



Alcohol and Entertainment Licensing Sub-Committee

Wednesday 8 May 2024 at 10.00 am

Boardrooms 1&2 - Brent Civic Centre, Engineers Way,
Wembley HA9 0FJ

Please note that this meeting will be held in person with members of the Sub-Committee required to attend in person.

The press and public are also welcome to attend this meeting in person. Please note the meeting is not scheduled for live webcast

Membership:

Members

Councillors:

Ahmed (Chair)
Collymore
Rubin

Substitute Members

Councillors:

Bajwa, Chohan, Ethapemi, Hack, Long, Lorber,
Mahmood

For further information contact: Devbai Bhanji, Governance Assistant
Tel: 020 8937 6841; Email: devbai.bhanji@brent.gov.uk

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[Council meetings and decision making | Brent Council](#)

The press and public are welcome to attend this meeting

Notes for Members - Declarations of Interest:

If a Member is aware they have a Disclosable Pecuniary Interest* in an item of business, they must declare its existence and nature at the start of the meeting or when it becomes apparent and must leave the room without participating in discussion of the item.

If a Member is aware they have a Personal Interest** in an item of business, they must declare its existence and nature at the start of the meeting or when it becomes apparent.

If the Personal Interest is also significant enough to affect your judgement of a public interest and either it affects a financial position or relates to a regulatory matter then after disclosing the interest to the meeting the Member must leave the room without participating in discussion of the item, except that they may first make representations, answer questions or give evidence relating to the matter, provided that the public are allowed to attend the meeting for those purposes.

***Disclosable Pecuniary Interests:**

- (a) **Employment, etc.** - Any employment, office, trade, profession or vocation carried on for profit gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of expenses in carrying out duties as a member, or of election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between the Councillors or their partner (or a body in which one has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences** - Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which the Councillor or their partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

****Personal Interests:**

The business relates to or affects:

- (a) Anybody of which you are a member or in a position of general control or management, and:
 - To which you are appointed by the council;
 - which exercises functions of a public nature;
 - which is directed is to charitable purposes;
 - whose principal purposes include the influence of public opinion or policy (including a political party or trade union).
- (b) The interests of a person from whom you have received gifts or hospitality of at least £50 as a member in the municipal year;

or

A decision in relation to that business might reasonably be regarded as affecting the well-being or financial position of:

- You yourself;
- a member of your family or your friend or any person with whom you have a close association or any person or body who is the subject of a registrable personal interest.

Agenda

Introductions, if appropriate.

Item	Page
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1	Apologies for absence and clarification of alternate members
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2	Declarations of Interests
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Members are invited to declare at this stage of the meeting, the nature and existence of any relevant disclosable pecuniary or personal interests in the items on this agenda and to specify the item(s) to which they relate.

3	Application for the Review a Premises Licence by Esther Chan - Licensing Enforcement Officer for the premises known as Alaturca Lounge, The Lodge, Kingsbury Road, NW9 9HA, pursuant to the provisions of the Licensing Act 2003	1 - 188
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Date of the next meeting: **Date Not Specified**



- Please remember to **SWITCH OFF** your mobile phone during the meeting.
- The meeting room is accessible by lift and seats will be provided for members of the public.

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LICENSING ACT 2003

Application for the Review a Premises Licence

Name of Applicant:	Esther Chan – Licensing Enforcement Officer
Name & Address of Premises:	Alaturca Lounge, The Lodge, Kingsbury Road, NW9 9HA
Applicants Agent:	

1. Application

The application is for the review of a premises licence held by Mr Gokcan Algul. The premises are known as Alaturca Lounge, The Lodge, Kingsbury Road, NW9 9HA.

2. Grounds for Review

The grounds for review are the Prevention of Crime & Disorder, Public Safety, Prevention of Public Nuisance and the Protection of Children from harm.

The premises has attracted a catalogue of complaints ranging from noise nuisance, anti-social behaviour and irresponsible parking since Mr Algul took over the premises.

The Licensing Authority also have reasonable grounds to believe that unauthorised licensable activities have been provided.

3. Relevant Representations

Representations have been received from the Nuisance Control Team, Police, Food Safety Team, Planning and local residents.

4. Background

These premises are currently licensed for:

Regulated Entertainment and to remain open from 08:00hrs to 23:00hrs Monday to Sunday.

The Sale or Supply of Alcohol (For consumption on the premises) from 10:00hrs – 23:00hrs Monday to Sunday.

The Designated Premises Supervisor is Mr Gokcan Algul.

5. Determination

The steps the Committee may take are:

- To modify, remove or add conditions
- To exclude the sale of alcohol or other licensable activity
- Remove the Designated Premises Supervisor
- Suspend the licence for up to 3 months.
- Revoke the licence

6. Associated Papers

- A. Review Application
- B. Police Rep
- C. NCT Rep
- D. Food Safety Rep
- E. Planning Rep
- F. Resident Reps
- G. Current Licence
- H. OS Map



APPLICATION FOR A REVIEW OF A PREMISES LICENCE OR CLUB PREMISES CERTIFICATE

Application for the review of a premises licence or club premises certificate
under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.

If you are completing this form by hand please write legibly in **block capitals**. In all cases ensure that your answers are inside the boxes and written in **black ink**. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I.....ESTHER CHAN ON THE BEHALF OF THE LICENSING AUTHORITY.....

.....
[insert name of applicant] **apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable).**

Part 1 – Premises or club premises details

Name and postal address of premises or, if none, ordnance survey map reference or description Alaturca Lounge The Lodge Kingsbury Road	
Post Town: London	Post Code (if known) NW9 9HA
Name of premises licence holder or club holding club premises certificate (if known) Mr Gokcan Algul	
Number of premises licence or club premises certificate (if known) 16394	

Part 2 - Applicant details

I am

Please tick ✓ Yes

- 1) An individual, body or business which is not a responsible authority
(Please read guidance note 1 and complete (A) or (B) below) ☐
- 2) a responsible authority (please complete (C) below) ✓
- 3) a member of the club to which this application relates (please complete (A) below) ☐

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr ☐

Mrs ☐

Miss ☐

Ms ☐

Other title ☐
(for example, Rev)

Surname

First names

Please tick ✓ Yes

I am 18 years old or over

☐

Current postal
address
if different from
premises address

Post Town

Postcode

Daytime contact telephone number

E-mail address (optional)

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Esther Chan Brent Civic Centre Engineers Way Wembley HA9 0FJ
Telephone number (if any) 0208 937 5303
E-mail address (optional) esther.chan@brent.gov.uk

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- | | |
|---|---|
| 1) the prevention of crime and disorder | ✓ |
| 2) public safety | ✓ |
| 3) the prevention of public nuisance | ✓ |
| 4) the protection of children from harm | ✓ |

<p>Please state the ground(s) for review (please read guidance note 2)</p> <p>Alaturca Lounge is described as a contemporary Turkish restaurant located at The Lodge, Kingsbury Road, London NW9 9HA. The premises is located on the boundary of Roe Green Park within proximity to residential dwellings, educational establishments and a range of different commercial premises.</p> <p>Information and events about the premises are advertised on various social media platforms such as TikTok, Instagram and online such as Google Reviews (Appendix 1).</p> <p>On 27 March 2023, the Council received a complaint stating that:</p> <p><i>“The menu viewed online advertises a range of alcoholic refreshment for purchase and there appears to be a bar area close to the entrance but I could find no record of any liquor licence in respect of the premises on your website. The stated opening hours online are given as !0pm (sic) to 00.00pm (I think they mean !0am to midnight). The building is immediately adjacent to a children's play area, children's nursery and a school for special needs children which make the sale of alcohol from this location wholly inappropriate.</i></p> <p><i>In addition when I peered into the building a couple of weeks ago there appeared to be a small area (complete with obscenely worded tacky neon signs -of the type that are now sadly easily and cheaply available-) intended for dancing”</i></p> <p>Following the complaint, I communicated with the owner on the telephone on 30 March 2023 to advise them of the allegation. It transpired that the premises had been under new management of Mr Gokcan Algul for a period.</p> <p>Mr Algul was advised to submit the relevant application forms to transfer the premises licence and vary the Designated Premises Supervisor in order to provide licensable activities lawfully.</p>
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On 17 May 2023, I received an email from Mr Algul stating that he had checked the CCTV on 7 May 2023 and it would appear a member of staff was celebrating their birthday, hence played music inside the venue. Mr Algul advised me that he would provide me with CCTV evidence to which I never received. (Appendix 2).

On 19 May 2023, we received a complaint regarding illegal activities within the premises:

"I would like to bring into your attention about some illegally activities developed in Alaturca Lounge, The Lodge, Kingsbury RD, London, NW9 9HA.

They said that the opening time is until 12am, but in the reality in the night time the premise is a Night Club, and they make so much Noise with the music.

Because they serve alcohol, the people get drunk and they scream in the street...

They press the acceleration for the car to maxim, you can hear the noise from faraway. You are not in safe to cross that street. They smoke inside of the premise and they allowed kids inside, to seat with the people which are smoking.

The employees, singer receive Disability allowance, the 2 belly dancers are on Parental Child benefit...Please check this place, because we need to be safe."

On 6 July 2023, we received a complaint stating the premises is causing noise disturbances in the form of music and operating until 2:00hrs to 3:00hrs, which normally happens on Thursday to Saturday.

"For the last 2-3 months, Alaturca Lounge has been having live music with Turkish musicians playing drums and other noisy instruments, as well as live singers with backing tapes playing. This normally happens three nights every week, Thursday-Saturday, from 22.00 hrs until 2-3 Am in the morning. However, this week we also had Live music Wednesday and Sunday, so 5 nights in a row of disturbance."

On Tuesday 11 July 2023, I conducted a visit at the premises, when Mr Algul was present. During my visit, we discussed the complaints linked to the premises and the conditions embedded on the premises licence. Mr Algul confirmed that the premises hosted music nights one to two times per week from 20:00hrs to 23:00hrs.

It was apparent that Mr Algul was not familiar with the conditions embedded on the premises as he failed to demonstrate he had complied with the conditions. I reminded Mr Algul of his obligation to comply with the Licensing Act 2003.

Following the meeting, a letter was sent to Mr Algul to outline our discussion and the conditions which he had failed to comply (Appendix 3).

On 20 July 2023, the Council received an application to vary the premises licence for extension of licensing and opening hours:

The applicant intends to extend the hours of operation of the establishment from 11:00pm on weekdays to 1:00am & 3:00am on weekends.

Additionally, the applicant intends to raise the limits of his alcohol serving license from 11:00pm to 1:00am.

On 26 July 2023, the consulting officer acting on the behalf of the Licensing Authority, Mohammed Serdouk visited the premises and noted the applicant had failed to display a public blue notice despite several communications from Licensing Department. The applicant failed to duly advertise in the local newspaper within the prescribed period. There were 'very rude' neon signs within the premises for a 'family' orientated premises (Appendix 4).

During the consultation period, the Licensing Department received notification of another complaint on 9 August 2023 related to the premises operating until 4:00hrs and providing unauthorised licensable activities:

"That's surprising because this premises is open until 4am every Thursday night. They have indoor charcoal shisha, with at least 120-150 people in there, dancing and with full live entertainment.

Alcohol is sold, as is hot food, which is served until 3am."

On 16 August 2023, I sent a letter to Mr Algul having discovered various events had taken place at the premises such as 'Chaabi Moroccan Night' on Thursday 3 August 2023 (Appendix 5) and 'TIIW TIIW' on Sunday 6 August 2023 (Appendix 6) on a social media platform via Instagram. Furthermore, an event had been advertised to take place on the Sunday 27 August 2023 (Appendix 7). Mr Algul was requested to provide CCTV footages for the events that had taken place and reminded that he had not applied for a TEN for the upcoming event on 27 August 2023 (Appendix 8).

On 16 August 2023, I received an email from Mr Algul stating that his CCTV guy will save the requested CCTV, however TIIW TIIW scheduled on 6 August 2023 was cancelled and the event organised for 27 August 2023 will 'close'.

The Licensing Department received notification of a complaint on 17 August 2023 stating the following:

"The most concerning issue is the heavy smoking that takes place inside the restaurant. There were more than 200 customers smoking shisha and cigarettes indoors, which made it difficult to breathe properly.

Additionally, I discovered that the restaurant was operating until 3am, even though their license only allows them to stay open until 11 o'clock. It is clear that they are not following the rules outlined in their license. Furthermore, what alarmed me the most is that the restaurant allowed teenagers to consume alcohol and smoke shisha and cigarettes inside no ventilation or any window open.

This goes against the legal regulations regarding the consumption of such substances by minors and raises serious safety concerns. It appears that the Alaturca restaurant is solely focused on making quick profits and does not prioritize the safety and well-being of its customers."

On 23 August 2023 I spoke to Mr Algul on the telephone to make arrangement to collect the CCTV footages. Mr Algul said his security team were dealing with the requests will contact me soon to assist with my investigation. A reminder email was sent to Mr Algul on 25 August 2023.

On Wednesday 30 August 2023 at 11:00hrs, Licensing Officer, Mohammed Serdouk visited the premises in attempt to obtain the CCTV recordings on my behalf. At the time of Mr Serdouk's visit, he was made aware Mr Algul was travelling abroad due to personal reasons. It has been noted that the member of staff whom Mr Serdouk engaged with was unable to operate the CCTV system contrary to Condition 5 on the premises licence, which states:

Condition 5 - A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premise is open. This staff member must be able to provide a Police or Authorised Council Officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

Between the 17 August to 30 August 2023, Mr Algul and I exchanged a number of emails in respect of the complaints and CCTV requests, which was never provided (Appendix 9). This is a clear breach of:

Condition 1 - CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.

On 4 September 2023, we received a complaint concerning noise nuisance and breach of opening hours:

"I live in [REDACTED] and the noise from the park has become so disruptive. Several weekdays and every weekend including Sunday night the music from events at the Alturca restaurant is heard loud enough until 2am. I have to keep the windows closed and I have now taken to wearing noise cancelling headphones indoors. Some nights louder than others, but it's a constant drum beats and the loud singing. I have tried the noise app and made some recordings, but it keeps saying contact council first etc. I called the restaurant once to ask them to reduce the volume and the waitress could hardly hear me as it was so loud in there (not sure it's good for staff health and safety either). She did ask them to close the doors, but it didn't last long. The lounge calls itself a restaurant, but appears to be functioning as a nightclub. They also don't seem to appreciate that there are houses on the other side of the park, not just the school.

A further complaint was received by the Licensing Department on 5 September 2023 alleging that the premises was hiring illegal workers:

"As you can see all the imigrated peoples are hired on this place. This lady doesn't have the right to work. Please check."

On Wednesday 6 September 2023 at 15:40hrs, I visited the premises as Mr Algul had not provided the requested CCTV footages. At the time of my visit, I spoke with a member of staff who informed me that they had been trained on licensing in their previous job, however they were unable to demonstrate that the specific conditions embedded on the premises licence were met.

Shortly afterwards, Mr Algul appeared on site and showed me the WhatsApp messages between him and the CCTV engineer on his mobile phone. Due to an injury, the CCTV engineer had not been able to action the task. Mr Algul confirmed that the requested CCTV recordings are still available.

On 8 September 2023, I sent a letter to summarise the nature of my visit and what was discussed between Mr Algul and I on 6 September 2023 (Appendix 10).

On 13 September 2023, the Licensing Department were notified that the premises was causing noise nuisance, opening until 3:00hrs and guests were parking on the pavement:

“One thing I still wondering about is the licensing hours they have for live / dj music. Which days of the week and how they differ from weekdays to weekends. Alaturca lounge seem to have a very open idea about, not just the noise level, but also the hours and days of the week they are playing music. Not uncommon it goes on until 3am.

Also maybe something can be done from the car parking team when it comes to how their guests are using the pedestrian area as a car park. Please see photo attached from Monday when 2 cars were parked like this. During a Friday/Saturday it can be up to 10 cars.”

On Saturday 6 November 2023 at approximately 00:10hrs, a collaborative visit to the premises was undertaken, featuring the presence of Nuisance Control Officer, Diane Lewis (Appendix 11) Brent Council Security Officer Yusuf Jama, and PC Walter Hotobah During (Appendix 12).

Before entering, we observed the exterior from an unmarked vehicle, noticing members of the public entering, with numerous vehicles parked on the road and pavement.

Once we confirmed the premises were open to the public, we proceeded inside. As I walked towards the premises, I could hear music emanating from the inside. On entry, the atmosphere was noticeably crowded, smoky, with patrons standing, dancing, and seated.

Observations revealed patrons partaking in cigarette and shisha smoking within the confines of the primary dining area, which exhibited substantial enclosure, while live music was played. I took pictures using my camera phone (Appendix 13)

At the time of my visit, Mr Algul was present on site. I told Mr Algul that the Council were in receipt of further noise complaints and allegations of breaches of the premises licence in relation to the premises opening beyond the permitted hours.

I also notified Mr Algul that I was still awaiting the CCTV recordings, despite several reminders. Although Mr Algul apprehended my concern, he was unable to confirm when he would be able to provide the outstanding request.

I questioned Mr Algul as to why the premises was still in operation. Mr Algul said it was ‘his’ birthday and he thought it was a bank holiday due to bonfire night.

We attempted to walk around the premises to conduct a full inspection in Mr Algul’s presence, however Mr Algul initiated that he did not want us not to continue in view of his patrons. Due to the crowded and smoky environment, we departed to the rear of the premises to assess the surroundings and made our way back to the front entrance.

Whilst I was speaking with the security team, Ms Lewis and Mr Algul left the scene to discuss noise nuisance matters.

There were five male security staff members on duty on the night. I asked the head of the security team to present me with the incident book, which is a condition embedded on premises licence. The security staff was unable to provide me with the incident book. Thereafter, I asked him to confirm the venue's age verification policy in relation to alcohol, he said no one under the age of 21 are permitted to enter the premises. It was evident that the security team were not familiar with licence conditions, in particular condition 7, which states:

Condition 7 - A 'Challenge 25' policy shall be adopted and adhered to at all times.

When Mr Algul returned to the scene, I asked him if he had a TEN in place. He mentioned his agent 'Sanjay' had applied for a Temporary Event Notice (TEN) to extend the closing time to 2am in celebration of his birthday and only tickets are allowed upon entry. Mr Algul was informed that no TEN had been submitted for extended hours according to the Council's record.

I requested to view proof of the TEN acknowledgement, which Mr Algul confirmed he had received but couldn't show me at the time as it was saved in his other phone.

Mr Algul advised me that the last TEN he had applied for was a few months ago.

He stated that he is regularly on site on Fridays and Saturdays. I asked him if he hosts events on Thursdays and Sundays, to which he answered 'no'. I enquired if I was able to view CCTV footages on 19 and 22 October 2023, Mr Algul said the footages are deleted on his phone but are saved on the system.

I noticed that the SIA member of staff who was managing the front entrance, did not have a clicker to monitor the capacity, which lead me to question Mr Algul about the number of persons in the venue. Mr Algul showed me an App on his phone, which revealed he had 115 persons in the venue at the time. The capacity number is captured at the front helpdesk and saved on the App.

Mr Algul was advised that he is required to undertake a capacity risk assessment as per condition on the premises licence. It was also apparent that Mr Algul had failed to comply with other conditions embedded on the premises licence as outlined in my previous letters.

Upon exiting the premises, I observed an altercation between two males at the front lobby entrance at 00:45hrs. Mr Algul advised me it was just an argument between friends. Before my departure, I asked Mr Algul once again to confirm his closing time.

He said he will close at 2am even though his TEN permits him to open until 3am.

Once we left the site, I asked the security staff if the number of vehicles parked on the pavement adjacent to the premises belonged to their patrons to which he answered 'yes'.

PC During then alerted me of an altercation between a couple of patrons that had just left the venue and headed towards the parked vehicle located on the pavement to engage with the individuals before it escalated.

Once PC During rejoined the group, we left the area to continue with our duties.

On 7 November 2023, the Licensing Police PC Philip Bristow sent a formal email to Mr Algul and copied the Licensing Department regarding an incident that had occurred on 15 October 2023.

“Officers have attended the venue on the call that was made to police at 02.45hours and police have been on scene from 02.50hours on the 15 October 2023 whereby they have been inside your venue at 03.05hours and it is clear that customers are still drinking at tables.”

It was apparent that the premises had been operating outside the permitted hours without a TEN in place. (Appendix 14).

In connection with my visit on 6 November 2023, a letter was sent to Mr Algul on 13 November 2023 to officially confirm that he does not possess a Temporary Event Notice (TEN) at the time of my visit. Consequently, this renders him in breach of his licence for the provision of unauthorised licensable activities.

Furthermore, Mr Algul was duly requested to supply CCTV footages covering a range of dates within a specific timeframe in conjunction with the outstanding CCTV footages for August 2023, despite previous reminders. Mr Algul once again failed to contact me by the date of Friday 17 November 2023 to make such arrangements (Appendix 15).

On 8 January 2024, Nuisance Control Officer, Diane Lewis notified the Licensing Department of further noise complaints. Ms Lewis communicated with Mr Algul and was informed that he had a TEN in place. Ms Lewis states:

“Noise complaint 6th Jan 2024 - late night music and he advised that there was an event for which he had a TENs for. He went on to say that he had submitted one and that it had been approved by yourself. I commented that I found this very hard to believe but he was adamant that he had received approval.

The complainant called the service again on Sunday 7th at 23:38. I called her back at 00:35 and she confirmed the music was still on.”

Following the notification of noise disturbance, I had reason to suspect the premises was operating outside the authorised hours during the festive period, which triggered a letter dated 15 January 2024 informing Mr Algul that he had no TENs in place and to provide CCTV recordings for various events (Appendix 16).

On Wednesday 17 January 2024 at approximately 17:23hrs, I served a copy of the letter dated 15 January 2024 to Mr Algul in person at the premises. At the time of my visit, I expressed my serious concerns regarding the number of ongoing complaints linked to the premises. Mr Algul was reminded that PC Philip Bristow had also requested CCTV footage and yet to hear a response.

Mr Algul said he was going to ‘closed down’ the premises after the weekend. I asked Mr Algul to clarify what he implied by ‘closing down’ the premises. Mr Algul said he will close the premises temporarily to fix all problems including planning issues. Mr Algul admitted that he has not complied with the conditions embedded on the premises licence as addressed in our previous engagements.

On 18 January 2024, I sent an email to Mr Algul to summarise my visit on 17 January 2024 in request for CCTV footages alongside written confirmation of when he was intending to close the business and to notify the Licensing Authority when he resumes business again (Appendix 17).

To date, Mr Algul has not responded to my requests. Moreover, the premises has remained in trading despite Mr Algul's intention to close the business temporarily to address the issues.

On 30 January 2024, the Licensing Department were notified of noise complaints via the local Councillor stating:

"I have attached some recordings made on Sunday 28th January between 1.30am and 3.00am. Hoping you can access these files and able to listen for yourself to what I am subjected to hearing every weekend from 10.00pm until 3.00am. I phoned the noise team on Sunday 28th January at 12.30am to report very loud excessive noise and also uploaded on the noise app. I was not contacted and excessively loud music continued all night, which makes me believe that Brent Noise team did not attend the lounge or even follow up in any way. The music vibrates through my home and I am unable to sleep or concentrate. This is totally unacceptable and I am not what else I can do with regards to this. Any thoughts?"

It actually got worse last week because loud music was played from the lounge on Tuesday 23rd and Wednesday 24th January all evening, so my only respite was Monday and Thursday. This shows that they will continue with this noise pollution and ignore complaints from the local residents and also ignore any Brent Noise Team intervention. Has there been any further follow up from Cllr [REDACTED]?"

On 5 February 2024, the following complaint was received:

"This premises is consistently making a noise nuisance playing music outside past 9pm, so loud I can hear it in my bedroom [REDACTED] away. It has woken me up on several occasions and music is going on until 2am.

Reported directly to the venue and to environmental health but I can't believe we are the only ones being disturbed by this. Their licence states music should end at 11pm and music should not be played outside after 9pm."

On 4 March 2024, the Brent Council's Neighbourhood Manager advised the Licensing Department of another report concerning noise nuisance:

"The music was still playing loudly at 2.40 this morning seen exchange below Also, could you let me know their Sunday closing time."

Since taking control of the premises, Alaturca Lounge has been the subject of numerous complaints from different spectrums. Mr Algul has consistently failed to cooperate with regulatory authorities, repeatedly failed to provide CCTV footages upon numerous requests.

It's evident that Mr Algul had no intention of providing CCTV footages and instead offered misleading information about its availability. Initially, he advised me to procure the footage from security staff, but later asserted that his CCTV engineer possesses it. This inconsistency has resulted in a misuse of Council time.

Furthermore, Mr Algul has continuously disregarded licensing objectives by operating outside permitted hours, knowingly he is required to apply for TENs.

Despite the Council's persistent efforts to assist Mr Algul in achieving compliance, he has displayed a lack of regard for the safety of his staff and customers by permitting indoor smoking and openly admitting non-compliance with premises licence conditions.

Additionally, Mr Algul's poor management practices and neglect of his responsibilities as a licence holder have had a detrimental impact on the wider community. His recent modifications to the business model have proven to be unsuitable and ineffective.

Recommendations:

The Licensing Authority recommend that the premise licence for the Alaturca Lounge, The Lodge, Kingsbury Road, London NW9 9HA is **revoked**.

Revocation is requested in light of ongoing non-compliances and a wilful disregard for residents affected by the premise activities.

The licensing authority reserve the right to give evidence on any further incidents where the licensing objectives have not been promoted which may take place at, or in the vicinity of the premises, between the service of the application and the hearing and/or during the time allowed for any appeal proceedings.

Please tick ✓ **Yes**

Have you made an application for review relating to this premises before?

☐

If yes, please state the date of that application

Day

Month

Year

--	--	--	--	--	--	--	--

If you have made representations relating to this premises before, please state what they were and when you made them

Checklist

Please tick ✓ Yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate ✓
- I understand that if I do not comply with the above requirements my application will be rejected ✓

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 5). If signing on behalf of the applicant please state in what capacity.

Signature 

Date 22 March 2024.....

Capacity Licensing Inspector.....

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)	
Post town	Post code
Telephone number	
If you would prefer us to correspond with you by e-mail your e-mail address (optional)	

Data Protection: The London Borough of Brent will use this information for the purposes of The Licensing Act 2003 and related purposes. Any member of the public may examine the application form on request. Further information can be found at www.brent.gov.uk/privacy

You are providing your information to Brent Council, contact details business.licence@brent.gov.uk. The Council's Data Protection Officer can be contacted via dpo@brent.gov.uk, or 020 8937 1402.

Your information is collected for the purpose of processing your licence application as required to fulfil the council's duties under the following legislation, statutory or contractual requirement or obligation.

Legislation

Context

14

The information may be shared with the Metropolitan Police, London Fire Brigade and teams within Brent Council, as statutory consultees, the Home Office to ascertain the right to work and HM Revenue and Customs, at their request, to identify potential fraud. The information shall be retained until the licence is surrendered and shall be processed in adherence to your legal rights, including but not limited to the right to withdraw consent, right to copies of your information and right to be forgotten. You have a right to lodge a complaint with the Information Commissioner's Office (www.ico.org.uk)

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

Please return the completed form and any accompanying documents to the following address with a copy to the premises licence holder / Club that the application relates to:-

Licensing Department
Brent Council
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

☎ 020 8937 5359

Email: business.licence@brent.gov.uk

Please follow the instructions in the checklist to submit the relevant copies to the responsible authorities. Contact details shown below:

Chief Officer of Police
Brent Licensing Department
South Harrow Police
Station
74 Northolt Road
Harrow
HA2 0DN

Tel: 020 84231212

North West Area 1
London Fire Brigade
169 Union Street
London
SE1 0LL

Tel: 020 8555 1200 x38778

Trading Standards
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5555

Environmental Health
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5252

Children's Services
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Licensing Authority
Fifth Floor
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ
Tel: 020 8937 5359

Area Planning Service
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Tel: 020 8937 5210

Public Safety Team
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

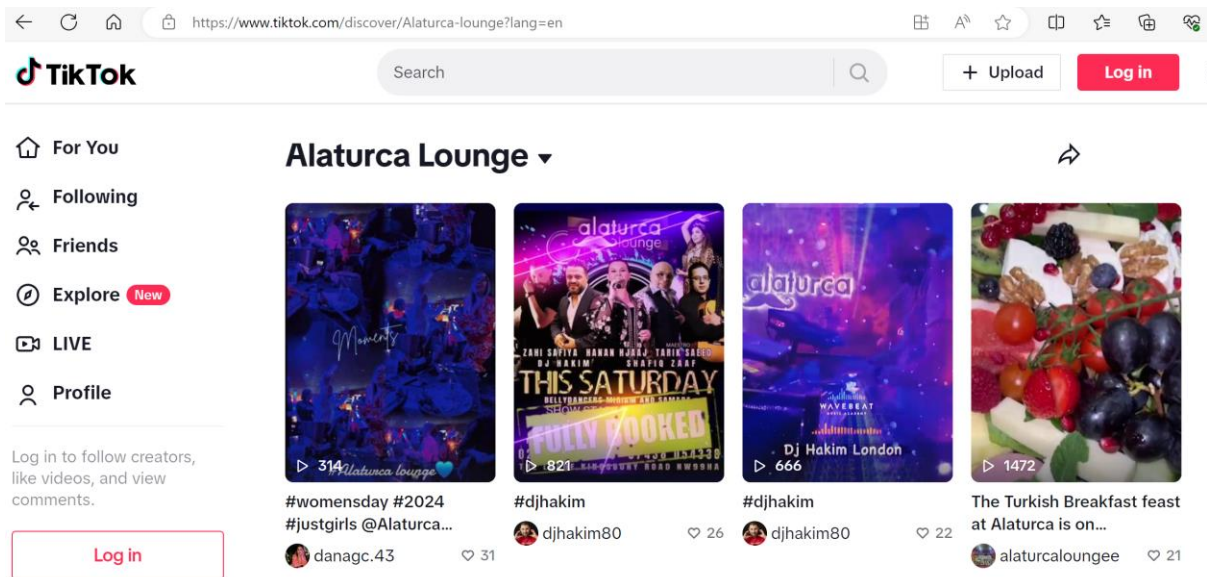
Tel: 020 8937 5359

DAAT
Public Health Directorate
Wembley Centre for Health and
Care
116 Chaplin Road
Wembley
HA0 4UZ

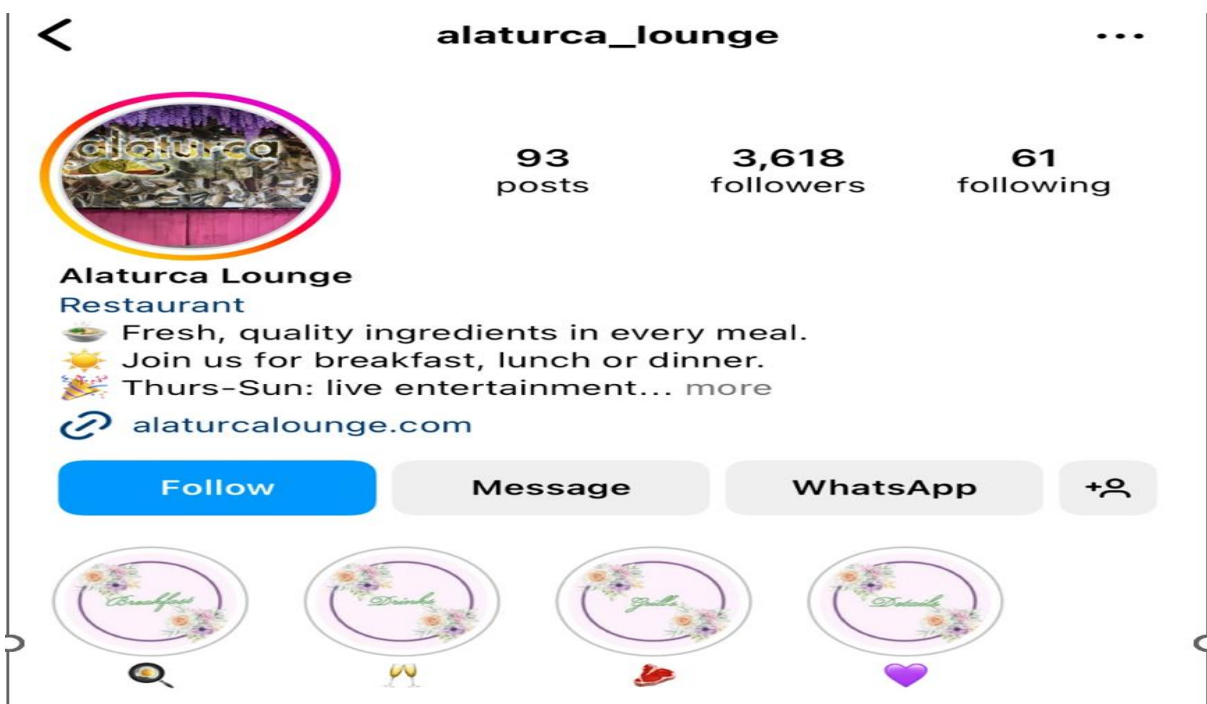
Home Office Immigration Enforcement
Alcohol Licensing Team
Lunar House

40 Wellesley Road
Croydon
CR9 2BY

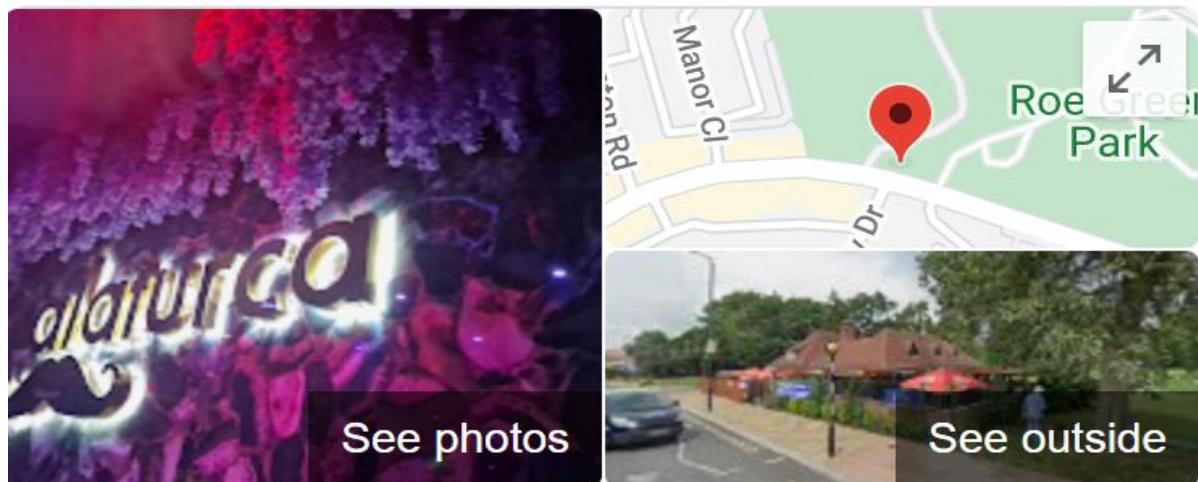
APPENDIX 1 – Images Captured on 19 March 2024



TIK TOK



INSTAGRAM



Alaturca Lounge

Website

Directions

Save

4.2 ★★★★★ 20 Google reviews ⓘ

£20–30 · Mediterranean restaurant

Service options: Serves happy-hour food · Serves vegetarian dishes · Has live music

Located in: [Roe Green Park](#)

Address: Kingsbury Rd, London NW9 9HA

Hours: Tuesday 4 pm–12 am

Wednesday 4 pm–12 am

Thursday 4 pm–12 am

Friday 4 pm–12 am

Saturday 4 pm–12 am

Sunday 4 pm–12 am

GOOGLE

APPENDIX 2

From: [REDACTED]
Sent: Wednesday, May 17, 2023 2:57 PM
To: Esther, Chan <[REDACTED]>
Subject: Re: URGENT Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA

I have already spoken to licence we will apply thank you again but esther just letting u know since i opened [REDACTED] being harrsing me and they always do these games bcos i know them we was friemds before but since i opened this place they being playing games coicil came visit 4 times already anyway tganks for ur help have a nice day

Get Outlook for iOS

From: Esther, Chan [REDACTED]
Sent: Wednesday, May 17, 2023 2:53:37 PM
To: Gokcan Algul [REDACTED]
Subject: RE: URGENT Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA

Dear Mr Algul,

Thank you for your email.

I hope your son makes a speedy recovery.

As expressed in my previous email, please ensure you operate within the provision of your premises licence.

Should you wish to apply for a Temporary Event Notice, please ensure you provide at least 10 working days notice.

If we receive any further complaints that indicate you are undermining the licensing objectives, we are minded to take enforcement action.

Thank you for your co-operation.

Kind Regards

Esther Chan
Licensing Inspector
Regulatory Services
Brent Council

Tel: [REDACTED]
Mob: [REDACTED]

www.brent.gov.uk
@Brent_Council

From: Gokcan Algul [REDACTED]
Sent: 17 May 2023 14:41
To: Esther, Chan [REDACTED]
Subject: Re: URGENT Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA

Hi esther sorry for my late reply my son fall down from bad and he was in hospital for 1 day hes only 10months thabks god hes good now home i have checked the cctv on 7th 12.30 it was staff that was listing music because it was 1 of the employees birthday after their shifts i have spoken to manager and everyone also my cctv guy will send you the camera images sorry again

Get Outlook for iOS

From: Esther, Chan [REDACTED]
Sent: Tuesday, May 16, 2023 9:00:52 AM
To: [REDACTED]
Cc: Licensing Police [REDACTED]
[REDACTED]
Subject: RE: URGENT Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA

Dear Mr Algul,

Thank you for calling me yesterday to confirm receipt of my email.

During our telephone, you stated that the premises close by 11pm daily. As discussed, I would suggest that you investigate the matter and provide me with an update.

Please note, I may request a copy of the CCTV footage as part of my investigation.

In the meantime, should you require to apply for Temporary Event Notice, please visit the below link for information:

<https://www.brent.gov.uk/business/licences-and-permits/alcohol-club-and-entertainment-licences/temporary-event-notice>

Kind Regards

Esther Chan
Licensing Inspector
Regulatory Services
Brent Council

Tel: [REDACTED]
[REDACTED]

www.brent.gov.uk
@Brent_Council

From: Esther, Chan

Sent: 15 May 2023 16:22

To: [REDACTED]

Cc: Licensing Police [REDACTED]

<[REDACTED]>

Subject: URGENT Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA

Importance: High

Dear Mr Algul,

The Licensing Team have been notified that a noise app recording conveyed loud music was received on 7 May 2023 at 12:39 am, which suggest that you are breach of your premises licence by opening beyond your permitted opening hours and providing regulated entertainment without authority.

We have been made aware that you are providing regulated entertainment in the form of recorded/live music and dancing, namely on Thursday, Friday and Saturday without authorisation.

Please can you contact me at your earliest opportunity to discuss the matter.

Kind Regards
Esther Chan
Licensing Inspector
Regulatory Services
Brent Council

Tel: [REDACTED]

Mob: [REDACTED]

www.brent.gov.uk
@Brent_Council

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Brent Civic Centre
Engineers Way
Wembley
Middlesex HA9 0FJ

EMAIL esther.chan@brent.gov.uk

Tel: 07960098200/0208 937 5303

WEB www.brent.gov.uk

Gokcan Algul
Alaturca
The Lodge
Kingsbury Road
London
NW9 9HA

13 July 2023

Our Ref: 11198

Dear Mr Algul,

Licensing Act 2003 – Breach of Premise Licence & Complaint
Re: Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

I am writing to confirm my visit on Tuesday 11 July 2023, to discuss ongoing complaints of noise nuisance in the form of music emanating from the premises.

The Council have received complaints alleging that you have been providing regulated entertainment, which normally takes place three nights every week on Thursdays to Saturdays, from 22:00hrs to 02:00hrs/03:00hrs.

You stated that you provide music nights one to two times per week from 20:00hrs to 23:00hrs. As a voluntary measure, you employ one to two door supervisors every Thursday to Sunday.

My investigation revealed clear evidence of non-compliance with several key conditions stipulated in the premise licence. These conditions must be adhered to in order to uphold the licensing objectives.

Specifically, the following conditions have been found to be breached:

Condition 6 - The Licence holder/DPS/Manager shall inspect and test that the CCTV is operational and working correctly on a weekly basis. A signed and dated record of the CCTV examination and any findings shall be kept on the premises and made available to the police and authorised officers of the Local Authority on request.

Condition 7- A ‘Challenge 25’ policy shall be adopted and adhered to at all times.

Condition 9 - A sign stating “No proof of age – no sale” shall be displayed at the point of sale.

Condition 14 - No noise or vibration shall be detectable at any neighbouring noise sensitive premises.

Condition 15 - Notices asking customers to leave quietly shall be conspicuously displayed at all exits.

Condition 16 - The playing of live or recorded music shall not be permitted in any external area after 21.00hrs.

Condition 17- A copy of the premises licence summary and the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

Condition 18 - Any staff directly involved in selling alcohol for retail to consumers and managers shall undergo basic training of Licensing Act 2003 legislation. This shall be documented and signed for by the DPS and the member of staff receiving the training. This training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.

Condition 19 - An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

- (a) all crimes reported to the venue**
- (b) all ejections of patrons**
- (c) any complaints received**
- (d) any incidents of disorder**
- (e) any faults in the CCTV system**
- (f) any refusal of the sale of alcohol**
- (g) any visit by a relevant authority or emergency service.**

Condition 24 - A residual current device (RCD), having a rated residual operating current not exceeding 30 milliamps, shall be provided to any socket or power supplies to be used for temporary stage, band or disco equipment, likely to be accessible to performers, staff or public.

Condition 25 - Any socket outlets (or other power supplies used for DJ equipment, band equipment and other portable equipment) that are accessible to performers, staff or the public shall be suitably protected by a residual current device (RCD having a rated residual operating current not exceeding 30 milliamps).

Condition 28 - A capacity specific risk assessment shall be conducted by a professionally qualified risk assessor. This assessment will include holding capacity, exit capacity and the calculations to demonstrate how that was reached, the lower of the two numbers shall be the final capacity. The guidance used for this capacity calculation must be quoted. This risk assessment shall be appraised annually or at the time of any building or layout structural works.

Please note that I will be conducting an unannounced visit to your premises to assess the compliance with the conditions outlined in your premises licence.

May I remind you that the licensee and DPS are expected to know all the conditions on your premises licence and to have made provisions with your staff so that none of these conditions are

breached. You are also required to know the hours you are authorised for the licensable activities you have been granted by the Licensing Authority.

In addition to licensing controls, the Council has a duty under the Environment Protection Act 1990, to investigate noise complaints and if a noise is found to exist, enforcement action will be taken against you. You must take appropriate steps to ensure that no noise is emanating from your premise.

Should we find evidence that you are failing to uphold the licensing objectives, the premise licence may be subject to a review and you may be prosecuted.

Please do not hesitate to contact me if you require further clarification.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'E Chan'.

Esther Chan
Licensing Inspector
Regulatory Services

cc. Brent Licensing Police

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APPENDIX 4



Front Entrance



Lobby Entrance into Premises

APPENDIX 4



Neon Signs at Rear of Premises



Neon Signs at Rear of Premises



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Gokcan Algul
Alaturca
The Lodge
Kingsbury Road
London
NW9 9HA

16 August 2023

Our Ref: 11658

Dear Mr Algul,

Licensing Act 2003 –Complaint

Re: Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

I am writing to address a matter that has recently come to our attention and requires your immediate consideration.

The Council has received complaints regarding potential breaches of licensing regulations pertaining to your establishment.

It has been alleged that events exceeding the permissible operational hours and licensable activities have taken place at your premises. Notably, events titled '*Chaabi Moroccan Night*' on Thursday 3 August 2023 and '*TIIW TIIW*' on Sunday 6 August 2023.

In light of these allegations, the Council is currently conducting an investigation to ascertain the accuracy of the claims made. To facilitate this inquiry, we kindly request your assistance in providing CCTV footage for the aforementioned dates and times covering both the internal and external views of the premises:

- **Thursday 3 August 2023 – 23:00hrs to 04:30hrs**
- **Sunday 6 August 2023 – 23:00hrs to 04:30hrs**

Moreover, we would like to bring to your attention that an event has been advertised to take place on the Sunday 27 August, 2023. Our records indicate that the Council have not received a Temporary Event Notice aimed at extending the permissible hours for licensable activities.

It is imperative that you adhere to the above Act in order to uphold the licensing objectives. We wish to highlight that unauthorised activity takes place either:

- without a valid licence / certificate / notice (Premises Licence, Club Premises Certificate or Temporary Event Notice)
- operating outside the authorised hours displayed on your licence / certificate / notice
- providing licensable activity which is not authorised by your licence / certificate / notice
- breaching a condition placed on your licence / certificate / notice
- when an appointed designated premises supervisor on a premises licence withdraws their consent (no longer at the premises) or does not hold a valid personal licence and you continue to sell alcohol.

Enforcement action will be taken by either the licensing authority or Metropolitan Police as this is a serious licensing offence under Section 136 Licensing Act 2003 and if prosecuted you could face an unlimited fine and/or 6 months imprisonment. We may also consider the review of the premises licence.

In view of the above, we kindly request that you contact me at your earliest convenience to discuss arrangements for the provision of the requested CCTV footage. Your prompt attention to this matter will be highly appreciated.

If you require any clarification, please do not hesitate to contact me.

Yours faithfully,



Esther Chan
Licensing Inspector
Regulatory Services

cc. Brent Licensing Police

APPENDIX 9

From: Gokcan Algul [REDACTED]

Sent: Thursday, August 31, 2023 2:53 PM

To: Esther, Chan [REDACTED]

Subject: Re: URGENT - Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Hi esther sorry yesterday when mohammed came i was in airport my grandmother had heart attack i am in istanbul in hospital i will send my cctv guys number to your mobile

From: Esther, Chan [REDACTED]

Sent: Wednesday, August 30, 2023 8:58:52 AM

To: Gokcan Algul [REDACTED]

Cc: Serdouk, Mohammed [REDACTED]

Subject: RE: URGENT - Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Dear Mr Algul,

As I have not heard from you nor your security team, please be informed an Officer will visit the premises today to collect the footage today.

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

Tel: 0208 937 5303

[REDACTED]

www.brent.gov.uk

@Brent_Council

From: Esther, Chan

Sent: 25 August 2023 13:43

To: Gokcan Algul [REDACTED]

Subject: RE: URGENT - Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Dear Mr Algul,

Further to my email below, I am still awaiting a reply in respect of the requested CCTV footage.

Can we arrange a date and time to collect the footage next week - I can visit the venue to collect the footages?

APPENDIX 9

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

Tel: 0208 937 5303

[REDACTED]

www.brent.gov.uk

@Brent_Council

From: Esther, Chan

Sent: 22 August 2023 14:26

To: Gokcan Algul [REDACTED]

Subject: RE: URGENT - Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Dear Mr Gokcan,

Thank you for your email.

I am sorry to hear that you feel harassed. Our duty is to verify the complaints and help you achieve compliance by upholding the licensing objectives.

If we feel the complaints are from a vexatious or frivolous nature, we will take appropriate action to avoid disruption to your business.

In the case that we find evidence that you are failing to comply with the Licensing Act 2003, we will consider the review of the premise licence or/and prosecution if we have exhausted all avenues to help you achieve compliance.

As you are aware, some of complaints consist of matters that may not fall in the jurisdiction of the Licensing Team, therefore other departments from the Council or external agencies may also communicate with you.

Please let me know how you intend to deliver the USB footages.

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

Tel: 0208 937 5303

[REDACTED]

APPENDIX 9

www.brent.gov.uk

@Brent_Council

From: Gokcan Algul [REDACTED]

Sent: 19 August 2023 12:52

To: Esther, Chan [REDACTED]

Subject: Re: URGENT - Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Hi Esther it's getting more and more ridiculous each day. First health and safety can come anytime. Last time Lady came because of shisha she told me the roof has to be open for 50% but in the same time she said she's not exporting while my roof is open and closes but my 50% is from the side all sides are open which you said it last time you came as well also I have got expert in and we are more than open 50% it was 2 days no problem now serving alcohol to under age haven't 200 ppl what's next I am wondering it's better to close it down to be honest because I'm only getting harassed I will be sending you 3 days of CCTV footage also we don't allow underage we have security that checks IDs we have 3 sections outside 2 sections are smoking and 1 section is for families coming to the side inside can only take 80 seats let's say we push it to 100 where the other 100 go and sit on top of each other ?? Like I said since I opened [REDACTED] is harassing me because we do the same business but I will take this further to I will get a solicitor involved and I am sure whoever reported me will be a false identity I have spent lots of money and time to open when I took over this place it has so much enforcement and the first thing I did was to work with Brent and I took all the enforcement of but this is not fair anyway

Thanks

Get Outlook for iOS

From: Esther, Chan [REDACTED]

Sent: Friday, August 18, 2023 6:02:51 PM

To: Gokcan Algul [REDACTED]

Cc: Licensing Police [REDACTED]
[REDACTED]

Subject: RE: URGENT - Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Dear Mr Algul,

Further to my email below, I have received another complaint alleging that you were opening beyond your permitted hours on Thursday 10 August 2023. It has been reported that you are also permitting over 200 customers to smoke inside the premises and supplying alcohol to teenagers.

In light of the seriousness of the complaint, I wish to request additional CCTV footage. Please see below dates and times to confirm the footages I need.

- Thursday 3 August 2023 – 23:00hrs to 04:30hrs
- Sunday 6 August 2023 – 23:00hrs to 00:30hrs
- Thursday 10 August 2023 – 23:00hrs to 03:00hrs.

APPENDIX 9

Please note, my colleague from the Food Safety Team may contact you concerning smoking in a substantially enclosed area.

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

Tel: 0208 937 5303

[REDACTED]

www.brent.gov.uk

@Brent_Council

From: Esther, Chan

Sent: 18 August 2023 08:53

To: Gokcan Algul [REDACTED]

Subject: RE: URGENT - Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Dear Mr Algul,

Thank you for your email.

I note you stated that the tiw tiw date was cancelled, therefore I would request footage from 23:00hrs to 00:30hrs to verify that the premises was closed in the line with the terminal hours on the premises licence.

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

Tel: 0208 937 5303

Mob: [REDACTED]

www.brent.gov.uk

@Brent_Council

From: Gokcan Algul [REDACTED]

Sent: 17 August 2023 17:41

To: Esther, Chan [REDACTED]

APPENDIX 9

Subject: Re: URGENT - Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Hi Esther hope you're well I have spoken to CCTV guy he's coming to put the dates you want to USB also the date was canceled if you look at the page yes we have an event on 27th August but we close

On our time we do not extend the hours but I have spoken to my agent and I will

Apply for temporary licence also severely we are getting attacked from our competitors since we open and I have spoken to the agent to withdraw the licence I have spoken to police for their allegations and I send them the proof that what they said wasn't true so they can update their system I have no problem with you Esther because I know you're only doing your job but believe me since I opened I'm only getting harassed anyway I will call you when I have USB ready thank you very much have a nice day

Get Outlook for iOS

From: Esther, Chan [REDACTED]

Sent: Wednesday, August 16, 2023 10:09:34 AM

To: gokcan [REDACTED]

Cc: Licensing Police [REDACTED]
[REDACTED]

Subject: URGENT - Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Dear Mr Algul,

Please find attached letter, which requires your immediate attention.

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

Tel: 0208 937 5303

[REDACTED]

www.brent.gov.uk

@Brent_Council

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EMAIL [REDACTED]

Tel: [REDACTED]/0208 937 5303

WEB www.brent.gov.uk

Gokcan Algul
Alaturca
The Lodge
Kingsbury Road
London
NW9 9HA

8 September 2023

Our Ref: 11658

Dear Mr Algul,

Licensing Act 2003 –Complaint

Re: Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Further to my letter dated 16 August 2023, I am writing to remind you that I have not received the requested CCTV recordings.

On Wednesday 23 August 2023, you advised me that your security team will provide the CCTV recordings, however the security team did not contact me and you did not provide me with their contact details.

On Wednesday 30 August 2023 at 11:00hrs, Licensing Officer, Mohammed Serdouk visited the premises in attempt to obtain the CCTV recordings. At the time of Mr Serdouk's visit, he was made aware that you were travelling abroad due to personal reasons. It has been noted that your member of staff, [REDACTED] was unable to operate the CCTV system.

Subsequent to Mr Serdouk's visit, I received an email from you on Thursday 31 August 2023 to confirm that you were at the airport when Mr Serdouk visited the premises and you will provide me with the contact details for your CCTV engineer.

On Wednesday 6 September 2023 at 15:40hrs, I visited the premises and spoke with a member of staff known to be [REDACTED]. Although [REDACTED] claimed she had been trained on licensing in her previous job, she was unable to demonstrate that she was familiar with the conditions embedded on the premises licence.

Shortly after my engagement with [REDACTED] you arrived at the premises to explain that you had communicated with your CCTV engineer to obtain the CCTV recordings. Due to an injury, he has not been able to action the task. You confirmed that the requested CCTV recordings are available.

At the time of my visit, it was pointed out to you that open drinking vessels including glass containers were located outside the premises. You stated that these vessels belonged to patrons that attended a recent event hosted in the park.

You were informed that the Council are receiving further complaints alleging that you are operating beyond your permitted hours.

I would like to highlight that following Mr Serdouk's and my recent visit, it has been made apparent that you have not fully complied with the following conditions embedded on the premises licence:

Condition 1 - CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.

Condition 5 - A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premise is open. This staff member must be able to provide a Police or Authorised Council Officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

Condition 6 - The Licence holder/DPS/Manager shall inspect and test that the CCTV is operational and working correctly on a weekly basis. A signed and dated record of the CCTV examination and any findings shall be kept on the premises and made available to the police and authorised officers of the Local Authority on request.

Condition 7 - A 'Challenge 25' policy shall be adopted and adhered to at all times

Condition 8 - Customers shall not be permitted to take any open drink container outside the premises as defined on the plan submitted to and approved by the Licensing Authority.

Condition 9 - A sign stating "No proof of age – no sale" shall be displayed at the point of sale.

Condition 15 - Notices asking customers to leave quietly shall be conspicuously displayed at all exits.

Condition 17 - A copy of the premises licence summary and the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

Condition 18 - Any staff directly involved in selling alcohol for retail to consumers and managers shall undergo basic training of Licensing Act 2003 legislation. This shall be documented and signed for by the DPS and the member of staff receiving the training. This training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.

Condition 19.- An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

- (a) all crimes reported to the venue*
- (b) all ejections of patrons*
- (c) any complaints received*
- (d) any incidents of disorder*
- (e) any faults in the CCTV system*
- (f) any refusal of the sale of alcohol*

(g) any visit by a relevant authority or emergency service.

Condition 24 - A residual current device (RCD), having a rated residual operating current not exceeding 30 milliamps, shall be provided to any socket or power supplies to be used for temporary stage, band or disco equipment, likely to be accessible to performers, staff or public.

Condition 25. -Any socket outlets (or other power supplies used for DJ equipment, band equipment and other portable equipment) that are accessible to performers, staff or the public shall be suitably protected by a residual current device (RCD having a rated residual operating current not exceeding 30 milliamps).

Condition 28 - A capacity specific risk assessment shall be conducted by a professionally qualified risk assessor. This assessment will include holding capacity, exit capacity and the calculations to demonstrate how that was reached, the lower of the two numbers shall be the final capacity. The guidance used for this capacity calculation must be quoted. This risk assessment shall be appraised annually or at the time of any building or layout structural works.

In light of the number of complaints, may I remind that it is your duty to ensure that licensable activities and hours of operation are in accordance with those listed on your premises licence. You must also ensure that the conditions attached to your premise licence are adhered to.

If we find evidence, which indicates that you are undermining the licensing objectives, your premise licence will be reviewed.

Now that the implications have been made clear to you, I trust your co-operation in this matter. Please be aware that the Police and Council Officers shall conduct visits to ensure compliance is achieved.

If you require any clarification, please do not hesitate to contact me.

Yours faithfully,



Esther Chan
Licensing Inspector
Regulatory Services

cc. Brent Licensing Police

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APPENDIX 11

Statement of Witness

NC/03377/23

Criminal Justice Act 1967,S9; Magistrates' Court Act 1980, ss5A(3)(a) and 5B; Magistrates' Court Rules 1981,r.70

Statement of : **Diane Lewis**

Age of Witness : '**Over 21**' (*True age to be shown where witness is a juvenile or person involved in serious crime enquiry, otherwise 'over 21' shall suffice*).


Occupation of Witness: **Nuisance Control Officer**

Address **Brent Civic Centre, Engineers Way, Wembley, Middlesex, HA9 0FJ.**

Tel No : **(020) 8937 5252**

This statement consisting of TWO pages signed by me is true to the best of my knowledge and belief and I make it known that if this is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything I know to be false or do not believe to be true.

Dated:.....18/12/23.....

Signed:..........

I am employed as a Nuisance Control Officer for Resident Services at the London Borough of Brent. My duties involve dealing with investigations into complaints of statutory noise nuisance which will include proactive, planned visits to premises under such investigation.

On 6th November 2023, I attended the premises known at the Alaturca Lounge, Roe Green Park, Kingsbury, London, NW9 9HA along with Licensing Inspector Esther Chan, Constable Walter Hotobah During and Brent Council Security Officer Yusuf Jama. We arrived at the premises at 00:15 hours.

On approach to the premises, I could hear loud amplified music coming from the premises at what I considered to be likely statutory nuisance levels. Ms Esther Chan and I spoke with the Designated Premises Supervisor, Mr Gokcan Algul at the front of the premises. Ms Chan advised Mr Algul that the Council had received further complaints regarding loud amplified music and allegations of breaches of conditions relating to their terminal hours.

We entered the premises where I witnessed loud amplified music being played by a DJ from within. There was a large number of patrons within the premises and a degree of smoke as a number of people could be seen smoking at tables. The smoking was of shisha pipes and cigarettes. There were no clear openings to the premises to allow the ventilation of smoke. To the rear of the premises was an area which was semi enclosed and used for smoking. I

observed that when the door to this area was opened by patrons or staff, there was a degree of breakout noise allowing escape of noise externally.

Due to the volume of the music, I asked Mr Algul to accompany me to the opposite side of the main road. The purpose of the visit was to allow Mr Algul to witness noise levels outside of the nearest residential properties. We stood outside residential properties on the junction of Old Kenton Road and Sedum Close where loud amplified music could clearly be heard. I am of the opinion that due to the level of music at the location, there was a likelihood that the music would be causing a statutory nuisance to the residents within these properties. Mr Algul advised that he had already monitored the noise levels from the outer perimeter of the premises. However, he admitted that the music was excessive and that he was hosting a birthday party for himself. He advised that the sound insulation had been installed as part of measures agreed by the Nuisance Control Team to minimise breakout noise of loud amplified music. Mr Algul advised that there had been a delay in the installation of a noise limiter at the premises due to there being no available technician to install it and he was unable to confirm when it would be fitted. I advised Mr Algul that the music levels needed to be lowered with immediate effect.

Ms Chan and I discussed further with Mr Algul matters relating to breaches of licence conditions and breaches to the Noise Abatement Notice served upon Mr Algul dated 30/07/23 before leaving the premises.

Dated:.....18/12/23.....

Signed:..........

RESTRICTED (when complete)

MG11

STATEMENT OF WITNESS*(Criminal Procedure Rules, r. 16.2; Criminal Justice Act 1967, s. 9)*

URN

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Statement of: CONSTABLE Walter Hotobah During

Age if under 18: Over 18

Occupation: Police officer

This statement is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: 

Date: 14 Dec. 23

This statement concerns the time when I accompanied Licensing Inspector Esther Chan from Brent Council on a visit to carry out a Licensing check at ALATURCA, THE LODGE, KINGSBURY ROAD, LONDON, NW9 9HA on Sunday the 5th November 2023.

I will refer to ESTHER CHAN (ESTHER), YUSUF JAMA (YUSUF), DIANE LEWIS (DIANE) and GOKCAN ALGUL (GOKCAN) throughout this statement as they were the other people in attendance on the evening spanning from the 5th to the 6th of NOVEMBER 2023.

The ALATURCA LOUNGE, THE LODGE, ROE GREEN PARK, KINGSBURY ROAD, NW9 9HA is a Turkish bar and restaurant. Inside, the venue appeared to look more like a nightclub with music playing, neon lights all over the place and it was very smoky. People were allowed to smoke both cigarettes and shisha inside the venue.

I attended this location at 2345HOURS and met with ESTHER CHAN who is the licensing inspector, DIANE LEWIS the nuisance control officer and YUSUF JAMA, who is the security officer. We met GOKCAN ALGUL who is the manager of ALATURCA once we arrived at the venue. As I exited the vehicle to attend the venue, I could hear loud music coming from the venue which was over 250ft away. I could also see that there were several cars were parked on the pavement directly opposite the venue which people exited and left there to attend ALATURCA. I then met up with ESTHER, DIANE AND YUSUF who were sat in a car which was parked on KINGSBURY ROAD about 100ft away from the venue. I then entered their car and greeted all parties inside. ESTHER explained that there have been complaints related to breach of terminal hours and nuisance. ESTHER stated that she has engaged with the manager of the business to obtain CCTV footage to verify the complaints. These attempts to gain CCTV footage has been unsuccessful as she has been given several excuses as to why this could not be done by the manager. ESTHER explained that she has also spoken with a neighbouring business operator who lives within close proximity to ALATURCA LOUNGE and advised them and neighbours to report complaints to the Licensing Team. ESTHER stated that the venue licence closing time was only supposed to be until 11pm but reports given suggested that the venue

Signature: 

Signature Witnessed by:

RESTRICTED (when complete)

Continuation of Statement of: CONSTABLE Walter Hotobah During

stays open until 3am. Whilst we were sitting and discussing this in the car, I witnessed several people enter the venue of the ALATURCA at and after 0015HOURS on the 6th NOVEMBER 2023. Once this had been discussed and all parties had been informed of the issues, we all left the car and walked up to the venue ALATURCA and were greeted by security. We explained who we were, identified ourselves and asked to see the manager, GOKCAN. Once the doors to the venue were opened the music was very loud, there were a lot of people and they were dancing, smoking cigarettes and smoking shisha. The place was filled with smoke and all the windows and doors were closed. There was food being cooked on a grill inside the venue right by the entrance and served to those attending the venue. I also observed alcohol being served from the bar. The team of us then split up to look around the venue further. It was clear that they were open well after their agreed licensing closing time with alcohol still being served and were allowing people to smoke inside the venue with no ventilation. ESTHER, YUSUF, DIANE and I then exited the venue to discuss the licencing agreements further with the GOKCAN of ALATURCA. ESTHER explained that he was not supposed to be open and the GOKCAN kept saying that it was his birthday which was why the venue was open later. ESTHER and the rest of the team then went back inside the venue with GOKCAN to assess some of the other issues inside of the venue. After we had finished talking, an altercation took place and some people exited the venue and started to argue. This caused a disturbance in the street as they were screaming and shouting in the middle of the road.

Witness Signature: *PC DURING 28/11/23*

Signature Witnessed by:



Indoor Shisha Smoking

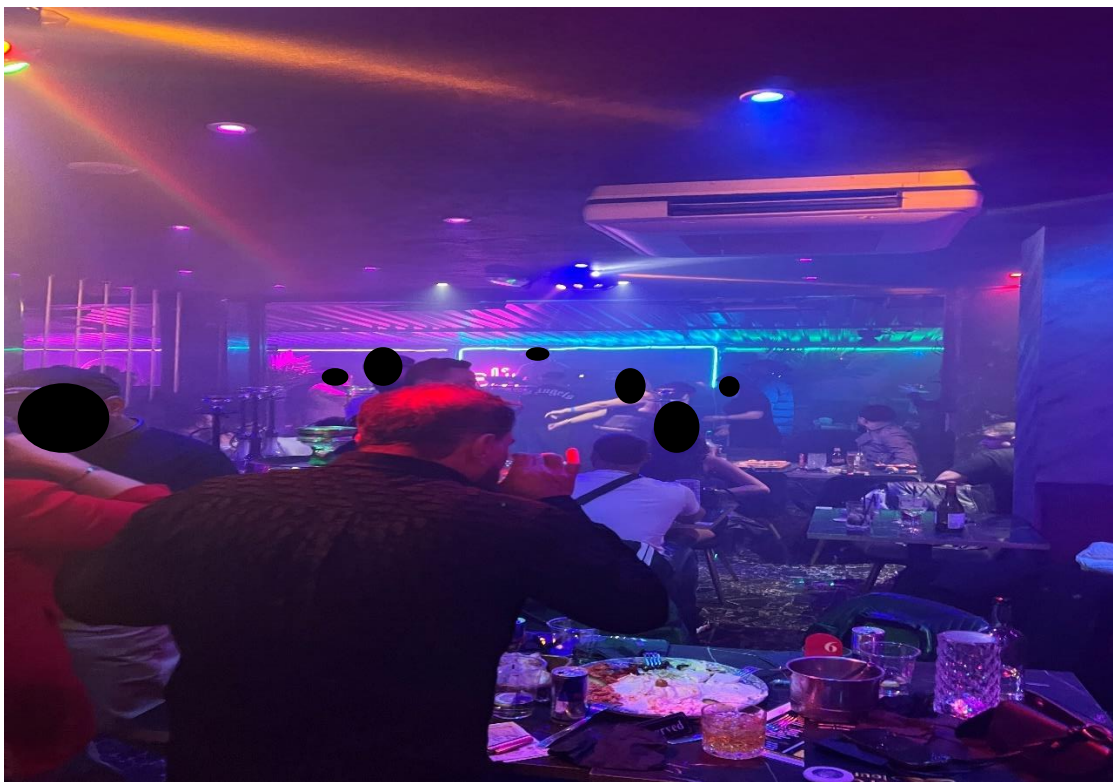


Indoor Shisha Smoking

APPENDIX 13



Indoor Shisha and Cigarette Smoking



Patrons, Seated, Standing and Dancing

APPENDIX 13



Substantially Enclosed/Crowded Area



Smoky Area Inside Premises

APPENDIX 13



Shisha Pipes and Hot Charcoal Unattended Located in Rear External Area



Patrons Seated in Rear of Premises

APPENDIX 13



Cigarette Butts Disposed in Planter by Front Lobby Entrance



Vehicles Parked on Pavement Opposite Premises



Vehicles Parked on Pavement Opposite Premises

APPENDIX 14

From: [Philip.Bristow](#) [REDACTED]
Sent: 07 November 2023 14:42
To: [gokcan](#) [REDACTED]
Cc: Business Licence <[REDACTED]>
Subject: Alaturca Lounge, Kingsbury Road, NW9 9HA - Police Warning Letter - Breach of Premises License
Importance: High
Good afternoon Mr Algul,

You may or may not be aware but my colleagues attended your venue regarding an incident that occurred on the 15th of October 2023 at 02.45hours.

Officers have attended your venue on the call that was made to police at 02.45hours and police have been on scene from 02.50hours on the 15th of October 2023 whereby they have been inside your venue at 03.05hours and it is clear that customers are still drinking at tables.

Below I have cut and paste the conditions of your premises license for the times the licence authorises the carrying out of licensable activities. As you can see it clearly states that your venue should have been closed by 23.00hours.

Your opening hours and sale of alcohol must cease at 23.00 hours and no TEN was in place.

You appear to be operating beyond your licensable hours which is a clear breach of your premises License.

Please treat this e-mail as a formal police warning for breaching your premises License. If there is any repeat breaches of your premises license, I will have to look at reviewing your License.

I would suggest you carefully read through the conditions and operating hours of your premises License to make sure you are operating legally.

Please feel free to contact me if you wish to discuss this matter further.

Yours Sincerely

PC BRISTOW 3193NW

NW BCU - Brent Licensing

[Philip.Bristow](#) [REDACTED]
[REDACTED]

The opening hours of the premises / Sale or Supply of Alcohol:(For consumption on the premises)

Day Start Time End Time

Monday 09:00- 23:00

Tuesday 09:00- 23:00

Wednesday 09:00- 23:00

Thursday 09:00- 23:00

Friday 09:00- 23:00

Saturday 09:00- 23:00

Sunday 09:00- 23:00



EMAIL [REDACTED]

Tel: [REDACTED]/0208 937 5303

WEB www.brent.gov.uk

Gokcan Algul
Alaturca
The Lodge
Kingsbury Road
London
NW9 9HA

13 November 2023

Our Ref: 11658

Dear Mr Algul,

Licensing Act 2003 – Unauthorised Licensable Activities
Re: Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

I am writing to confirm my visit at the above premises with officers from the Nuisance Control Team and Queensbury Safer Neighbourhood Team on Monday 6 November 2023 at 00:10hrs.

At the time of my visit, you informed me that you were hosting an event in celebration of your birthday. You stated that your agent [REDACTED] had submitted a Temporary Event Notice (TEN) to run the event from Sunday 5 November to 6 November 2023 and finish at 03:00hrs. You were unable to provide written acknowledgement from the Council to confirm receipt of your TEN application.

According to our records, the Council have not received a TEN for the aforementioned event. In this case, it is apparent that you providing unauthorised licensable activities.

You were reminded that the request for CCTV recordings for the below dates in August 2023 remain outstanding. You confirmed that the CCTV recordings are still available, however your engineer had injuries, which prevented them to action the request.

- **Thursday 3 August 2023 – 23:00hrs to 04:30hrs**
- **Sunday 6 August 2023 – 23:00hrs to 04:30hrs**
- **Thursday 10 August 2023 – 23:00hrs to 03:00hrs**

In addition to the above request, I would also like to review CCTV recordings for the following dates:

- **Friday 20 October 2023 – 00:30hrs to 03:30hrs**
- **Monday 23 October 2023 - 00:30hrs to 03:30hrs**

- **Friday 27 October 2023 – 00:30hrs to 03:30hrs**
- **Monday 6 November 2023 - 00:30hrs to 03:30hrs**

Please contact me by Friday 17 November 2023 to make arrangements to collect the CCTV footages.

If you require any clarification, please do not hesitate to contact me.

Yours faithfully,



Esther Chan
Licensing Inspector
Regulatory Services

cc. Brent Licensing Police
Queensbury SNT
Nuisance Control Team



EMAIL [REDACTED]

Tel: [REDACTED]/0208 937 5303

WEB www.brent.gov.uk

Gokcan Algul
Alaturca
The Lodge
Kingsbury Road
London
NW9 9HA

15 January 2024

Our Ref: 13687

Dear Mr Algul,

Licensing Act 2003 – Unauthorised Licensable Activities

Re: Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

I am writing to inform you that I have been made aware that Ms Diane Lewis, Nuisance Control Officer visited the above premises on Sunday 7 January 2024 following a noise complaint.

At the time of the visit, you informed Ms Lewis that you had a Temporary Event Notice (TEN) in place. You advised that I was aware of the TEN authorisation.

According to our records, the Council have not received a TEN for the above period. In this case, it is apparent that you providing unauthorised licensable activities.

It would appear that you are hosting regular events at the premises without authorisation, therefore I request that you provide CCTV recordings of the following dates and times.

- **Sunday 31 December 2023 – 23:30hrs to 00:00hrs**
- **Monday 1 January 2024 – 02:00hrs to 03:30hrs**
- **Tuesday 2 January 2024 - 02:00hrs to 03:30hrs**

- **Thursday 4 January 2024 - 23:30hrs to 00:00hrs**
- **Friday 5 January 2024 - 02:00hrs to 03:30hrs**

- **Saturday 6 January 2024 - 23:30hrs to 00:00hrs**
- **Sunday 7 January 2024 - 00:30hrs to 01:30hrs**

Please contact me by **Friday 19 January 2024** to make arrangements to view and collect the CCTV footages.

If you require any clarification, please do not hesitate to contact me.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'E Chan'.

Esther Chan
Licensing Inspector
Regulatory Services

cc. Brent Licensing Police
Nuisance Control Team

APPENDIX 17

From: Esther, Chan

Sent: Thursday, January 18, 2024 10:15 AM

To: Gokcan Algul [REDACTED]

Cc: Philip.Bristow [REDACTED]

Subject: RE: URGENT Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Dear Mr Algul,

I am writing to confirm my visit at the above premises yesterday to hand deliver the attached letter to you in person.

At the time of my visit, you were advised that the Licensing Police also sent an email requesting CCTV footage following a recent incident and awaiting a response from you. I understand that you are now in communication with PC Bristow regarding the incident.

You stated that you intend to close the premises temporarily after this weekend to resolve issues connected to the business and will resume business once the issues have been fully rectified.

I would be appreciative if you could confirm in writing the last business day and notify the Licensing Authority when you intend to re-open.

In the meantime, please prepare the requested CCTV footages from both the Police and I and contact me to arrange collection.

Thank you.

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

Tel: 0208 937 5303

[REDACTED]

www.brent.gov.uk

@Brent_Council

From: Gokcan Algul [REDACTED]

Sent: 17 January 2024 17:50

To: Esther, Chan [REDACTED]

Subject: Re: URGENT Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

This is what i mean just because we done 1 mistake they are attacking me

Sent from Outlook for iOS

From: Esther, Chan [REDACTED]

Sent: Monday, January 15, 2024 2:29:05 PM

To: Gokcan Algul [REDACTED]

Cc: Licensing Police [REDACTED]
[REDACTED] ENS Noise Team
[REDACTED]

Subject: RE: URGENT Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Dear Mr Algul,

Please find attached letter, which requires your immediate attention.

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

Tel: 0208 937 5303

Mob: [REDACTED]

www.brent.gov.uk

@Brent_Council

Mr Gokcan Algul
Alaturca
The Lodge
Kingsbury Road
NW9 9HA

19 April 2024

Our Ref: 31169

Dear Mr Algul,

Licensing Act 2003 (Section 51) – Review of the Premises Licence
Re: Alaturca, The Lodge, Kingsbury Road, NW9 9HA

In support of the above review application, I wish to include the below supplementary evidence to provide an overview of the type of events taking place. The evidence also reveals the fact that the licence holder has been operating beyond the permitted hours of the premises licence:

- **Appendix EC/18 – Witness Statement Rhea Vagarwal**
- **Appendix EC/19 – Brent Council CCTV Footages/Summary**
- **Appendix EC/20 – Brent Council CCTV CCTV Still Images /Summary**
- **Appendix EC/21 – Instagram Recordings**
- **Appendix EC/22 – Event Adverts**

Yours faithfully



Esther Chan
Licensing Inspector
Regulatory Services

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LONDON BOROUGH OF BRENT AND HARROW

TRADING STANDARDS SERVICE

Witness Statement

(C.J.Act 1967 - S.9, M.C. Act 1980 – ss5A(3)(a) and 5B, M.C. Rules 1981 r.70)

Statement of: Rhea Vagarwal

Age if under 18: Over 18

Occupation: Assistant Regulatory Services Officer

This statement (consisting of two pages signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.

Dated Monday 15 April 2024

Signature



5 My name is Rhea Vagarwal. I am an Assistant Regulatory Services Officer at Brent Council.

On Friday 15 March 2024 along with my colleague Esther Chan a Licensing Inspector, I visited Brent Council's CCTV Control Room to view recordings surrounding the premises known as Alaturca on Kingsbury Road, London, NW9 9HA.

10


Officer Chan and I checked various dates/times and found customers entering and leaving the premises beyond the licensable hours attached to the premises licence.

Signature



Continuation of witness statement of: Rhea Vagarwal

The relevant CCTV footages and still images were extracted to form part of The Licensing Authority's supplementary evidence in conjunction with social media adverts and recordings
15 of the venue (Appendix 19-22).

Signature 

APPENDIX EC/19

Date	Time	Description
Sunday 31 December 2023	03:00hrs to 03:31hrs	Approximately 25 individuals exit the premises A few vehicles parked on double yellow lines outside the venue
Monday 1 January 2024	04:51hrs to 04:52hrs	A group of 5 individuals loiter outside the premises whilst 2 individuals exit
Saturday 27 January 2024	02:21hrs to 02:23hrs	8 females exit the premises with one individual holding balloons
Saturday 27 January 2024	03:48hrs to 03:49hrs	2 males exit the premises whilst 1 of them locks the gates of the premises
Sunday 28 January 2024	03:43hrs to 03:47hrs	Large crowd, approximately over 15 people disperse from the premises No sign of SIA controlling the crowd that congregate on the public highway 03:44:29hrs - A male wearing black clothing exits the premises and is seen holding an open container (<i>condition 8 - Customers shall not be permitted to take any open drink container outside the premises as defined on the plan submitted to and approved by the Licensing Authority.</i>)
Sunday 14 January 2024	01:49hrs to 01:51hrs	Multiple individuals leave the premises at different timings 01:49hrs - A car stops on the main road in front of the premises to pick up passengers who exited from the premises




APPENDIX EC/20

Date	Time	Description
Saturday 2 September 2023	03:30hrs	7 individuals exit the premises and loiter outside
Sunday 3 September 2023	01:11hrs	Two males engage in a physical altercation outside the premises which spills onto the main road No sign of SIA controlling the crowd
Saturday 11 November 2023	00:00hrs	Group of males exit the premises and stand outside, mingling
Sunday 12 November 2023	03:07hrs	Group of individuals exit the premises and loiter outside
Sunday 26 November 2023	03:14hrs	Large crowd, approximately over 15 people disperse from the premises at once A silver car appears which stops on the main road to pick up individuals exiting the premises

APPENDIX EC/21

Date Extracted from Instagram	Description
Tuesday 16 January 2024	Overview of an event being held inside the premises showing patrons dancing and the DJ playing music
Tuesday 16 January 2024	Customers smoking shisha and female singer performing

APPENDIX EC/22

Advert	Date	Event	Supporting CCTV Footage?
	Thursday 19 October 2023	Special Guests	No
	Sunday 5 November 2023	North African Night	No
	Sunday 31 December 2023	New Year	Yes



Monday 1 January 2024

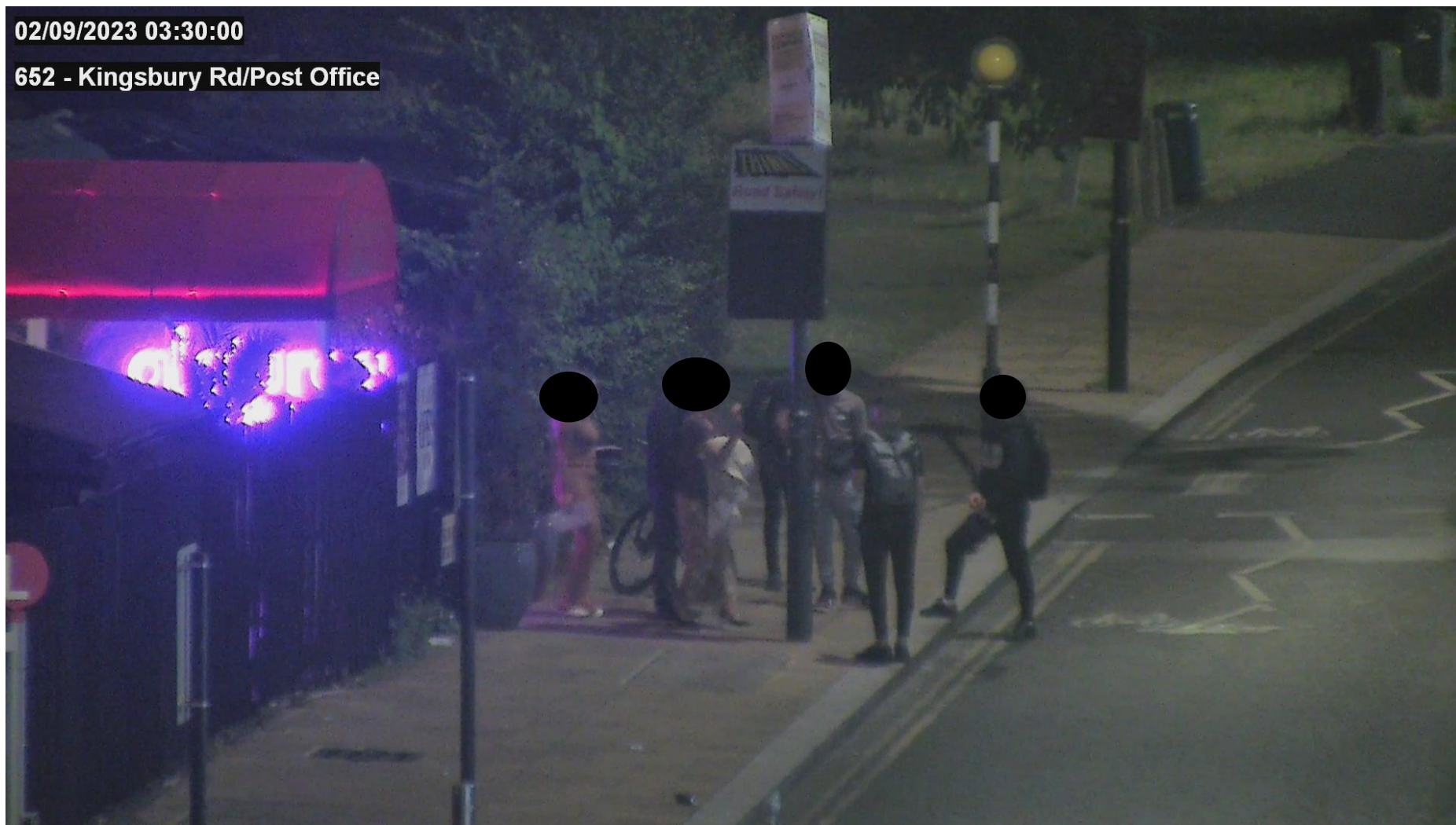
New Year

Yes

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02/09/2023 03:30:00

652 - Kingsbury Rd/Post Office



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03/09/2023 01:11:08

653 - Kingsbury Rd/Old Kenton Lane



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11/11/2023 00:00:10

653 - Kingsbury Rd/Old Kenton Lane



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12/11/2023 03:07:15

653 - Kingsbury Rd/Old Kenton Lane



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26/11/2023 03:14:53

653 - Kingsbury Rd/Old Kenton Lane



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**METROPOLITAN
POLICE**

The Licensing Authority

Brent Civic Centre
Engineers Way
Wembley
Middlesex
HA9 0FJ

Brent Borough Licensing Department

Harrow Police Station
74, Northolt Road
Harrow
Middlesex
HA2 0DN

Your ref: Alaturca

Our ref: 31169/229/3193NW

E-mail: Philip.Bristow@met.police.uk

Web: www.met.police.uk

Date: 08/04/2024

**Police Licensing comments regarding Brent Council Review of: ALATURCA,
ROE GREEN PARK, KINGSBURY ROAD, LONDON NW9 9HA**

I acknowledge receipt of an application for the review of under section 51 of the Licensing Act 2003 from Brent Council.

On behalf of the Commissioner of Police of the Metropolis, I wish to make a representation, as police believe the following objectives have been undermined, namely the Prevention of Crime and Disorder, Public Safety and the Prevention of Public Nuisance.

Background on venue

The venue is situated on the boundaries of a park alongside a busy main road (Kingsbury Road) near residential, educational and commercial premises further to this it is 0.2 miles from the high street in Kingsbury.

Regulated Entertainment

Monday to Sunday – 08:00hrs -23:00hrs

Sale or Supply of Alcohol (For consumption on the premises)

Monday to Sunday – 10.00hrs – 23:00hrs

Hours Premises is Open to the Public

Monday to Sunday - 08.00hrs – 23.00hrs

Brent Police Licensing support the review of said licence due to the ongoing issues that demonstrate a disregard for the principles of the premises licence and licensing

objectives. The management and venue have continued to flout their responsibilities towards the licensing objective and fail to address a number of key premises licence conditions. Police support the review of the license and see revocation of the license as the only feasible option.

Below is a list of notable issues that have occurred since 11/04/2023 when the licence was transferred to Mr Gokcan Algul.

07/05/2023 (Crime reference 1912225/23)

Police were called to the venue at 02.20hrs on Sunday morning due to a fight that had taken place outside the venue. The victim attended the venue for a private event where they had part of the premises roped off for them as a private function. Victim and witnesses stated that they left the venue and were confronted outside by the suspects who had attacked the victim with a bottle causing a cut to the head and victim losing a few teeth. When police arrived and spoke to witnesses everyone was drunk. Police viewed CCTV and shows that the victim and a witness tried to re-enter the premises but was denied. Police have viewed the till point and note that one of the suspects pays his bill using his phone at 02:19:30 and one of his friends pays at 02:18:40. Which shows the venue still open beyond the opening times. There were no TENS for that venue on the day.

14/07/2023

A warning letter from the council in regards to noise complaints from local residents involving the venue playing music up till 03.00hours Thursdays- Saturdays on a regular occurrence. This is despite only being in charge of this venue for 3 months furthermore there was 12 licensing breaches that required addressing.

15/10/2023 (Crime reference 1928955/23)

Two females were lawfully ejected from the premises however they were very intoxicated and this has happened at 02.45hrs when the venue should have been closed by 23.00hours the previous night (there was no TEN)

27/10/2023 (Crime reference 1930467/23)

A male got assaulted in the toilets of the venue at around 02.30 hours by 4 males who had followed him in where again the venue should have been closed by 23.00hours the previous night and there was no TEN.

14/01/2024 (Crime reference 1901176/24 and call reference 899/14JAN24)

A domestic violence incident happened outside the venue at 03.20hrs whereby security with SIA badges could be seen witnessing the incident and had left the scene upon police arrival further to this people involved admitted to being inside the venue prior.

Call to police from Brent council CCTV operator

14/01/2024 03:20:36 (redacted)#1

CCTV MALE AND FEMALE HAVING ALTERCATION

14/01/2024 03:22:39 (redacted)#2

^ (redacted) VIA CCTV MALE HAS BEATEN UP FEMALE

14/01/2024 03:29:42 (redacted)#3

(redacted)

14/01/2024 03:30:30 (redacted)#4

^NW OPS PS - UNITS ON SCENE, PLEASE OBTAIN DETAILS FOR THE TWO DOORMEN ON THE PREMISES.. APPEAR TO HAVE SIA BADGES, STOOD AND WATCHED WHEN MALE WAS BEATING FEMALE. CAN BE REPORTED TO SIA...

14/01/2024 03:41:33 (redacted)#5

(redacted)

14/01/2024 03:42:49 (redacted)#6

(redacted)

14/01/2024 03:42:52 (redacted)#7

(redacted)

14/01/2024 03:51:06 (redacted) #8

(redacted)

14/01/2024 05:25:15 (redacted) #9

ENTERED BY: CADL (redacted) AT: 2024-01-14 05:25:15

REGARDING THE ABOVE NOTE OF SECURITY. ALL SECURITY STAFF HAD

CONVENIENTLY LEFT THE SCENE UPON POLICE ARRIVAL. THE OWNERS DETAILS ARE AS FOLLOWS

(redacted)

ALL MANAGERS/WAITERS WERE EXTREMELY ANTI POLICE AND WOULD NOT GIVE ANY DETAILS TO POLICE. STATED THEY HAD NO CCTV FOOTAGE AND WERE NOT AWARE OF THE FIGHT THAT HAD OCCURRED OUTSIDE, BUT ONCE TOLD IT WAS ALL ON CCTV AND SHOWS THEIR SECURITY STAFF NOT INTERVIEWING WHILST SOMEONE IS BEING ASSAULTED, THEY QUICKLY GAVE OVER THE OWNERS DETAILS.

ALL STAFF QUICKLY FLED THE SCENE AND WOULD NOT TELL POLICE ANYTHING THEY SAW.

14/01/2024 06:49:25 (redacted)#10

(redacted)

I have requested CCTV from the venue several times to no prevail and got no response when I have sent a warning letter to the venue

SUMMARY

There are still numerous contentious licensing issues that have proved unresolvable. Even if the permissions such as planning, or the major variation application were applied for we would have to oppose it on the grounds of causing ASB via noise pollution to local residents. When you add in the licence holder and premises practices of flouting the existing license conditions, the police have little confidence in their ability to rectify the situation if they are given another chance.

Yours Sincerely,

Philip Bristow 3193NW
Licensing Constable – Brent Police

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LICENSING ACT 2003

Licence: Review

Reference: 31169

Premises: Alaturca, The Lodge, Kingsbury Road, NW9 9HA

On behalf of the Nuisance Control Team, I acknowledge and support the application for a review of the premises licence of premises known as: 'Alaturca Lounge' located at The Lodge, Roe Green Park, Kingsbury Road, Kingsbury, NW9 9HA.

Our records indicate that noise complaints were received by our service between the period 07/05/2023-14/04/2024. A total of 13 individual residents reported unreasonable levels of noise in the form of loud music being emitted from Alaturca Lounge. The noise complaints are supported by a total of 86 audio recordings submitted by 10 individual residents in the local area. Specific details of the dates and times of the audio capture are provided in **appendices 1-10**.

Furthermore, our records show that between 07/05/23-11/02/2024, a total of 18 telephone call-logs were made to our night-time noise service reporting loud music. Additionally, we have received 11 counts of written correspondence between 18/05/2023-13/03/2024 regarding noise from this venue, mostly from residents but from local Councillors on 3 occasions on behalf of their constituents.

On 30/07/2023, a Noise Abatement Notice (**appendix 11**) was served on Mr Algul following review of audio evidence received through the Noise App and street-level noise assessment on 29/07/2023. Investigating Officers were satisfied that the observed noise levels were unreasonably loud and at a level likely to cause noise disturbance to local residential properties.

On 06/11/2023, due to further noise complaints received via the Noise App, a fixed penalty notice (FPN) (**appendix 12**) was issued to Mr Algul following review of audio recordings. Mr Algul responded by stating that the noise was due to his birthday event and he will pay the FPN immediately. A reminder was sent on 27/11/2023 but the FPN still remains unpaid.

The Nuisance Control Team have liaised extensively with Mr Algul. However, despite comprehensive and repeated advice and warnings issued on multiple occasions (communicated in writing and verbally both in person and via telephone), Mr Algul has failed to adequately manage entertainment noise from licensable activity at his premises.

The Nuisance Control Team is of the opinion that the building 'The Lodge' is inadequately sound insulated and located in a residential area not suitable for the operation of an entertainment premises which can be described as a 'nightclub.' In addition to loud music, local residents are also likely to be affected by noise from the dispersal of patrons and associated anti-social behaviour at noise-sensitive times (late night and in the early hours of the morning).

Therefore, the Nuisance Control Team support this licence review application for revocation of Entertainment Licence due to the lack of confidence in the management of the premises,

the unsuitability of the location of the premises operating as a 'nightclub' in a residential area and the widespread impact on local residents evident from the multiple noise complaints received by the Nuisance Control Team from numerous residents.

Ketan Joshi
Nuisance Control Team
Resident Services



Appendix 1

Noise App audio recordings submitted by Resident #1

Recording No.	Date	Time	Source	Location	Duration	Intensity
6	09/07/2023	01:21	Domestic music	Living room	4 hours 30 minutes	10
5	24/06/2023	23:15	Domestic music	Living room	2 hours 15 minutes	9
4	17/06/2023	00:32	Domestic music	Living room	3 hours 30 minutes	9
3	11/06/2023	22:48	Domestic music	Living room	0 seconds	9
2	11/06/2023	22:47	Domestic music	Living room	0 seconds	5
1	11/06/2023	01:16	Domestic music	Living room	4 hours 35 minutes	8

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Appendix 2

Noise App audio recordings submitted by Resident #2

Recording No.	Date	Time	Source	Location	Duration	Intensity
25	05/11/2023	23:46	Commercial music	Living room	2 hours	6
24	17/09/2023	00:20	Live music	Living room	3 hours	5
23	16/09/2023	23:29	Live music	Living room	2 hours	5
22	11/09/2023	00:08	Live music	Living room	2 hours	7
21	09/09/2023	23:25	Live music	Living room	2 hours	8
20	09/09/2023	23:17	Live music	Living room	1 hour	7
19	08/09/2023	22:49	Live music	Living room	1 hour	7
18	05/09/2023	22:44	Live music	Living room	1 hour	6
17	01/09/2023	23:55	Live music	Living room	2 hours	7
16	29/08/2023	23:26	Live music	Living room	2 hours	7
15	28/08/2023	23:19	Live music	Living room	1 hour	7
14	28/08/2023	01:35	Live music	Living room	4 hours	7
13	08/07/2023	00:40	Domestic music	Living room	1 hour	7
12	29/06/2023	22:20	Domestic music	Living room	1 hour	7
11	28/06/2023	22:32	Domestic music	Living room	1 hour	8
10	22/06/2023	22:07	Domestic music	Living room	1 hour	5
9	17/06/2023	00:06	Domestic music	Living room	2 hours	7
8	15/06/2023	23:13	Domestic music	Living room	2 hours	5
7	10/06/2023	23:29	Domestic music	Living room	2 hours	6
6	09/06/2023	23:50	Domestic music	Living room	3 hours	7
5	02/06/2023	23:21	Domestic music	Living room	3 hours	5
4	27/05/2023	23:35	Domestic music	Living room	2 hours	5
3	21/05/2023	00:26	Domestic music	Living room	4 hours	5
2	18/05/2023	22:45	Domestic music	Living room	3 hours	5
1	07/05/2023	00:39	Domestic music	Living room	3 hours	7

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Appendix 3

Noise App audio recordings submitted by Resident #3

Recording No.	Date	Time	Source	Location	Duration	Intensity
3	08/02/2024	23:35	Commercial music	Bedroom	2 hours	9
2	04/02/2024	23:12	Commercial music	Bedroom	1 hour 30 minutes	8
1	03/02/2024	23:18	Commercial music	Bedroom	1 hour	7

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Appendix 4

Noise App audio recordings submitted by Resident #4

Recording No.	Date	Time	Source	Location	Duration	Intensity
1	14/05/2023	01:06	Domestic music	Living room	5 hours	9

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Appendix 5

Noise App audio recordings submitted by Resident #5

Recording No.	Date	Time	Source	Location	Duration	Intensity
12	24/02/2024	23:43	Commercial music	Bedroom	2 hours	8
11	19/02/2024	00:35	Commercial music	Bedroom	2 hours	10
10	18/02/2024	00:38	Commercial music	Bedroom	4 hours	10
9	18/02/2024	00:22	Commercial music	Bedroom	4 hours	10
8	17/02/2024	23:29	Commercial music	Bedroom	3 hours	10
7	14/02/2024	23:25	Commercial music	Bedroom	2 hours	7
6	11/02/2024	22:20	Commercial music	Bedroom	2 hours	7
5	10/02/2024	00:30	Commercial music	Bedroom	3 hours	8
4	04/02/2024	22:54	Commercial music	Bedroom	2 hours	10
3	04/02/2024	22:19	Commercial music	Bedroom	1 hour	7
2	04/02/2024	00:01	Commercial music	Bedroom	2 hours	10
1	03/02/2024	23:48	Commercial music	Bedroom	1 hour 30 minutes	10

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Appendix 6

Noise App audio recordings submitted by Resident #6

Recording No.	Date	Time	Source	Location	Duration	Intensity
16	14/04/2024	02:57	Commercial music	Kitchen	4 hours	10
15	18/02/2024	01:18	Commercial music	Dining room	3 hours	10
14	10/02/2024	23:41	Domestic music	Dining room	3 hours	10
13	10/02/2024	00:26	Commercial music	Dining room	2 hours	10
12	27/01/2024	23:48	Commercial music	Garden	2 hours 30 minutes	10
11	24/01/2024	23:16	Commercial music	Garden	1 hour 30 minutes	9
10	21/01/2024	02:42	Domestic music	Garden	4 hours 30 minutes	10
9	07/01/2024	23:40	Commercial music	Garden	2 hours	10
8	07/01/2024	02:54	Commercial music	Dining room	5 hours	10
7	07/01/2024	02:45	Commercial music	Garden	4 hours 30 minutes	10
6	25/11/2023	02:30	Domestic music	Bedroom	5 hours	10
5	06/11/2023	02:31	Domestic music	Garden	6 hours	10
4	29/10/2023	01:54	Domestic music	Garden	4 hours	10
3	29/10/2023	01:42	Domestic music	Kitchen	4 hours	10
2	22/10/2023	22:26	Live music	Garden	1 hour 30 minutes	10
1	24/09/2023	01:17	Domestic music	Garden	5 hours	10

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Appendix 7

Noise App audio recordings submitted by Resident #7

Recording No.	Date	Time	Source	Location	Duration	Intensity
5	05/02/2024	00:48	Commercial music	Garden	3 hours	8
4	03/02/2024	01:33	Commercial music	Living room	3 hours	8
3	14/01/2024	01:52	Commercial music	Garden	3 hours	6
2	13/01/2024	02:14	Commercial music	Garden	3 hours	6
1	25/12/2023	00:32	Commercial music	Other	3 hours	8

Recording No.	Date	Time	Source	Location	Duration	Intensity
10	20/08/2023	23:45	Commercial music	Garden	2 hours	7
9	20/08/2023	23:40	Commercial music	Garden	2 hours	8
8	29/07/2023	23:17	Domestic music	Garden	3 hours	5
7	29/07/2023	23:14	Domestic music	Living room	2 hours	5
6	21/07/2023	23:05	Domestic music	Living room	2 hours	5
5	16/07/2023	01:44	Domestic music	Living room	2 hours	4
4	09/07/2023	01:56	Domestic music	Bedroom	3 hours	5
3	09/07/2023	00:31	Domestic music	Living room	2 hours	4
2	09/07/2023	00:26	Domestic music	Living room	2 hours	4
1	08/07/2023	22:59	Domestic music	Garden	2 hours	4

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Appendix 8

Noise App audio recordings submitted by Resident #8

Recording No.	Date	Time	Source	Location	Duration	Intensity
1	08/09/2023	01:26	Anti-social behaviour	Garden	2 hours	10

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Appendix 9

Noise App audio recordings submitted by Resident #9

Recording No.	Date	Time	Source	Location	Duration	Intensity
6	10/03/2024	02:33	Commercial music	Bedroom	3 hours	10
5	10/03/2024	02:30	Live music	Bedroom	3 hours 15 minutes	10
4	04/03/2024	02:53	Live music	Dining room	4 hours	10
3	04/03/2024	01:51	Live music	Bedroom	4 hours	10
2	04/03/2024	01:33	Live music	Living room	4 hours	10
1	04/03/2024	01:31	Live music	Bedroom	4 hours	10

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Appendix 10

Noise App audio recordings submitted by Resident #10

Recording No.	Date	Time	Source	Location	Duration	Intensity
1	18/02/2024	22:49	Live music	Living room	3 hours 10 minutes	10

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Appendix 11

Noise Abatement Notice served on Gokcan Algul - 30/07/2023

LONDON BOROUGH OF BRENT

Environmental Protection Act 1990 Section 80

Abatement notice in respect of statutory nuisance

Gokcan Algul
Alaturca Lounge
The Lodge
Kingsbury Road
London NW9 9HA

TAKE NOTICE that under the provisions of the Environmental Protection Act 1990 the Council of the London Borough of Brent being satisfied of the likely occurrence of noise amounting to a statutory nuisance under section 79(1)(g) of that Act at the premises known as **Alaturca Lounge, The Lodge, Kingsbury Road, London NW9 9HA** within the district of the said Council arising from the playing of amplified music and amplified speech.

HEREBY REQUIRE YOU as the person responsible of the premises from which the noise is or would be emitted **forthwith** from the service of this notice, to abate the same and also

HEREBY PROHIBIT the occurrence of the said nuisance and for that purpose require you to: **Cease or cause to cease the playing of amplified music and amplified speech at such a level as to constitute a nuisance**

IN the event of an appeal this notice shall NOT be suspended until the appeal has been abandoned or decided by the Court, as, in the opinion of the Council, the expenditure which would be incurred by any person in carrying out works in compliance with this notice before any appeal has been decided would not be disproportionate to the public benefit to be expected in that period from such compliance.

IF without reasonable excuse you contravene or fail to comply with any requirement of this notice you will be guilty of any offence under section 80(4) of the Environmental Protection Act 1990 and on summary conviction will be liable to a fine not exceeding level 5 on the Standard Scale (currently £5,000), together with a further fine of an amount equal to one-tenth of that level for each day on which the offence continues after conviction. A person who commits an offence on industrial, trade or business premises will be liable on summary conviction to a fine not exceeding £20,000.

The Council may also take proceedings in the High Court for securing the abatement, prohibition or restriction of the nuisance. Further, if you fail to execute all or any of the works in accordance with this notice, the Council may execute the works and recover from you the necessary expenditure incurred.

Dated: 30/07/2023

Signed:

A handwritten signature in black ink that reads "Ketan Joshi".

Print Name: Ketan Joshi
Residents Services
Authorised Officer

Nuisance Control Team, Residents Services, Brent Civic Centre, Engineers Way, Wembley, HA9 0JF

Tel: 0208 937 5252

Email: ens.noiseteam@brent.gov.uk

Ref: NC/23/03377/KJ2

NB The person served with this notice may appeal against the notice to Brent Magistrates' Court, 448 High Road, London NW10 2DZ within twenty-one days beginning with the date of service of the notice (see notes attached).

If you require further information or have a query in respect of this notice, please call Ketan Joshi on 020 8937 5252

COPY

Statement of Witness

Criminal Justice Act 1967,S9; Magistrates' Court Act 1980, ss5A(3)(a) and 5B; Magistrates' Court Rules 1981,r.70

Statement of: **Martin Wood**

Age of Witness: **'Over 21'** (*True age to be shown where witness is a juvenile or person involved in serious crime enquiry, otherwise 'over 21' shall suffice*).

Occupation of Witness: **Principal Nuisance Control Officer**

Address **Brent Civic Centre, Engineers Way, Wembley, Middlesex, HA9 0FJ.**

Tel No : **(020) 8937 5252**

This statement consisting of TWO pages signed by me is true to the best of my knowledge and belief and I make it known that if it is tendered in evidence, I shall be liable to prosecution if I have willfully stated in it anything which I know to be false or do not believe to be true.

Dated: 03 April 2024

Signed: 

Evidence of Public Nuisance in support of Formal Licence Review Application - Licensing Act 2003 against Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA (the premises)

I am employed as the Principal Nuisance Control Officer for Community Safety and Prevention at the London Borough of Brent. One of my duties is the investigation of statutory nuisance complaints under provisions within the Environmental Protection Act 1990. I was already familiar with the premises as one being subject to a statutory noise nuisance enforcement intervention by my colleague - Mr Ketan Joshi. **Exhibit MW/01** is a copy of Mr Joshi's Nuisance Abatement Notice dated 30 July 2023, with stamped proof-of-service. No appeal was lodged against the Notice. The Notice, served against the business owner and Premises Licence Holder, Mr Gokan Algul, prohibits the playing of amplified music and amplified speech at such a level as to constitute statutory nuisance. Sometime prior to 24 September 2023, I was reviewing Noise App case reference EQYB9ESY - this being one of several Noise App cases against the premises, all of which contain noise reports and recordings. The Noise App is a software programme that is used on a compatible Android smart phone or iPhone. The Noise App is available to all residents who have access to such a device. After downloading a simple app to their mobile telephone, a user can record 30 seconds of recorded noise disturbance directly to their

mobile telephone. Once recorded, this information is then sent to a secure website and automatically deleted from the user's telephone to ensure there is only one copy and the data is stored securely. I am able to listen to the recordings on my computer with noise cancelling headphones by logging on to the website www.thenoiseapp.com. The recordings are used to assist me in investigation of noise complaints. Exhibit **MW/02** is a Case Report printout of case reference EQYB9ESY. The following dated and time-stamped recordings were reviewed using noise cancelling headphones:

- 24 September 2023 (see Case Report page 16) recorded at 01:17am (stated duration 5 hrs)
- 29 October 2023 (see Case Report page 14) recorded at 01:42am (stated duration 4 hrs)
- 29 October 2023 (see Case Report page 13) recorded at 01:54am (stated duration 4 hrs)
- 06 November 2023 (see Case Report page 12) recorded at 02:31am (stated duration 6 hrs)

In my opinion, taking into account the perceived loudness and character of the noise, the time recorded, and the specified duration, the noises constituted statutory nuisance as well as breaches of the Nuisance Abatement Notice. **Exhibit MW/03** is a printout of email correspondence dated 06 November between the business owner and me. That correspondence included a £400 Fixed Penalty Notice (FPN) dated 06 November, issued for ignoring the terms of the Nuisance Abatement Notice. **Exhibit MW/04** is an FPN for the same suspected offences, albeit dated 09 November - this FPN was sent by post. **Exhibit MW/05** is an FPN reminder dated 27 November 2023. The FPN remains unpaid. It is my contention that this evidence demonstrates the Licence Holder has failed in his Licensing Act 2003 duty to prevent public nuisance.

Signed.....

Date: 03 APRIL 2024

LONDON BOROUGH OF BRENT

Environmental Protection Act 1990

Section 80

Abatement notice in respect of statutory nuisance

Gokcan Algul
Alaturca Lounge
The Lodge
Kingsbury Road
London NW9 9HA

TAKE NOTICE that under the provisions of the Environmental Protection Act 1990 the Council of the London Borough of Brent being satisfied of the likely occurrence of noise amounting to a statutory nuisance under section 79(1)(g) of that Act at the premises known as Alaturca Lounge, The Lodge, Kingsbury Road, London NW9 9HA within the district of the said Council arising from the playing of amplified music and amplified speech:

HEREBY REQUIRE YOU as the person responsible of the premises from which the noise is or would be emitted **forthwith** from the service of this notice, to abate the same and also

HEREBY PROHIBIT the occurrence of the said nuisance and for that purpose require you to: **Cease or cause to cease the playing of amplified music and amplified speech at such a level as to constitute a nuisance**

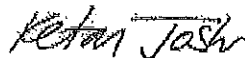
IN the event of an appeal this notice shall NOT be suspended until the appeal has been abandoned or decided by the Court, as, in the opinion of the Council, the expenditure which would be incurred by any person in carrying out works in compliance with this notice before any appeal has been decided would not be disproportionate to the public benefit to be expected in that period from such compliance.

IF without reasonable excuse you contravene or fail to comply with any requirement of this notice you will be guilty of any offence under section 80(4) of the Environmental Protection Act 1990 and on summary conviction will be liable to a fine not exceeding level 5 on the Standard Scale (currently £5,000), together with a further fine of an amount equal to one-tenth of that level for each day on which the offence continues after conviction. A person who commits an offence on industrial, trade or business premises will be liable on summary conviction to a fine not exceeding £20,000.

The Council may also take proceedings in the High Court for securing the abatement, prohibition or restriction of the nuisance. Further, if you fail to execute all or any of the works in accordance with this notice, the Council may execute the works and recover from you the necessary expenditure incurred.

Dated: 30/07/2023

Signed:



Print Name: Ketan Joshi
Residents Services
Authorised Officer

Nuisance Control Team, Residents Services, Brent Civic Centre, Engineers Way, Wembley,
HA9 0JF

Tel: 0208 937 5252

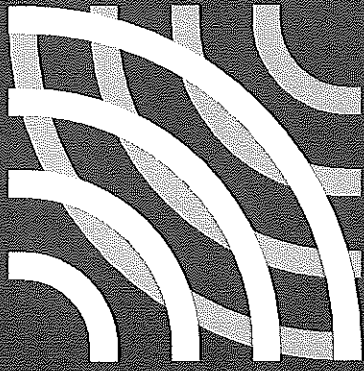
Email: ens.noiseteam@brent.gov.uk

Ref: NC/23/03377/KJ2

NB The person served with this notice may appeal against the notice to Brent Magistrates' Court, 448 High Road, London NW10 2DZ within twenty-one days beginning with the date of service of the notice (see notes attached).

If you require further information or have a query in respect of this notice, please call Ketan Joshi on 020 8937 5252

The Notice Of Which This Is A True Copy Was Served By	
Me On The Within Named On The..... Day Of	
30/07/22	
By Personal Delivery To	GOKCAN ALGUL
At	THE LODGE, KINGSBURY NW9
By Affixing To The	@ 20.05 hrs
Of The Premises At	
By Sending The Same By Recorded Delivery Addressed	
To The Within Named At The Address On The Notice For	
Recorded Delivery No. See Registration Book No.	
Signed	Ketan Joshi
Designation	SA



the
noise
app

EXHIBIT MW/02

Case report

EXHIBIT MW/02

Case details

Status: Under investigation

Reference: EQYB9ESY

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA

Assigned officer(s): Ketan Joshi

Case created: 24 Sep 2023 01:25

Reporter details

Name:

[REDACTED]

Email:

[REDACTED]

Telephone:

[REDACTED]

Reporter address:

[REDACTED]

Reports

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA

Reporter: [REDACTED]

Report 15

Recorded: 18 Feb 2024 01:18

Uploaded: 18 Feb 2024 02:30

Source: Commercial music

Location: Dining room

Duration: 3 hours

Intensity: 10

GPS Accuracy: 68.4m

Additional evidence

Comments

N/A

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA

Reporter: [REDACTED]

Report 14

Recorded: 10 Feb 2024 23:41

Uploaded: 18 Feb 2024 02:30

Source: Domestic music

Location: Dining room

Duration: 3 hours

Intensity: 10

GPS Accuracy: 15.1m

Additional evidence

Comments

Unable to sleep through this loud music. This is really unacceptable.

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA
Reporter: [REDACTED]

Report 13

Recorded: 10 Feb 2024 00:26

Uploaded: 10 Feb 2024 23:39

Source: Commercial music

Location: Dining room

Duration: 2 hours

Intensity: 10

GPS Accuracy: 31.7m

Additional evidence

Comments

N/A

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA
Reporter: [REDACTED]

Report 12

Recorded: 27 Jan 2024 23:48

Uploaded: 10 Feb 2024 00:25

Source: Commercial music

Location: Garden

Duration: 2 hours 30 minutes

Intensity: 10

GPS Accuracy: 27.8m

Additional evidence

Comments

N/A

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA
Reporter: [REDACTED]

Report 11

Recorded: 24 Jan 2024 23:16

Uploaded: 27 Jan 2024 23:47

Source: Commercial music

Location: Garden

Duration: 1 hour 30 minutes

Intensity: 9

GPS Accuracy: 23.8m

Additional evidence

Comments

Now loud .music during the week days as well

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA
Reporter: [REDACTED]

Report 10

Recorded: 21 Jan 2024 02:42

Uploaded: 24 Jan 2024 23:09

Source: Domestic music

Location: Garden

Duration: 4 hours 30 minutes

Intensity: 10

GPS Accuracy: 16.9m

Additional evidence

Comments

It's after 2.30am. Bass line como.g through my hr

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA
Reporter: [REDACTED]

Report 9

Recorded:	7 Jan 2024 23:40
Uploaded:	7 Jan 2024 23:41
Source:	Commercial music
Location:	Garden
Duration:	2 hours
Intensity:	10
GPS Accuracy:	27.7m

Additional evidence

Comments
N/A

Photo and video
N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA
Reporter: [REDACTED]

Report 8

Recorded: 7 Jan 2024 02:54

Uploaded: 7 Jan 2024 23:21

Source: Commercial music

Location: Dining room

Duration: 5 hours

Intensity: 10

GPS Accuracy: 52.4m

Additional evidence

Comments

Noise vibration through dining room.

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA
Reporter: [REDACTED]

Report 7

Recorded:	7 Jan 2024 02:45
Uploaded:	7 Jan 2024 02:51
Source:	Commercial music
Location:	Garden
Duration:	4 hours 30 minutes
Intensity:	10
GPS Accuracy:	52.4m

Additional evidence

Comments

Noise control have been out already tonight but music turned up again.

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA
Reporter: [REDACTED]

Report 6

Recorded: 25 Nov 2023 02:30

Uploaded: 6 Jan 2024 23:44

Source: Domestic music

Location: Bedroom

Duration: 5 hours

Intensity: 10

GPS Accuracy: 12.1m

Additional evidence

Comments

Music seems to get louder, especially after 2.00am.

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA

Reporter: [REDACTED]

Report 5

Recorded: 6 Nov 2023 02:31

Uploaded: 6 Nov 2023 10:51

Source: Domestic music

Location: Garden

Duration: 6 hours

Intensity: 10

GPS Accuracy: 13m

Additional evidence

Comments

It is 2.30am Monday morning. This noise is unacceptable and bass line comes into the house. People have to work and children have school in morning.

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA
Reporter: [REDACTED]

Report 4

Recorded: 29 Oct 2023 01:54

Uploaded: 29 Oct 2023 07:44

Source: Domestic music

Location: Garden

Duration: 4 hours

Intensity: 10

GPS Accuracy: 27m

Additional evidence

Comments

It is now 1.55am. I am unable to open my windows for ftesh sir. This is keeping me awake every weekend now. This is really unacceptable.

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA
Reporter: [REDACTED]

Report 3

Recorded: 29 Oct 2023 01:42

Uploaded: 29 Oct 2023 01:53

Source: Domestic music

Location: Kitchen

Duration: 4 hours

Intensity: 10

GPS Accuracy: 11.9m

Additional evidence

Comments

I tecord znd report to you and nothing happens.

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA

Reporter: [REDACTED]

Report 2

Recorded: 22 Oct 2023 22:26

Uploaded: 29 Oct 2023 01:39

Source: Live music

Location: Garden

Duration: 1 hour 30 minutes

Intensity: 10

GPS Accuracy: 13.5m

Additional evidence

Comments

The noise is intolerable, cannot open windows or doors

Photo and video

N/A

Internal report notes

N/A

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA

Reporter: [REDACTED]

Report 1

Recorded: 24 Sep 2023 01:17

Uploaded: 24 Sep 2023 01:25

Source: Domestic music

Location: Garden

Duration: 5 hours

Intensity: 10

GPS Accuracy: 11.8m

Additional evidence

Comments

Every weekend Friday and Saturday

Photo and video

N/A

Internal report notes

N/A

Audit trail and messages

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA

Reporter: [REDACTED]

Audit Trail

Report sent:	18 Feb 2024 01:16
Report sent:	10 Feb 2024 23:39
Report sent:	10 Feb 2024 00:26
Status change:	Under investigation - 8 Feb 2024 13:01
Report sent:	27 Jan 2024 23:47
Report sent:	24 Jan 2024 23:16
Report sent:	21 Jan 2024 02:40
Report sent:	7 Jan 2024 23:22
Report sent:	7 Jan 2024 02:53
Report sent:	6 Jan 2024 23:45
Report sent:	25 Nov 2023 02:29
Report sent:	6 Nov 2023 02:30
Report sent:	29 Oct 2023 01:53
Report sent:	29 Oct 2023 01:41
Report sent:	22 Oct 2023 22:26
Created:	24 Sep 2023 01:07
Report sent:	24 Sep 2023 01:07

Messages

Comments N/A

Internal case notes

Source address: Alaturca Lounge, Kingsbury Road, London, NW99HA

Reporter: [REDACTED]

Internal case notes

Comments

Declaration

I [REDACTED] confirm that this report and the recording I am submitting through The Noise App are a true representation of the noise nuisance I have experienced.

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the
noise
app

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Martin, Wood

From: Gokcan Algul [REDACTED]
Sent: 06 November 2023 13:19
To: Martin, Wood
Subject: Re: Alaturca Lounge, The Lodge, Roe Green Park, Kingsbury Road, London, NW9 9HA

Hi marting i am very sorry you guys are 100% right it was my birthday i accept my fault i am very sorry and i will pay the fine straight away

Sent from [Outlook for iOS](#)

From: Martin, Wood <Martin.Wood@brent.gov.uk>
Sent: Monday, November 6, 2023 1:16:56 PM
To: 'Gokcan Algul' [REDACTED]
Subject: Alaturca Lounge, The Lodge, Roe Green Park, Kingsbury Road, London, NW9 9HA

Dear Mr Algul

I trust you are keeping well?

We are attaching copy of a £400 Fixed Penalty Notice that is being posted out today.

Kind regards

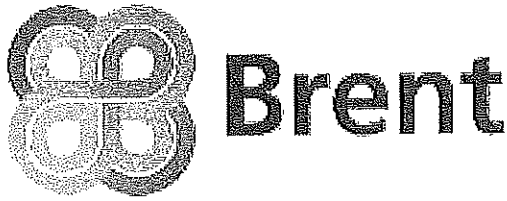
Martin Wood
Principal Nuisance Control Officer
Brent Council
020 8937 5561
www.brent.gov.uk



Brent's Black History Month is Celebrating our Sisters. Find out how you can get involved at www.brent.gov.uk/blackhistorymonth

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Nuisance Control Team
 6th Floor, Brent Civic Centre
 Engineers Way
 Wembley
 HA9 0FJ

TEL: 020 8937 5252
 EMAIL: ens.noiseteam@brent.gov.uk
 WEB: www.brent.gov.uk

Mr Gokcan Algul
 Alaturca Lounge
 The Lodge, Kinsbury Road
 London
 NW9 9HA

06 November 2023

Notice Number: 19691
 Pin Number: 30266

Dear Mr Gokcan Algul,

Breach of Section 79 and Section 80 Environmental Protection Act 1990

I, Martin Wood, an authorised officer of the London Borough of Brent have reason to believe that on 24 Sept. 2023, 29 Oct. 2023, 06 Nov. 2023, you failed to comply with a Statutory Nuisance Abatement Notice (Noise Abatement Notice) by causing statutory noise nuisance through playing loud amplified music at The Lodge Kinsbury Road, NW9 9HA.

My assessment of Brent Noise App recordings with reference to dates and times, perceived loudness, and the specified duration of noise incident/s demonstrate that you have failed to comply with the requirements of the Noise Abatement Notice previously issued to you. To review the recordings, please visit mylicence.brent.gov.uk/fpn and enter your notice ID and pin number quoted at the top of this page. The Brent Noise App does not enhance, filter nor boost the noise received at the microphone. Recordings are dated and time-stamped and include GPS geotagging. The software developer recommends noise cancelling headphones are used when reviewing recordings.

This Fixed Penalty Notice offers you the opportunity to discharge any liability to prosecution for the above offence by payment of a fixed penalty. If you pay the penalty of **£400** within 14 days, no further proceedings will be taken. However, if you do not pay the fixed penalty within that time, you may be prosecuted for the offence described and, if convicted, could receive an unlimited fine.

By paying a Fixed Penalty Notice:

- you accept there was a noise incident in breach of the terms of the Noise Abatement Notice
- you have discharged your liability to prosecution and will not need to attend court
- you will not receive a criminal record on this occasion

There is no appeal process in legislation against the issuing of a Fixed Penalty Notice but we do accept representations if you feel that there are extenuating circumstances. We will only accept representations in writing from the person that was issued with the fixed penalty notice. If you would like to make a representation, please visit www.brent.gov.uk/nuisance-crime-and-community-safety/noise-and-nuisance#Paynoisefine.

Yours sincerely,



Martin Wood
Nuisance Control Officer

**LONDON BOROUGH OF BRENT - FIXED PENALTY NOTICE****Breach of Section 79 and Section 80 Environmental Protection Act
1990**

Mr Gokcan Algul
Alaturca Lounge
The Lodge, Kinsbury Road
London
NW9 9HA


06 November 2023

Fixed Penalty Notice Number: 19691
Fixed Penalty Notice Pin: 30266

I, Martin Wood, an authorised officer of the London Borough of Brent have reason to believe that on 24 Sept. 2023, 29 Oct. 2023, 06 Nov. 2023, you committed the offence of failing to comply with a Statutory Nuisance Abatement Notice, by causing statutory noise nuisance through playing loud amplified music at The Lodge Kinsbury Road, NW9 9HA.

This notice offers you the opportunity to discharge any liability to prosecution for the above offence by payment of a fixed penalty. If you pay the penalty of **£400** within 14 days, no further proceedings will be taken. If you do not pay the fixed penalty within that time, you may be prosecuted for the offence described and, if convicted, could receive a unlimited fine for the offence as detailed.

You can pay online by going to www.brent.gov.uk/nuisance-crime-and-community-safety/noise-and-nuisance#Paynoise fine: 19691 and Pin Number: 30266 or if you have a QR scanner:

 [file_a9cfe1beef61413c23823927287f23f5.png](#)

Alternatively, you can pay by cheque or postal order. Please make any cheque or postal order payable to 'London Borough of Brent' and send it to the address below. The use of the 'Recorded Delivery' system is recommended as proof of posting.

Authorising Officer Name: Martin Wood
Nuisance Control Officer

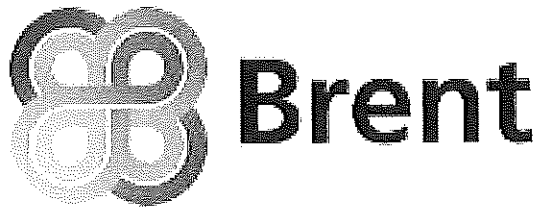
A handwritten signature in black ink, appearing to be 'M. Wood', enclosed within a hand-drawn oval.

Officer Signature:

Date: 06 November 2023

Nuisance Control Team, 6th Floor, Resident Services, Brent Civic Centre, Engineers Way,
Wembley, Middlesex HA9 0FJ

No proceedings will be taken for this offence before the expiration of fourteen days following the date of this notice. You will not be liable for conviction for the offence if you pay the fixed penalty during this period.



Nuisance Control Team
6th Floor, Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

TEL: 020 8937 5252
EMAIL: ens.noiseteam@brent.gov.uk
WEB: www.brent.gov.uk

Mr Gokcan Algul
The Lodge Kinsbury Road
NW9 9HA

09 November 2023

Notice Number: 19691
Pin Number: 30266

Dear Mr Gokcan Algul,

Breach of Section 79 and Section 80 Environmental Protection Act 1990

I, Martin Wood, an authorised officer of the London Borough of Brent have reason to believe that on 24 Sept. 2023, 29 Oct. 2023, 06 Nov. 2023, you failed to comply with a Statutory Nuisance Abatement Notice (Noise Abatement Notice) by causing statutory noise nuisance through playing loud amplified music at The Lodge Kinsbury Road, NW9 9HA.

My assessment of Brent Noise App recordings with reference to dates and times, perceived loudness, and the specified duration of noise incident/s demonstrate that you have failed to comply with the requirements of the Noise Abatement Notice previously issued to you. To review the recordings, please visit mylicence.brent.gov.uk/fpn and enter your notice ID and pin number quoted at the top of this page. The Brent Noise App does not enhance, filter nor boost the noise received at the microphone. Recordings are dated and time-stamped and include GPS geotagging. The software developer recommends noise cancelling headphones are used when reviewing recordings.

This Fixed Penalty Notice offers you the opportunity to discharge any liability to prosecution for the above offence by payment of a fixed penalty. If you pay the penalty of **£400** within 14 days, no further proceedings will be taken. However, if you do not pay the fixed penalty within that time, you may be prosecuted for the offence described and, if convicted, could receive an unlimited fine.

By paying a Fixed Penalty Notice:

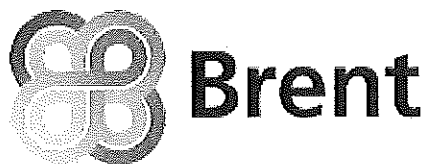
- you accept there was a noise incident in breach of the terms of the Noise Abatement Notice
- you have discharged your liability to prosecution and will not need to attend court
- you will not receive a criminal record on this occasion

There is no appeal process in legislation against the issuing of a Fixed Penalty Notice but we do accept representations if you feel that there are extenuating circumstances. We will only accept representations in writing from the person that was issued with the fixed penalty notice. If you would like to make a representation, please visit www.brent.gov.uk/nuisance-crime-and-community-safety/noise-and-nuisance#Paynoisefine.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'M. Wood', enclosed within a hand-drawn oval.

Martin Wood
Nuisance Control Officer

**LONDON BOROUGH OF BRENT - FIXED PENALTY NOTICE****Breach of Section 79 and Section 80 Environmental Protection Act
1990**

Mr Gokcan Algul
The Lodge Kinsbury Road
NW9 9HA


09 November 2023

Fixed Penalty Notice Number: 19691
Fixed Penalty Notice Pin: 30266

I, Martin Wood, an authorised officer of the London Borough of Brent have reason to believe that on 24 Sept. 2023, 29 Oct. 2023, 06 Nov. 2023, you committed the offence of failing to comply with a Statutory Nuisance Abatement Notice, by causing statutory noise nuisance through playing loud amplified music at The Lodge Kinsbury Road, NW9 9HA.

This notice offers you the opportunity to discharge any liability to prosecution for the above offence by payment of a fixed penalty. If you pay the penalty of **£400** within 14 days, no further proceedings will be taken. If you do not pay the fixed penalty within that time, you may be prosecuted for the offence described and, if convicted, could receive a unlimited fine for the offence as detailed.

You can pay online by going to www.brent.gov.uk/nuisance-crime-and-community-safety/noise-and-nuisance#Paynoisefine: 19691 and Pin Number: 30266 or if you have a QR scanner:

file_a9cfe1beef61413c23823927287f23f5.png

Alternatively, you can pay by cheque or postal order. Please make any cheque or postal order payable to 'London Borough of Brent' and send it to the address below. The use of the 'Recorded Delivery' system is recommended as proof of posting.

Authorising Officer Name: Martin Wood
Nuisance Control Officer

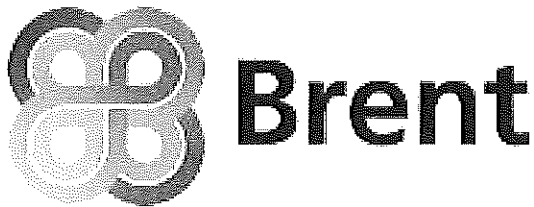


Officer Signature:

Date: 09 November 2023

**Nuisance Control Team, 6th Floor, Resident Services, Brent Civic Centre, Engineers Way,
Wembley, Middlesex HA9 0FJ**

No proceedings will be taken for this offence before the expiration of fourteen days following the date of this notice. You will not be liable for conviction for the offence if you pay the fixed penalty during this period.



Nuisance Control Team
6th Floor, Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

TEL: 020 8937 5252
EMAIL: ens.noiseteam@brent.gov.uk
WEB: www.brent.gov.uk

Mr Gokcan Algul
The Lodge Kinsbury Road
NW9 9HA

27 November 2023

Notice Number: 19691
Pin Number: 30266

Dear Mr Gokcan Algul,

Breach of Section 79 and Section 80 Environmental Protection Act 1990

This office previously wrote to you in regards to failure to comply with a Statutory Nuisance Abatement Notice (Noise Abatement Notice), by causing statutory noise nuisance through playing loud amplified music at The Lodge Kinsbury Road, NW9 9HA.

The notice set out that payment of £400 must be made within a period of 14 days from the date of issue of the notice, council records indicate that no payment has been received.

You may have acceptable reasons for failing to pay the notice within the permitted time limits or may have forgotten to make payment. I am therefore allowing you a further period of Seven (7) days from the date of this letter to pay the outstanding amount and thereby discharge your liability to prosecution.

By paying a Fixed Penalty Notice:

- you accept there was a noise incident in breach of the terms of the Noise Abatement Notice
- you have discharged your liability to prosecution and will not need to attend court
- you will not receive a criminal record on this occasion

There is no appeal process in legislation against the issuing of a Fixed Penalty Notice but we do accept representations if you feel that there are extenuating circumstances. We will only accept representations in writing from the person that was issued with the fixed penalty notice. If you would like to make a representation, please visit www.brent.gov.uk/nuisance-crime-and-community-safety/noise-and-nuisance#Paynoisefine.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'M Wood', enclosed within a hand-drawn oval.

Martin Wood
Nuisance Control Officer

Licence review - Reference: 31169

Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA

Mrs Avril Nightingale (Senior Environmental Health Officer)

Neighbourhoods and Regeneration, Food Safety Team.

Our ref: SR/02642/24

On behalf of Environmental Health, I wish to support the application for the licence review of Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA.

I have now reviewed the history of the premises and can report the following information:

In June 2023, a visit was made to the premises to investigate a complaint regarding customers smoking of shisha inside the premises. One of the areas allocated for smoking was located around the outside of the building included a retractable roof on the edge opening which makes the area substantially enclosed according to the 50% rule. Photograph of area and shisha preparation station **(Exhibit 1)**.

Premises that are places of work and for members of the public are required to be always smokefree in all enclosed and substantially enclosed parts. Therefore, a letter outlining the contraventions in relation to the Smoke-free (Premises and Enforcement) Regulations 2006 was sent to the proprietor. **(Exhibit 2)**. The letter provided clear advice on compliance.

There were no changes made to the smoking area when I conducted a routine health and safety inspection under the Health and Safety Act Work etc Act 1974 and food safety inspection under Food Safety Act 1990 in August 2023. Therefore, a second warning letter was sent to the proprietor. **(Exhibit 3)**

There were also fire safety issues found such as non-fire-resistant furniture and decorations, lack of firefighting equipment, uncertainty about emergency lighting and fire evacuation procedures. This matter was discussed with the proprietor as part of the health and safety inspection. These concerns were brought to the attention of the Fire Authority as the enforcing authority.

Due to the number of new electrical installations set up, including the retractable roof and neon lighting, the proprietor was advised to arrange for the system to be tested by a competent electrician to fulfil the health and safety requirements.

A detailed health and safety letter was sent to the proprietor regarding all health and safety matters found. **(Exhibit 4)**

The premises is on our 'list of concern' as it undermines the public safety objective.

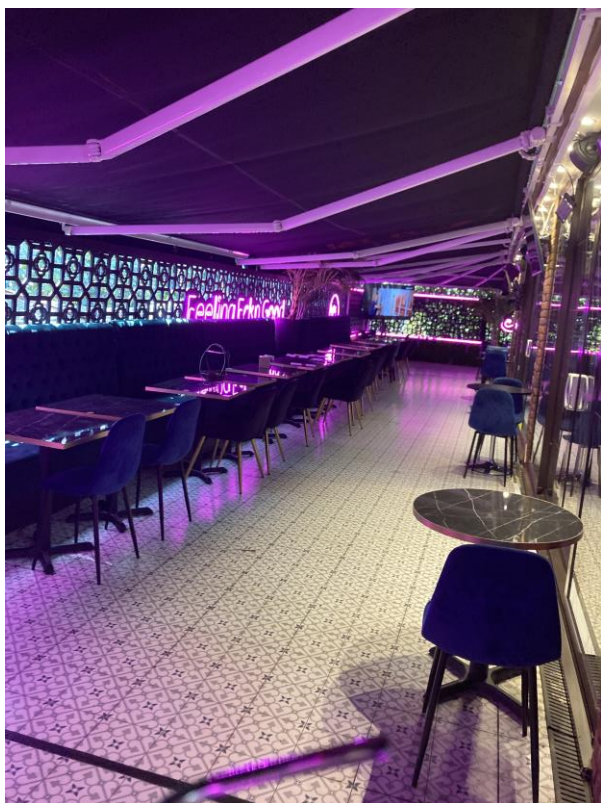
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Licence review - Reference: 31169

Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA

Mrs Avril Nightingale (Senior Environmental Health Officer) Neighbourhoods and
Regeneration, Food Safety Team. Our ref: SR/02642/24

EXHIBIT 1



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REGENERATION AND ENVIRONMENT

Brent Civic Centre, Engineers Way,
Wembley, Middlesex. HA9 0FJ

Tel: (020) 8937 5252

Direct Line

Email: avril.nightingale1@brent.gov.uk

Web: www.brent.gov.uk

Date: 19/06/2023

Mr Gokcan Algul
Alaturca Lounge
The Lodge,
Kingsbury Road
London NW9 9HA

Your Ref:
Our Ref: SFCE/03666/23
Contact: Avril Nightingale

Dear Mr Algul,

The Health Act 2006

The Health and Safety at Work Act 1974

The Smoke-free (Premises and Enforcement) Regulations 2006

The Tobacco and Related Products Regulations 2016

Children and Young Persons (Protection from Tobacco) Act 1991(as amended) Section 4

The Companies Act 2006

Re: Smoking of tobacco/shisha at Roe Green Park, Kingsbury Road, London, NW9 9HA

I refer to my visit to the Alaturca Lounge on Thursday 15th June 2023 when we discussed the shisha smoking.

I would like to remind you that since 1st July 2007 smoking is prohibited in 'enclosed' or 'substantially enclosed' parts of premises that are open to the public or are used as a place of work by more than one person (including vehicles).

Smoking includes the smoking of tobacco or anything which contains tobacco, or being in possession of lit tobacco or anything which contains tobacco, or being in possession of any other lit substance in a form in which it can be smoked. This includes cigarettes, herbal cigarettes, hand rolled cigarettes, cigars, pipes, water pipes, shisha, hookah etc.

The definition of enclosed and substantially enclosed is given below.

Enclosed: Premises will be considered to be "enclosed" if they have a ceiling or roof, and except for doors and windows or passageways are wholly enclosed, whether on a permanent or temporary basis.

Substantially enclosed: Premises will be considered to be "substantially enclosed" if they have a ceiling or roof, but there are openings in the walls which are less than half of the total wall area, including other structures that serve the purpose of walls and constitute the perimeter of the premises. When working out the area of an opening, no account can be taken of openings in which doors, windows or other fittings that can be opened or shut.

This is known as the **50% rule**.

It is your legal responsibility as the proprietor and/or manager of the above premises to prevent people from smoking in your premises as your premises does not comply with the smoke-free law.

'No-smoking' signs must be displayed to enclosed or substantially enclosed parts of your premises.

All receptacles (shisha pipes and tobacco containers) and tobacco products must display the required health warnings. You also have to display an A3 size sign stating that it is illegal to sell tobacco or tobacco products to anyone under the age of 18 and display your business ownership details.

Health and Safety laws require you to assess all risks, specifically those arising from open fire (charcoal), smoke and other dangers that could pose a risk to staff or customers

Please note that anyone who does not comply with the smoke-free law will be committing a criminal offence. The Fixed Penalty Notices and maximum fine for each offence are set out in the table below.

Example of Penalties

Offence	Who is liable?	Fixed Penalty Notice (if paid in 15 days)	Fixed Penalty Notice (if paid in 29 days)	Court Awarded Fine
Health and Safety contraventions	Business owner or employer	N/A	N/A	Can be unlimited and/or imprisonment
Persons smoking in a smoke free place or a vehicle	Anyone who smokes in a smoke free place or a vehicle	£30	£50	up to £200
Failing to prevent smoking in a smoke free place or a vehicle	Anyone who controls or manages the smoke free premises or a vehicle	N/A	N/A	up to £2,500

The Fixed Penalty Notice includes information on the details of the offence and how payment is to be made. Anyone who receives a Fixed Penalty Notice can choose to have the matter dealt with by a court. If a person does not pay a fixed penalty notice, the matter may also be referred to a court to be dealt with.

Officers from Brent Council's Regulatory Services will carry out routine inspections of premises to ensure compliance with the law.

Where contraventions of smoke-free or other legislations are identified appropriate enforcement action will be taken.

Further information on smoke free law can be found at:

www.brent.gov.uk and www.smokefreeengland.co.uk

For your Information

ANTISOCIAL BEHAVIOUR AND NUISANCE

As Smoking is only permitted in open areas as described above you must ensure that any noise, smoke, light, parking etc. does not cause a nuisance to people in the vicinity of your premises.

FIRE SAFETY

You must be implement adequate arrangements for the provision and maintenance of measures to prevent, detect and fight fire in your workplace. These include the provision of safe escape routes in premises which do not have a fire certificate.

GAS SAFETY

Gas cylinders should be securely stored to prevent damage and unauthorized access (i.e. locked chains). Cylinders should be placed in a well ventilated compartment inside or outside the premises.

FIRST AID BOX

Employers must provide first-aid facilities which are adequate for:

- The number of persons employed
- The work activities undertaken
- The location of the establishment

The first aid box should contain first-aid materials only. First aid kits should not contain any medication e.g. pills, antiseptic creams etc.

EMPLOYERS LIABILITY INSURANCE

The purpose of employers' liability insurance is to ensure that employers are covered for any legal liability to pay damages to employees who suffer bodily injury and or disease during the course of employment and as a result of employment. This insurance is compulsory and has to be for a minimum of £5 million. Failure to provide evidence of a valid certificate of insurance criminal offence and will be forward to the government department Health and Safety Executive

I recommend that the employers' liability insurance certificate is displayed. You are now required to send a copy of this certificate to this authority. *Employers' Liability (Compulsory Insurance) Regulations 1998*.

RISK ASSESSMENT

Provide a suitable assessment of risks to the health and safety of employees and others (i.e. customers) in order to identify the measures required to comply with the relevant statutory provisions. Areas that may be relevant to your business include chemical safety, display screen equipment, electrical safety, fire safety, manual handling, noisy working environments, work equipment, passive smoking at work, safety of heating equipment, LPG safety, transmittable diseases etc.

Smoking Risk Assessment

Your smoking risk assessment must include the following: - Extent, nature and duration of exposure to tobacco smoke and possible effects on health? Sharing of shisha pipes and risk of transmitting infectious diseases such as TB, Hepatitis, Influenza, passive smoking/second hand smoking? The enclosed leaflet gives further information.

Please contact me quoting the above reference if you would like any further advice or information.

Yours sincerely,

Avril Nightingale
Environmental Health Officer
Regulatory Services

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Licence review - Reference: 31169 Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA Mrs Avril Nightingale (Senior Environmental Health Officer) Neighbourhoods and Regeneration, Food Safety Team. Our ref: SR/02642/24

EXHIBIT 3



REGENERATION AND ENVIRONMENT

Brent Civic Centre, Engineers Way,
Wembley, Middlesex. HA9 0FJ

Tel: (020) 8937 5252

Direct Line

Email: avril.nightingale1@brent.gov.uk

Web: www.brent.gov.uk

Date: 21/08/2023

Mr Gokcan Algul
Alaturca Lounge
The Lodge,
Kingsbury Road
London NW9 9HA

Your Ref:
Our Ref: SFCE/03666/23
Contact: Avril Nightingale

Dear Mr Algul,

The Health Act 2006

The Health and Safety at Work Act 1974

The Smoke-free (Premises and Enforcement) Regulations 2006

Re: Smoking of tobacco/shisha at Roe Green Park, Kingsbury Road, London, NW9 9HA

Since the last warning letter, I have received more complaints regarding shisha smoking within enclosed parts at the Alaturca Lounge which contravenes the above the smoke-free regulation.

As previously advised, smoking is prohibited in 'enclosed' or 'substantially enclosed' parts of premises that are open to the public or are used as a place of work by more than one person (including vehicles).

Smoking includes the smoking of tobacco or anything which contains tobacco, or being in possession of lit tobacco or anything which contains tobacco, or being in possession of any other lit substance in a form in which it can be smoked. This includes cigarettes, herbal cigarettes, hand rolled cigarettes, cigars, pipes, water pipes, shisha, hookah etc.

The definition of enclosed and substantially enclosed is given below.

Enclosed: Premises will be considered to be "enclosed" if they have a ceiling or roof, and except for doors and windows or passageways are wholly enclosed, whether on a permanent or temporary basis.

Substantially enclosed: Premises will be considered to be "substantially enclosed" if they have a ceiling or roof, but there are openings in the walls which are less than half of the total wall area, including other structures that serve the purpose of walls and constitute the perimeter of the premises. When working out the area of an opening, no account can be taken of openings in which doors, windows or other fittings that can be opened or shut.

This is known as the **50% rule**.

It is your legal responsibility as the proprietor and/or manager of the above premises to prevent people from smoking in your premises as your premises does not comply with the smoke-free law.

Licence review - Reference: 31169 Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA Mrs Avril Nightingale (Senior Environmental Health Officer) Neighbourhoods and Regeneration, Food Safety Team. Our ref: SR/02642/24

EXHIBIT 3

'No-smoking' signs must be displayed to enclosed or substantially enclosed parts of your premises.

Please note that anyone who does not comply with the smoke-free law will be committing a criminal offence. The Fixed Penalty Notices and maximum fine for each offence are set out in the table below.

Example of Penalties

Offence	Who is liable?	Fixed Penalty Notice (if paid in 15 days)	Fixed Penalty Notice (if paid in 29 days)	Court Awarded Fine
Health and Safety contraventions	Business owner or employer	N/A	N/A	Can be unlimited and/or imprisonment
Persons smoking in a smoke free place or a vehicle	Anyone who smokes in a smoke free place or a vehicle	£30	£50	up to £200
Failing to prevent smoking in a smoke free place or a vehicle	Anyone who controls or manages the smoke free premises or a vehicle	N/A	N/A	up to £2,500

The Fixed Penalty Notice includes information on the details of the offence and how payment is to be made. Anyone who receives a Fixed Penalty Notice can choose to have the matter dealt with by a court. If a person does not pay a fixed penalty notice, the matter may also be referred to a court to be dealt with.

We are now in the process of carrying out routine inspections of premises, including **Alaturca Lounge** to ensure compliance with the law. **Where contraventions of smoke-free or other legislations are identified appropriate enforcement action will be taken.**

In the meantime, please contact me if you have any questions.

Yours sincerely,

Avril Nightingale
Environmental Health Officer
Regulatory Services

Licence review - Reference: 31169 Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA
Mrs Avril Nightingale (Senior Environmental Health Officer) Neighbourhoods and Regeneration, Food Safety Team. Our ref: SR/02642

EXHIBIT 4



REGENERATION AND ENVIRONMENT

Brent Civic Centre, Engineers Way,
Wembley, Middlesex. HA9 0FJ

Tel: (020) 8937 5252

Direct Line (020) 8937 5393

Email: avril.nightingale1@brent.gov.uk

Web: www.brent.gov.uk

Date: 21/08/2023

Gokcan Algul (Director)
Alaturca Lounge
The Lodge
Kingsbury Road
London NW9 9HA

Your Ref:
Our Ref: INS/06003/23
Contact: Avril Nightingale

Dear Gokcan Algul,

Health and Safety at Work etc Act 1974

Re: Alaturca Lounge, The Lodge, Roe Green Park, Kingsbury Road, London, NW9 9HA

I am writing with reference in connection with health and safety at the restaurant on 2nd August 2023. I also checked the food hygiene.

The significant points of concern found during the inspection are detailed below. However, I must stress that there may other defects or defective practices that I have missed or have subsequently arisen since the inspection. The responsibility for setting and maintaining the health and safety standards of employees and other persons who may be affected by your work activities is the responsibility of Alaturca Lounge.

1 HEALTH AND SAFETY AT WORK ETC ACT 1974

It has been noted that a health and safety policy could not be located at the time of inspection. An appropriate Health and Safety policy statement must be prepared, revised and brought to the notice of all employees.

The policy should include the following;

- a) general statement of company policy
- b) organisation for achieving this
- c) arrangements for health and safety

The policy must be signed and dated by the proprietor or the responsible director. The policy should show the steps which demonstrate the care being taken by the company to ensure everyone's safety and not merely be a list of safety rules for employees, though these may be included. A copy of the policy statement should be available at the premises. Policies must be revised regularly, as processes, laws and company expertise develop.

Licence review - Reference: 31169 Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA
Mrs Avril Nightingale (Senior Environmental Health Officer) Neighbourhoods and Regeneration, Food Safety Team. Our ref: SR/02642

EXHIBIT 4

Legal reference:
Health and Safety at Work Etc Act 1974, Section 2(3)

2 MANAGEMENT OF HEALTH AND SAFETY AT WORK REGULATIONS 1999

It was confirmed that no suitable and sufficient risk assessments had been undertaken. Suitable and sufficient assessments of the significant hazards within the workplace must be carried out without delay and recorded and reviewed as necessary. Your risk assessment must identify the risk and the persons affected. It should also include details of the measures that you have in place to control the risks, any additional measures which are required and it should also be reviewed to ensure that the needs are still being met. You must make your staff aware of the findings of the risk assessment.

Here is an example of a risk assessment for a food preparation and service business.
[Catering – Risk assessment and key risk areas \(hse.gov.uk\)](https://www.hse.gov.uk/riskassessment/).

As a licence premises, you must provide written risk assessments aimed to identify likely hazards associated violence and aggress. You should provide relevant and appropriate training to members of the staff. The risk assessment should highlight clear procedures to deal with any violence and antisocial behaviour that might occur at the premises. It is recommended that you keep training records for staff when completed.

The following web link should help you complete a risk assessment [Violence and aggression at work - HSE](https://www.hse.gov.uk/violenceaggressionatwork/)

Legal reference:
Management of Health and Safety at Work Regulations 1999, Regulation 3.

3. HEALTH AND SAFETY TRAINING

All employers have a duty to provide such information, instruction, training and supervision as is necessary to ensure, so far as is reasonably practicable, the health and safety at work of his employees. Ensure that all employees are provided with adequate health and safety training and information. All new employees should receive a copy of the health and safety policy, the significant findings of the risk assessment for their job, emergency evacuation procedure, manual handling training, as well as any other training which is necessary to enable them to undertake their job safely.

Legal reference:
Health and Safety at Work etc Act 1974 and Management of Health and Safety at Work Regulations 1999

4. HEALTH AND SAFETY INFORMATION FOR EMPLOYEES REGULATIONS 1989

Licence review - Reference: 31169 Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA
Mrs Avril Nightingale (Senior Environmental Health Officer) Neighbourhoods and Regeneration, Food Safety Team. Our ref: SR/02642

EXHIBIT 4

The prescribed Health and Safety Law Poster must be obtained, displayed and properly completed.

Details of how to complete obtained a health and safety law poster can be found online at: <http://www.hse.gov.uk/simple-health-safety/display.htm>.

Legal Reference:

The Health and Safety Information for Employees Regulations 1989, Regulation 4

5. HEALTH AND SAFETY (SAFETY SIGNS AND SIGNALS) REGULATIONS 1996

Ensure that Emergency Exit signs are put in place at the appropriate exits within the premises. Signs must comply with the requirements of current legislation.

Legal reference:

The Health and Safety (Safety Signs and Signals) Regulations 1996

6. ELECTRICITY

It was understood that the premise had a number of new electrical installations, including the retractable shelter around the outside of the building, neon lighting, etc. An inspection of the electrical installations should have been carried out by a competent person, by a member of either N.I.C.E.I.C (National Inspection Council for Electrical Installation Contracting) or the Electrical Contractors Association, or someone who is able to demonstrate an equivalent level of expertise. You should ensure that you are provided with an electrical installations certificate in order to confirm the works and the integrity of the installation. **Please send me a copy of this certificate.**

7. PORTABLE APPLIANCE TEST

Maintenance of portable appliances could not be confirmed at the time of inspection. All appliances should be visually checked regularly and equipment that is not replaced on a regular basis tested by a competent person.

For more information, check the online guidance at:

<http://www.hse.gov.uk/electricity/faq-portable-appliance-testing.htm>.

Legal reference:

Provision and Use of Work Equipment Regulations 1998, Regulation 6

8. ACCIDENT BOOK

An accident book in the current prescribed form or by other equally effective means must be obtained and kept in an accessible place in the workplace. The book code is B1510 and it can be obtained by booking online:

Licence review - Reference: 31169 Alaturca Lounge, Roe Green Park, Kingsbury Road, London, NW9 9HA
Mrs Avril Nightingale (Senior Environmental Health Officer) Neighbourhoods and Regeneration, Food Safety Team. Our ref: SR/02642

EXHIBIT 4

<https://books.hse.gov.uk/bookstore.asp?ACTION=BOOK&PRODUCTID=9780717664580>.

or from any good stationers.

Legal reference:
Social Security (Claims and Payments) Regulations 1979

9. PORTABLE APPLIANCE TESTING

Maintenance of portable appliances could not be confirmed at the time of inspection. All appliances should be visually checked regularly and equipment that is not replaced on a regular basis tested by a competent person.

For more information, check the online guidance at:
<http://www.hse.gov.uk/electricity/faq-portable-appliance-testing.htm>.

Legal reference: Electricity at Work Regulations 1989, regulation 4.

RECOMMENDATIONS

- During the inspection, I noted fire hazards, such as non-fire resistant furniture and decorations, lack of firefighting equipment, uncertainty about emergency lighting and fire evacuation procedures. Fire safety requirements are enforced by the London Fire and Emergency Planning Authority (LFEPA) who can give more advice on request. They can be contacted on 020 8555 1200 x89170 or via email FSR-AdminSupport@london-fire.gov.uk.

It is recommended that preparation of a fire risk assessment is undertaken by the appointed person within the company. If consultants are employed, ensure that you work closely with them so that you are fully aware of what work they have undertaken. Do not assume that a consultant's report will automatically satisfy your statutory duties. The follow leaflet explains how to get specialist help with health and safety. <http://www.hse.gov.uk/pubns/indg420.pdf>.

However, please contact me quoting the above reference if you would like any other advice or information in the meantime.

Yours sincerely,

Avril Nightingale
Environmental Health Officer
Regulatory Services – Food Safety Team.

Sent: Monday, April 8, 2024 5:19 PM

To: Business Licence <business.licence@brent.gov.uk>

The planning department objects to the licence as the operator of the premises appears to be incapable of complying with planning rules – he has erected canopy extensions without planning permission despite being told that permission is required. He has not demolished them yet. Furthermore, it seems that the premises is being used as a shisha lounge/late night entertainment without planning permission.

We have also received reports that he is operating in breach of the operating hours set out in the planning permission for the use of the premises as a café which does not permit to operate after midnight.

Kind regards,

Principal Planning Enforcement Officer
Regeneration and Environment
Brent Council

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From: [REDACTED]
Sent: Tuesday, April 2, 2024 1:22 PM
To: Business Licence <business.licence@brent.gov.uk>
Subject: The Alaturca Lounge - Application No: 31169 Licence No. 16394

Attention:
Linda Legister, Licensing Applications Officer, Regulatory Services

Dear Ms Legister,

Re: Alaturca Lounge, Kingsbury Rd, London NW9 9HA

We wish to lend our support to the application for removal of the liquor and entertainment licences at this location.

We have had a number of our members complain to us of being disturbed by noise from this place until very late at night. Many of these residents are elderly and either have no online access or struggle with communicating with the council through its online portals or using the council noise app. They therefore rely on us to speak for them.

In addition, several of the residents have expressed astonishment at how the Council as owners of Roe Green Park have allowed this building, which was supposed to be a facility for park users, to fall into the hands of these people or to be used in this way.


We, as [REDACTED], endorse and share that concern.

We intend to be present at the hearing to give evidence but as we understand these hearings take place during working hours that might not be possible as committee members are in full-time employment.

Sincerely,

[REDACTED]
[REDACTED]

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Prevention of Public Nuisance: I would like to add to my first objection that at present the weather has kept the public nuisance inside. As soon as the weather improves this will, no doubt, take the nuisance outside the premises and naturally worsen the whole situation

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████████████████████

They are a public nuisance- the music goes on till 3 am regularly. Not just at weekends. I repeatedly have raised this with the local councillors and also through the noise app and the noise team at Brent council. They are liars about the 11pm. They play loud music into the early hours that can be heard inside of my home and we are 1/2 mile away across the park. There is also a lot of shouting and people noise. In addition the cars park on pavements and generally the patrons have no respect for the surrounding residents. They breach the current licence (if they even have one) and will breach any extension. Not sure the local park lodge should be operating as a nightclub at all.

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[REDACTED]

I hear motorbikes revving up as they congregate outside at night and during the day. They race up and down Kingsbury Rd but use the premises as a meeting place. I've been stopped and asked for money and cigarettes late at night outside and it has been intimidating. The noise levels/shouting can be heard for some distance and there is increased litter and alcohol cans/bottles outside.

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[REDACTED]

Notwithstanding that in my 70s and suffering from age -related deafness and being a heavy sleeper I have been woken up between 2-3 am by loud music from this place on several occasions. I am [REDACTED] the original communication of 27/3/23 referred to in Esther Chan's application. The details of her application need some amplification. The premises form part of Roe Green Park and the council are the freeholders. The disposal of this area of the park which residents were told was for the purpose of providing a park cafe and toilets was a breach of the covenants on the freehold title and therefore was unlawful. In addition further failures on the part of the property department and legal department have allowed the property to fall into the hands of the licensee in breach of the lease. Please note that I am a [REDACTED] and I know what I am talking about. These failures are currently the subject of a formal complaint/Ombudsman referral. No licenses should ever have been granted for this property .Roe Green Park is subject to a PSPO which rightly bans alcohol within its boundaries. The premises are immediately adjacent to a children's playground and a pre-school nursery and 100 metres or so from a school for pupils with learning difficulties- all in the park and let by the council in its role as freeholders. In addition Kingsbury High School (lower school) is approximately 150 metres away on the boundary of the park. As mentioned above it was [REDACTED] alerted EC to the illegal alcohol sales (I had in fact some months earlier raised this issue with the Head of the property department Denish Patel when banners clearly indicated that a nightclub would be opening shortly at the site.) I had assumed EC would halt the illegal sales but instead she appears to have coached the licensee in how to obtain a license. Notwithstanding EC assuring me that alcohol sales would cease pending grant of the license they never did. I urge the committee to withdraw all (premises and personal) licenses from this site on all four of the statutory grounds. In addition I request the committee members in their role of councillors generally to urgently meet with the Chief Executive (who is aware of residents' concerns around this site) to ensure that the legal and property departments take urgent steps to commence and complete forfeiture proceedings of the lease of the site so that this eyesore of a building is bulldozed and the area restored as part of the park for public use in accordance with its legal obligations under the deed of gift by which the council obtained ownership.

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London Borough of Brent

Premises Licence

Part A

*This Premises Licence was granted by Brent Council, Licensing Authority for the area of the Borough of Brent under the
Licensing Act 2003*

Original grant date: 22 July 2019
Current issue date: 26 April 2023



Authorised signatory

Premises licence number: 16394

Part 1 – Premises Details

Postal address of premises, or if none, ordinance survey map reference or description

Alaturca
The Lodge Restaurant, The Lodge, Kingsbury Road, London, Brent, NW9 9HA

Where the licence is time limited the dates

Licensable activities authorised by the licence

Section A: Plays
Section B: Films
Section E: Live music

Section F: Recorded music
Section G: Performances of dance
Section J: Sale of alcohol: On the premises

The times the licence authorises the carrying out of licensable activities

Section A: Plays		
Day	Start Time	End Time
Monday	09:00	23:00
Tuesday	09:00	23:00
Wednesday	09:00	23:00
Thursday	09:00	23:00
Friday	09:00	23:00
Saturday	09:00	23:00
Sunday	09:00	23:00

Section B: Films		
Day	Start Time	End Time
Monday	09:00	23:00
Tuesday	09:00	23:00
Wednesday	09:00	23:00
Thursday	09:00	23:00
Friday	09:00	23:00
Saturday	09:00	23:00
Sunday	09:00	23:00

Section E: Live music		
Day	Start Time	End Time
Monday	08:00	23:00
Tuesday	08:00	23:00
Wednesday	08:00	23:00
Thursday	08:00	23:00
Friday	08:00	23:00
Saturday	08:00	23:00
Sunday	08:00	23:00

Section F: Recorded music		
Day	Start Time	End Time
Monday	08:00	23:00
Tuesday	08:00	23:00
Wednesday	08:00	23:00
Thursday	08:00	23:00
Friday	08:00	23:00
Saturday	08:00	23:00
Sunday	08:00	23:00

Section G: Performances of dance		
Day	Start Time	End Time
Monday	09:00	23:00

Tuesday	09:00	23:00
Wednesday	09:00	23:00
Thursday	09:00	23:00
Friday	09:00	23:00
Saturday	09:00	23:00
Sunday	09:00	23:00

Section J: Sale or Supply of Alcohol: On the premises

Day	Start Time	End Time
Monday	10:00	23:00
Tuesday	10:00	23:00
Wednesday	10:00	23:00
Thursday	10:00	23:00
Friday	10:00	23:00
Saturday	10:00	23:00
Sunday	10:00	23:00

The opening hours of the premises

Day	Start Time	End Time
Monday	08:00	23:00
Tuesday	08:00	23:00
Wednesday	08:00	23:00
Thursday	08:00	23:00
Friday	08:00	23:00
Saturday	08:00	23:00
Sunday	08:00	23:00

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

On the premises

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of the premises licence

Gokcan Algul

Registered number of holder, for example company number, charity number (where applicable)

of alcohol

Gokcan Algul

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Licence Number:

Annex 1 – Mandatory conditions

No Irresponsible Drinks Promotions

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

1. (a) games or other activities which require or encourage,

or are designed to require or encourage, individuals to— (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Free Water

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Age Verification Policy

(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a) a holographic mark, or

(b) an ultraviolet feature.

Small Measures to be Available

The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i) beer or cider: ½ pint;

(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available

Minimum Price of Alcohol

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1—

(a)—duty|| is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b)—permitted price|| is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c)—relevant person|| means, in relation to premises in respect of which there is in force a premises licence—

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d)—relevant person|| means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e)—valued added tax|| means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (—the first day||) would be different from the permitted price on the next day (—the second day||) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Requirement for a DPS

(1) No supply of alcohol may be made under the premises licence-

(a) at a time when there is no designated premises supervisor in respect of the premises licence, or

(b) at a time when the designated premises supervisor does not hold a personal licence or their personal licence is suspended.

(2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Door Supervisors and Security Staff to be Licensed by the SIA (when required)

Where the licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, each individual must be licensed by the Security Industry Authority, with the following exceptions:

a) premises where the premises licence authorises plays or films

b) any occasion mentioned in paragraph 8(3)(b) or (c) of Schedule 2 to the Private Security Industry Act 2001 (premises being used exclusively by a club with a club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence), or

c) any occasion within paragraph 8(3)(d) of Schedule 2 to the Private Security Industry Act 2001

Film Classification When required

(i) The admission of children to the exhibition of any film must be restricted in accordance with the recommendation of the designated film classification body unless section (ii) applies.

(ii) Where the licensing authority notifies the holder of the licence that this subsection applies the admission of children must be restricted in accordance with any recommendation made by the licensing authority.

In this section-

"children" means persons aged under 18; and

"film classification body" means the person or persons designated as the authority

under section 4 of the Video Recordings Act 1984 (c. 39) (authority to determine suitability of video works for classification).

Annex 2 – Conditions consistent with the operating schedule

1. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.

2. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises.

3. A CCTV camera shall be installed to cover the entrance of the premises, the main restaurant, bar area, entrance to the toilets and the external areas.

4. The CCTV system shall display on any recordings the correct date and time of the recordings.

5. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premise is open. This staff member must be able to provide a Police or Authorised Council Officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

6. The Licence holder/DPS/Manager shall inspect and test that the CCTV is operational and working correctly on a weekly basis. A signed and dated record of the CCTV examination and any findings shall be kept on the premises and made available to the police and authorised officers of the Local Authority on request.

7. A "Challenge 25" policy shall be adopted and adhered to at all times

8. Customers shall not be permitted to take any open drink container outside the premises as defined on the plan submitted to and approved by the Licensing Authority.

9. A sign stating "No proof of age -- no sale" shall be displayed at the point of sale.
10. Alcohol shall only be provided as an accompaniment to a main meal and seated at a table.
11. No high strength beers, lagers and ciders above 6.0% ABV shall be stocked or sold at the premises.
12. All alcohol must be kept behind the counter/bar area at all times with the exception of alcohol which has already been purchased/sold/supplied to the public or alcohol which is in storage rooms on the premises.
13. The supply of alcohol at the premises shall only be to a person seated taking a table meal there and for the consumption by such a person as ancillary to their meal.
14. No noise or vibration shall be detectable at any neighbouring noise sensitive premises.
15. Notices asking customers to leave quietly shall be conspicuously displayed at all exits.
16. The playing of live or recorded music shall not be permitted in any external area after 21.00hrs.
17. A copy of the premises licence summary and the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
18. Any staff directly involved in selling alcohol for retail to consumers and managers shall undergo basic training of Licensing Act 2003 legislation. This shall be documented and signed for by the DPS and the member of staff receiving the training. This training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.
19. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received
 - (d) any incidents of disorder
 - (e) any faults in the CCTV system
 - (f) any refusal of the sale of alcohol
 - (g) any visit by a relevant authority or emergency service.
20. All deliveries shall take place during normal working hours (i.e. 08.00hrs to 18.00hrs daily).
21. The placing of bottles into receptacles outside the building shall not be permitted between 22:00 hours and 08:00 hours the following morning.
22. No children shall be permitted on the premises unless accompanied by a responsible adult.
23. The locks and flush latches on the exit doors shall be unlocked and kept free from fastenings other than push bars or pads whilst the public are on the premises.
24. A residual current device (RCD), having a rated residual operating current not exceeding 30 milliamps, shall be provided to any socket or power supplies to be used for temporary stage, band or disco equipment, likely to be accessible to performers, staff or public.
25. Any socket outlets (or other power supplies used for DJ equipment, band equipment and other portable equipment) that are accessible to performers, staff or the public shall be suitably protected by a residual current device (RCD having a rated residual operating current not exceeding 30 milliamps).
26. No person shall be permitted to sit on the floor, on stairs or in gangways and passageways.
27. All roller shutters that are operational as exit points must be fixed/locked up in the open position whilst the public/staff are on the premises.
28. A capacity specific risk assessment shall be conducted by a professionally qualified risk assessor. This assessment will include holding capacity, exit capacity and the calculations to demonstrate how that was reached, the lower of the two

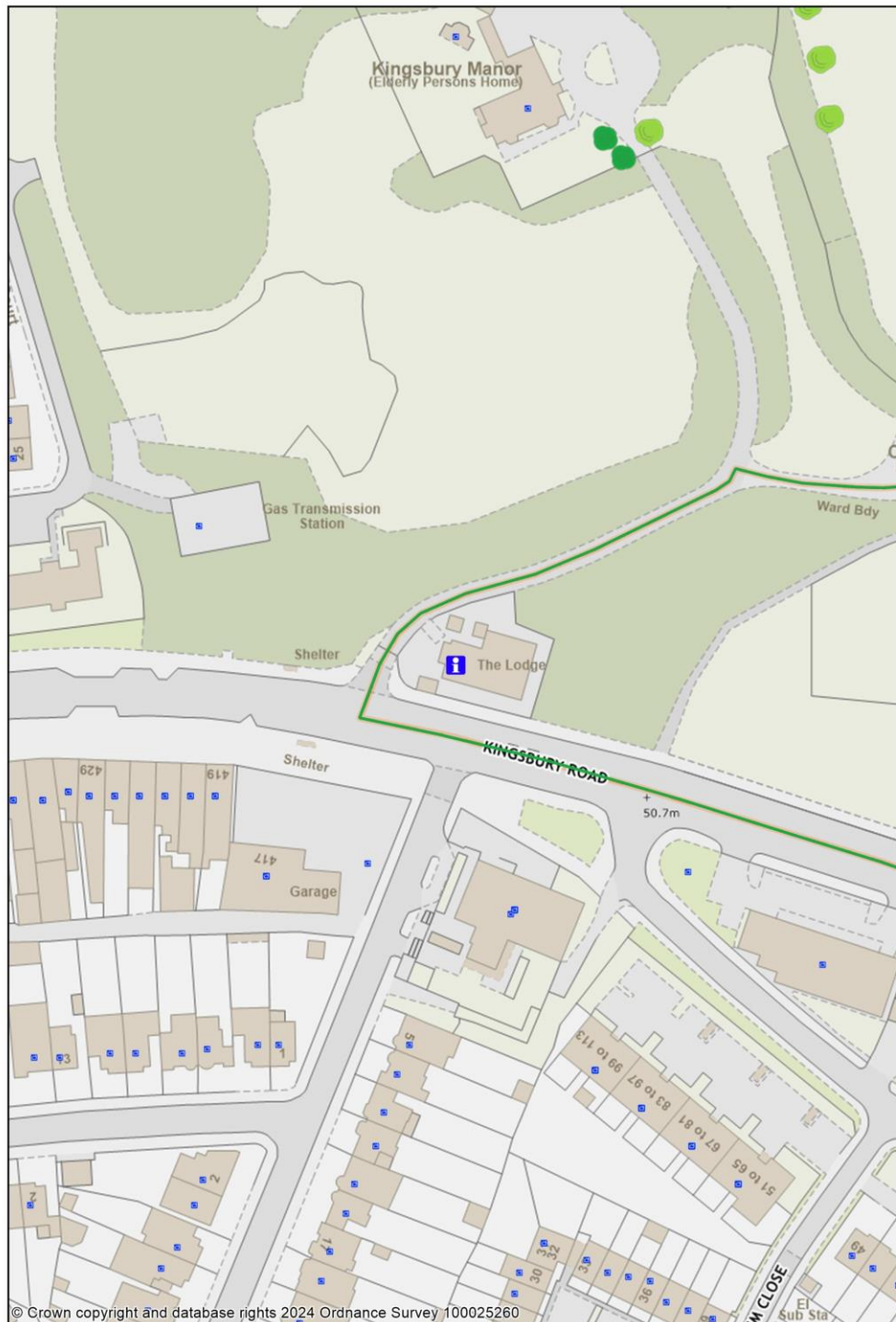
numbers shall be the final capacity. The guidance used for this capacity calculation must be quoted. This risk assessment shall be appraised annually or at the time of any building or layout structural works.

Annex 3 – Conditions attached after a hearing by the licensing authority

Annex 4 – Plans

See attached

Basemap Map



1:1250

0 0.02 0.04 kilometres



Brent

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Appendix 13

Noise Monitoring Statement

In my role as Nuisance Control Officer it is common practice to carry out monitoring visits to assess noise in hotspot areas and premises that have been subject to noise complaints against them. This activity is undertaken by visiting the area and making observations at street level without notifying the management at the premises.

The Nuisance Control Team have conducted noise monitoring visits on the following dates:

1. 20 April 2024 at 01:27
2. 21 April 2024 at 00:32
3. 26 April 2024 at 23:10
4. 27 April 2024 at 23:46

Video footage was captured during 20-21 April 2024 is available by accessing the following links:

Alaturca Lounge 20 April 2024 at 01:27

<https://share.icloud.com/photos/0971aSGn0bZGCrXPVGhoLgnww>

Alaturca Lounge 20 April at 01:29

<https://share.icloud.com/photos/0834dXSEQBHEct3GEGrgdoohQ>

Alaturca Lounge 21 April 2024 at 00:32

<https://share.icloud.com/photos/0fdkbTgQibZpH6OX-flo3uBWA>

On 26 April 2024 at 23:10, observations were made from street level outside Alaturca Lounge and from across the road on the corner of Old Kenton Lane approximately 58.5m away. Loud music was audible at both locations and likely to be intrusive for local residential properties.

On 27 April 2024 at 23:46, similar observations were made from street level outside Alaturca Lounge and from across the road on the corner of Old Kenton Lane. Loud music and heavy bass was detected at street level at both locations. Music levels observed on 27 April were much louder than those observed the previous night (26 April). A special note was made to document the loud music and bass which was audible inside our parked vehicle with the windows closed, parked on the corner of Old Kenton Lane approximately 58.5m away.

The noise levels observed by Officers during all of our recent monitoring visits were deemed to be unreasonably loud and likely to cause widespread noise impact on the residential properties in the area. The visits clearly demonstrated that there was sound breakout of entertainment noise being emitted from Alaturca Lounge and there is no doubt that the current level of sound insulation at the premises is inadequate to contain the entertainment noise from these premises.

Mr Gokcan Algul
Alaturca
The Lodge
Kingsbury Road
NW9 9HA

2 May 2024

Our Ref: 31169

Dear Mr Algul,

Licensing Act 2003 (Section 51) – Review of the Premises Licence
Re: Alaturca, The Lodge, Kingsbury Road, NW9 9HA

The Licensing Authority hereby submits additional supplementary evidence. It is asserted that Mr Algul has persistently violated the premises licence, disregarding the consequences regarding the licensing objectives.

On 18 April 2024, a letter ([Appendix EC/23](#)) was sent to Mr Algul, requesting CCTV footage after discovering the promotion of an event on social media commemorating Eid ([Appendix EC/24](#)). Although Mr Algul initially indicated he would provide the footage, there has been no response since.

On 29 April 2024, I reminded Mr Algul of his obligation to provide the requested CCTV footage via email ([Appendix EC/25](#)).

Subsequently, on Tuesday 30 April 2024, Mr Algul communicated via WhatsApp, citing financial hardship and matters of a personal nature, which he may wish to disclose at the sub-committee meeting. Mr Algul also forwarded a crime reference related to a 'break in', claiming the CCTV system, money and alcohol were stolen from the premises on 22 April 2024. In response, I informed Mr Algul via email that WhatsApp communication was inappropriate ([Appendix EC/26](#)).

Upon reviewing Brent Council's CCTV cameras, it is evident that the premises was operational past 11pm on multiple occasions outlined in the summary of CCTV footage covering various dates in April 2024 ([Appendix EC/27](#)) supported with the actual CCTV recordings ([Appendix EC/28](#)).

Yours faithfully





Gokcan Algul
Alaturca
The Lodge
Kingsbury Road
London
NW9 9HA

18 April 2024

Our Ref: 15227

Dear Mr Algul,

Licensing Act 2003 – Unauthorised Licensable Activities.
Re: Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Further to our telephone conversation on 2 April 2024, you confirmed via email on 4 April 2024 that the above premises has been closed for a period and will remain closed to undertake works.

I have grounds to assert that the business was operational and engaged in unauthorised licensable activities. Consequently, I hereby formally request access to the CCTV recordings pertaining to the specified dates and times:

- **Saturday 13 April 2024 – 01:15hrs to 01:35hrs & 02:00hrs to 02:40hrs**
- **Sunday 14 April 2024 - 01:15hrs to 01:35hrs & 02:00hrs to 02:40hrs**
- **Monday 15 April 2024 - 01:15hrs to 01:35hrs & 03:00hrs to 03:30hrs**

May I remind you that the following CCTV conditions are embedded on the premises licence, which you must *comply with* at all times:

Condition 1. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.

Condition 2. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises.

Condition 3. A CCTV camera shall be installed to cover the entrance of the premises, the main restaurant, bar area, entrance to the toilets and the external areas.

Condition 4. The CCTV system shall display on any recordings the correct date and time of the recordings.

Condition 5. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premise is open. This staff member must be able to provide a Police or Authorised Council Officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

Condition 6. The Licence holder/DPS/Manager shall inspect and test that the CCTV is operational and working correctly on a weekly basis. A signed and dated record of the CCTV examination and any findings shall be kept on the premises and made available to the police and authorised officers of the Local Authority on request.

Please contact me by **Monday 22 April 2024** to make arrangements to collect the requested CCTV footages. Non-compliance with this request constitutes a violation of the licence conditions.

If you require any clarification, please do not hesitate to contact me.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'E Chan'.

Esther Chan
Licensing Inspector
Regulatory Services

cc. Brent Licensing Police

SUNDAY

alaturca lounge
PRESENTS

EID PARTY

GUEST OF THE NIGHT
AMINE MARSEILLE

GUESS U.S.A.

NORTH AFRICAN NIGHT EID PARTY

SUNDAY

£10 TICKETS | **MINIMUM SPEND £35** | **BOOKING 07438054338** | **ALATURCA**

THE LODGE KINGSBURY ROAD NW9 9HA

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APPENDIX EC/25

From: Esther, Chan

Sent: Monday, April 29, 2024 9:00 AM

To: Gokcan Algul

Subject: RE: Review Premises Licence - Alaturca Lounge, The Lodge, Kingsbury Road, NW9 9HA

Dear Mr Algul,

Further to my email on 18 April 2024, please could you contact me to make the necessary arrangements to collect the requested CCTV footage. I am available to collect the footage from the venue today or you are welcome to send the footage via Egress.

<https://www.egress.com/>

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

From: Esther, Chan

Sent: Friday, April 19, 2024 8:16 AM

To: Gokcan Algul

Subject: RE: Review Premises Licence - Alaturca Lounge, The Lodge, Kingsbury Road, NW9 9HA

Dear Mr Algul,

Thank you for your reply.

Please can you save the requested footages on a USB stick and I will collect this from you on Wednesday 24 April 2024.

You can hand deliver the USB stick to me in person at Brent Civic Centre or I can visit the premises to collect it.

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

From: Gokcan Algul

Sent: Thursday, April 18, 2024 3:45 PM

To: Esther, Chan

Subject: Re: Review Premises Licence - Alaturca Lounge, The Lodge, Kingsbury Road, NW9 9HA

How i can send you

Sent from Outlook for iOS

From: Esther, Chan

Sent: Thursday, April 18, 2024 3:42:10 PM

To: Gokcan Algul

Cc: Licensing Police

Subject: RE: Review Premises Licence - Alaturca Lounge, The Lodge, Kingsbury Road, NW9 9HA

Dear Mr Algul,

Please find attached letter, which requires your immediate attention.

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

APPENDIX EC/26

From: Esther, Chan

Sent: Tuesday, April 30, 2024 3:57 PM

To: Gokcan Algul

Cc: Business Licence Legister, Linda

Subject: RE: URGENT Premises Licence Alaturca, The Lodge, Kingsbury Road, London, NW9 9HA

Dear Mr Algul,

I am aware that you have sent multiple messages to my Whatsapp work number today regarding the ongoing application to review your premises licence. From this point onwards, I would kindly request that all correspondence is made via email for the purposes of transparency so that a fair and legal hearing can be held in accordance with the statutory regulations. Therefore, I shall not be responding to any Whatsapp messages that you might send, as I do not want to undermine the legislative process.

I am mindful that you have asked me to help you with this matter, however it is important for you to understand that once an application to review a premises licence has been submitted – The Licensing Act 2003 (Hearings) Regulations 2005 legislation is engaged and that a Licensing Sub-Committee Hearing must be held to determine the outcome of the application to review the premises licence.

I understand that you have asked for assistance whilst claiming financial hardship however this is something for you to raise to the Licensing Sub-Committee at the hearing. There is an onus upon you as the premises licence holder to expand upon your views and you will be given this opportunity to do so at the hearing. Equally, you are permitted to have someone representing you at the Licensing Sub-Committee hearing.

Kind Regards

Esther Chan

Licensing Inspector

Regulatory Services

Brent Council

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APPENDIX EC/27

Date	Time	Description
Monday 15 April 2024	01:32hrs to 01:35hrs	Door staff moving in and out of premises. Two males exit premises and one of them shortly re-enter premises again.
Monday 15 April 2024	03:15hrs to 03:20hrs	Multiple individuals leave the premises at different timings.
Saturday 20 April 2024	01:01hrs to 01:08hrs	One male door staff standing outside premises. Multiple individuals leave premises. Female smoker outside and re-enter premises at 01:03hrs.
Sunday 21 April 2024	03:25hrs to 03:28hrs	Multiple individuals leave the premises.
Monday 22 April 2024	03:30hrs to 03:40hrs	Multiple individuals leaving premises. Activity showing groups of people gathered on the side of premises, running back and forth across the road. At 03:31hrs, an altercation between several individuals occur opposite the premises. The altercation continue side of the premises. At 03:35hrs, a police vehicle arrives at the scene to engage with the individuals.

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From: Esther, Chan
Sent: Tuesday, May 7, 2024 1:20 PM
To: NWMailbox.LicensingBrent@met.police.uk
Cc: Bhanji, Devbai; Legister, Linda; Business Licence
Subject: RE: Alaturca - CCTV Footage 22 April 2024

Dear Phil,

Thank you for the update.

Kind Regards

Esther Chan
Licensing Inspector
Regulatory Services
Brent Council

From: Phil.S.Graves@ > **On Behalf Of** NWMailbox.LicensingBrent@met.police.uk
Sent: Tuesday, May 7, 2024 1:18 PM
To: Esther, Chan; NWMailbox.LicensingBrent@met.police.uk
Cc: Bhanji, Devbai; Legister, Linda; Business Licence
Subject: RE: Alaturca - CCTV Footage 22 April 2024

Esther,

The Police reference for the video is CAD 667/22APR – This was a call made by your CCTV to police stating there was a fight outside the venue. As we saw the police arrived, who resulted the call as two stop and searches.

Shout if you need anything else, see you in the morning assuming and hoping you're well enough!

PC Phil Graves 3122NW

Brent (QK) Licensing Officer

Metropolitan Police Service

Address: South Harrow Police Station, 74 Northolt Road, South Harrow. HA2 0DS

Email (group) : NWMailbox.LicensingBrent@met.police.uk



www.saferounds.org.uk/wave Click here for Drink Spike Prevention and Ask for Angela materials

From: Esther, Chan

Sent: 07 May 2024 13:11

To: NW Mailbox - Licensing Brent <NWMailbox.LicensingBrent@met.police.uk>

Cc: Bhanji, Devbai; Legister, Linda; Business Licence

Subject: Alaturca - CCTV Footage 22 April 2024

Dear Licensing Police,

In reference to our meeting today, you were presented a video footage on 22 April 2024 showing an incident that had occurred outside the above premises from 3:30hrs.

You acknowledged that there was a report of a burglary at the venue and no other incidents has come to your knowledge at present.

Kind Regards

Esther Chan
Licensing Inspector
Regulatory Services
Brent Council