### **LONDON BOROUGH OF BRENT**

# MEETING OF THE EXECUTIVE 14TH SEPTEMBER 2004

#### REPORT FROM THE DIRECTOR OF POLICY & REGENERATION

FOR ACTION NAME OF WARD(S): ALL

## BRENT COUNCIL'S VITAL SIGNS QUARTER 1 - April to June 2004

FP REF: PRU-04/05-3

### 1. **SUMMARY**

- 1.1 This report introduces the Vital Signs for the period April to June 2004
- 1.2 The Vital Signs set out the data on the Council's performance against the key priority indicators.
- 1.3 The Vital Signs are colour coded
  - Green for improvement against previous quarter
  - Red where performance has fallen against previous quarter
  - Yellow where there is incomplete data

#### 2. **RECOMMENDATIONS**

Members of the Executive are recommended to:

- 2.2 Note that the digest provides a clear and concise summary of performance over the previous 5 quarters, with comments from Executive Lead Members and key officers
- 2.3 Note the changes in reporting as some vital signs within Social Services have been replaced, and in the case of indicator BV 99 (Environmental Services) the ODPM definition has changed.

#### 3. FINANCIAL IMPLICATIONS

3.1 There are no direct financial implications arising from this report.

#### 4. **STAFFING IMPLICATIONS**

None, directly arising from the report.

#### 5. **LEGAL IMPLICATIONS**

5.1 None, directly arising from the report.

#### 6. **DETAIL**

- 6.1 The Vital Signs document provides quarterly information on key performance indicators across the council. In particular, it:
  - provides an at a glance summary of good and bad performance highlighting areas where performance has fluctuated
  - provides details of any remedial action to be taken
  - allows both Councillors and officers an opportunity to comment and assess performance progress
  - encourages regular performance monitoring by service managers and thereby signals that such monitoring should not just be seen as a one-off end of year exercise but an essential part of good management practice throughout the year
  - provides an essential overview of key performance indicators for both the Executive and Performance & Finance Select Committee

### 7. BACKGROUND INFORMATION

Further information can be obtained from Ann Kenny (Policy & Regeneration Unit) on 020 8937 1033

Phil Newby Director of Policy & Regeneration