



## Alcohol and Entertainment Licensing Sub-Committee – Second Supplementary

**Monday 27 September 2021 at 10.00 am**

This will be held as an online virtual Meeting

Details on how to access the link in order to view the meeting will be made available online via the following link: [HERE](#)

### Membership:

#### Members

Councillors:

Denselow (Chair)  
Long (Vice-Chair)  
Hylton

#### Substitute Members

Councillors:

Ahmed, Chohan, Hector, Grahl, McLeish, Maurice,  
Shahzad

**For further information contact:** Devbai Bhanji, Governance Assistant  
Tel: 020 8937 6841; Email: [devbai.bhanji@brent.gov.uk](mailto:devbai.bhanji@brent.gov.uk)

For electronic copies of minutes, reports and agendas, and to be alerted when the minutes of this meeting have been published visit:

[www.brent.gov.uk/committees](http://www.brent.gov.uk/committees)

**The press and public are welcome to attend this meeting as an online virtual meeting. The link to view the meeting will be made available via the following link: [HERE](#)**

## **Notes for Members - Declarations of Interest:**

If a Member is aware they have a Disclosable Pecuniary Interest\* in an item of business, they must declare its existence and nature at the start of the meeting or when it becomes apparent and must leave the room without participating in discussion of the item.

If a Member is aware they have a Personal Interest\*\* in an item of business, they must declare its existence and nature at the start of the meeting or when it becomes apparent.

If the Personal Interest is also significant enough to affect your judgement of a public interest and either it affects a financial position or relates to a regulatory matter then after disclosing the interest to the meeting the Member must leave the room without participating in discussion of the item, except that they may first make representations, answer questions or give evidence relating to the matter, provided that the public are allowed to attend the meeting for those purposes.

### **\*Disclosable Pecuniary Interests:**

- (a) **Employment, etc.** - Any employment, office, trade, profession or vocation carried on for profit gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of expenses in carrying out duties as a member, or of election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between the Councillors or their partner (or a body in which one has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences**- Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which the Councillor or their partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

### **\*\*Personal Interests:**

The business relates to or affects:

- (a) Anybody of which you are a member or in a position of general control or management, and:
  - To which you are appointed by the council;
  - which exercises functions of a public nature;
  - which is directed is to charitable purposes;
  - whose principal purposes include the influence of public opinion or policy (including a political party or trade union).
- (b) The interests a of a person from whom you have received gifts or hospitality of at least £50 as a member in the municipal year;

or

A decision in relation to that business might reasonably be regarded as affecting the well-being or financial position of:

- You yourself;
- a member of your family or your friend or any person with whom you have a close association or any person or body who is the subject of a registrable personal interest.

# Agenda

Introductions, if appropriate.

Item	Page
3 Application for the Review a Premises Licence by the Licensing Enforcement Officer for the premises known as The VIP Lounge, 546 High Road, Wembley, HA0 2AA, pursuant to the provisions of the Licensing Act 2003	1 - 28

Date of the next meeting: **Monday 27 September 2021 @ 2.00pm**



- Please remember to **SWITCH OFF** your mobile phone during the meeting.
- The meeting room is accessible by lift and seats will be provided for members of the public.

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**Additional details taken from CCTV in relation to 17<sup>th</sup> November 2019**

- 2.49am
  - Male 1 - wearing a brown puffer
  - Male 2 – Black coat and grey trousers
- 2.56am
  - Female 1 – Beige fur gillet with a short dress/skirt
  - Male 3 – Black Puffer, white trousers
  - Male 4 – white hair, black coat

VIP Lounge  
Supplementary Information

**From:** Darren  
**Sent:** 08 July 2021 13:25  
**To:** Susana, Figueiredo <Susana.Figueiredo@brent.gov.uk>  
**Subject:** Re: VIP Lounge, 546 High Rd, Wembley - Premises Licence Variation

Hi Suzanna,

The DVR even though it was set ages ago pre lockdown to a 31 day loop for some reason it only recorded last 7 days. I done a recovery back up and it bought up an additional 7 days so back till the 24th it says. Not sure if it can go further but i cant physically do anymore right this second. Ive taken the footage at the times for the dates between them. I will have a look again and see later or tomorrow as im in a bit of pain now to see if im doing something wrong because I cant even find how to set it to a 31day recording again.

I will give you a call tomorrow hopefully i would of figured it all out.

Kind regards

Darren

On 8 Jul 2021 12:01, Darren wrote:

Hi Suzanna,

Okay thank you, I was supposed to get this all sorted yesterday but I had to go A&E. I went from early afternoon and they kept me till around 2 am this morning.

I keep trying to back up the files onto USBs but it keeps coming up with error messages after about 10mins of backing up. Ive managed to get some done now, ive had to back up the channels individually onto the USBs but each one is taking about 30mins. Apolgies but I have not used this in a while and weve had issues while we were closed with electrics and stuff due to a major leak and bad earthing which caused sockets to burn out and electrics to trip etc.

Ill try get it all done today.

Kind regards

Darren

VIP Lounge  
Supplementary Information

On 8 Jul 2021 11:31, "Susana, Figueiredo" <[Susana.Figueiredo@brent.gov.uk](mailto:Susana.Figueiredo@brent.gov.uk)> wrote:

Hi Darren,

As the footage wasn't ready, I'll arrange another time to collect it as I have other visits to do. I'll email you to let you know when I'm free.

Kind regards

Susana

> On 8 Jul 2021, at 10:50, Susana, Figueiredo <[Susana.Figueiredo@brent.gov.uk](mailto:Susana.Figueiredo@brent.gov.uk)> wrote:

>

> Hi Darren,

>

> I'm at the rear of the premises waiting for the CCTV

>

> Kind regards

>

> Susana

VIP Lounge  
Supplementary Information

**From:** Susana, Figueiredo  
**Sent:** 05 July 2021 13:44  
**To:** Darren  
**Subject:** VIP Lounge, 546 High Rd, Wembley - Premises Licence Variation

Dear Darren,

Further to my visit on Sunday 4<sup>th</sup> July 2021 at 02.30hrs, I am writing to let you know the outcome and further actions that are required.

### **Review of the Premises Licence**

As a result of the breaches of both premises licence conditions and Covid breaches, it is likely the premises licence will be reviewed. This will be submitted in due course.

### **Covid Breaches**

As a result of the Covid breaches, it is likely the premises will receive a £1000 fine. I will be in touch regarding this.

### **SIA Security**

Whilst at the premises, I asked you to send me details of the SIA security on the door, who refused my entry. I am yet to receive these details.

### **Future Actions**

You are required to submit CCTV footage of the following areas:-

- **20th June between 2.30am and 3.30am**
  - Rear door leading onto Market May
  - Bar area on the lower floor
  - Open area including dance floor on the lower floor
- **26<sup>th</sup> June 2021 between 2.30am and 3.30am**
  - Rear door leading onto Market May
  - Bar area on the lower floor
  - Open area including dance floor on the lower floor
  - Area on the mezzanine floor (above lower floor)
- **26<sup>th</sup> June 2021 between 4.30 and 05.00hrs**
  - Rear door leading onto Market May
- **3<sup>rd</sup> July 2021 between 2.30am and 3.30am**
  - Rear door leading onto Market May
  - Bar area on the lower floor
  - Open area including dance floor on the lower floor
- **4<sup>th</sup> July 2021 between 02.15hrs and 03.00hrs**

VIP Lounge  
Supplementary Information

- Rear door leading onto Market May
- Bar area on the lower floor
- Open area including dance floor on the lower floor

Please place this footage on a USB stick with each date and time easily identifiable and I will meet you to collect the footage from the rear of the premises on Market Way on **Thursday 8<sup>th</sup> July 2021 at 10.45am.**

In the meanwhile I look forward to receiving details of the SIA officer.

Kind regards

Susana Figueiredo  
Licensing Enforcement Officer  
Regulatory Services  
Brent Council

[www.brent.gov.uk](http://www.brent.gov.uk)



VIP Lounge  
Supplementary Information

**From:** Susana, Figueiredo

**Sent:** 12 August 2021 12:28

**To:** Darren

**Cc:** Esther, Chan <[Esther.Chan@brent.gov.uk](mailto:Esther.Chan@brent.gov.uk)>; Business Licence <[business.licence@brent.gov.uk](mailto:business.licence@brent.gov.uk)>

**Subject:** VIP Lounge, 546 High Road, Wembley, HA0 2AA

Dear Darren,

Please find attached a review application for the above premises which has been submitted to the Licensing Authority to process. Please can you ensure Mr Rahman Mohamed is sent a copy as I do not have an email address. A copy will be posted to the above address in any case.

I have included my colleague Esther in this email so that you can make arrangements with her to drop off the **CCTV footage you downloaded** for me, whilst I am absent. Please ensure you include Esther in the email when contacting her.

Kind regards

Susana Figueiredo

Licensing Enforcement Officer

Regulatory Services

Brent Council

[www.brent.gov.uk](http://www.brent.gov.uk)

VIP Lounge  
Supplementary Information

**From:** Susana, Figueiredo  
**Sent:** 13 September 2021 13:18  
**To:** darren Esther, Chan <Esther.Chan@brent.gov.uk>  
**Subject:** RE: VIP Lounge, 546 High Road, Wembley, HA0 2AA

Hi Darren,

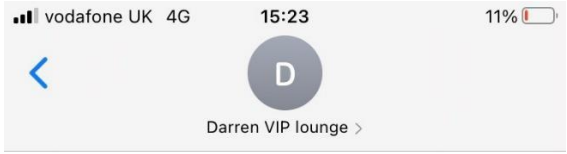
Can you confirm whether you dropped the CCTV off to my colleague whilst I was on annual leave?

Kind regards

Susana Figueiredo  
Licensing Enforcement Officer  
Regulatory Services  
Brent Council

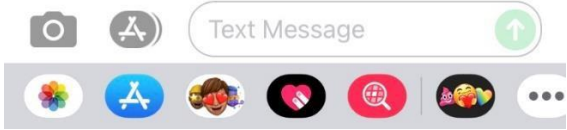
[www.brent.gov.uk](http://www.brent.gov.uk)

VIP Lounge  
Supplementary Information



Text Message  
Wed 15 Sep, 08:41

Good morning Darren, I've sent you two emails asking for the CCTV but haven't heard back from you. Please can you call me so that we can arrange for you to drop it off at the civic centre. Thank you. Susana



**Telephone Conversation with Darren in July 2021 prior to GBH incident**

Darren confirmed the CCTV did not record the first date requested as the CCTV was not recording for 31 days but had the subsequent requested dates recorded. He also admitted to and confirmed they had been open on all 4 occasions whilst Covid restrictions were in place preventing them from doing so and shouldn't have been.

I explained to Darren that I couldn't understand why they would open as a nightclub knowing that the likelihood was that there would be complaints.

I explained to Darren that a review application was being considered which had already been stated in the email to Darren when the CCTV dates were requested.

I told Darren I would hold off on this to give the business an opportunity to demonstrate their upholding of the Licensing objectives. This would also allow them to recoup some money in relation to the restrictions they had faced during lockdown. I also encouraged Darren to submit TENS applications to give them an opportunity to also demonstrate that they could be open late without causing issues to neighbouring residents. I stated he should look at the premises licence conditions to ensure he was meeting them all. It also meant that he would not be opening outside of his licensed hours.

I explained that arrangements would be made in relation to submitting the CCTV recordings that had been downloaded.

Advertising 21st August 2021

14:42 eventbrite.co.uk

banner or by continuing to use Eventbrite, you agree. For more information please review our [cookie policy](#).

eventbrite Sign In

**Birth Month Party Celebrations - Friends & Family**  
by [redacted] Event Management  
85 followers [Follow](#)

**Date and time**  
Sat, 21 Aug 2021, 21:00 -  
Sun, 22 Aug 2021, 03:00 BST

**Location**  
VIP Lounge  
546 High Road  
London

From £11.37

[Tickets](#)

VIP Lounge  
Supplementary Information

14:43 eventbrite.co.uk

[Redacted]  
Birth Month Party Tour  
FRIENDS & FAMILY  
LEO & VIRGO  
Champagne & Brandy Edition  
Saturday 21st August 2021  
@VIP Lounge  
546 High Road,  
Wembley HA0 2AA  
9pm till late  
(last admission 01.30am)

Super Star Entertainment  
& Djs  
SATISFAXION  
SPECIAL EDITION  
TOPPER T  
Dress: Lavish en Glamourous  
TOP SHELF DRINKS  
24 Hour Info / Hotline [Redacted]  
[Redacted]

Group Bookings Welcome. Give us a call we  
will help to make your Celebrations

---

From £11.37

[Tickets](#)

Advertising 14<sup>th</sup> August 2021

14:45

shoobs.com

Clubbing

[redacted] Birth Month  
Party Celebrations - Friends  
& Family




Saturday August 14th, 2021 from 9:00 pm to  
Sunday August 15th, 2021 to 4:00 am  
@ VIP Lounge in Wembley

£11.00 - £16.50

BOOK INTERESTED


From  
£11.00

BOOK


14:45   

shoobs.com

**ADDITIONAL:**


Birth Month Party Tour FRIENDS & FAMILY LEO & VIRGO Champagne & Brandy Edition Saturday 14TH August 2021 @VIP Lounge 546 High Road, Wembley HA0 2AA 9pm till late (last admission 01.30am) Super Star Entertainment & Djs Dress: Lavish en Glamour TOP SHELF DRINKERS BAR SERVICE 24 Hour Info / Hotline 

Group Bookings Welcome. Give us a call we will help to make your Celebrations Special. Birthday \* Hen \* Stag \* Re Unions \* Guys n Girls Night Out. Free admission for all booked Celebrations. Complimentary birthday goodies \* cakes \* buffet \* nibbles.

 **Description**

Birth Month Party Tour  
FRIENDS & FAMILY  
LEO & VIRGO  
Champagne & Brandy Edition  
Saturday 14TH August 2021  
@VIP Lounge  
546 High Road,  
Wembley HA0 2AA  
9pm till late  
(last admission 01.30am)

Super Star Entertainment  
& Djs

Dress: Lavish en Glamour  
TOP SHELF DRINKERS BAR SERVICE  
24 Hour Info / Hotline 

Group Bookings Welcome. Give us a call we will help to make your Celebrations Special. Birthday \* Hen \* Stag \* Re Unions \* Guys n Girls Night Out.  
Free admission for all booked Celebrations.  
Complimentary birthday goodies \* cakes \* buffet \* nibbles.

From **£11.00** [BOOK](#)

VIP Lounge  
Supplementary Information


14:51 eventbrite.co.uk


**[REDACTED] - Groove On Back**  
Saturday


by **[REDACTED]**  
**[REDACTED]**


77 followers [Follow](#)

---

 **Date and time**  
Sat, 31 Jul 2021, 21:00 -  
Sun, 1 Aug 2021, 04:00 BST

 **Location**  
VIP Lounge  
546 High Road  
London  
HA0 2AA  
[View Map](#)

 **Refund policy**  
Contact the organiser to request a  
refund.  
Eventbrite's fee is nonrefundable.

 **" Groove On Back Saturday " Saturday**  
31st JULY VIP Lounge 546 High Road  
HA0 2AA 9 pm till 3 am Adm £5 / £10

**[REDACTED]**

---

From £5.98

[Tickets](#)

Mr Rahman Mohamed/Darren Jules  
VIP Lounge  
546 High Road  
Wembley  
HA0 2AA

13 November 2019

Ref: 706

Dear Mr Rahman Mohamed/Darren Jules,

I am writing following my visit on **Monday 4th November 2019**. As you are both aware, there were a number of licensed conditions that were not being adhered to on the premises licence.

You will now have received your premises licence which you must read through to ensure that each of the conditions are met. These conditions have been put in place to uphold the licensing objectives.

When I visited, I left you with a letter with written notes as we went through each of the conditions, These conditions are only in relation to the Licensing Authority. The premises licence may consist of further conditions agreed with other responsible authorities such as the police or public safety.

As a specific date was not provided relating to the complaint about your premises, I do not require CCTV footage at this time.

I will however be visiting and would ask that there always be someone present that can log in and show me that they know how to work the CCTV as per condition 4 below (I note that the log in details were forgotten at the time of my visit). This must record for 31 days.

*4. A member of staff trained in the use of the CCTV system shall be available at the premise at all times that the premises are open to the public.*

I will not be taking any further action at this time as the complaint has not been substantiated but this has been a good opportunity to show you the gaps in your operation where you need to ensure further compliance.

You will not receive any warnings of a further inspection.

Kind Regards



Susana Figueiredo  
Licensing Inspector  
Planning, Transportation & Licensing

Mr Rahman Mohamed/Darren Jules  
VIP Lounge  
546 High Road  
Wembley  
HA0 2AA

28 November 2019

Ref: 706

Dear Mr Rahman Mohamed/Darren Jules,

Further to my letter dated 13<sup>th</sup> November 2019, I am writing to request CCTV footage for the following dates and times.

This should be brought to Brent Civic Centre on **Monday 2<sup>nd</sup> December 2019 between 10am and 1pm.**

The CCTV footage should: -

- Include footage from **Saturday 16<sup>th</sup> November 2019 from midnight** (Saturday night) until **Sunday 17<sup>th</sup> November 2019 at 7am** (Sunday morning).
- Be in a readable format
- Display the correct date and time
- Include the following cameras; the entrance to the premises, the rear door, the external area at the rear of the premises and further cameras which have been installed to cover the full interior of the premises.

Please be aware, failure to provide the CCTV footage, will most likely result in your premises licence being reviewed as you have already been given a warning regarding lack of access to your CCTV system.

Please call 07985615616 on arrival.

Kind Regards



Susana Figueiredo

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PRESCRIBED FORM OF NOTICE (CONDITIONS ON A TEMPORARY EVENT NOTICE) AND  
STATEMENT OF CONDITIONS

On 05.08.2021 the licensing authority received from you, Darren Jules, a temporary event notice (“the notice”) in respect of proposed temporary licensable activities due to take place on 21.08.2021 – 22.08.2021 at VIP Lounge, 546 High Road, Wembley, HA0 2AA. The licensing authority has received an objection under section 104(2) of the Licensing Act 2003 (“the Act”). The licensing authority has decided not to give you a counter notice under section 105 of the Act and instead is imposing one or more conditions on the notice in accordance with section 106A(2) of the Act.

The attached statement (“statement of conditions”) sets out the condition(s) which have been imposed on the notice.


The objection which applies is indicated by an “X” in the following table.

Objection	Insert “X” as applicable
A chief officer of police for any police area in which the premises are situated is satisfied that allowing the premises to be used in accordance with the notice would undermine a licensing objective.	<b>X</b>
A local authority exercising environmental health functions for the area in which the premises are situated is satisfied that allowing the premises to be used in accordance with the notice would undermine a licensing objective.	

A copy of this notice will be sent to the chief of police and the local authority exercising environmental health functions for the area in which the premises specified in the temporary event notice you gave is situated.

The Licensing Act 2003 does not make provision for you to appeal against this counter notice.

Under section 136 of the Licensing Act 2003, a person commits an offence if he carries on a licensable activity on or from any premises otherwise than under and in accordance with an authorisation; or if he knowingly allows a licensable activity to be so carried on. A person convicted of such an offence is liable to imprisonment for a term not exceeding six months or to a fine not exceeding £20,000, or to both.

<b>SIGNATURE</b>	 On behalf of the licensing authority	<b>DATE</b>	18 August 2021
<b>Name of Officer signing</b>	Chris Whyte – Operational Director		

The prescribed form for a statement of conditions is as follows:


**The condition(s) is/are:**

1. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recording shall be kept for 31 days and shall be made available to police and authorised officers from Brent Council. This must comply with the Data Protection Act including signage.
2. The CCTV system shall display on any recordings the correct date and time of the recording.
3. CCTV cameras shall be installed to cover the entrance of the premises, the rear door, the external area at the rear of the premises and further cameras installed to cover the full interior of the premises.
4. A member of staff trained in the use of the CCTV system shall be available at the premises at all times that the premises are open to the public.
5. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises.
6. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the police, which will record the following:
  - a) All crimes reported to the venue;
  - b) All ejections of patrons;
  - c) Any complaints received;
  - d) Any incidents of disorder;
  - e) All seizures of drugs or offensive weapons;
  - f) Any faults in the CCTV system or searching equipment or scanning equipment;
  - g) Any visit by a relevant authority or emergency service.
7. Notices shall be prominently displayed at all exits requesting patrons to respect needs of local residents and businesses and leave the area quietly.
8. Customers shall not be permitted to take open glass containers outside the premises as defined on the plan submitted (with the application for the premises licence) and approved by the licensing authority.
9. The licensee shall ensure customers leave the premises in a quiet and orderly manner.
10. The external rear area shall not be used at any time other than for receipt of deliveries.
11. No noise or vibration shall be detectable at any neighbouring noise sensitive premises.
12. All doors and windows shall remain closed during any licensable activity (save for access and egress).
13. A sign stating "No proof of age, no sale" shall be displayed at any point of sale.

14. The premises will operate a Challenge 25 age verification policy at all times with the only acceptable forms of photographic identification being a driving licence or passport.
15. Any events held at the premises shall be by way of a pre-paid ticket only.
16. Any outside hirers shall be given a copy of the Challenge 25 policy prior to commencement of events and will be required to sign a declaration of understanding of the policy.
17. Contact details of all outside hirers/DJs shall be logged and kept at the premises and made available for inspection by police and relevant authorities upon request. Those contact details shall include full name, address, telephone and email address.
18. No children shall be admitted unless accompanied by a responsible adult.
19. Persons under 18 shall not be permitted to remain on the premises after 22.00 hours.
20. Alcohol shall only be provided as an accompaniment to a main meal in the restaurant area.
21. Door supervisors of a sufficient number and gender mix shall be employed from 21.00 hours on any day when the premises is open past midnight.
22. SIA security shall wear clothing that can be clearly and easily identified on CCTV.
23. A register/log containing the names, badge number, dates and times of duty of security staff and any incidents that occur shall be kept at the premises and be made available to the police and licensing authority.
24. SIA security shall monitor the egress of customers at the end of the night and shall remain at the premises until the final customers have left.
25. No entry or re-entry shall be permitted after 00.00 hours until the premises is closed to the public.
26. Notices clearly explaining the licensee's drugs and weapons policy shall be displayed at the entrance and at suitable places throughout the premises.
27. Notices explaining the licensee's policy on admission and searching shall be placed at each entrance.
28. Toilets shall be checked every 2 hours for the use of drugs and other illegal activities.
29. A toilet checklist shall be displayed on the wall in all toilets. Staff shall use these checklists to record their name and certify the time of the check. Checklists must be retained and made available for inspection by the police and authorised officers from Brent Council.
30. A personal licence holder shall be present on the premises and supervise the sale of alcohol throughout.
31. The designated smoking area (DSA) shall be located at the front of the premises facing High Road, Wembley.
32. The DSA shall be limited to no more than 4 people at any one time. This shall be

supervised at all times.

33. No person shall be permitted to sit on the floor, stairs or in gangways and passageways.
34. Adequate illumination shall be provided and maintained in the rear external area of the premises.
35. Customers carrying open or sealed bottles or glasses shall not be admitted to the premises.
36. Nudity, striptease and other entertainment of an adult nature shall not be permitted on the premises.
37. Public transport information including night time travel options shall be made available.
38. Notices advertising the number of a local licensed taxi service shall be displayed in a prominent position.
39. Customers shall not be permitted in the area where the spiral staircase is situated both on the first lower floor and second lower floor plan. Where there is a fire exit leading to this area, it may be accessed in case of an emergency.
40. There shall be no recorded or live music on the first lower floor which shall be designated as a restaurant area only.
41. The locks and flush latches on the exit doors shall be unlocked and kept free from fastenings other than push bars or pads whilst the public are on the premises.
42. Any socket outlets (or other power supplies used for DJ equipment, band equipment and other portable equipment) that are accessible to performers, staff or the public shall be suitably protected by a residual current device (RCD) having a rated residual operating current not exceeding 30 milliamps.
43. All roller shutters that are operational at exit points must be fixed/locked up in the open position whilst the public/staff are on the premises.
44. The licensee shall reduce loud amplified music noise levels from 8pm.
45. Crowd control measures shall be put in place to reduce negative noise impacts from heavy footfall on egress from the building.

<b>SIGNATURE</b>	 On behalf of the licensing authority	<b>DATE</b>	18 August 2021
<b>Name of Officer signing</b>	Chris Whyte – Operational Director		

## London Borough of Brent

**Decision of the Alcohol and Entertainment Licensing Sub-Committee following a hearing  
on 17<sup>th</sup> August 2021 at Brent Civic Centre, Engineers Way, Wembley HA9 0FJ**

### NOTICE OF DECISION

#### **PREMISES**

VIP Lounge,  
546 High Road,  
Wembley,  
HA0 2AA

#### **1. Members of the Sub-Committee**

Councillors Long (Chair), Ahmed and Hector.

#### **2. The Application**

The application is made by Darren Jules for a temporary event notice to extend the terminal hour of the licensable activities on the night of the 21<sup>st</sup> to the 22<sup>nd</sup> August 2021 from 1.30 hours to 3.30 hours for a ticketed birthday party with 220 attendees.

Objection has been made by PC Paul Scott on behalf of the Metropolitan Police on the grounds of crime and disorder, public safety and the prevention of nuisance.

A hearing was therefore convened pursuant to section 105 of the Licensing Act 2003.

The hearing was conducted via Zoom and live-streamed.

#### **3. Representation**

The applicant and PC Scott attended.

#### **4. The Hearing**

PC Scott set his objections:

VIP Lounge is currently under review. It would undermine the review case if the police were to allow this to go ahead. There have been a number of complaints received by police and the Licensing Authority. One was a noise nuisance complaint at almost 4am

saying people were using the rear door. There was a lot of noise and a large crowd was gathering. It was believed they were breaching Covid restrictions. There was swearing and singing. Some people appeared to be very drunk and unable to stand.

On the 1<sup>st</sup> August 2021, there was a serious incident inside. It was investigated by the police but the victim would not co-operate.

On the 25<sup>th</sup> July 2021, there was another incident but the victim was so drunk he couldn't confirm whether it happened inside or on the street.

On the 5<sup>th</sup> July 2021, a licensing officer attended. The front door was shut so she went to the rear. There were SIA doormen there who wouldn't let her in. The officer waited outside to speak to the DPS and heard the DJ inside saying that there was a council officer outside and asked everyone to sit down and maintain social distancing. When the officer went in, the music was so loud she had to go back out in order to speak to the DPS.

PC Scott acknowledged that it is hard at the moment for operators and the police want to work with licensees. He was not saying that the event should not take place, simply that it should stop at the usual hour.

Questions were then asked.

Cllr Long – is music outside a problem? PC Scott - I believe it was contained inside. The complaint did not mention music, just people leaving making noise.

Have there been any problems with people arriving? PC Scott - No. I visited in 2019 and it was agreed the rear would just be used as a fire exit. The front would be used for entry and exit. The front entrance is on the high road which is noisy anyway. At the back, there are a lot of residential premises so the problems only arise when the rear is used.

Mr Jules – why weren't we contacted re the alleged assaults and asked for CCTV footage? PC Scott – the crime report says the officer contacted the phone number given on the 1<sup>st</sup> August and there was no reply.

Mr Jules then set out the case for the applicant:

We've been financially impacted by Covid. This is a 55<sup>th</sup> birthday party. It's a well-known promoter who does this sort of events. They want it to go on later, hence the application.

We have never had complaints when we have used the front entrance/exit. We only used the back due to Covid restrictions. There were only 26 people inside when Susanna

Figueiredo visited. There are other venues in the area and I asked SF why the noise was being attributed to us. That is being investigated.

Cllr Long – where is the smoking area? Mr Jules - at the front. The back is just for emergencies.

Whose birthday is it? Mr Jules – a man called [REDACTED]. It's his birthday on the 21<sup>st</sup>. He's a Brent resident. I think he wants to use our premises because we met and he likes the layout. He thinks he could use it for regular events at our venue. It would give us a boost as we want to have more events for an older crowd. He has already done a few smaller events at our venue to try it out.

If the TEN is not granted, what will happen? Mr Jules - If we don't get the extension I don't think it would happen. He would probably have to find a new venue.

[REDACTED] has already been selling tickets? Mr Jules – Yes. He was selling tickets online and he sent me an advertisement.

Where will the attendees be coming from? Mr Jules - I don't know where the people are coming from. I know at previous events he has held people have travelled from out of London. It varies.

Do people tend to use their own cars? Mr Jules - I don't know whether people intend to drive. People at these sorts of events usually use taxis, mostly Uber.

Will the whole venue be used? Mr Jules - The upper floor will not be in use or may just be used to serve food. The lower part will be the party area.

How will people prove they have a ticket? Mr Jules – They would usually have a QR code or electronic ticket that's scanned on the door. Only people who have a ticket in advance will be allowed in. You won't be able to buy a ticket on the door.

How many tickets have been sold? Mr Jules - I don't know but I told him he has 200 limit.

How will numbers be monitored? Mr Jules - I have my own clickers that I give to security. There is one clicker that clicks anyone who comes and another that clicks people who leave. People will only be re-admitted if they have gone out to smoke or if there a medical reason e.g. if they've gone out to get their asthma pump or for a breath of fresh air if they're feeling ill.

What time is last entry? Mr Jules - At the weekend it's 12 or 12.30.

Cllr Hector – Are you sure this is going to be older generation people? One of his advertised events is at a student's union? Mr Jules – Yes, I'm 100% sure.

This is not just a one-off is it? Mr Jules – No, he has several events over a few weeks. I don't know what he does at other venues but all of the ones at our venue are for the older generation.

Cllr Long – The advertisement says last entry is 1.30? Mr Jules - We won't allow them in after what time our licence condition says.

What will you do if people turn up at 1.30? Mr Jules - I'll now contact the promoter and ask him to correct that and send out a notice to people.

Where will people wait for Ubers? Mr Jules - We ask them to wait inside and, if possible to send taxis to Lancelot Road or the other roads off the main road.

Will there be a contact number in case of issues on the night? Mr Jules – Yes, my number will be available. The number online was disconnected due to being shut due to Covid. I do have another number that I've given to promoters.

What time will people arrive? Mr Jules – The majority of people will arrive by 11pm/11.30. Usually with events, it will be the DJ, staff and family members there early. The general crowd who come to party will arrive 1.5 to 2 hours after the doors open. This is a business to [REDACTED]. He makes money from his birthday. He does it every year and sells tickets.

Is there going to be food? Mr Jules - There will be food. I can't say they'll eat it. We just provide it and somewhere for them to sit. We supply Caribbean food. We'll cater for maybe 40 people which will cover two events at the weekend and if anyone comes in during the day.

Cllr Ahmed – what is the capacity? Mr Jules – 230.

Cllr Long – are the rear fire doors alarmed? Mr Jules – yes.

PC Scott had no questions.

PC Scott summed up:

The police understand and accept that these are difficult times. The venue has come to our notice for the wrong reasons. We don't object to the event taking place but to the

extension of hours due to the noise nuisance that's occurred. We object on the basis of crime and disorder and public nuisance.

Mr Jules summed up:

The event should go ahead. We've not been given a chance to show what we can do if open later. We were going to apply for an extension in September 2019 but were told to wait for 6 months. Then Covid happened. Now we're open and we're trying to stay afloat. This is our chance to prove ourselves.

## **5. Determination of the Application**

Pursuant to section 105 of the Licensing Act 2003, the sub-committee considered whether it was appropriate to give a counter notice in order to promote a licensing objective.

The licensing objectives are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm.

In making its decision the sub-committee also had regard to the Home Office Summary Review Guidance and Brent's licensing policy. In addition, the sub-committee took account of its obligations under section 17 of the Crime and Disorder Act 1998.

## **6. Decision**

The sub-committee listened carefully to the representations made by both parties.

They decided it was not appropriate to issue a counter notice in order to promote the licensing objectives.

Although the premises is being reviewed, it would not be right for this sub-committee to pre-judge that. Whilst the sub-committee heard about some allegations at the venue, insufficient evidence was produced at the hearing to categorically link the venue to crime and disorder or public nuisance. Those allegations will be dealt with at the review hearing and it would not be appropriate for this sub-committee to make any findings in relation to them.

The sub-committee took into account the fact that the application was simply for an extension of the hours in which licensable activities can take place by 2 hours.

The sub-committee decided that allowing the application would promote the licensing objectives but urges Mr Jules to fully familiarise himself with the conditions.

In order to promote the licensing objectives, the sub-committee imposed the conditions listed in the attached schedule.

## **7. Right of Appeal**

The premises user may appeal against this decision in writing to Brent Magistrates' Court within **21 days** beginning with the day on which they were notified by the licensing authority of this decision. However, no appeal may be brought later than 5 working days before the day on which the event period specified in the temporary event notice begins.

**Dated 18 August 2021**



**METROPOLITAN  
POLICE**

**The Licensing Authority**

Brent Civic Centre  
Engineers Way  
Wembley  
Middlesex  
HA9 0FJ

**Brent Borough Licensing Department**

Harrow Police Station  
74, Northolt Road  
Harrow  
Middlesex  
HA2 0DN

**Your ref:** VIP Lounge review

**Our ref:** 21/2965NW

**E-mail:** Gary.L.R.Norton@met.police.uk

**Web:** www.met.police.uk

**Mobile:** 07500 993 899

**Date:** 24/09/2021

SUPPLEMENTARY INFORMATION RELATING TO APPLICATION TO REVIEW THE  
PREMISES LICENCE OF: VIP LOUNGE 546 HIGH ROAD WEMBLEY HA0 2AA.

I acknowledge receipt of Mr Luke Elford's case bundle documentation on 22<sup>nd</sup> September 2021. After reviewing the documentation and to clarify some of the issues and concerns, I have included in this documentation some specifics which are pertinent to review hearing. My telephone conversation with Mr Elford in early September 2021 had mentioned that resident's complaints might be about another venue, namely the "Masti". I re-contacted a complainant to the Council via e-mail to clarify if this was a possibility. Her response is included.

The supplementary report compiled by Mr Andrew Bamber, dated 22<sup>nd</sup> September 2021, also highlighted a number of counter point arguments to concerns raised by the Council and Police. Again, the following provides a more detailed response.

The information includes:

- Details of a firearms incident on 15<sup>th</sup> August 2020 and calls made to police.
- Response from a resident complainant in relation to possible confusions over which venue is/are causing an issue in June 2021.
- MG11 statement from Detective Constable [REDACTED] relating to the request for CCTV of GBH incident that took place on 25<sup>th</sup> July 2021.

Yours Sincerely,

**Gary Norton 2965NW**  
**Licensing Constable – Brent Police**

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### WITNESS STATEMENT

**Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates’ Courts Act 1980, s.5B**

URN

Statement of: [REDACTED]

Age if under 18: over 18 (if over 18 insert 'over 18') Occupation: Detective Constable

This statement (consisting of two page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: ..... Date: 23/09/2021

This statement refers to attempts made to secure CCTV footage from VIP Lounge HIGH ROAD WEMBLEY HA0.

My name is [REDACTED] and I am employed as a Detective Constable in the Metropolitan Police Service currently based at Wembley Police Station.

On Sunday 25 July 2021 I was made aware of an incident involving a victim who had sustained injuries amounting to grievous bodily harm following an assault. External CCTV enquires were carried out with Brent council and it was established that the victim of this assault had left the venue VIP High Road Wembley at around 2am and later found on Montrose Ave junc of Ealing Road where he was treated by LAS and taken to St Mary’s Hospital.

It wasn’t clear where the assault had taken place but it didn’t look like anything had occurred outside the venue as the cameras hadn’t picked up an altercation outside.

It was thought that perhaps the incident had occurred inside the venue he had left. I tried calling the venue but the number on the website was in correct. I then made my way to the venue but it was closed.

I returned to the office and found the premises licence for the venue on Brent Council’s website. Having reviewed this I noted that they had to keep their CCTV for 31 days and that it needed to be in working order with any faults documented.

I visited the venue a couple of times after the 24th July but I can not be exact with dates, however on each visit it was closed.

On 24th August I realised I was running out of time to secure the CCTV so I made contact with Brent Police Licensing asking for a contact number for the venue. PC Gary NORTON got back to me straight away with a number for Darren JULES the Designated Premises Supervisor. I called the mobile number and Darren answered. I explained that I needed to review their CCTV cameras for the 24th July going into 25th July. Darren said he would make his way over to the venue to secure the footage. I left him my number to call me back to arrange viewing it but didn’t hear anything back. I then tried chasing this however Darren’s phone was either switched off or it would just ring out.

I asked for the footage to be secured within the time parameters that the venue are expected to keep their CCTV and I have been informed by Brent Police Licensing that the footage has not been secured which leads me to question why that is.

Witness Signature: .....

Signature Witnessed by Signature: .....

Continuation of Statement of:

Prior to transferring to Wembley Police Station I use to work in the borough of Camden where there is a large night time economy. I worked in the Police Licensing Unit there for three years. From experience of working in the realms of licensing, venues who fail to provide CCTV in incidents such as this are usually attempting to hide their shortfalls.

CCTV is often used as preventative measure but often it is also there to protect venues. It's not uncommon for a serious assault to occur in a licensed club when patrons have had too much to drink and there judgement is somewhat clouded and leads to a fight breaking out. The expectation is always that the venue act appropriately and responsibly which when recorded on their CCTV cameras can be used to demonstrate this.

I'm aware that by the time I spoke with Mr JULES there was only a few hours left before the CCTV expired nevertheless as I have pointed out it was asked for within the time parameters and I was ensured that this would be done. However it wasn't and so therefore on this occasion the venue have not adhered to their premises licence conditions.

Witness Signature: .....

Signature Witnessed by Signature:.....

19204XX/20

Firearms incident

15/08/2020 – 0314hrs \* numerous calls to police, different informants.

█, MARKET WAY, WEMBLEY, MIDDLESEX, HA0 2BT

Location text: Various reports place MARKET WAY / LANCELOT ROAD

**COMPUTER AIDED DESPATCH's (CAD's)**

SUMMARY OF CALLS MADE TO POLICE USING "999" ON 15<sup>TH</sup> AUGUST 2020.

CAD1314/15AUG2021/03:14HRS male caller on █

MKT WAY , WEMBLEY OFF TURTON RD, LEADING TO REAR OF SHOPS ON NORTH SIDE OF WEMBLEY HIGH RD.

I HAVE JUST HEARD 2 GUN SHOTS

03:15:59 15AUG20 CHS

ENTERED BY: CHS (c742441 ) AT: 2020-08-15 03:15:59

^INFT IT ALSO SOUNDS LIKE THER EIS A LARGE BRAWL GOING ON

03:16:34 15AUG20 CHS

ENTERED BY: CHS (c742441 ) AT: 2020-08-15 03:16:34

^INFT THERE ARE PEOPLE RUNNIN UP AND DOWN THE STREET AND SOME ARE RUNNING OFF

CAD1315/15AUG2021/female caller on █ (3<sup>rd</sup> party report)

ENTERED BY: CHS (c742917 ) AT: 2020-08-15 03:16:03

^INFT I HAVE BENE JUST TOLD A FIGHT HAS BROKEN OUT IN WEMBLEY AND THERE IS MACHETTES INVOLVED..I HAVE BEEN INFORMED BY A FAMILY MEMBER

03:16:40 15AUG20 CHS

ENTERED BY: CHS (c742917 ) AT: 2020-08-15 03:16:40

^OP ASKED THE CALLER HOW SHE KNOWS THERE IS A FIGHT THERE AS SHE IS ELSEWHERE..SHE SAYS WHY DOES IT MATTER HOW I KNOW AND THEN CLEARED THE LINE.

CAD1316/15AUG2021/male caller on █

ENTERED BY: CHS (c098933 ) AT: 2020-08-15 03:14:22

inft there is a big fight

03:16:35 15AUG20 CHS

ENTERED BY: CHS (c098933 ) AT: 2020-08-15 03:16:35

inft there are 2 gangs fighting-- losts of noise

03:16:55 15AUG20 CHS

ENTERED BY: CHS (c098933 ) AT: 2020-08-15 03:16:55

Inft i hearsd some gunshot sounds

CAD1322/15AUG2021/anon on █

ENTERED BY: CHS (c742196 ) AT: 2020-08-15 03:17:07

^INFT- NEAR A MARKET WAY NEAR A CLUB I HERD ARGUMENTS. ALL OF A SUDDEN I HERD 2 GUN SHOTS. I DIDNT SEE THE GUN SHOTS. BUT I CANT SEE LOTS OF PEOPLE IN THE ROAD DISPURING NOW.

03:18:27 15AUG20 CHS

ENTERED BY: CHS (c742196 ) AT: 2020-08-15 03:18:27

^INFT- THEY SHOUTED GUN SHOTS GUN SHOTS"

CAD1331/15AUG2021/03:19hrs, male caller on [REDACTED]

ENTERED BY: CHS (c742917 ) AT: 2020-08-15 03:19:16

INFT SOME LOUD ARGUING GOING ON AND SOME LOUD BANGS WERE HEARD..A VERY  
LARGE CROWD AROUND THE COIRNER BUT I CANT SEE WHATS HAPPENING

### **SUMMARY OF INCIDENT**

Police attended the location and found the groups had dispersed, some had left in vehicles.

Consideration was given to the possibility that the sound of gunshots were explosive detonations carried out by railway workers at Wembley Central train station, as the line is close by. However, this was confirmed not to have been caused by workers, as no detonations carried out that evening/morning.

**E-mails from resident who had complained about the VIP Lounge. Received on 14<sup>th</sup> September 2021 in response to PC Norton's request for clarification over the location causing the issues.**

**E-mail # 1 ( the following is a cut and paste unedited e-mail text – aside from the removal of names/email addresses of the complainant/s).**

PC Norton e-mail to resident:

On Tue, 14 Sep 2021, 12:23 , <[Gary.L.R.Norton@met.police.uk](mailto:Gary.L.R.Norton@met.police.uk)> wrote:

To Whom It may Concern,

I write regarding the issues you have been experiencing attributed to the VIP Lounge, High Road Wembley. I am a police officer who deals with Licensing issues, along with the Council.

The premises licence has been served notice of a review of its premises licence by the Council. The legal representative for the licence holder has asked for clarification as to how you could be certain it is this venue, as opposed to another? For example, there is another venue, the Masti nightclub, a venue nearer the junction with Lancelot Road? Is it possible you have got them mixed up or confused?

The reason I ask is to ensure we have accurate information regarding the venues issues. I also wondered if anyone had taken a statement from you detailing the specific issues you complained about?

Kind Regards,

Gary Norton

**Resident response:**

“Good evening,

Thank you for your email. I am surprised to be hearing from you after the review which I understood was to be heard last week. Anyway, in answer to your questions I confirm that I am 100% sure the events were at VIP lounge for the following reasons;

- 1) The council attended and found the venue operating and in breach which was confirmed to me and the Cllrs in writing
- 2) I spoke to the security and owner myself as I advised the Council of a couple of weeks after our first complaint and they accepted that their patrons were causing a disturbance to the neighbourhood which they were looking at ways to rectify. They were very reasonable and apologetic and did not attempt to deny the nuisance, the security said that he himself had witnessed the nuisance so I am very surprised that you are advising that they are questioning the complaints. They were even having an event the night I spoke to them which coincidentally turned out to be the same night the council attended having received another complaint from elsewhere.

Even without the above;

- A) Masti did not re-open until after the government said they could
- B) Masti do not use their rear emergency exit doors for their patrons and have not done so for at least 6 years now having previously done so intermittently.
- C) Masti is literally next door to us and their patrons would not come around the corner from their establishment as they have no access/exits there - they would come out right beside us.
- D) Masti & VIP lounge cater to completely different clientele which you are aware of and even if both had been open and were located around the corner side by side, I would still know whose clientele were whose in the main.
- E) in 9 years of living here, Masti have never held an event that finishes beyond their licencing hours.

To be clear, there has been no reoccurrence of the ASB since the night the Council attended and as long as their patrons do not enter or discharge into what is now a residential street with mainly bedroom windows and wake us all up with their ASB there is no reason the business cannot continue to successfully operate in the neighbourhood.

We understand that in the event of an emergency the rear exit would be used to ensure a swift and safe evacuation but outside of this, there is no valid reason.

Our complaints were a cry for assistance not an intention to stop the livelihoods of others and we hope that between the establishment and the licencing services they can reach a resolution.

I trust I have fully answered your enquiry, you are free to call me to discuss further.

Kind regards

[REDACTED]

**Further to this, the same persons sent the following of a chain of e-mail communications which I have included here.**

**E-mail # 2**

For your information, the e:mail I sent after speaking to VIP owners/managers

----- Forwarded message -----

From: [REDACTED] [d@@@@@.gmail.com](mailto:d@@@@@.gmail.com)

Date: Tue, 6 Jul 2021, 09:42

Subject: Re: Covid and licencing breaches, unbearable nuisance - The VIP Lounge - Licence No.16696

To: Susana, Figueiredo <[Susana.Figueiredo@brent.gov.uk](mailto:Susana.Figueiredo@brent.gov.uk)>

Cc: Shah, Councillor Sonia <[ClIr.Sonia.Shah@brent.gov.uk](mailto:ClIr.Sonia.Shah@brent.gov.uk)>

Dear Susana,

Thank you very much for your e:mail and prompt action, it is much appreciated. We were relieved to read that another neighbour had taken the initiative to contact you also.

We are hopeful that the situation can reach a resolution that allows the business to continue but without the impact on the local residents. I returned home on Sunday morning at 1am and as I was parking was approached by a member of the team of this establishment who thought I was looking for the venue as they were holding a party, I was dismayed by this information as this was the 4th event in 3 weekends and took this opportunity to share our concerns with him (before contacting the Council I had attempted to contact them on the number advertised online but the number was out of service) he called his manager Dexter and I had a very frank conversation with them both about the problems their establishment is causing. They were very polite, apologetic and accepting of the issue having witnessed the previous mornings behaviour themselves when they were leaving, they said they would take steps to minimise the impact of their patrons, we are hopeful that with your guidance this will indeed happen and are happy to leave it with you

Can we please ask that you update us as to the final outcome, not any details about actions or fines etc but confirmation of trading times and confirmation that the rear exit will only be used as an emergency exit just like Masti nightclub which is attached to our building who do not allow patrons out onto Market Way unless necessary on H&S grounds.

Kind regards

██████████ and all of our neighbours who had not yet approached)

On Mon, 5 Jul 2021 at 09:58, Susana, Figueiredo <[Susana.Figueiredo@brent.gov.uk](mailto:Susana.Figueiredo@brent.gov.uk)> wrote:

Dear ██████████

I received a direct email from a neighbour of yours on Saturday morning at 04.00hrs. As a result of this, I was able to make a prompt decision to visit with my colleague Esther on Saturday night after 02.00hrs.

I can confirm the premises were operating outside of the their Premises Licence permissions, breaking Covid regulations and they most certainly are not permitted to use the rear exit as an entrance for customers.

I will be making a decision as to whether to review and/or fine the premises based on further evidence requested from them.

This behaviour will not be tolerated under any circumstances.

You are more than welcome to email me directly if this happens again but do not believe they will take the risk with the threat of the loss of their Premises Licence.

Kind regards

Susana Figueiredo

Licensing Enforcement Officer

Regulatory Services

Brent Council

[www.brent.gov.uk](http://www.brent.gov.uk)

**From:** [REDACTED] [d@@@@@.gmail.com](mailto:d@@@@@.gmail.com)

**Sent:** 02 July 2021 11:40

**To:** Downs, Carolyn <[Carolyn.Downs@brent.gov.uk](mailto:Carolyn.Downs@brent.gov.uk)>; [nwmailbox.licensingbrent@met.police.uk](mailto:nwmailbox.licensingbrent@met.police.uk); [cllr.wilhelmina.mitchellmurray@brenr.gov.uk](mailto:cllr.wilhelmina.mitchellmurray@brenr.gov.uk); Shah, Councillor Sonia <[Cllr.Sonia.Shah@brent.gov.uk](mailto:Cllr.Sonia.Shah@brent.gov.uk)>; Sheth, Councillor Krupa <[Cllr.Krupa.Sheth@brent.gov.uk](mailto:Cllr.Krupa.Sheth@brent.gov.uk)>

**Subject:** Covid and licencing breaches, unbearable nuisance - The VIP Lounge - Licence No.16696

Dear Ms Downs, Cllrs & Police,

I am writing to you to beg for your assistance.

I live on the corner of [REDACTED] and [REDACTED] with all of my windows facing [REDACTED] just to help give an idea of my placement.

Since 19th June, the above establishment has once again started holding club evenings or private events in breach of current covid restrictions. In a Borough where cases are rising again this is negligent and inconsiderate as well as a breach of regulations, not quite sure if it is the law.

On 20th June I was woken , at 3.09am, by an unbelievable din of screaming, laughing and music nuisance from the cars of the patrons exiting the above establishment. The attached video is a 1 minute snapshot of this noise. This lasted until almost 4am when the last reveller left the alley.

On Friday 25th June, another event was held, this time with a younger clientele, late teens to mid 20's. Woken up again at 3.03am on Saturday 26th June by the first gaggle of excited revellers then a break of about 10 minutes before the next gaggle, this went on until 5.20am. This time I set my daughters tablet up to record trying to get the noise but not the people's faces. I have 3 videos covering this time frame, by 4.30 I had given up on any attempt to sleep so sat on my balcony recording intermittently until 5.20am, watched the sun come up whilst this continued.

Having checked online, their licence is only until 1.30am and they have never stuck to this, every single event I have known them to host finishes after 3am. Before Covid, they used to have events every 3 weeks or so, the nuisance came and went and so we just learnt to live with it.

Now lockdown had given us a much needed reprieve from this nuisance and now that the country is reopening an urgent review of this establishment, their licence and their entrance/exit rules is essential. They should not be allowed to receive and discharge their clientele into a residential alleyway. This must be revised to discharge onto the High Road where they have a door.

[REDACTED]

Unfortunately, as my housing officer can attest to, apathy is rife in my building, very few bother to even report urgent h&s repairs so are unlikely to complain. In the videos on the tablet, you can clearly see people in the other building ([REDACTED]) being woken up, lights coming on peeking through blinds.

I cannot use earplugs to assist with this issue as my daughter has [REDACTED] and suffers [REDACTED] [REDACTED] I must be able to hear her if she starts choking.

I am sending this e:mail on behalf of myself and my downstairs neighbour [REDACTED], English is not her first language but she and her [REDACTED] son are terribly affected also. Once he is woken up, any chance of her sleep for the night has completely gone and he is fully dependant on her for all of his care and feeding needs.

Due to the size of the video files, I am unable to send the additional videos but am happy for the police to come and view or download to their own device.

I leave this issue in your hands and am happy to be contacted anytime to discuss further or arrange to view my extra video evidence.

I suspect there will be another event this weekend and this time will call the police, which I am loathe to do as they have far more urgent work to deal with, but this blatant disregard for the local community cannot continue unchallenged.

Thank you in advance for any assistance you can offer.

Kind regards

[REDACTED]