MTFS Savings Delivery Tracker 2021/22 - 2022/23

| WITTS Savings | Delivery III | acker 2021/22 - 2022/23 | | | | | | | |
|-------------------------------|--------------------|---|---|---|--|---|--|---------------|--|
| Department | Index | Reference | 2021/22 original saving (£000) | 2022/23 original saving (£000) | Savings on track to be delivered (£000) | Slippage on delivery but still achievable (£000) | Description | RAG Status | Comments / Mitigating Actions |
| Community Wellbeing | 2021-23 CWB 001 | Reablement | 460 | 120 | 320 | 260 | Delivering the outcomes of the Newton Europe project, to increase the number of people going through Reablement, create better quality Reablement and clearer pathways, and minimise costs. Make further savings by reducing local authority contributions to rehab (health) element of the service. | | £200k of this has already been achieved through no longer contributing to the pooled budget. The remaining £380k will be achieved through improved reablement care practices which should reduce the need for ongoing adult social care packages after reablement care packages have been completed. Currently it is likely that reablement will be delivered in-house, however the implementation timeline has been been delayed. |
| Community Wellbeing | 2021-23 CWB 003 | Placement Review | 250 | | 250 | | Continuing robust challenge of individual package costs based on evidence as part of annual placement reviews. | Green | These savings will be achieved throughout the year as care placements are reviewed and fee reductions achieved through re-negotiated fees and step downs in care requirements |
| Community Wellbeing | 2021-23 CWB 004 | Deprivation of Liberty Safeguards (DoLS) provision | 30 | | 30 | | Best Interest Assessments (BIAs) could be done internally; cost savings based on options including payment to staff vs external BIAs. | Green | On track to deliver this saving. |
| Community Wellbeing | 2021-23 CWB 005 | Community Care recommissioning | 750 | | 750 | | Recommissioning all external day care / homecare provision, restructuring provision into a new, lower cost model and inclusion of Public Health (PH) outcomes into new model of deliver to allow for rebadging of funding from PH grant. | Green | Will be achieved through homecare reprocurement which will be completed by January 2021. |
| Community Wellbeing | | Properties to relieve Temporary Accommodation | 1,430 | 560 | 1,990 | | Additional properties obtained which reduce demand for Temporary Accommodation. | Green | Savings are on track to be delivered |
| Community Wellbeing | CWB C2 | Salaries Capitalisation | 100 | | 100 | | Capitalising more salaries spend within the Housing Partnerships Service. | Green | Savings are on track to be delivered |
| Community Wellbeing | CWB C3 | Concessionary Fares / Freedom passes | 1,000 | | 1,000 | | Freedom Passes cost the Council £15m per annum and the charge in based on usage over the last two years. A reduction in charges are anticipated as a result of the pandemic. The current estimates from TFL indicate a 2-year benefit of £1m which is the midpoint of the best and worst case scenarios provided by TFL. | Green | Savings are on track to be delivered |
| Sub Total | | | 4,020 | 680 | 4,440 | 260 | | | |
| Regeneration & Environment | | General Efficiencies across R&E | 215 | | 215 | | A review of the forecast underspends across the department to identify underspends that are recurring. | Green | On track to deliver this saving, though may be subsumed into a larger extended savings exercise now necessary as part of the medium term financial strategy (MTFS). |
| Regeneration & Environment | 2021-23 R&E 002 | Lighting Maintenance | 140 | | 140 | | 10% efficiency saving from new lighting maintenance contract | Green | Savings are on track to be delivered |
| Regeneration & Environment | 2021-23 R&E 003 | Schemes/Drainage fees | 100 | | 100 | | Increase the level of fees applied to the delivery of large scale funded infrastructure improvement projects | Green | The Highways revenue budget is reliant on TfL LIP (Local Implementation Plan) funding which has been significantly reduced due to severe financial pressures. The ability to increase income from fees now very limited. Covid budget growth has been received to offset the non-delivery of this saving. |

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| Regeneration & Environment | 2021-23 R&E 004 | Damage Cost Recovery | | 50 | 50 | | Deploying an officer to more proactively recover the cost of repairs from developers and builders causing damage to the public highway. | Green | Savings are on track to be delivered |
| Regeneration & Environment | 2021-23 R&E 005 | Building Control Fees Review | 50 | | | | a) Charge more - increase Building Control (BC) published fees by 10% (up to 15 dwellings) b) more business from in-house | Green | One-off covid growth funding has been allocated for 2021/22 which will cover the slippage of this saving. On track to be achieved in 2022/23. |
| Regeneration & Environment | 2021-23 R&E 006 | Brent Transport Services move | | 150 | | 150 | Relocating buses back to Brent from Harrow to reduce operating times and costs | Amber | There is a risk of delay to this saving being achieved due to a delay in appointing a consutant to review the service and identify where savings can be made |
| Regeneration & Environment | 2021-23 R&E 007 | Pre-app service; review basic and enhanced offer | 5 | | 5 | | Review fees and charges for 'place making' advice as part of enhanced pre-app service | Green | Still achievable in that fees will increase; however covid impact on volume of work unknown |
| Regeneration & Environment | 2021-23 R&E 009 | Apprenticeship levy commercial offer | 15 | 30 | 45 | | Offer to businesses on how to use the apprenticeship levy | Green | Alternative savings will be found within R&E. Not achievable in the initially intended form. There are proposals nationally to reform the Apprenticeship Levy. We will await these changes before progressing any proposals. |
| Regeneration & Environment | 2021-23 R&E 011 | Facilities Management contract review | 70 | | 70 | | Utilise 12 month contract extension (July 2010 - June 2021) agreement to explore opportunities and impacts linked to savings. | Green | On track to be delivered |
| Regeneration & Environment | R&E A1 | Capitalisation | 340 | | 340 | | Allocating activity to capital projects enabling costs to be transferred from General Fund (GF) to capital | Green | Savings are on track to be delivered |
| Regeneration & Environment | R&E A2 | Brent Transport Service | | 100 | | 100 | A review of the commercial aspects of the service to identify operational efficiencies, particularly with respect to route rationalisation, parking arrangements and on-bus support requirements. This will extend to a joint review with Children and Young People (CYP) of what opportunities there might be to promote and facilitate better take-up of independent travel by pupils. | Amber | There is a risk of delay to this saving being achieved due to a delay in appointing a consutant to review the service and identify where savings can be made |
| Sub Total | | | 935 | 330 | 965 | 300 | | | |
| Children & Young People | | Clawback of unused Direct Payments | 25 | | 25 | | Implementation of card payments for Direct Payment clients means the service will be able to reclaim unused or overpaid funds immediately. For a variety of reasons direct payments may no longer be required by a family for the purposes of supporting their child. At present there is a risk that payments can continue for several months before they are amended. The card system will allow officers to identify overpayments and reclaim these rapidly. CWD Direct Payments value £500k per year. A 5% clawback rate would equal £25K. | Green | Savings on track to be delivered. Regular reviews will be undertaken to identify funds to be clawed back. |

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| Children & Young People | 2021-23 CYP 002 | Short Breaks Centre | 50 | | | 50 | It is proposed that existing spare capacity of respite beds/nights at the Ade Adepitan Short Breaks Centre (SBC) will be sold to neighbouring authorities at market rates. The intention is to sell the beds at £730 per night for planned stays and £910 for emergency bookings. Selling the nights will reduce voids at relatively low marginal cost as payments for the management, building and other operational costs are met from within the existing budget. | Amber | Due to the impact of the Covid-19 pandemic there have been fewer children using the facilities. The saving is dependent on neighbouring authorities purchasing beds at the centre. |
| Children & Young People | 2021-23 CYP 003 | Adjusting resources in demand led budgets | 150 | | | 150 | The rate of Looked After Children per 10,000 of population is historically low in Brent and the current rate is low when compared to statistical neighbours. Although with expected population growth this number is likely to increase, it should however be in line with the current statistical measure. With the assumption that this low rate continues over the next 18 months a reduction in the budget in line with posts currently being held vacant could be implemented to align resource to demand. | Amber | Saving assumption to be reviewed due to an increase in caseloads in the the LAC & Permanency service. |
| Children & Young People | 2021-23 CYP 004 | Review and zero base other service area budgets | 100 | | 100 | | Review and zero base other service area budgets to achieve and accumulate minor savings. Budget analysis to be carried out on non-staff and non-frontline service budgets across CYP. The exercise will concentrate on those budgets which have historically underspent or which represent discretionary spend. For example; 1. The CYP Learning and Development budget is centralised in the SQA service area, and has underspent in recent years. A costed plan could be designed to meet key requirements, such as ensuring Continuous Professional Development for social workers, and deliver a saving. | Green | On track to be delivered |
| Children & Young People | | Increased income target for the Gordon Brown Centre | 50 | | | 50 | Increased income target for the Gordon Brown Centre. The Centre has benefitted from recent capital investment, and successful summer trading in 2019 indicates a forecast surplus of £50k against the current net zero budget. | Amber | There has been reduced income due to Covid-19 restrictions which limited the centre's capacity and the activities that it could offer between April and June 2021. For example, there were no residential visits. This led to a significant fall in income. Since June, following the lifting of some restictions in May, the centre has been able to host residential visits, albeit within some continuing restictions. With the lifting of nearly all restictions from 19 July, the centre is now able to operate at full capacity. |
| Children & Young People | 2021-23 CYP 006 | 10% saving on commissioning | 50 | | 50 | | 10% saving on commissioning when contracts become due. The CYP procurement forward plan identifies a number of contracts which are due to go out to tender for new contracts to commence for April 2021, including for Speech and Language Therapy services and Mental Health and Wellbeing services. | Green | On track to be delivered |

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| Children & Young People | CYP A3 | Gordon Brown Centre | | 300 | 300 | | An expanded use of the Centre, either supporting families with children at risk of being taken into care or as a residential provision for Looked After Children, would realise either cost avoidance or additional income. | | This project is underway. A cross-departmental working group is in place to identify options and plan for the additional provision. |
| Children & Young People | CYP B1 | Integration with health | 180 | | 180 | | Opportunities to deliver more efficient commissioning and service delivery, building on established joint commissioning, have previously been identified with health partners. It is proposed that these opportunities are revisited by Brent Council commissioning and/or directly providing provision on behalf of Brent Clinical Commissioning Group (CCG) to deliver more efficient services and achieve savings. | Amber | CYP Commissioning & Resources team is working with Health and Public Health colleagues to review commissioning approaches with the aim to realise efficiencies. |
| Sub Total | | | 605 | 300 | 655 | 250 | | | |
| Assistant Chief Executive | 2021-23 CE 003 | Efficiency savings | | 100 | 100 | | Efficiency savings within Assistant Chief Executive | Green | Savings are on track to be delivered |
| Assistant Chief Executive | ACE A1 | Executive support team | 52 | | 52 | | Delete 1.5 scale 4 posts (Executive support asst) | Green | Savings are on track to be delivered |
| Assistant Chief Executive | ACE A2 | Governance | 10 | | 10 | | Deletion and realignment of post (NB: this is contingent on staying with virtual or physical meetings i.e. not moving to hybrid meetings) | Green | Savings are on track to be delivered |
| Assistant Chief Executive | ACE A3 | Chief Executive Office | 30 | | 30 | | Reduce various small budget lines | Green | Savings are on track to be delivered |
| Sub Total | | | 92 | 100 | 192 | - | | | |
| Chief Executive | 2021-23 CE 001 | Efficiency savings | | 100 | 100 | | Efficiency savings within Legal, Human Resources (HR), Audit & Investigations | Green | Savings are on track to be delivered |
| Chief Executive | 2021-23 CE 002 | Efficiency savings | | 100 | 100 | | Efficiency savings within Finance | Green | Savings are on track to be delivered |
| Chief Executive | CE A1 | Reduce an assistant account post | | 50 | 50 | | This saving can be achievable through efficiencies expected from the Oracle Cloud implementation, for example through more efficient working practices | Green | Savings are on track to be delivered |
| Chief Executive | CE A2 | Energy savings | 100 | | 100 | | Savings are expected from reduced energy usage from council owned buildings. | Green | Savings are on track to be delivered |
| Chief Executive | CE B2 | Restructure in a Legal Team | 60 | | 60 | | Reduce Principal Lawyer posts by 1 enabling a team restructure | Green | Savings are on track to be delivered |
| Chief Executive | CE B5 | Restructure in an HR team | 50 | | 50 | | Delete two roles and redistribute essential functions. Cease routine Occupational Health (OH) checks on new recruits. | Green | Savings are on track to be delivered |
| Sub Total | | | 210 | 250 | 460 | - | | | |
| Customer & Digital Services | 2021-23 CDS 001 | ICT Client and Application support - Income generation | 80 | | 80 | | Increase in income generated from charging for IT support | Green | Savings are on track to be delivered |
| Customer & Digital Services | 2021-23 CDS 003 | ICT Client and Application support - Printing Costs | 40 | | 40 | | Expected reduction in printing costs | Green | Savings are on track to be delivered |
| Customer & Digital Services | 2021-23 CDS 004 | ICT Client and Application support - Salaries | | 160 | 160 | | ICT Client & Applications staffing efficiencies | Green | Savings are on track to be delivered |

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| Customer & Digital Services | 2021-23 CDS 005 | ICT Client and Application support - Oracle changes budget | 20 | | 20 | | Reduction in changes to the current Oracle system | Green | Savings are on track to be delivered |
| Customer & Digital Services | 2021-23 CDS 006 | Merger of Housing and BCS contact centre | 50 | 50 | 100 | | Merger of Housing and Brent Customer Service (BCS) contact centre | Green | Savings are on track to be delivered |
| Customer & Digital Services | 2021-23 CDS 007 | Reduction in Postal Costs | | 30 | 30 | | Reduction in Postal Costs | Green | Savings are on track to be delivered |
| Customer & Digital Services | 2021-23 CDS 008 | Savings from new Council Tax Support scheme | 50 | | 50 | | Staff saving arising out of the new, simplified, Council Tax Support scheme | Green | Savings are on track to be delivered |
| Customer & Digital Services | 2021-23 CDS 009 | Increased automation in Customer Services | 50 | 50 | 100 | | Increased automation in Customer Services | Green | Savings are on track to be delivered |
| Customer & Digital Services | 2021-23 CDS 010 | Replace IEG (on line benefits form) | | 75 | 75 | | Replace IEG (IEG is external company) (on line benefits form) | Green | Savings are on track to be delivered |
| Customer & Digital Services | 2021-23 CDS 011 | Staffing efficiencies in Customer Services | 50 | 95 | 145 | | Staffing efficiencies in Customer Services | Green | Savings are on track to be delivered |
| Customer & Digital Services | 2021-23 CDS 012 | Transformation - Staffing efficiencies | | 100 | 100 | | Staffing efficiencies | Green | Savings are on track to be delivered |
| Customer & Digital Services | CDS A2 | Customer Service Operations | 75 | | 75 | | A full review of the customer front face offer in the Civic Centre would take place from autumn 2020 onwards. The intention would be to retain a 4 hours a day 5-day week service managed by customer services (as has been the case since July 2020). In addition to this, it is proposed to establish an additional Hub in the Civic Centre in line with the current 5 community hubs. This would enhance the support on offer at the civic centre to our most vulnerable residents. | Green | Savings are on track to be delivered |
| Customer & Digital Services | CDS A4 | Revenue and Debt | 75 | | 75 | | Reduction of vacant Enforcement Service Manager P06 post. Post is currently vacant. | Green | Savings are on track to be delivered |
| Customer & Digital Services | CDS A5 | Resilience contract | 100 | | 100 | | Review of benefits assessment process, review of the Scale 6 Assessment Officer posts and reduction in use of the resilience contract. | Green | Savings are on track to be delivered |
| Sub Total | | | 590 | 560 | 1,150 | - | | | |
| Corporate | CORP A1 | Reduction in procurement spend | 500 | 500 | 1,000 | | This new work stream consists of an ongoing procurement and contract management review, covering new procurement activity, re-scoping of contracts and reviewing inflationary uplifts. | Green | This saving is expected to be delivered following a review of procurement spend and upcoming contract renewals by the Commissioning and Procurement Board |
| Corporate | CORP A2 | Voluntary Redundancy Scheme | 1,500 | | 1,500 | | The voluntary redundancy scheme closed in October 2020 and based on the number of accepted applications c£1.5m can be saved from the budgeted establishment. | Green | Savings have been delivered |

| Department | Index | Reference | | | Savings on track to be delivered (£000) | | Description | RAG Status | Comments / Mitigating Actions |
|-------------|-------|-----------|-------|-------|--|-----|-------------|---------------|-------------------------------|
| Sub Total | | | 2,000 | 500 | 2,500 | - | | | |
| Grand Total | | | 8,452 | 2,720 | 10,362 | 810 | | | |