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Mr Manuel Rocha  
Unit 35 Battersea Business Center  
99-109 Lavender Hill  
London  
SW11 5QL

1 March 2024

Our Ref: 30901

Dear Mr Rocha,

**Licensing Representation to the Variation Application for the Premises Licence at Dollis Grill, 1A Hamilton Road, NW10 1NU**

I certify that I have considered the application shown above and I wish to make a representation that the likely effect of the grant of the application is detrimental to the Licensing Objectives for the reasons indicated below.

**An officer of the Licensing Authority, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.**

**The application has been made to vary the premises licence under section 34 of the Act.**

The Licensing Authority representations are primarily concerned with the four licensing objectives;

- the prevention of crime and disorder;
- public safety;
- the prevention of public nuisance; and
- the protection of children from harm.

I certify that I have considered the application shown above and I wish to make a representation that the likely effect of the grant of the application is detrimental to the Licensing Objectives for the reasons indicated below.

On Thursday, February 28th, 2024, a consultation visit was conducted regarding the variation application. During the visit, the applicant was not physically present; however, I had the opportunity to communicate with him via telephone.

The applicant confirmed his intention to solely facilitate off-sales for takeaways. Currently, he does not engage a third-party delivery service but is actively developing an online platform to facilitate future online orders.

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Furthermore, the applicant is mindful of past noise complaints related to music originating from the premises, when the performance of live music occurred in the front seating area. In response, he has relocated the performance area to the rear seating area as a measure to address and mitigate potential noise concerns. Refer to Appendix 1 for current layout of the premises.

The Licensing Authority require the following points to be included in the operating schedule or added as conditions on the premises licence:

1 CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.

2 A CCTV system will be installed at the premises covering the entrances, exits, the external area and all internal areas.

3 A member of staff trained in the use of the CCTV system shall be available at the premise at all times that the premises are open for trading.

4 The CCTV system shall display on any recordings the correct date and time of the recording.

5 The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulder image of every person entering or leaving the premises.

6 A suitable intruder alarm complete with panic button shall be fitted and maintained.

7 A 'Challenge 25' policy shall be adopted and adhered to at all times.

8 A sign stating "No proof of age -- No sale" shall be displayed at the point of sale

9 An incident log shall be kept at the premises and made available for inspection on request to an authorised officer of Brent Council or the police, which will record the following:

(a) all crimes reported to the venue

(b) all ejections of patrons

(c) any complaints received

(d) any incidents of disorder

(e) all seizures of drugs or offensive weapons

(f) any faults in the CCTV system or searching equipment or scanning equipment

(g) any refusal of the sale of alcohol

(h) any visit by a relevant authority or emergency service

10 A refusal book detailing date and time of the refused sale (of alcohol), the name of the person refusing the sale and a description of the person attempting to purchase alcohol, shall be kept and maintained and made available for inspection by authorised officers from Brent Council or the police.

11 A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from outside of each entrance to the premises.

12 Any staff directly involved in selling alcohol for retail to consumers and staff who provide training including managers shall undergo regular training of the Licensing Act 2003 legislation

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(at least every 12 months). The training shall be documented and signed off by the DPS and the member of staff receiving the training. This training log shall be kept centrally and made available for inspection by police and relevant authorities upon request.

- 13 There shall be no vertical drinking within the entire premises, including the external area.
- 14 Alcohol shall only be supplied as an accompaniment to a substantial meal, and seated at a table, servery or counter.
- 15 The supply/sale of alcohol for consumption on the premises shall be by waiter or waitress service only.
- 16 Any off sales will only be to customers who have just had a meal at the venue. No sales of alcohol will be made to 'walk in customers'.
- 17 No high strength beers, lagers, and ciders above 6.0% ABV shall be stocked or sold at the premises.
- 18 Customers shall not be permitted to take glassware or any other open drink container save for recognisable soft drink containers, outside the premises as defined on the plan submitted to and approved by the Licensing Authority.
- 19 The playing of live or recorded music shall not be permitted in any garden or external area.
- 20 Notices asking customers to leave quietly shall be conspicuously displayed at all exits.
- 21 All deliveries supplies shall take place during the normal working day (i.e. 09:00 to 18:00 daily).
- 22 The premises shall be staffed by a minimum of 2 persons after 18:00 hours.
- 23 All children under the age of 12 years shall be accompanied by an adult whilst on the premises.
- 24 The use of the outside front seating area should cease at 23.00hrs on Friday and Saturday.
- 25 There shall be no speakers installed in the outside front seating area.

### **Online / Delivery Orders**

- 26 At the time the order is placed a declaration will be required from the person placing the order that the person is over 18 years of age.
  - 27 Full name and address details, including postcode, must be given when placing an order.
  - 28 Acceptable proof of age shall include identification bearing the customer's photograph, date of birth and integral holographic mark or security measure. Suitable means of identification would include PASS approved proof of age card, photo-card driving licence and passport. No ID – No delivery.
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29 Drivers shall not deliver to any person anywhere other than that at the residential/business address given when the order was placed. There shall be NO deliveries made to any open/public spaces.

30 The minimum age of delivery drivers will be 18

31 No idling of delivery vehicles.

32 Delivery drivers should be asked to keep noise to a minimum when collecting takeaways and must not be permitted to loiter unnecessarily.

33 Alcohol 'Off' Sales will be restricted to home deliveries and take away as part of a food order.

The aforementioned conditions shall supersede the the existing conditions embedded on premises licence number 346633.

In order for the Licensing Authority to withdraw this representation, it will be necessary for you to confirm that your client accept the above conditions in writing.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Esther Chan', enclosed in a faint circular stamp.

Esther Chan  
Licensing Inspector  
Regulatory Services

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