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|----------------------------------------------------------------------------------------------|------------------|--------------------------|--------------|-------------------|--------------|-------------------|--------------|-------------------|--------------|
| Domiciliary Care Tender | | | | | | | | | |
| SELECTION CRITERIA AND KEY PERFORMANCE INDICATORS | | | | | | | | | |
| | | Minimum Benchmark | | Tenderer 1 | | Tenderer 2 | | Tenderer 3 | |
| | WEIGHTING | SCORE | TOTAL | SCORE | TOTAL | SCORE | TOTAL | SCORE | TOTAL |
| Registration with CSCI and satisfactorily meeting care standards | 50 | 1 | 50 | 2 | 100 | 1.5 | 75 | 1 | 50 |
| Safeguarding Children | 50 | 1 | 50 | 1.75 | 87.5 | 1 | 50 | 1 | 50 |
| <i>Human Resources & Diversity:</i> | | | | | | | | | |
| Recruitment and Induction | 35 | 1 | 35 | 1.5 | 52.5 | 1.5 | 52.5 | 1 | 35 |
| Availability & Continuity | 40 | 1 | 40 | 1.5 | 60 | 1 | 40 | 0.5 | 20 |
| Supervision, Training & Staff Skills | 40 | 1 | 40 | 1.5 | 60 | 1 | 40 | 0.5 | 20 |
| Administration practices and record keeping | 30 | 1 | 30 | 1.5 | 45 | 1 | 30 | 0.5 | 15 |
| Adherence to procedures | 30 | 1 | 30 | 1.5 | 45 | 0.5 | 15 | 0.5 | 15 |
| Application of TUPE | 25 | 1 | 25 | 1.5 | 37.5 | 1.5 | 37.5 | 1.5 | 37.5 |
| Application of Health and Safety | 30 | 1 | 30 | 1.75 | 52.5 | 0.25 | 7.5 | 0.5 | 15 |
| Quality System in operation | 30 | 1 | 30 | 1.75 | 52.5 | 1 | 30 | 0.5 | 15 |
| Complaints handling | 30 | 1 | 30 | 1 | 30 | 1 | 30 | 1 | 30 |
| Experience of providing dom care to service users | 50 | 1 | 50 | 1.75 | 87.5 | 1 | 50 | 0 | 0 |
| Care programming process | 30 | 1 | 30 | 1.75 | 52.5 | 1.5 | 45 | 1 | 30 |
| Cultural sensitivity and equalities | 40 | 1 | 40 | 1.5 | 60 | 1 | 40 | 1 | 40 |
| Proposals for innovation in service delivery | 20 | 1 | 20 | 1 | 20 | 1.5 | 30 | 0.5 | 10 |
| Implementation plan | 40 | 1 | 40 | 1.5 | 60 | 1.5 | 60 | 1 | 40 |
| Service User Satisfaction/monitoring | 40 | 1 | 40 | 1 | 40 | 1.5 | 60 | 1 | 40 |
| Business continuity arrangements | 30 | 1 | 30 | 1.5 | 45 | 1.25 | 37.5 | 1 | 30 |
| Best value considerations | 180 | 1 | 180 | 1.5 | 270 | 1 | 180 | 0.75 | 135 |
| | | | | | | | | | |
| Maximum possible score | 1640 | | 820 | | 1257.5 | | 910 | | 627.5 |
| | | | | | | | | | |
| Achieved score | | | | | 1257.5 | | 910 | | 627.5 |
| | | | | | | | | | |
| TOTAL (Max 1640 or 100%) | | | | | 1257.5 | | 910 | | 627.5 |
| | | | | | | | | | |
| PASS/FAIL (Min 820/1640) | | | | | PASS | | PASS | | FAIL |
| | | | | | | | | | |
| Percentage score | | | | | 76.68 | | 55.49 | | 38.26 |
| | | | | | | | | | |
| Scoring mechanism / Key to scores | | | | | | | | | |
| 0 = Unacceptable [Complete failure to grasp / reflect the core issue] | | | | | | | | | |
| 1 = Acceptable [Reflects adequate understanding of all issues and aspects] | | | | | | | | | |
| 2 = Excellent understanding and interpretation. Innovative and proactive with sound strategy | | | | | | | | | |