

## **Licence Conditions**

### **Gorillas - 113 Bryan Avenue, NW2**

1. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.
2. CCTV camera shall be installed to cover all the entrances and exits of the premises and further cameras installed to cover the loading bay area.
3. A member of staff trained in the use of the CCTV system shall be available at the premise at all times that the premises are open for trading.
4. The CCTV system shall display on any recordings the correct date and time of the recording.
5. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulder image of every person entering or leaving the premises.
6. All sales of alcohol are for delivery only. Members of the general public must not be allowed access to the premises in order to buy, collect, browse or be supplied directly with alcohol at any time.
7. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:
  - (a) all crimes reported to the venue
  - (b) any complaints received
  - (c) any incidents of disorder
  - (d) any faults in the CCTV system or searching equipment or scanning equipment
  - (e) any refusal of the sale of alcohol
  - (f) any visit by a relevant authority or emergency service.
8. At the time the order is placed, a declaration will be required from the person placing the order that the person is over '18 years of age'.
9. A "Challenge 25" policy shall be adopted and adhered to at all times. If the driver considers the recipient of alcohol appears under 25, recognised photographic identification to be requested before any alcohol is given to the recipient.
10. Acceptable of proof of age shall include identification bearing the customer's photograph, date of birth and integral holographic mark or security measure.

Suitable means of identification would include PASS approved proof of age card, photo-card driving licence and passport. No ID – No delivery.

11. Drivers shall not deliver to any person anywhere other than that at the residential/business address given when the order was placed. There shall be NO deliveries made to any open/public spaces.
12. Alcohol will only be delivered to the person who placed the order and whose name appears on the credit/debit card.
13. All delivery drivers shall be a minimum of eighteen (18) years of age.
14. Staff training must be documented and based on legislation and operating procedures. All training shall be signed and dated and a copy of such records will be available for inspection by Police and Local authority enforcement officers.

**Conditions imposed by committee – 18.5.2021**

15. The couriers are to only use electric bikes for deliveries to customers.
16. Deliveries to the premises in vehicles of 7 tonnes or more are not to take place before 9am or after 3pm.
17. A signature at the point of delivery should be obtained. No delivery shall be left without a signature.
18. A log of all deliveries shall be maintained and be made available to the police or licensing officers on request.
19. The licensee shall make available a contact name and telephone number for residents to make contact.