

# Family Wellbeing Centres - Key Performance Indicators

KPI Ref	Key Priority Area	Action	Measure	Frequency	Comments	Latest Performance Data (Brent)	Latest Performance Data Period	Current Target	What good looks like	Previous Year Performance Data	Direction of Travel	Latest Performance Data (London)	Latest Performance Data (England)	Source / Contact(s)	
1	P1 - A reduction in referrals to higher level interventions	Delivery of approved parenting programmes	Number of parents completing accredited parenting programmes	Quarterly	includes parents living out of borough as well. If a parent has attended more than one	315	2019/20	-	Bigger is Better	537	Getting worse	N/A	N/A	Parenting Programme Team	
2		Follow up at 12-24 month intervals with parents' post-programme about sustained impact	Percentage of parents completing accredited parenting programmes	Quarterly		79%	2019/20	70%	Bigger is Better	77%	Getting better	N/A	N/A		
3			Sustained impact of completing accredited parenting programmes	Annual	Data period relates to when the parenting programmes were completed	97%	2018/19	90%	Bigger is Better	95%	Getting better	N/A	N/A		
4			Key worker support for families with EHA	Number of open cases in Early Help	Quarterly		797	2019/20	-	Contextual	-	-	N/A	N/A	Early Help
5			Exit interview on case closure, with a follow up 6 months later to identify sustained impact	Rate of Early Help Assessments and reviews completed per 10,000	Quarterly		277.06	2019/20	265	Bigger is Better	276.8	No significant change	N/A	N/A	
6				Sustained impact of Early Help Support	Annual	New measure	-	-	TBC	Bigger is Better	-	-	N/A	N/A	
7			Children's disabilities or learning difficulties are diagnosed early and services are provided to prevent escalation of need	Number of children identified as likely to need additional support	Quarterly	TBC - Is this the cohort from the statutory notifications that come to the EY Inclusion Support?	-	-	-	-	-	-	N/A	N/A	Early Years Inclusion Support Team / Under 5's Panel
8				Number of children referred to the Under 5's Panel	Quarterly		-	-	-	-	-	-	N/A	N/A	
9				Percentage of children referred to the Under 5's panel	Quarterly		-	-	75%	Bigger is Better	-	-	N/A	N/A	
10			Support at Family Wellbeing Centres for young carers	Number of young carers identified	Quarterly		601	2019/20?	-	Bigger is Better	-	-	N/A	N/A	Brent Gateway Partnership / Early Help / eStart match
11				Number of young carers supported at Family Wellbeing Centres	Quarterly		-	-	-	Bigger is Better	-	-	N/A	N/A	
12				Percentage of young carers supported at Family Wellbeing Centres	Quarterly	New measure	-	-	10% increase	Bigger is Better	-	-	N/A	N/A	

# Family Wellbeing Centres - Key Performance Indicators

KPI Ref	Key Priority Area	Action	Measure	Frequency	Comments	Latest Performance Data (Brent)	Latest Performance Data Period	Current Target	What good looks like	Previous Year Performance Data	Direction of Travel	Latest Performance Data (London)	Latest Performance Data (England)	Source / Contact(s)
13	P2 - Prevention of family breakdown resulting in entry to care	Support at Family Wellbeing Centres for families subject to statutory plan for reasons of child abuse or neglect	Number of referrals which were within 12 months of previous referral	Quarterly					Smaller is Better					Performance Team
14			Percentage of referrals which were within 12 months of previous referral	Quarterly		14.9%	Dec-20	13%	Smaller is Better	12.2%	Getting worse	-	22.6%	
15			Number of cases where need has de-escalated e.g. step down from CP to CIN, CIN to EHA	Quarterly				TBC	Bigger is Better					
16		Support for families where a child has been reported 'missing' to the Police	Number of young people going missing	Quarterly				10% reduction	Smaller is Better					Performance Team
17			Number of episodes of young people reported missing	Quarterly				10% reduction	Smaller is Better					

# Family Wellbeing Centres - Key Performance Indicators

KPI Ref	Key Priority Area	Action	Measure	Frequency	Comments	Latest Performance Data (Brent)	Latest Performance Data Period	Current Target	What good looks like	Previous Year Performance Data	Direction of Travel	Latest Performance Data (London)	Latest Performance Data (England)	Source / Contact(s)
18	P3 - Addressing the growing challenge of serious youth violence	YOS programmes delivered at Family Wellbeing Centres, for those people of have committed an offence	Proven reoffending rate for young offenders per cohort	Quarterly	2 year lag	37.8%	Oct-Dec 2018	50%	Smaller is Better	62.2%	Getting better	-	39.9%	Performance Team
19		Family support to reduce future offending	Percentage of siblings of young offenders that engage in antisocial behavior or crime, and do not enter the youth justice system	Quarterly				TBC						
20			Percentage of serious youth violence offences		Serious youth violence offences (robberies, possession with intent to supply drugs and serious violent offences)			TBC	Smaller is Better					
21		Annual Young Persons attitude survey	Percentage of young people feel safe and secure in their area	Annual	Data contact?				Bigger is Better					??
22		Support for young people to get into employment, education or training	Percentage of academic age 16-17 year olds who are not in education, employment or training (NEET)	Quarterly			1.4%	Oct-20	1.4%	Smaller is Better	1.5%	Getting better	-	2.4%

# Family Wellbeing Centres - Key Performance Indicators

KPI Ref	Key Priority Area	Action	Measure	Frequency	Comments	Latest Performance Data (Brent)	Latest Performance Data Period	Current Target	What good looks like	Previous Year Performance Data	Direction of Travel	Latest Performance Data (London)	Latest Performance Data (England)	Source / Contact(s)	
23	4 - Building capacity in universal service so that they can support children earlier	Family Wellbeing Centre programmes to support boys of Black Caribbean heritage	Black Caribbean boys achieving the expected standard in Reading, Writing and Maths at Key Stage 2	Annual					Bigger is Better					Performance Team	
24			Black Caribbean boys achieving attainment 8 at Key Stage 4	Annual					Bigger is Better						
25			Black Caribbean boys achieving progress 8 points at Key Stage 4	Annual						Bigger is Better					
26			Number of registered Family Wellbeing Centre clients from Black Caribbean heritage	Quarterly						Bigger is Better			N/A		N/A
27		Family Wellbeing Centre programmes to support looked-after children and care leavers	Number of programmes for looked after children and care leavers delivered in the Family Wellbeing Centres	Quarterly						Bigger is Better	-	-	N/A	N/A	FWC Operational Managers
28			Number of looked after children, care leavers and foster carers	Quarterly						-	-	-	N/A	N/A	Performance Team / Mosaic
29			Number of looked after children, care leavers and foster carers registered at Family Wellbeing Centres	Quarterly						Bigger is Better	-	-	N/A	N/A	eStart match
30			Percentage of looked after children, care leavers and foster carers registered at Family Wellbeing Centres	Quarterly						Bigger is Better	-	-	N/A	N/A	
31		Support to mainstream schools to effectively educate pupils with SEND	SEND pupils achieving the expected standard in Reading, Writing and Maths at Key Stage 2	Annual						Bigger is Better					Performance Team
32			SEND pupils boys achieving attainment 8 at Key Stage 4	Annual						Bigger is Better					
33			SEND pupils achieving progress 8 points at Key Stage 4	Annual						Bigger is Better					
34			Number of Family Wellbeing Centre children and young people with SEND registered at Family Wellbeing Centres	Quarterly						Bigger is Better			N/A	N/A	
35		Family Wellbeing Centre programmes to support young carers	Number of Young Carer activities being delivered	Quarterly						Bigger is Better			N/A	N/A	Brent Gateway Partnership /Simon Topping
36			Number of Young Carers attending activities at Family Wellbeing Centres	Quarterly						Bigger is Better			N/A	N/A	eStart match

# Family Wellbeing Centres - Key Performance Indicators

KPI Ref	Key Priority Area	Action	Measure	Frequency	Comments	Latest Performance Data (Brent)	Latest Performance Data Period	Current Target	What good looks like	Previous Year Performance Data	Direction of Travel	Latest Performance Data (London)	Latest Performance Data (England)	Source / Contact(s)
37	A	Family have reduced debt or risk of financial exclusion, e.g. reduced council tax or rental arrears and/or are accessing eligible benefits	Number of families supported by Citizens Advice Bureau that have improved their household finances	Quarterly					Bigger is Better			N/A	N/A	Citizens Advice Bureau
38		Support for family where a parent and/or young person is in receipt of out of work benefits, including Universal Credit	Percentage that have either come off benefits or accessed education or training, as progress toward employment	Quarterly	New measure				Bigger is Better			N/A	N/A	FWC Operational Managers

# Family Wellbeing Centres - Key Performance Indicators

KPI Ref	Key Priority Area	Action	Measure	Frequency	Comments	Latest Performance Data (Brent)	Latest Performance Data Period	Current Target	What good looks like	Previous Year Performance Data	Direction of Travel	Latest Performance Data (London)	Latest Performance Data (England)	Source / Contact(s)
39	P5 - Successful delivery of the Healthy Child Programme (0-19)	Delivery of ante-natal and new birth visits	Number of mothers who received a first face-to-face antenatal contact with a health visitor at 28 weeks or above	Annual	Not available on Public Health profiles									Public Health Profiles
40			Proportion on New Birth Visits (NBV) completed within 14 days	Annual	Better than England average	96.20%	2018/19	95%	Bigger is better	91.00%	Getting better	93.50%	88.80%	
41			Proportion of infants receiving a 6 to 8 week review	Annual	Better than England average	94.20%	2018/19	TBC	Bigger is better	78.30%	Getting better	70.70%	85.40%	
42		Delivery of 1 year reviews	Proportion of children receiving a 12-month review	Annual	Only one measure on PHE profiles, does not specify by 12 months or by 15 months	81.60%	2018/19	85%	Bigger is better	53.50%	Getting better	74.50%	82.30%	Public Health Profiles
43		Delivery of 2 year reviews	Proportion of children aged 2-2.5 years receiving Ages and Stages Questionnaire (ASQ-3) as part of the Healthy Child Programme or integrated review	Annual	Worse than England average	85.70%	2018/19	100%	Bigger is better	65.30%	Getting better	85.80%	90.30%	Public Health Profiles
44		Delivery of immunisations	Population vaccination coverage - MMR for one dose (2 years old)	Annual	Target of 90-95% is amber and =>95% is green on PHE	79.9%	2019/20	TBC	Bigger is Better	82.7%	Getting worse	83.60%	90.60%	Public Health Profiles
45			Population vaccination coverage - MMR for one dose (5 years old)	Annual		89.1%	2019/20	TBC	Bigger is Better	90.1%	Getting worse	89.80%	94.50%	
46			Population vaccination coverage - Dtap / IPV / Hib (1 year old)	Annual		88.1%	2019/20	TBC	Bigger is Better	89.1%	Getting worse	88.60%	92.60%	
47			Population vaccination coverage - Dtap / IPV / Hib (2 years old)	Annual		89.4%	2019/20	TBC	Bigger is Better	90.3%	Getting worse	90.10%	93.80%	
48		Weight Management activities including the promotion and provision of activities that promote physical activity	Children in Reception classified as overweight or obese	Annual	Worse than England average	25.3%	2018/19	TBC	Smaller is Better	28.5%	Getting worse	21.80%	22.60%	Public Health Profiles
49			Children in Reception classified as obese	Annual	Worse than England average	12.5%	2018/19	TBC	Smaller is Better	13.9%	Getting worse	10.20%	9.70%	
50			Children in Year 6 classified as overweight or obese	Annual	Worse than England average	41.7%	2018/19	TBC	Smaller is Better	43.3%	Getting worse	37.90%	34.30%	
51			Children in Year 6 classified as obese	Annual	Worse than England average	26%	2018/19	TBC	Smaller is Better	27.7%	Getting worse	23.20%	20.20%	

# Family Wellbeing Centres - Key Performance Indicators

KPI Ref	Key Priority Area	Action	Measure	Frequency	Comments	Latest Performance Data (Brent)	Latest Performance Data Period	Current Target	What good looks like	Previous Year Performance Data	Direction of Travel	Latest Performance Data (London)	Latest Performance Data (England)	Source / Contact(s)
52		Families with under 5's attending Oral Hygiene workshops in the Family Wellbeing Centres	Number per 100,000 under 5's attending A&E due to dental caries	Annual	Data value is per 100,000 Recent trend cannot be calculated	556.7	2016/17 - 18/19	TBC	Smaller is Better	631.6	-	418	307.5	Public Health Profiles
53		Children in receipt of additional support via their Health Visitor, ie. MECSH, Universal Plus or Universal partnership Plus	Number of referrals to family support or children's social care	?	Data not available			TBC						??

# Family Wellbeing Centres - Key Performance Indicators

KPI Ref	Key Priority Area	Action	Measure	Frequency	Comments	Latest Performance Data (Brent)	Latest Performance Data Period	Current Target	What good looks like	Previous Year Performance Data	Direction of Travel	Latest Performance Data (London)	Latest Performance Data (England)	Source / Contact(s)	
54	P6 – Improved school readiness	Raising uptake of free entitlements	NEG 2 take up rate	Annual		53%	2019	60%	Bigger is Better	56%	Getting worse	56%	68%	DfE for annual or Early Years Team for interim	
55			NEG 3 and 4 take up rate	Annual		75%	2019	80%	Bigger is Better	77%	Getting worse	84%	94%		
56		Delivery of: - Early years stay and play groups - REAL programme	Children achieving a good level of development at the end of reception year	Annual		71.80%	2018/19	TBC	Bigger is Better	69.80%	Getting better	74.10%	71.80%	Performance Team	
57		Delivery of targeted early language support	Children achieving a good level of communication and language at the end of reception year	Annual		79.0%	2018/19	TBC	Bigger is Better	78.8%	No significant change	82.60%	82.20%	Performance Team PHE Profiles	
58		Number of children with reported EHCP plans	Number of children under 5 with a registered EHCP plan	Annual											Performance Team
59			Percentage of children under 5 with a registered EHCP plan	Annual		4.60%		5.60%							

**From Brent Children's Centres Targets and Performance Summary:**

60			Registration rate of all children under 5	Quarterly	Based on number of active registrations at a snap shot date	71%	30-Nov-20	70%	Bigger is Better	77%	Getting worse	N/A	N/A	Performance Team / eStart
61			Contact rate of all children under 5	Quarterly	Contact is defined as at least 1 contact in the 12-month period	48%	Dec-19 - Dec-20	60%	Bigger is Better	56%	Getting worse	N/A	N/A	Performance Team / eStart
62			Registration rate of Target Children aged 5 and under	Annual		72%	2018/19	75%	Bigger is Better	76%	Getting worse	N/A	N/A	Performance Team / eStart
63			Contact rate of Target Children aged 5 and under	Annual	Contact is defined as at least 1 contact in the 12-month period	76%	2018/19	80%	Bigger is Better	76%	No significant change	N/A	N/A	Performance Team / eStart
64			Parental Satisfaction Rates	Annual		93%	2019/20	90%	Bigger is Better	95%	Getting worse	N/A	N/A	FWC Operational Managers
65			Number of families taking up economic well-being related support	Quarterly		1015	2019/20	1736	Bigger is Better	1340	Getting worse	N/A	N/A	Performance Team / eStart