

## Appendix B

### Follow Up Reviews

Audit Title	Management Actions			
	Implemented	Partially Implemented	Not implemented	No Longer relevant
<b>ACE</b>				
Prevent	4	2	0	0
Neighbourhood CIL	5	3	0	0
Complaints Handling	3	1	1	0
<b>CWB</b>				
Direct Leasing	5	2 (1)	0	0
Housing Allocations	4	0	0	0
<b>FINANCE</b>				
Income Management	8	7 (4)*	0	0
Accounts Receivable	9	5 (2)	1	0
Payroll	8	4 (4)	0	2
General Ledger	3	0	0	0
VAT	15	0	0	0
Staff Benefits and Loans	9	0	0	0
<b>i4B/FWH</b>				
i4B Property Acquisitions	4	2 (1)	0	0
FWH Rent Collection	2	3 (1)	0	0
<b>C&amp;DS</b>				
Procurement	9	1 (1)	0	0
IT Access & Identity Mgt	15	1	0	0
IT Sourcing	6	5	2	0

IT Governance	6	0	0	0
Registrars	4	0	0	0
PCI DSS	3	0	0	0
<b>R&amp;ES</b>				
Cemeteries	2	0	1	1
Car Parks	3	4	0	0
Schools Capital Programme	11	1	0	0
Parking Enforcement	5	0	0	0
Highways	4	0	0	1
Fleet Management	3	0	4 (2)	0
<b>LHRA</b>				
Recruitment and Retention	3	0	0	0
Apprenticeships	4	0	0	0
Attendance Management	1	3	0	0
Case Risk Management	9	0	0	0

The numbers in brackets indicate where high risk actions were either partially or not implemented. These will be subject to further follow up to ensure they are fully addressed.

\* Actions to be addressed at the completion of Oracle and AIMS Programmes.