

## Appendix 8

### Work stream 8: Homes and homelessness

<b>Officer lead(s)</b>
<ul style="list-style-type: none"><li>• John Magness, Head of Housing Supply and Partnerships, CWB</li><li>• Laurence Coaker, Head of Housing Needs, CWB</li><li>• James Pearce, Head of Complex Care, CWB</li></ul>
<b>Timeframe for delivery (including any milestones)</b>
6 months
<b>Plans for delivery (detail on how the action will be delivered and partners who need to be involved)</b>
<p><u>The council needs to work with the community to expand this area of work but initial areas to explore include:</u></p> <p><u>Working with our RSLs and local community organisations such as Crisis to look at the housing agenda and bringing them into a forum to look into issues to do with the black communities. Holding RSLs to account and being involved in the community and the issues.</u></p> <p>The Council has regular meetings with RPs through the Housing Strategy and Development Board forum. During the current situation these are being held virtually. This subject has been added as a main agenda item and the objective in the first instance will be to identify those involved organisations response to the BLM issue and then develop an appropriate action plan.</p> <p><u>The elderly and care – older black communities who are isolated because they do not go into care in the community.</u></p> <p>Crisis currently chair the Brent Homelessness Forum, attended by both voluntary and statutory sector agencies dealing with homelessness. The next forum meeting is on 4 Sept and the BLM issue will be added to the agenda.</p> <p>Black individuals are over-represented in all social care services (day centres, homecare, direct payments, extra care and supported living), but significantly less represented in nursing &amp; residential settings. Further analysis will be undertaken to look at ethnic profiles in relation to age/other demographic factors to see whether the same patterns are borne out, and enable us to focus actions in the right places. In addition, when analysing the results of the recent Social Care user survey we will add an additional focus on the experience of different ethnic groups in receipt of social care - how they feel about the services they receive and the choice available to them.</p> <p>Carers Board &amp; Gateway: to consider barriers leading to increased isolation (e.g. is this based on negative experience, level of awareness of services).</p>

Casefile Audit of existing customers to consider whether care assessment planning and review is comprehensive, personalised and sensitive to resident's cultural identity.

**Resource implications (e.g. budgets, officer time, departmental capacity)**

Difficult to estimate at this time.

**Risks to delivery**

Low

**Impact on service area/department to consider (e.g. delivering action may mean stopping or scaling back on other departmental priorities)**

Minimum impact

**Public engagement and involvement (community stakeholders or groups with interest in the action and suggestions on how to engage them)**

Actions based on stakeholder engagement.