alcohol selling hours at Dollis Grill due to its potential impact on the licensing objectives, particularly the prevention of public nuisance and public safety. Dollis Grill's current operations already contribute to a significant public nuisance, with excessive noise, rowdy behavior, and disturbances occurring consistently through the spring, summer and autumn of 2022 and 2023. Given their service is already a consistent problem and disruption in a quiet residential area that we have made many complaints to council on already, extending alcohol hours will only exacerbate these issues, leading to further disturbances late into the night and potentially compromising public safety and the private safety of those of us who live very close. Moreover, the proposed extension could also pose risks to the well-being of children in the area, as the presence of intoxicated individuals late at night near a tube station and in family neighbourhood is a risk. We have witnessed police attend the premises multiple times, including a party for a kids birthday. The stress and discomfort of being kept up by very loud live music beyond a reasonable hour in a suburban street and very drunk patrons who do not leave when the premises closes and loiter in the street late at night makes me feel unsafe and upset in my

home. We have lived on Hamilton Road for [REDACTED], and purchased our flat here in [REDACTED] because we love the community feel and very safe feel. Our front gardens hedge and proximity to the Dollis Grill has resulted in people entering our front garden to urinate and do drugs out of sight of CCTV, and extending their alcohol license and granting permission to continue hosting large, loud, drunken parties will contribute further to this - which not only makes us unsafe but means we will need to report incidents to the police taking up time they could spend elsewhere. Given these concerns, I urge the licensing authority to reject the application for extended alcohol hours at Dollis Grill in order to uphold the licensing objectives and safeguard the community's welfare.

Resident Rep 14

The current Dollis Grill is supposed to be a neighbourhood restaurant. For about 6 months of the year, when it is warm enough to open one side of the restaurant, they effectively operate as an open-air private club in a residential area. The loud music is at night club levels. Many neighbours are kept from enjoying their gardens, or even their living rooms each Friday and Saturday night, and they are kept awake due to the loud music and noise after closing. There is substantial anti-social behaviour around and after closing time, with people standing outside, continuing to drink, shouting and littering the nearby streets for up to two hours after closing time. Extending opening or alcohol serving times would extend the disruption to the lives of neighbours. Rather, the licence to play loud music with windows open should it be allowed.