

Dear Sergeant Millar,

I acknowledge the work yourself and your team have done the last couple of months. However, as I have informed your team that I will have tight security on the premises to prevent such before. From my understanding and the research I did, it seems that Vybz bar didn't have control of their customers and enough security to avoid such behaviour which may have led to endless phone calls.

Your team and yourself have addressed lack of punctuality Vybz bar had and the time I have requested for is the maximum time I would like to operate meaning I won't have to exceed my time and have enough to evacuate my customers. The customers will consume alcohol inside the premises, but this will be controlled to avoid unacceptable behaviour and customers will be instructed by security to leave the premises quietly and not to stay at neighbouring premises to avoid any disturbance towards the residents. I understand that Vybz bar had a bad reputation however, just to clarify Vybz bar is not in any connection with us. As the power you hold, background check could have been done to just clarify this accusation rather than a hearsay.

In addition, the same problems that Vybz bar had will not repeat itself at Palm Island Lounge as we intend to take a lot of measures for history not to repeat itself.

In the early hours of closing, customers are expected to have transport arrangements to go back home as security will advise them to leave the premises and neighbouring premises in a good manner. There is a large car park nearby which can be used if there is not enough parking space to avoid any sort of obstruction in the road. My business does supply alcohol, but it doesn't mean we are promoting drink driving. As we are all aware that there are numerous businesses in the UK that sells alcohol which my business won't be the first and we're aimed to follow personal license objectives to avoid our customers from getting heavily drunk.

My business is not a nightclub, more of a bar and restaurant and we intend to keep the music to a standard volume, so residents upstairs or nearby are not heavily disturbed. I have also spoken to the residents that live above the shops and some nearby who feel like they don't have something like this in Harlesden and some residents even sees it as a job opportunity as I have been approached numerous times by them seeking for jobs. However, doing something like with good management will even make it safer for both the community and our customers. If customers decide to leave, they will be instructed to leave but won't be allowed to stay outside the premises once they leave, unless they are waiting for their transport.

I understand that most of the nightclubs are not surrounded by residential areas, but this is why we have put soundproofing insulation throughout the premises to reduce noise from disturbing neighbours upstairs or nearby. However, Vybz bar has a bad reputation, and this could be the potential reason why the Police team is being against the idea of operating, but I can assure you that we're going to manage the business differently from the previous owners.

Craven Park Road is located on a high street which will always have traffic like any other Highstreet in the UK especially during 9am – 5pm where most businesses operate but as you can see, I'm requesting the council to provide me with hours of 5pm – 4am so meaning my operating hours will have a less contribute to the levels of traffic.

The crime rate in Brent is high and I don't intend to increase it that's why I have planned to put security measures in place. I hope you and the police force will see this business as a positivity to Harlesden and job opportunities to the people in the community.

Many thanks

Kingsley Adjei.