

**APPENDIX 2
TENDERER'S SCORES
HOUSING RELATED SUPPORT SERVICES CONTRACT**

Note: As per the Invitation To Tender, a response that is awarded a score of:
(a) 0 for one or more Quality/Technical or Social Value question(s); or (b) 2 or less for two or more Quality/Technical or Social Value questions will be deemed to be a fail overall and be excluded from the process.

TENDER EVALUATION GRID – GROUP 1 OLDER PEOPLE FLOATING SUPPORT SERVICE

Question	Criteria weighting	Score Con 1	Con 1	Score Con 6	Con 6	Score Con 9	Con 9	Score Con 13	Con 13	Score Con 14	Con 14	Score Con 21	Con 21
SQ													
Contract Example & Previous Experience			Fail		Pass		Pass		Fail		Fail		Fail
Financial and Economic standing			Pass		Pass		Pass		Pass		Pass		Pass
Regulatory Reports, Complaints, Alerts/Notices			Pass		Pass		Pass		Pass		Pass		Pass
Policies and procedures			Pass		Pass		Pass		Pass		Pass		Pass
Stakeholder engagement	5%			2	2.00%	3	3.00%						
Safeguarding	10%			4	8.00%	3	6.00%						
Quality Performance	10%			3	6.00%	2	4.00%						
Service Delivery Model	12%			2	4.80%	3	7.20%						
Identifying support needs and Measuring outcomes	8%			2	3.20%	3	4.80%						
Mobilisation	5%			2	2.00%	2	2.00%						
Quality - Sub total score	50%				26.00%		27.00%						
SV: Strong foundations	3.33%			3	2.00%	4	2.67%						
SV: Every opportunity to succeed	3.33%			2	1.33%	4	2.67%						
SV: Safe, secure, happy and healthy	3.34%			3	2.00%	4	2.67%						
Social value - Sub total score	10%				5.33%		8.00%						
Price score	40%				N/A		N/A						
Total Score	100%		SQ fail		Excluded		Excluded		SQ fail		SQ fail		SQ fail

Question	Criteria weighting	Score Con 24	Con 24	Score Con 26	Con 26								
SQ													
Contract Example & Previous Experience			Pass		Fail								
Financial and Economic standing			Pass		Pass								
Regulatory Reports, Complaints, Alerts/Notices			Pass		Pass								
Policies and procedures			Pass		Pass								
Stakeholder engagement	5%	2	2.00%										
Safeguarding	10%	2	4.00%										
Quality Performance	10%	2	4.00%										
Service Delivery Model	12%	2	4.80%										
Identifying support needs and Measuring outcomes	8%	1	1.60%										
Mobilisation	5%	1	1.00%										
Quality - Sub total score	50%		17.40%										
SV: Strong foundations	3.33%	3	2.00%										
SV: Every opportunity to succeed	3.33%	2	1.33%										
SV: Safe, secure, happy and healthy	3.34%	2	1.33%										
Social value - Sub total score	10%		4.67%										
Price score	40%		N/A										
Total score	100%		Excluded		SQ fail								

TENDER EVALUATION GRID – GROUP 2 HOMELESSNESS AND EX OFFENDER SERVICE

Question	Criteria weighting	Score Con 3	Con 3	Score Con 15	Con 15	Score Con 21	Con 21	Score Con 22	Con 22	Score Con 24	Con 24		
SQ													
Contract Example & Previous Experience			Pass		Pass		Fail		Pass		Fail		
Financial and Economic standing			Pass		Pass		Pass		Pass		Pass		
Regulatory Reports, Complaints, Alerts/Notices			Pass		Pass		Pass		Pass		Pass		
Policies and procedures			Pass		Pass		Pass		Pass		Pass		
Stakeholder engagement	5%	2	2.00%	3	3.00%			4	4.00%				
Safeguarding	10%	2	4.00%	3	6.00%			3	6.00%				
Quality Performance	10%	3	6.00%	4	8.00%			2	4.00%				
Service Delivery Model	12%	1	2.40%	4	9.60%			2	4.80%				
Identifying support needs and Measuring outcomes	8%	2	3.20%	4	6.40%			4	6.40%				
Mobilisation	5%	1	1.00%	4	4.00%			4	4.00%				
Quality - Sub total score	50%		18.60%		37.00%				29.20%				
SV: Strong foundations	3.33%	2	1.33%	3	2.00%			4	2.67%				
SV: Every opportunity to succeed	3.33%	2	1.33%	3	2.00%			4	2.67%				
SV: Safe, secure, happy and healthy	3.34%	2	1.33%	4	2.67%			4	2.67%				
Social value - Sub total score	10%		4.00%		6.67%				8.00%				
Price score	40%		N/A		40.00%				N/A				
Total score	100%		Excluded		83.67%		SQ fail		Excluded		SQ fail		

TENDER EVALUATION GRID – GROUP 3 MENTAL HEALTH SERVICE

Question	Criteria weighting	Score Con 1	Con 1	Score Con 2	Con 2	Score Con 3	Con 3	Score Con 6	Con 6	Score Con 7	Con 7	Score Con 10	Con 10
SQ													
Contract Example & Previous Experience			Fail		Pass		Pass		Pass		Pass		Fail
Financial and Economic standing			Pass		Pass		Pass		Pass		Pass		Pass
Regulatory Reports, Complaints, Alerts/Notices			Pass		Pass		Pass		Pass		Pass		Pass
Policies and procedures			Pass		Pass		Pass		Pass		Pass		Pass
Stakeholder engagement	5%			3	3.00%	2	2.00%	2	2.00%	4	4.00%		
Safeguarding	10%			2	4.00%	2	4.00%	4	8.00%	4	8.00%		
Quality Performance	10%			3	6.00%	3	6.00%	3	6.00%	4	8.00%		
Service Delivery Model	12%			3	7.20%	1	2.40%	2	4.80%	4	9.60%		
Identifying support needs and Measuring outcomes	8%			2	3.20%	2	3.20%	2	3.20%	3	4.80%		
Mobilisation	5%			3	3.00%	1	1.00%	3	3.00%	3	3.00%		
Quality - Sub total score	50%				26.40%		18.60%		27.00%		37.40%		
SV: Strong foundations	3.33%			3	2.00%	2	1.33%	3	2.00%	3	2.00%		
SV: Every opportunity to succeed	3.33%			3	2.00%	2	1.33%	2	1.33%	3	2.00%		
SV: Safe, secure, happy and healthy	3.34%			3	2.00%	2	1.33%	3	2.00%	2	1.33%		
Social value - Sub total score	10%				6.00%		4.00%		5.33%		5.33%		
Price score	40%				N/A		N/A		N/A		40.00%		
Total score	100%		SQ fail		Excluded		Excluded		Excluded		82.73%		SQ fail

Question	Criteria weighting	Score Con 11	Con 11	Score Con 13	Con 13	Score Con 16	Con 16	Score Con 17	Con 17	Score Con 18	Con 18	Score Con 21	Con 21
SQ													
Contract Example & Previous Experience			Pass		Pass		Fail		Pass		Fail		Fail
Financial and Economic standing			Pass		Pass		Pass		Pass		Pass		Pass
Regulatory Reports, Complaints, Alerts/Notices			Pass		Pass		Pass		Pass		Pass		Pass
Policies and procedures			Pass		Pass		Pass		Pass		Pass		Pass
Stakeholder engagement	5%	4	4.00%	3	3.00%			3	3.00%				
Safeguarding	10%	3	6.00%	3	6.00%			4	8.00%				
Quality Performance	10%	4	8.00%	3	6.00%			4	8.00%				
Service Delivery Model	12%	4	9.60%	1	2.40%			3	7.20%				
Identifying support needs and Measuring outcomes	8%	5	8.00%	1	1.60%			3	4.80%				
Mobilisation	5%	4	4.00%	1	1.00%			4	4.00%				
Quality - Sub total score	50%		39.60%		20.00%				35.00%				
SV: Strong foundations	3.33%	4	2.67%	2	1.33%			4	2.67%				
SV: Every opportunity to succeed	3.33%	3	2.00%	2	1.33%			4	2.67%				
SV: Safe, secure, happy and healthy	3.34%	3	2.00%	2	1.33%			4	2.67%				
Social value - Sub total score	10%		6.67%		4.00%				8.00%				
Price score	40%		38.76%		N/A				38.50%				
Total score	100%		85.03%		Excluded		SQ fail		81.50%		SQ fail		SQ fail

Question	Criteria weighting	Score Con 24	Con 24										
SQ													
Contract Example & Previous Experience			Pass										
Financial and Economic standing			Pass										
Regulatory Reports, Complaints, Alerts/Notices			Pass										
Policies and procedures			Pass										
Stakeholder engagement	5%	2	2.00%										
Safeguarding	10%	2	4.00%										
Quality Performance	10%	2	4.00%										
Service Delivery Model	12%	1	2.40%										
Identifying support needs and Measuring outcomes	8%	2	3.20%										
Mobilisation	5%	1	1.00%										
Quality - Sub total score	50%		16.60%										
SV: Strong foundations	3.33%	3	2.00%										
SV: Every opportunity to succeed	3.33%	3	2.00%										
SV: Safe, secure, happy and healthy	3.34%	2	1.33%										
Social value - Sub total score	10%		5.33%										
Price score	40%		N/A										
Total score	100%		Excluded										

TENDER EVALUATION GRID – GROUP 4 HANDY PERSON SERVICE

Question	Criteria weighting	Score Con 9	Con 9	Score Con 14	Con 14	Score Con 21	Con 21						
SQ													
Contract Example & Previous Experience			Pass		Fail		Fail						
Financial and Economic standing			Pass		Pass		Pass						
Regulatory Reports, Complaints, Alerts/Notices			Pass		Pass		Pass						
Policies and procedures			Pass		Pass		Pass						
Stakeholder engagement	5%	4	4.00%										
Safeguarding	10%	3	6.00%										
Quality Performance	10%	3	6.00%										
Service Delivery Model	12%	3	7.20%										
Identifying support needs and Measuring outcomes	8%	3	4.80%										
Mobilisation	5%	3	3.00%										
Quality - Sub total score	50%		31.00%										
SV: Strong foundations	3.33%	3	2.00%										
SV: Every opportunity to succeed	3.33%	3	2.00%										
SV: Safe, secure, happy and healthy	3.34%	3	2.00%										
Social value - Sub total score	10%		6.00%										
Price score	40%		40.00%										
Total score	100%		77.00%		SQ fail		SQ fail						

TENDER EVALUATION GRID – GROUP 5 YOUNG PERSON SERVICE (18-21) AND CRASH PADS

Question	Criteria weighting	Score Con 4	Con 4	Score Con 5	Con 5	Score Con 7	Con 7	Score Con 13	Con 13	Score Con 14	Con 14	Score Con 21	Con 21
SQ													
Contract Example & Previous Experience			Pass		Pass		Pass		Fail		Fail		Fail
Financial and Economic standing			Pass		Pass		Pass		Pass		Pass		Pass
Regulatory Reports, Complaints, Alerts/Notices			Pass		Pass		Pass		Pass		Pass		Pass
Policies and procedures			Pass		Pass		Pass		Pass		Pass		Pass
Stakeholder engagement	5%	2	2.00%	2	2.00%	4	4.00%						
Safeguarding	10%	0	0.00%	3	6.00%	4	8.00%						
Quality Performance	10%	3	6.00%	4	8.00%	4	8.00%						
Service Delivery Model	12%	2	4.80%	3	7.20%	3	7.20%						
Identifying support needs and Measuring outcomes	8%	3	4.80%	3	4.80%	3	4.80%						
Mobilisation	5%	1	1.00%	3	3.00%	4	4.00%						
Quality - Sub total score	50%		18.60%		31.00%		36.00%						
SV: Strong foundations	3.33%	3	2.00%	3	2.00%	4	2.67%						
SV: Every opportunity to succeed	3.33%	1	0.67%	3	2.00%	4	2.67%						
SV: Safe, secure, happy and healthy	3.34%	1	0.67%	3	2.00%	4	2.67%						
Social value - Sub total score	10%		3.33%		6.00%		8.00%						
Price score	40%		N/A		40.00%		39.96%						
Total score	100%		Excluded		77.00%		83.96%		SQ fail		SQ fail		SQ fail

Question	Criteria weighting	Score Con 23	Con 23	Score Con 24	Con 24								
SQ													
Contract Example & Previous Experience			Pass		Fail								
Financial and Economic standing			Pass		Pass								
Regulatory Reports, Complaints, Alerts/Notices			Pass		Pass								
Policies and procedures			Pass		Pass								
Stakeholder engagement	5%	2	2.00%										
Safeguarding	10%	3	6.00%										
Quality Performance	10%	3	6.00%										
Service Delivery Model	12%	3	7.20%										
Identifying support needs and Measuring outcomes	8%	3	4.80%										
Mobilisation	5%	3	3.00%										
Quality - Sub total score	50%		29.00%										
SV: Strong foundations	3.33%	3	2.00%										
SV: Every opportunity to succeed	3.33%	3	2.00%										
SV: Safe, secure, happy and healthy	3.34%	4	2.67%										
Social value - Sub total score	10%		6.67%										
Price score	40%		37.96%										
Total score	100%		73.63%		SQ fail								

TENDER EVALUATION GRID – GROUP 6 DOMESTIC ABUSE AND COMPLEX WOMEN'S SERVICE

Question	Criteria weighting	Score Con 7	Con 7	Score Con 8	Con 8	Score Con 11	Con 11	Score Con 12	Con 12	Score Con 21	Con 21		
SQ													
Contract Example & Previous Experience			Pass								Fail		
Financial and Economic standing			Pass								Pass		
Regulatory Reports, Complaints, Alerts/Notices			Pass								Pass		
Policies and procedures			Pass								Pass		
Stakeholder engagement	5%	4	4.00%	4	4.00%	4	4.00%	3	3.00%				
Safeguarding	10%	4	8.00%	4	8.00%	5	10.00%	3	6.00%				
Quality Performance	10%	4	8.00%	4	8.00%	4	8.00%	4	8.00%				
Service Delivery Model	12%	4	9.60%	3	7.20%	4	9.60%	2	4.80%				
Identifying support needs and Measuring outcomes	8%	3	4.80%	4	6.40%	4	6.40%	4	6.40%				
Mobilisation	5%	4	4.00%	4	4.00%	3	3.00%	4	4.00%				
Quality - Sub total score	50%		38.40%		37.60%		41.00%		32.20%				
SV: Strong foundations	3.33%	4	2.67%	3	2.00%	4	2.67%	2	1.33%				
SV: Every opportunity to succeed	3.33%	4	2.67%	3	2.00%	5	3.33%	3	2.00%				
SV: Safe, secure, happy and healthy	3.34%	4	2.67%	3	2.00%	4	2.67%	3	2.00%				
Social value - Sub total score	10%		8.01%		6.00%		8.67%		5.34%				
Price score	40%		39.41%		37.44%		40.00%		N/A				
Total score	100%		85.82%		81.05%		89.67%		Excluded		SQ fail		

TENDER EVALUATION GRID – GROUP 7 GENERIC FLOATING SUPPORT SERVICE

Question	Criteria weighting	Score Con 1	Con 1	Score Con 3	Con 3	Score Con 6	Con 6	Score Con 8	Con 8	Score Con 13	Con 13	Score Con 19	Con 19
SQ													
Contract Example & Previous Experience			Fail		Pass		Fail		Pass		Fail		Pass
Financial and Economic standing			Pass		Pass		Pass		Pass		Pass		Pass
Regulatory Reports, Complaints, Alerts/Notices			Pass		Pass		Pass		Pass		Pass		Pass
Policies and procedures			Pass		Pass		Pass		Pass		Pass		Pass
Stakeholder engagement	5%			2	2.00%			2	2.00%			3	3.00%
Safeguarding	10%			2	4.00%			3	6.00%			3	6.00%
Quality Performance	10%			3	6.00%			3	6.00%			4	8.00%
Service Delivery Model	12%			2	4.80%			2	4.80%			4	9.60%
Identifying support needs and Measuring outcomes	8%			3	4.80%			3	4.80%			3	4.80%
Mobilisation	5%			1	1.00%			4	4.00%			2	2.00%
Quality - Sub total score	50%				22.60%				27.60%				33.40%
SV: Strong foundations	3.33%			2	1.33%			3	2.00%			2	1.33%
SV: Every opportunity to succeed	3.33%			2	1.33%			0	0.00%			3	2.00%
SV: Safe, secure, happy and healthy	3.34%			2	1.33%			3	2.00%			2	1.33%
Social value - Sub total score	10%				4.00%				4.00%				4.67%
Price score	40%				N/A				N/A				N/A
Total score	100%		SQ fail		Excluded		SQ fail		Excluded		SQ fail		Excluded

Question	Criteria weighting	Score Con 20	Con 20	Score Con 21	Con 21	Score Con 24	Con 24	Score Con 25	Con 25	Score Con 26	Con 26		
SQ													
Contract Example & Previous Experience			Pass		Fail		Fail		Pass		Fail		
Financial and Economic standing			Pass		Pass		Pass		Pass		Pass		
Regulatory Reports, Complaints, Alerts/Notices			Pass		Pass		Pass		Pass		Pass		
Policies and procedures			Pass		Pass		Pass		Pass		Pass		
Stakeholder engagement	5%	2	2.00%					3	3.00%				
Safeguarding	10%	3	6.00%					4	8.00%				
Quality Performance	10%	4	8.00%					4	8.00%				
Service Delivery Model	12%	3	7.20%					2	4.80%				
Identifying support needs and Measuring outcomes	8%	3	4.80%					2	3.20%				
Mobilisation	5%	3	3.00%					3	3.00%				
Quality - Sub total score	50%		31.00%						30.00%				
SV: Strong foundations	3.33%	1	0.67%					2	1.33%				
SV: Every opportunity to succeed	3.33%	2	1.33%					2	1.33%				
SV: Safe, secure, happy and healthy	3.34%	3	2.00%					3	2.00%				
Social value - Sub total score	10%		4.00%						4.67%				
Price score	40%		N/A						N/A				
Total score	100%		Excluded		SQ fail		SQ fail		Excluded		SQ fail		