

Appendix A

High Risk Issues from 2019/20 Audits

A high risk issue is one that could have a:

- Significant impact on operational performance; or
- Significant monetary or financial statement impact; or
- Significant breach in laws and regulations resulting in significant fines and consequences; or
- Significant impact on the reputation or brand of the organisation.

Audit Title	High Risk Issues
IT Access and Identity Management	<ul style="list-style-type: none">• Access to applications.
Staff Benefits	<ul style="list-style-type: none">• Effective and regular management reporting and reconciliations of staff beneficial loans;• Loan policy or procedures and roles and responsibilities;• Central record of loans issued.
First Wave Housing Rent Collection	<ul style="list-style-type: none">• Rent Collection KPI.
Brexit Preparation	<ul style="list-style-type: none">• Brexit governance and tracking, and• Risk identification, assessment and alignment;
Procurement	<ul style="list-style-type: none">• Procurement Strategy should be updated to ensure alignment with the Borough Plan, and• The contract register online portal, Due North, is not up to date.

I4B Acquisitions	<ul style="list-style-type: none"> • Acquisition Data - discrepancy between the number of recorded properties acquired on CRM Dynamics and manual spreadsheets kept by i4B, and • Property Sourcing: property acquired outside of the documented acquisition and approval process.
IT Licencing	<ul style="list-style-type: none"> • Tracking of Software Expenditure.
General Ledger	<ul style="list-style-type: none"> • No bank reconciliations have taken place since April 2019 due to ongoing issues with AIMS.
Payroll	<ul style="list-style-type: none"> • Oracle payroll agent's management access controls are not robust; • No actions taken to recover overpayments from ex-employee, and • Discrepancies identified in payments bank account reconciliation.
Quintain Financial Model	<ul style="list-style-type: none"> • Assumption testing and setting of the income and capital growth.

